

Café - Retail Analytics

MRA Group Assignment

Submitted by

- Mohamed Yusuf S





Exploratory Data Analysis

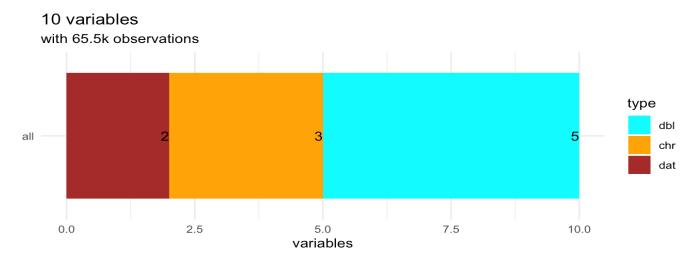
Executive Summary of data

S.No	Description	Variable Name	Туре
1	Date of Transaction	Date	Date
2	Bill reference number of transaction	Bill Number	Character
3	Description of Item	Item Desc	Character
4	Time the item is sold	Time	Time
5	No of Units the item is sold	Quantity	Numeric
6	Price of the item	Rate	Numeric
7	Tax charges for the item	Tax	Numeric
8	Discount offered for the item	Discount	Numeric
9	Total transaction value of the item	Total	Numeric
10	Category in which item is sold	Category	Character

With the given POS dataset we have 65535 records with 10 variables. No missing values found in the data

An Overview of Data

Describe Data



65 535 (65.5k) observations with 10 variables

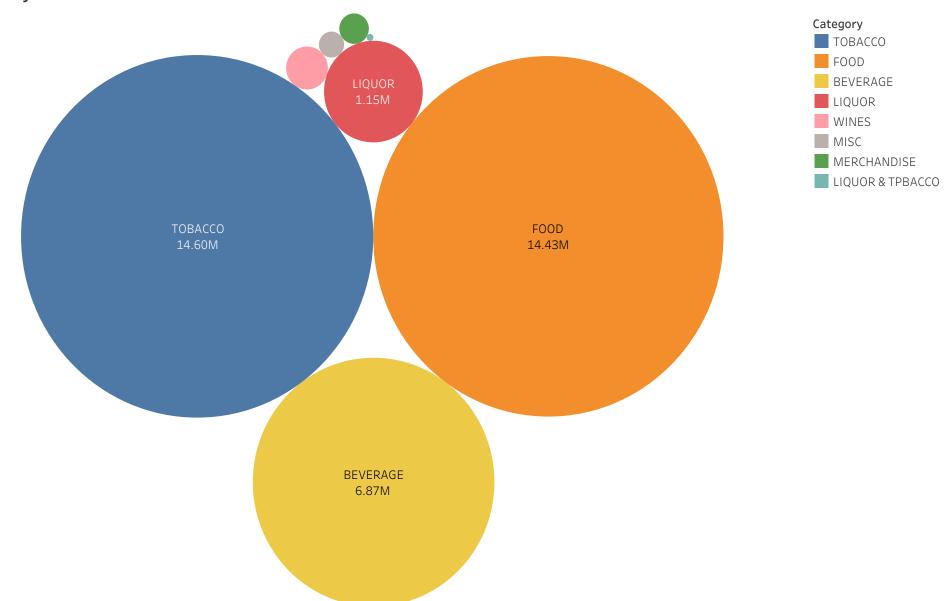
0 variables containing missings (NA)

0 variables with no variance

variable	type	na	na_pct	unique	min	mean	max
Date	dat	0	0	318	NA	NA	NA
Bill Number	chr	0	0	34527	NA	NA	NA
Item Desc	chr	0	0	453	NA	NA	NA
Time	dat	0	0	23628	NA	NA	NA
Quantity	dbl	0	0	16	1.00	1.12	30.00
Rate	dbl	0	0	117	1.00	162.60	2100.00
Tax	dbl	0	0	320	0.00	49.42	914.06
Discount	dbl	0	0	62	0.00	0.10	396.00
Total	dbl	0	0	322	1.26	225.98	3839.06
Category	chr	0	0	8	NA	NA	NA

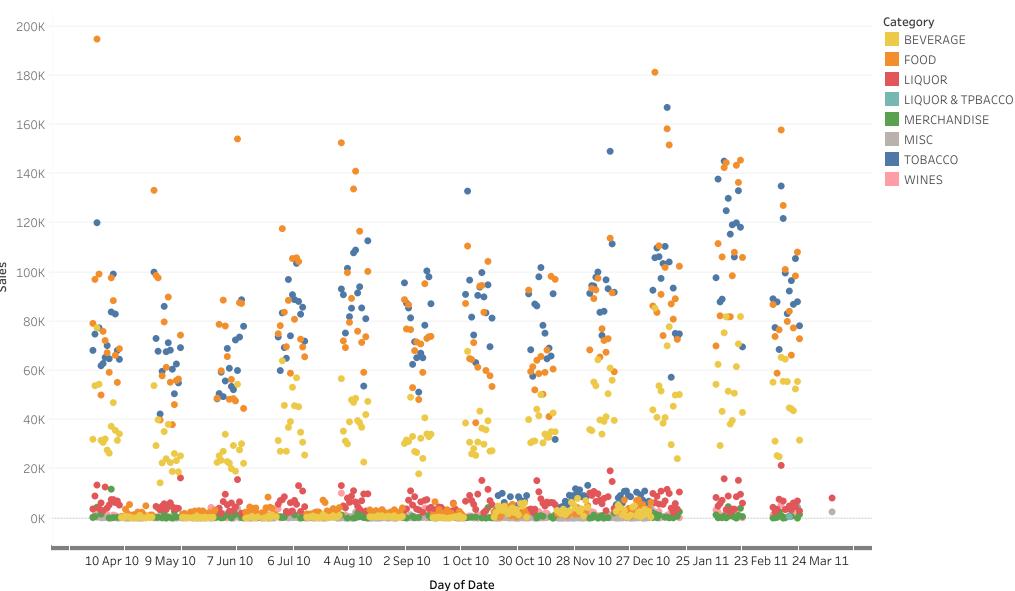
Category Sales

Tobacco and Food category contributes 77% of total sales



Sales Trend - Category

No sale transaction has been found during 3rd and 4th week of January, February and March of 2011.



The plot of sum of Sales for Date Day. Color shows details about Category.

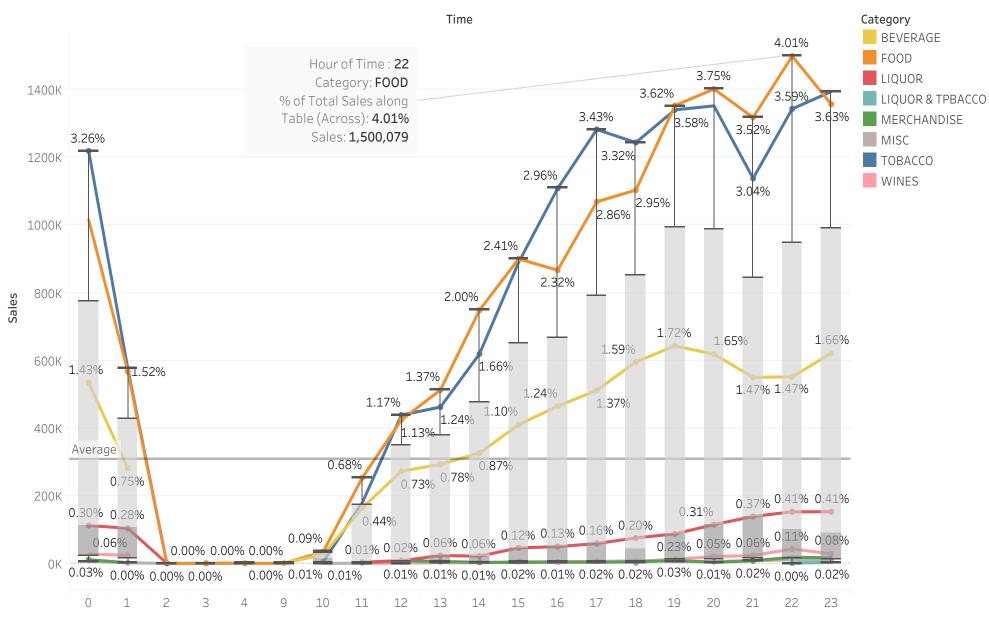
Hourly Sales Pattern

Hourly Sales pattern

- We could notice clearly that customer walk-ins start from 10 Am onwards. Sales peaks between late evening and night hours on most of days in a week.
- Sales drops and increase at 21 hours for all other category except for Alcohol.
- There is gradual increase in Alcohol sales till late night.
- Food sales overtakes the Tobacco sales during Lunch and Dinner time.

Hourly sales Trends

Hourly Sales Pattern

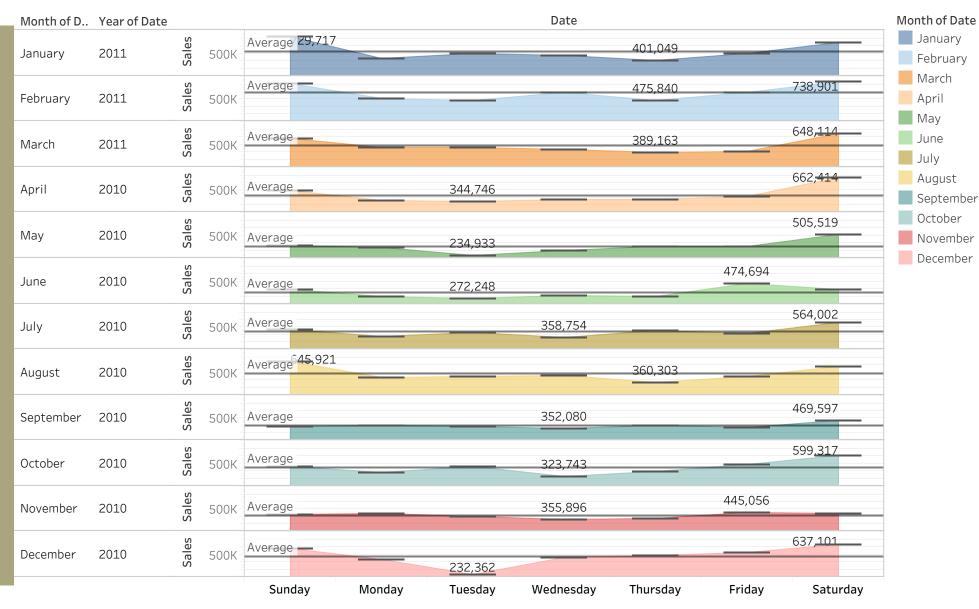


The trend of sum of Sales for Time Hour. Color shows details about Category. The marks are labeled by % of Total Sales.

Days of Week Trends

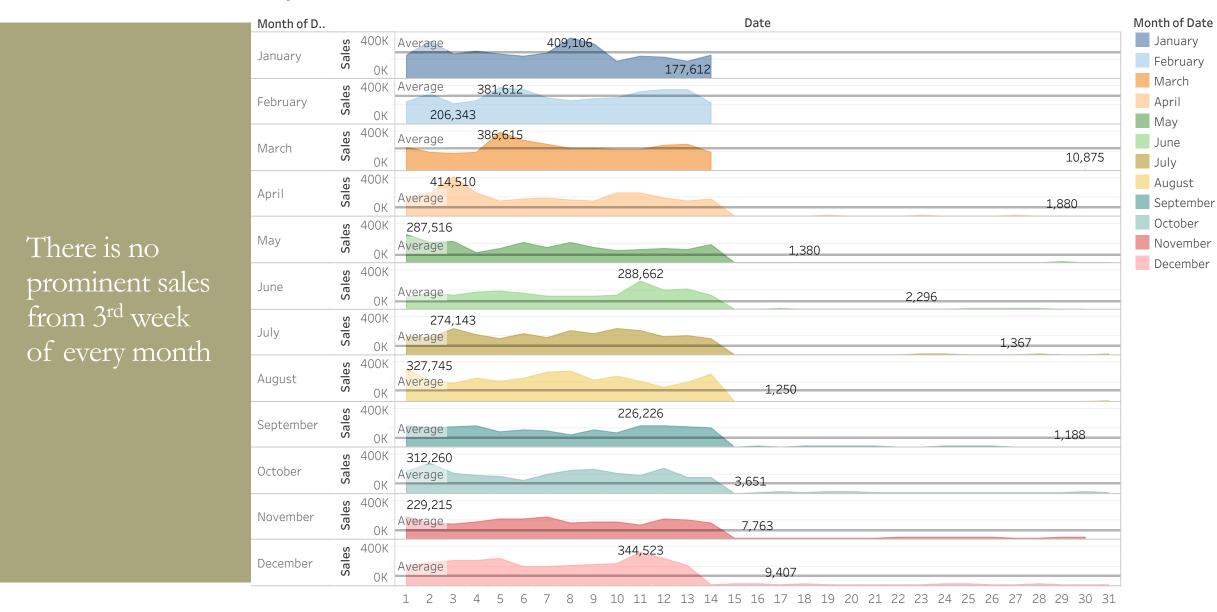
Friday, Saturday and Sunday has good sales which is above weekly average.

Tuesdays of few months have lowest sale.



Sum of Sales for each Date Weekday broken down by Date Month and Date Year. Color shows details about Date Month. The view is filtered on Date Month, which keeps 12 of 12 members.

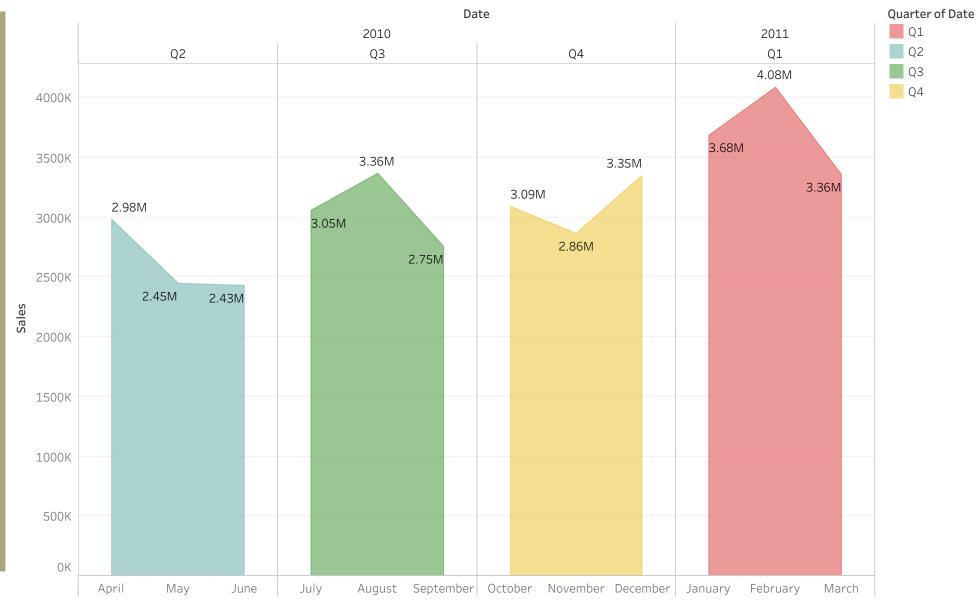
Daywise Month trends



Sum of Sales for each Date Day broken down by Date Month. Color shows details about Date Month. The view is filtered on Date Month, which keeps 12 of 12 members.

Quarterly Trends

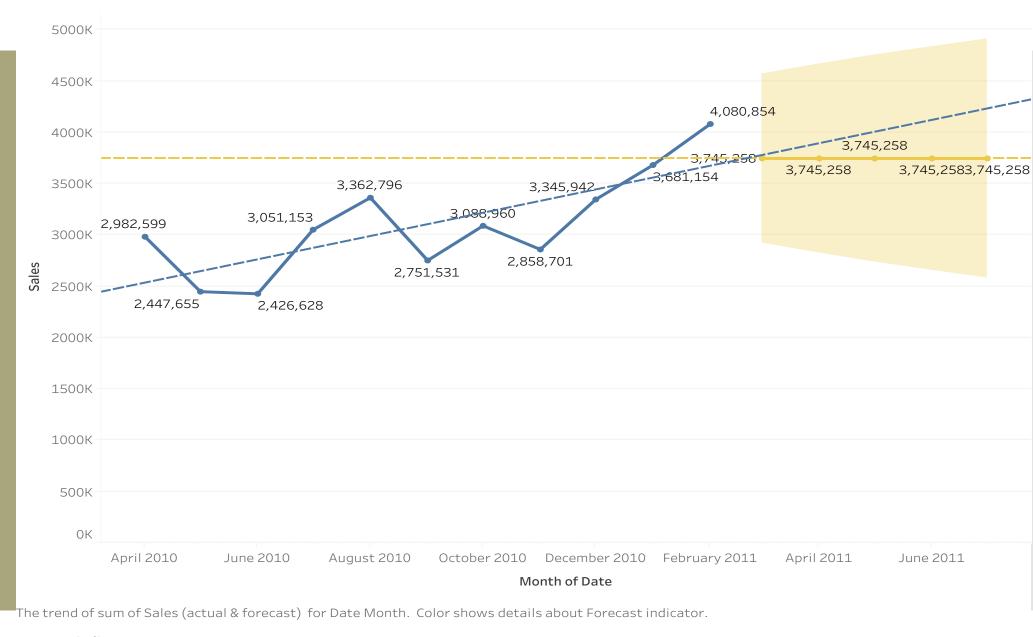
1st Quarter is the highest revenue generating period



Sum of Sales for each Date Month broken down by Date Year and Date Quarter. Color shows details about Date Quarter. The marks are labeled by sum of Sales.

Forecasting the future sales for March to June 2011 based on previous seasonality and trend on sales.

Sales Forecast



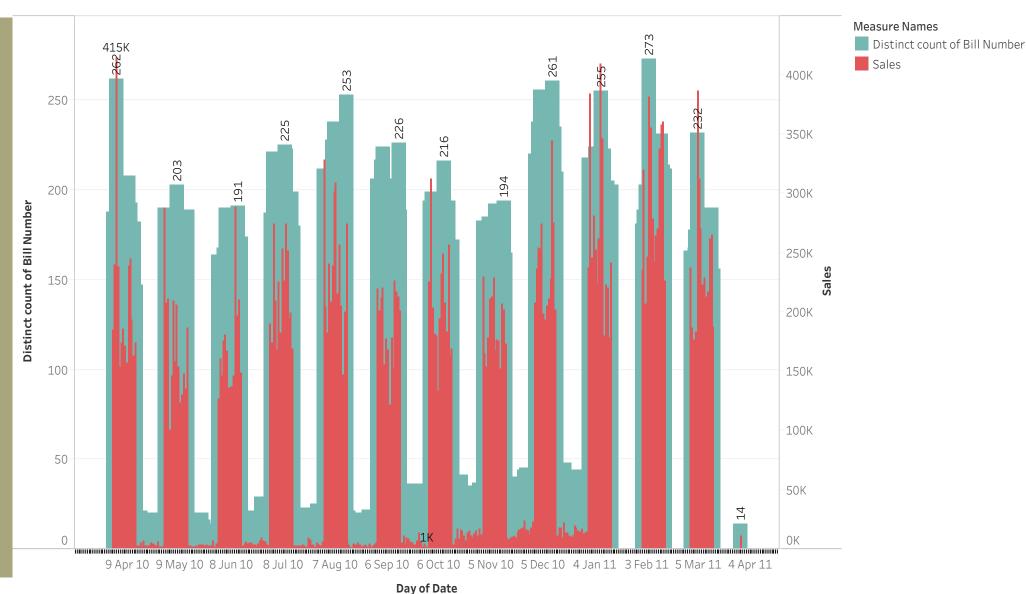
Forecast indicator

Actual

Estimate

No of bills and Sales

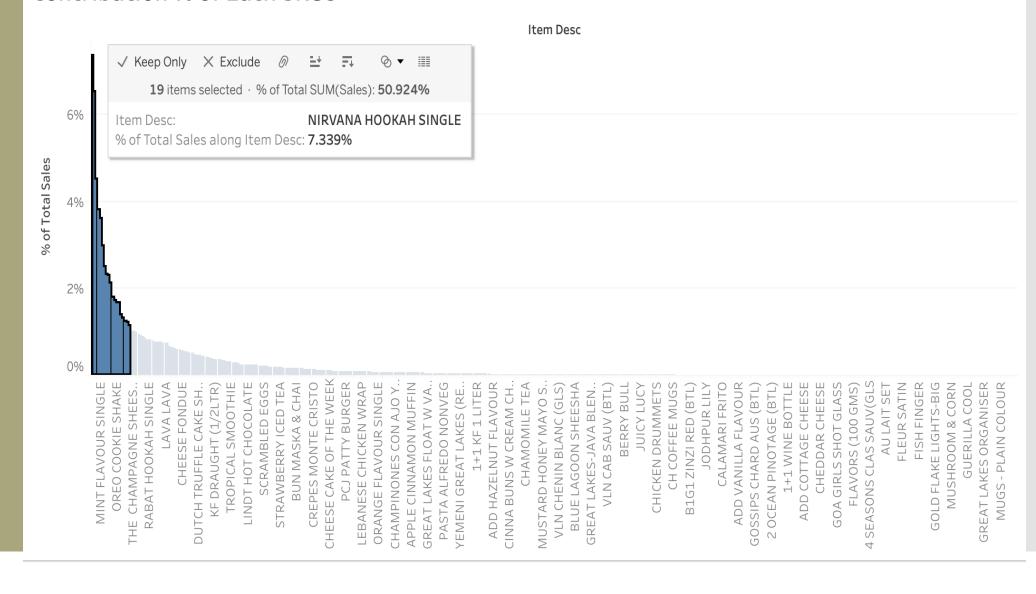
Average sales value per bill is higher during January, February and March 2011



The plots of distinct count of Bill Number and Sales for Date Day. Color shows details about distinct count of Bill Number and Sales. For pane Sum of Sales: The marks are labeled by Sales.

19 SKUs out of 453 SKUs contributes 50% of Total Sales

Contribution % of Each SKUs



Top Sold SKUs

	NIRVANA HOOKAH SINGLE 2,747K 8,073 TOBACCO	MINT FLAVOUR SINGLE 1,341K 4,381 TOBACCO	B.M.T. PANINI 666K 5,132 SILVER APPLE SINGLE 634K	LEMON ICED TEA 425K	BERRY BLAST 395K 3,376	THE	THE		QUA	
		GREAT LAKES SHAKE 1,110K								
Overview of	SAMBUCA 2,438K 5,079 TOBACCO	7,760 FOOD	OREO COOKIE SHAKE 623K	AL						KF
Overview of Top Sold SKUs		POUTINE WITH FRIES 934K	CAPPUCCINO 616K 8,014				Ш	Щ	Ų,	
SKUs		6,005 ARABIAN MIST 860K 1,862	RED WINE				出	++	Н	
	CALCUTTA MINT 1,679K		SHEESHA					Ħ	Ш	Щ
	3,439 TOBACCO	JR.CHL AVALANCHE 855K	RED BULL ENERGY DRINK					#	Ш	
	N R G HOOKAH	4,112	PHILLYCREAM CHEESE							
	1,423K 2,743 TOBACCO	GREEN APPLE FLAVOUR SINGLE 790K	KIT KAT SHAKE 452K				H			

Item Desc, sum of Sales, sum of Quantity and Category. Color shows sum of Sales. Size shows % of Total Sales. The marks are labeled by Item Desc, sum of Sales, sum of Quantity and Category.

Top 25 Skus - WeekDays

Nirvana Hookah is the fastest selling SKU in Tobacco.

Cappuccino tops in Beverages

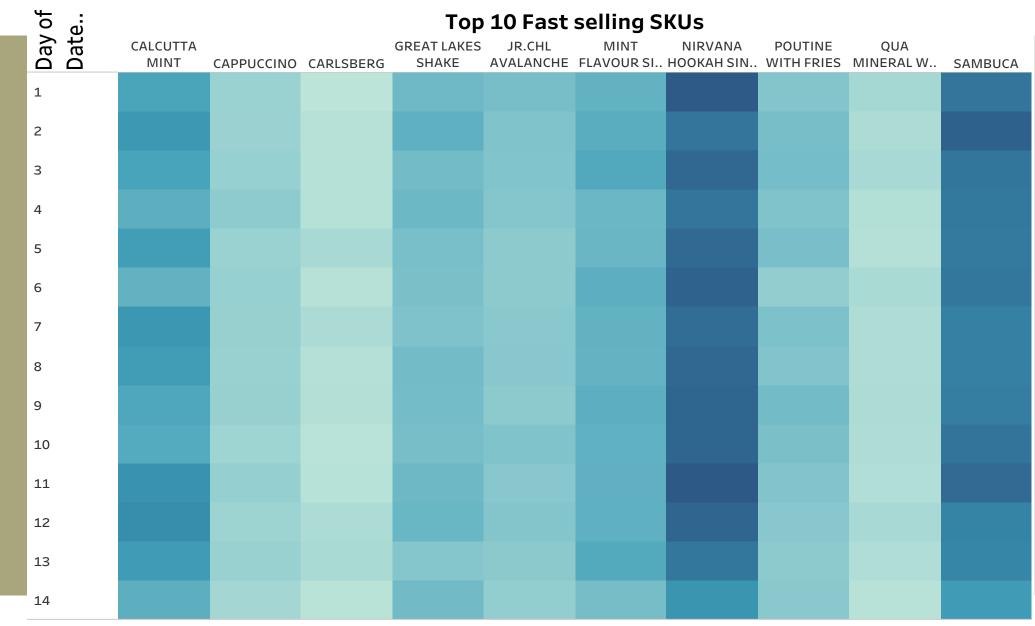
Great Lakes Shakes sells best in Food

					Date			
Top 25 Fast Selling SKUs	Category	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
SILVER APPLE SINGLE	TOBACCO							
SAMBUCA	TOBACCO							
NIRVANA HOOKAH SINGLE	TOBACCO							
N R G HOOKAH	TOBACCO							
MINT FLAVOUR SINGLE	TOBACCO							
GREEN APPLE FLAVOUR S	ТОВАССО							
CALCUTTA MINT	TOBACCO							
TUBORG	LIQUOR							
CARLSBERG	LIQUOR							
POUTINE WITH FRIES	FOOD							
PHILLYCREAM CHEESE &C	FOOD							
OREO COOKIE SHAKE	FOOD							
KIT KAT SHAKE	FOOD							
JR.CHL AVALANCHE	FOOD							
GREAT LAKES SHAKE	FOOD							
B.M.T. PANINI	FOOD							
RED BULL ENERGY DRINK	BEVERAGE							
QUA MINERAL WATER(10	BEVERAGE							
MOROCCAN MINT TEA	BEVERAGE							
MASALA CHAI CUTTING	BEVERAGE							
LEMON ICED TEA	BEVERAGE							
COUNTRY LEMONADE	BEVERAGE							
CAPPUCCINO	BEVERAGE							
CAFFE LATTE	BEVERAGE							
BERRY BLAST	BEVERAGE							
			- 25 F L C-III -	CI/II C- I-	TI	City I T	05	

Sum of Quantity (color) broken down by Date Weekday vs. Top 25 Fast Selling SKUs and Category. The view is filtered on Top 25 Fast Selling SKUs, which keeps 25 members.

Quantity

Hourly sales



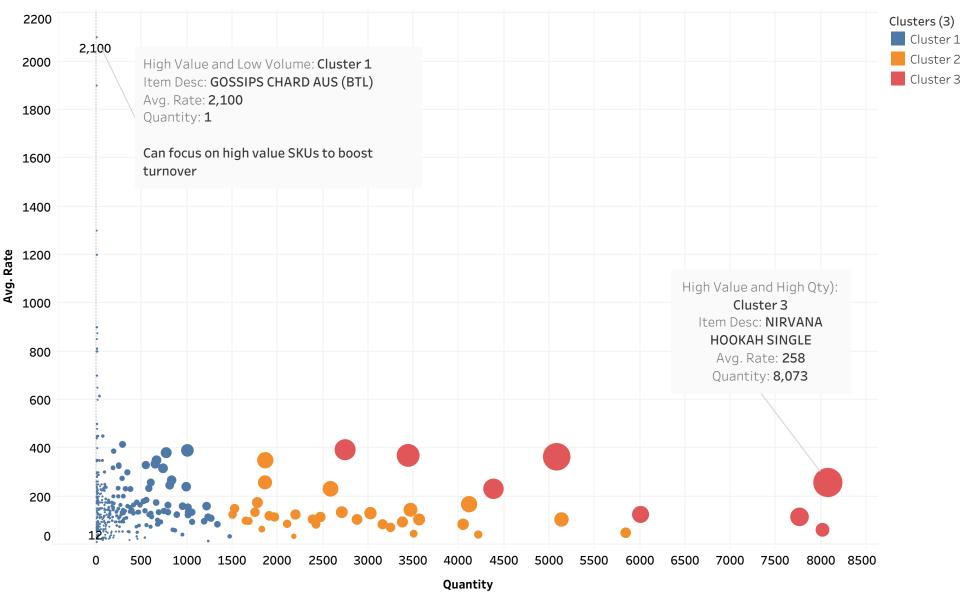
Even Top 10
Fast selling
SKUs are not sold from third week of every month

Sum of Sales (color) broken down by Top 10 Fast selling SKUs vs. Date (Sheet21) Day. The view is filtered on Top 10 Fast selling SKUs, which keeps 10 members.

High value SKUs

Clustering is done based on parameters such as

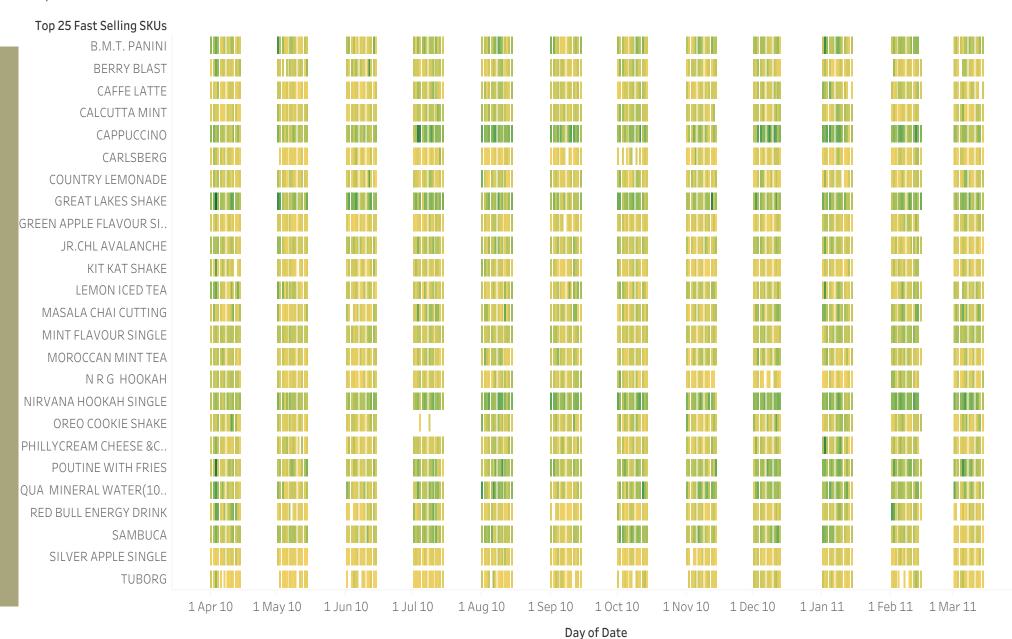
Sales Value,
Quantity sold and
Average Price
of Product



Top 25 Skus

Even Top 25 SKUs was not sold during 3rd and 4th Week

Lost multiple days sales on Oreo cookie shake for July 2010.

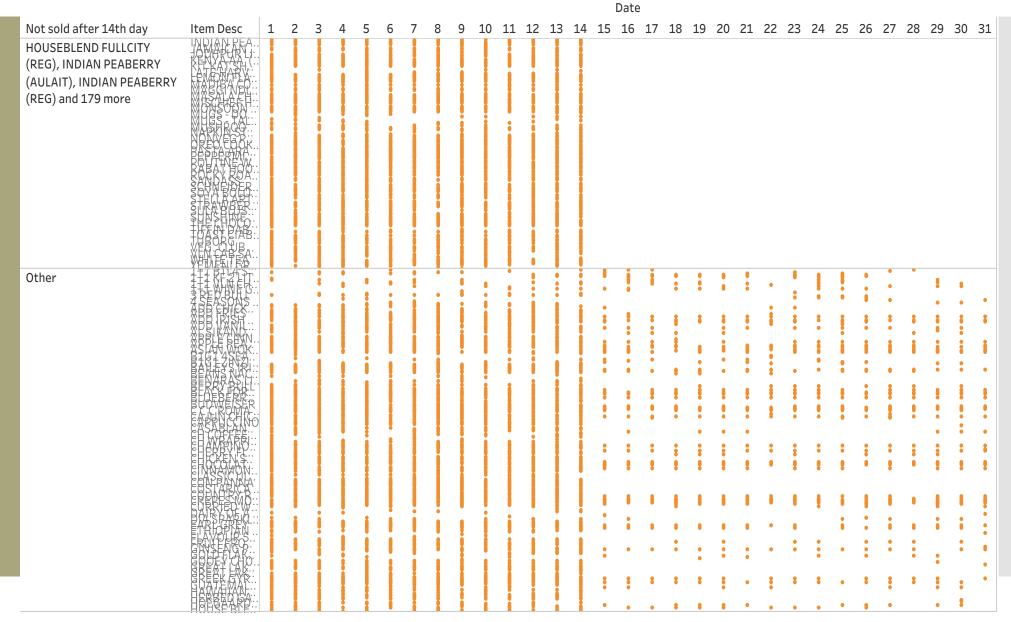


Date Day for each Top 25 Fast Selling SKUs. Color shows sum of Quantity. The view is filtered on Top 25 Fast Selling SKUs, which keeps 25 members.

Non Moving SKUs for W3 & W4

Almost 183 SKUs are not sold after 14th day of every month which has to be examined.

Menu may be changed for 3rd and 4th week of every month.



Tobacco Sales Pattern

Tobacco Sales Overview

Cluster 5 represents fast moving SKUs and cluster 1 represents slow moving SKUs.



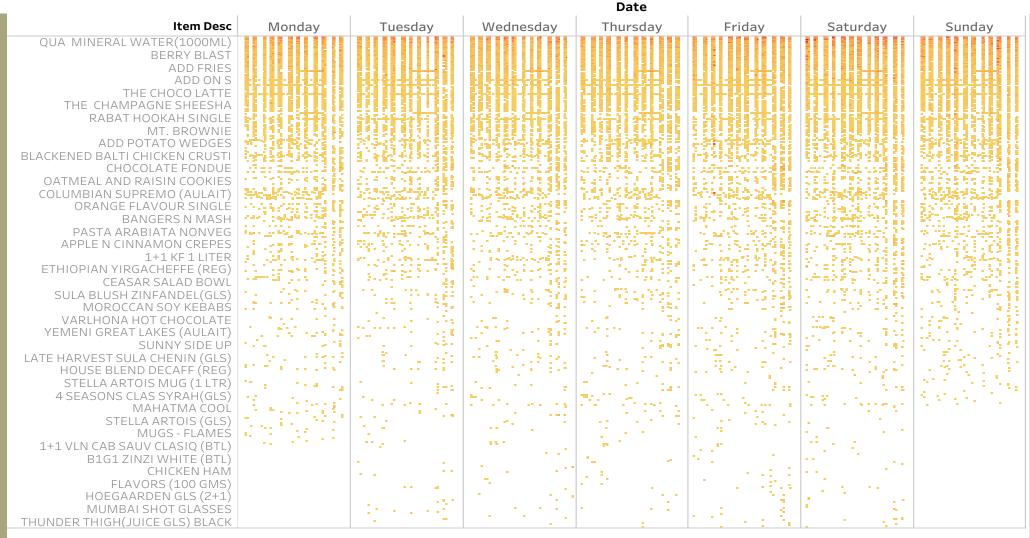
Date Week for each Item Desc broken down by Date Weekday. Color shows details about Clusters. Details are shown for Date Weekday. The data is filtered on Category, which keeps TOBACCO.

Overview of Sales Density

Sales
Overview of all
category

Alignment of Item Description may differ against the data points.

Chart shows Sales data points for 12 months period of each day.



Date Week for each Item Desc broken down by Date Weekday. Color shows sum of Quantity (actual & forecast). Details are shown for Date Weekday. The data is filtered on Category, which keeps 8 of 8 members.

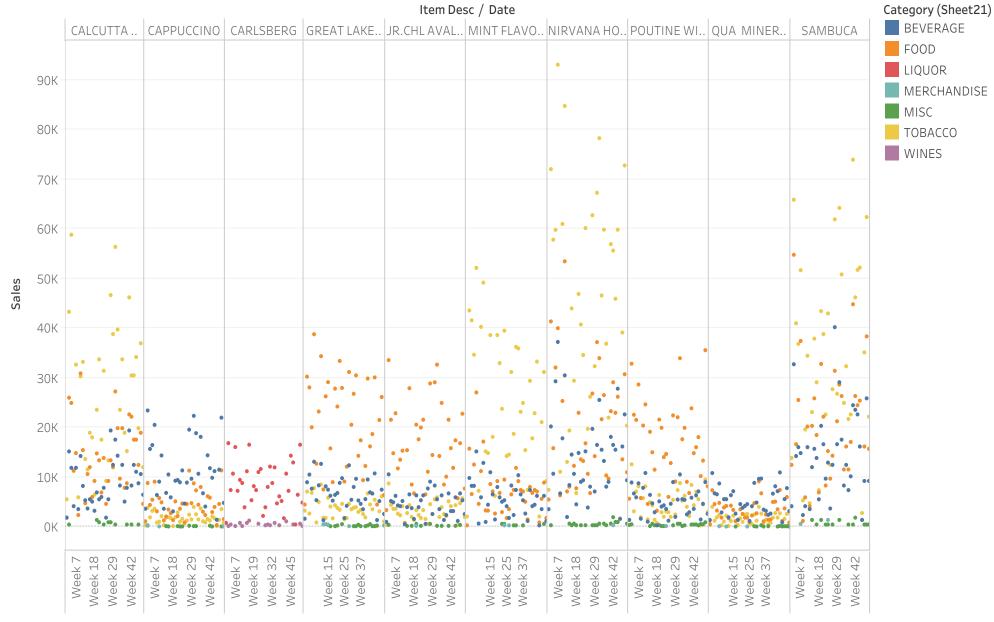
Quantity



Category Misclassifaction

Few products have been misclassified in different category which can be avoided.

Still we could see the SKUs Sale pattern of Top 10 SKUs

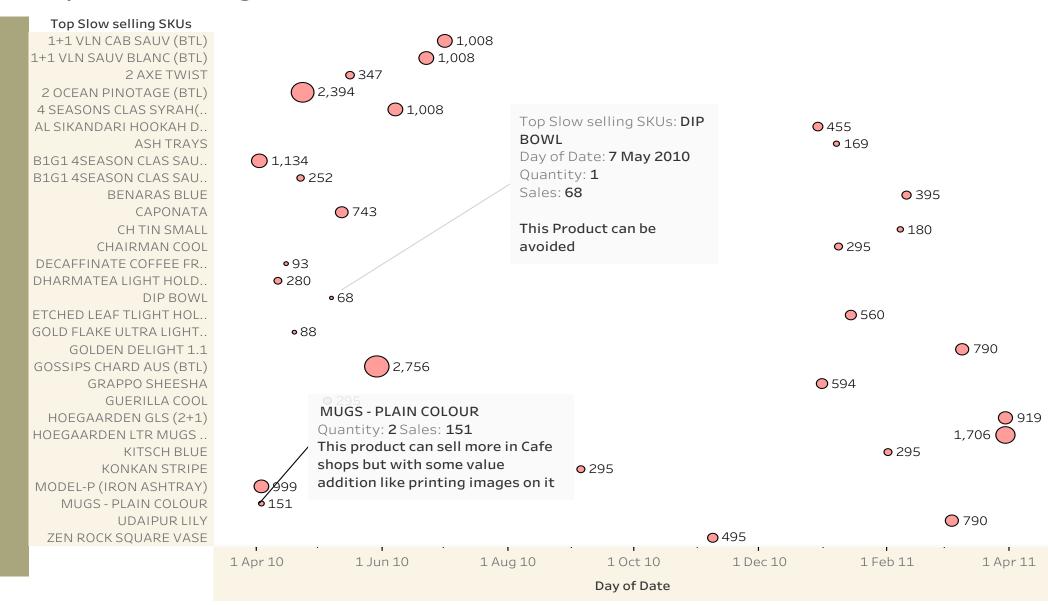


Sum of Sales for each Date Week broken down by Item Desc. Color shows details about Category (Sheet21). The data is filtered on Top 10 Fast selling SKUs, which keeps 10 members.

Top Slow moving Skus

Few of slow selling SKUs which can be studied and eliminated based on sales pattern.

Almost 35 SKUs has sold less than 2 units but recently sold SKUs has to be considered



Date Day for each Top Slow selling SKUs. Size shows sum of Sales. The marks are labeled by sum of Sales. The view is filtered on Top Slow selling SKUs, which keeps 30 members.

Product Recommendation using Association Rule Algorithm

Suggestion for Combo on Menu

SET_ID COMBO_ITEMS	COMBO_PRICE
1 CAPPUCCINO + GREAT LAKES SHAKE	170
₂ CAPPUCCINO + MINT FLAVOUR SINGLE	285
GREAT LAKES SHAKE + NIRVANA HOOKAH 3 SINGLE	355
NIRVANA HOOKAH SINGLE + POUTINE 4WITH FRIES	370
NIRVANA HOOKAH SINGLE + QUA MINERAL 5WATER	295

Discount shall be given when billed as a set with tax charges extra

Thank You