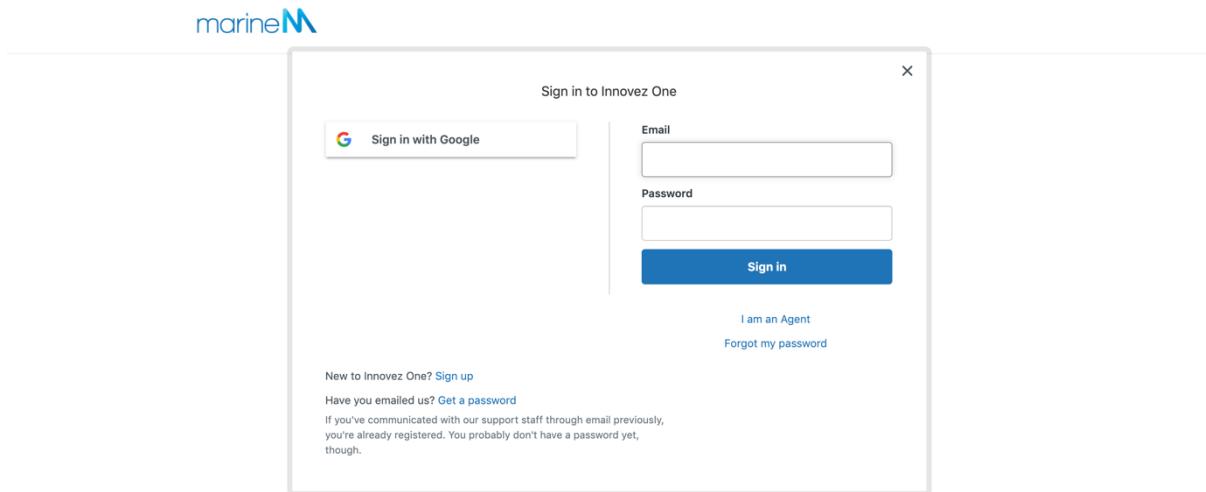


## **TUTORIAL MARINE M PORTAL**

1. Open URL **support.marinem.com** from browser
2. Login using gmail account



Sign in to Innovez One

[Sign in with Google](#)

Email

Password

[Sign in](#)

I am an Agent

[Forgot my password](#)

New to Innovez One? [Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

3. Click submit a request



### Recent activity

No recent activities yet.

Innovez One

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#### 4. Filled name of branch and issue in Subject column

marineM

Submit a request Andika Ranggas

Innovez One > Submit a request

### Submit a request

Subject  
IPC Panjang - Ipad Lock

Description

Please enter the details of your request. A member of our support staff will respond as soon as possible.

Attachments (optional)

#### 5. Descript detail of issues

marineM

Submit a request Andika Ranggas

Innovez One > Submit a request

### Submit a request

Subject  
IPC Panjang - Ipad Lock

Description

Ipad cannot be used.  
S/n : mpshgsg129hp0  
apple id : mospanjang.pilot99@indonesiaport.co.id

Please enter the details of your request. A member of our support staff will respond as soon as possible.

Attachments (optional)

## 6. Add attachment for troubleshoot detail

marineM

Submit a request Andika Ranggas

Innovez One > Submit a request

Search

### Submit a request

Subject: IPC Panjang - Ipad Lock

Description:

Ipad cannot be used.  
S/n : moshges129hd  
apple id : mospanjang.pilot99@indonesiaport.co.id

Please enter the details of your request. A member of our support staff will respond as soon as possible.

Attachments (optional)

Add file or drop files here

Submit

## 7. Click submit

Submit a request

Subject:

Description:

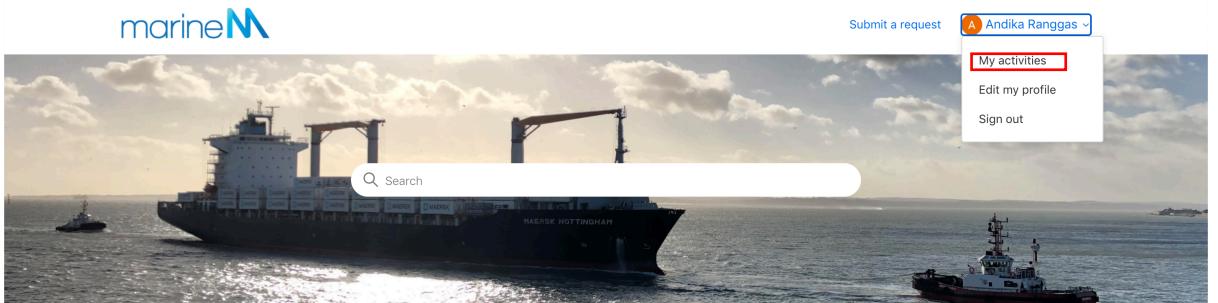
Please enter the details of your request. A member of our support staff will respond as soon as possible.

Attachments (optional)

Add file or drop files here

Submit

8. For checking ticketing status click username and choose my activities



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Recent activity

No recent activities yet.

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