

# U-Mobile

I)

- a) U-Mobile
- b) Telecommunications (Phone Service Provider)
- c) Currently with phone services, customers aren't able to add a line without rigorous in-person identification verification. U-mobile allows for online identification verification of existing plans. Now existing members can now add members to their plan online if they have an e-sim.
- d) We chose this organization to allow ease for customers to add lines to existing phone plans without having to undergo long wait times and a service break.

II)

Entity	Attributes
Customer	<u>CustomerID</u> , Name, Address, Email, Phone
Device	<u>IMEI</u> , Manufacturer, SIMType (eSIM? SIM?)
Account	<u>AccountNo</u> , Name, BillingAddress(Street, City, Zip, State), AccountSince
Invoice	<u>InvoiceID</u> , BillingAmount, MinPaymentDue, TotalAcctBalance,
Payment	<u>PaymentID</u> , PaymentAmount, PaymentType(AutoPayment, ManualPayment)
Line	<u>IMEI</u> , LineActiveDate
Plan	<u>PlanID</u> , PlanType, PlanPrice, PlanStartDate

## **ENTITY & ATTRIBUTE DESCRIPTIONS**

### **ENTITIES:**

**Consumer:** Any physical person requiring the service

**Device:** Phone device or any device requiring a data connection

**Account:** Already Existing Lifetime account, directly connected to the consumer's main owner

**Invoice:** Payment request sent to the account owner

**Payment:** The actual amount paid by the consumer (the actual transaction)

**Line:** Single data line per device

**Plan:** Collection of lines and type of promotion, or deal the consumer is locked into

### **ATTRIBUTES:**

#### **Customer**

Customer: 13-digit Identification Number of Individual Person in System.

Phone Number: 10-Digit Number

#### **Account**

Account ID: 8 Digit Identification of Account

IMEI: International Mobile Equipment Identity: ID of SIM in Device.

Billing Address: Address Invoices are sent to.

AccountSince: Account Creation Date

#### **Invoice**

Billing Amount: Amount Added for Last Month onto the Account Balance

Account Balance: Total Amount Due on Account

Minimum Payment: Minimum Amount of Payment Amount due to keeping the Account Active.

#### **Device**

IMEI (International Mobile Equipment Identity): ID of SIM in Device.

Manufacturer: Maker of the Phone

#### **Payment**

PaymentID: 9 Digit Unique VARCHAR.

Payment Amount: Must be  $\geq$  Minimum Amount on Invoice.

**Line**

Line ID: 7 VARCHAR that identifies the Line of a Cellular Connection.

LineActiveDate: Date Line was initially activated

**Plan**

PlanID: Unique 13 VARCHAR that identifies an account plan.

PlanType: Type of Plan (Single or Family)

Plan Price: Monthly Cost of Plan

Plan Start: Date account enrolled into the plan

Plan Duration: Derived by subtracting the current date from Plan Start

**BUSINESS RULES**

Each Customer must have at least one device

A device must belong to only one customer

Each device must have at least one line, but can also have many lines

Each line must have only one device

Each Plan must have at least one line

Each Line must have only one plan

Each Account must have only one plan

Each plan must have only one account

Each account must have at least one or many invoices

Each invoice must have only one account

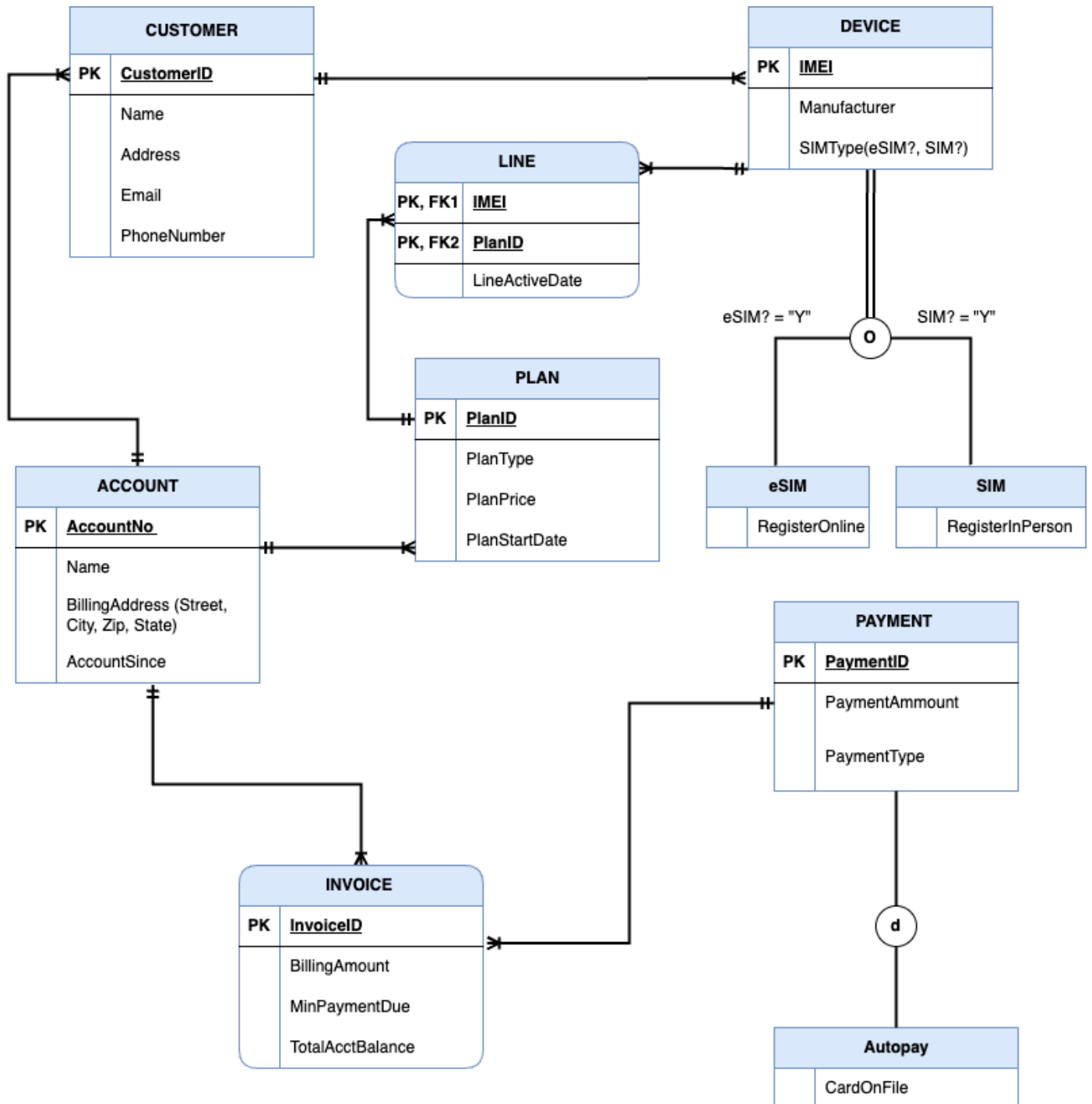
Each invoice must have only one means of payment

Each Payment must have at least one or many invoices

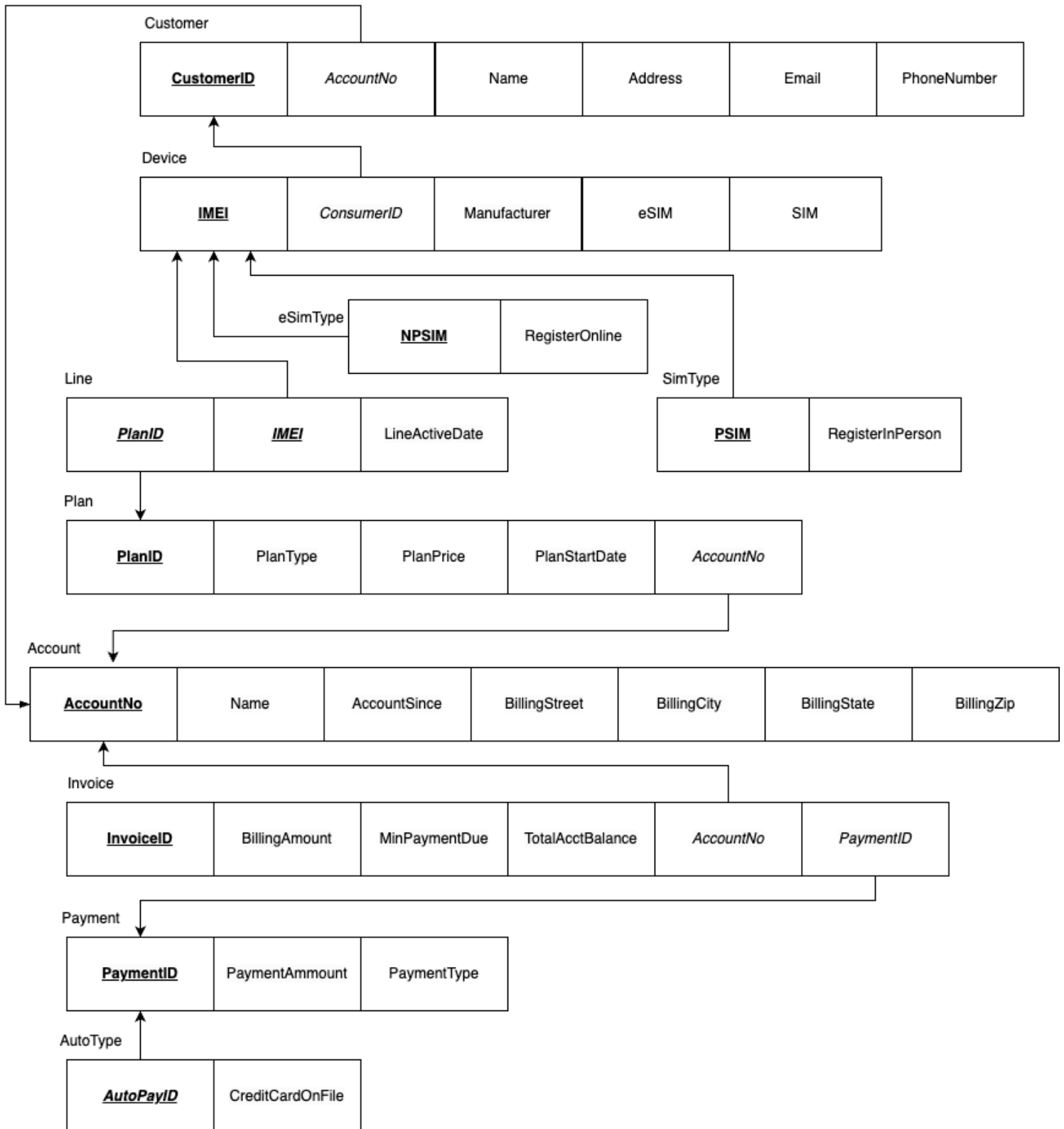
A device may be an eSim device and have a physical SIM at the same time

A payment method may be an autopay method.

## ER DIAGRAM



## RELATION MODEL 3NF



```
CREATE SCHEMA IF NOT EXISTS U_Mobile;
```

```
USE U_Mobile;
```

```
CREATE TABLE Account
```

```
(
    AccountNo          INT          NOT NULL,
    Name                VARCHAR(15)  NOT NULL,
    AccountSince        INT,
    BillingStreet        VARCHAR(15),
    BillingCity          VARCHAR(15),
    BillingState         VARCHAR(2),
    BillingZip           INT          NOT NULL,

    CONSTRAINT Account_PK PRIMARY KEY (AccountNo),
);
```

```
INSERT INTO Account (AccountNo, Name, AccountSince, BillingStreet, BillingCity, BillingState, BillingZip)
VALUES
(778294, 'John Smith', 2012, '789 Oak St', 'Sonoma', 12345),
(219912, 'Allison Moore', 2009, '456 Elm St', 'San Francisco', 56789),
(673354, 'Joe Taylor', 2017, '123 Main St', 'San Bruno', 98765);
```

```
CREATE TABLE Customer
```

```
(
    CustomerID INT NOT NULL,
    AccountNo  INT NOT NULL
    Name       VARCHAR(20),
    Address    VARCHAR(50),
    Email      VARCHAR(20),

    CONSTRAINT Cust_PK PRIMARY KEY (CustomerID)
    CONSTRAINT Customer_FK FOREIGN KEY(AccountNo) REFERENCES Account(AccountNo)
);
```

```
INSERT INTO Customer (CustomerID, Name, Address, Email, AccountNo)
VALUES
(2356, 'John Smith', '123 Francisco Way', 'jsmith@gmail.com', 778294),
(4567, 'Allison Moore', '442 Charter Ln', 'amoore@yahoo.com', 219912),
(6859, 'Joe Taylor', '5539 Sadowa Ct', 'jtaylor@hotmail.com', 673354);
```

```
CREATE TABLE Device
```

```
(
    IMEI          VARCHAR(15) NOT NULL,
    CustomerID    INT NOT NULL,
    Manufacturer   VARCHAR(15),
    eSIM          VARCHAR(25),
    SIM           VARCHAR(25),

    CONSTRAINT Device_PK PRIMARY KEY (IMEI),
    CONSTRAINT Device_FK FOREIGN KEY(CustomerID) REFERENCES Customer (CustomerID)
);
```

);

```
INSERT INTO Device (IMEI, CustomerID, Manufacturer, eSIM, SIM)
VALUES
('479503849411123', 2356, 'Apple', '479503844657830', NULL),
('129305786940322', 4567, 'Samsung', NULL, '129305787810093'),
('745960385628591', 6859, 'Apple', '745960385628591', NULL),
('745960381122456', 2356, 'Motorola', NULL, '745960381122456'),
('129305783345196', 4567, 'LG', NULL, '129305783345196'),
('479503845748294', 6859, 'Samsung', '479503845748294', NULL);
```

CREATE TABLE eSimType

```
(
    NPSIM                VARCHAR(15) NOT NULL,
    RegisterOnline       VARCHAR(1)  CHECK (RegisterOnline IN ('Y'),

    CONSTRAINT Device_PK PRIMARY KEY (NPSIM),
    CONSTRAINT Device_FK FOREIGN KEY(NPSIM) REFERENCES Device (IMEI),
);
```

INSERT INTO eSimType (NPSIM, RegisterOnline)

```
VALUES
('479503849411123', 'Y'),
('745960385628591', 'Y'),
('479503845748294', 'Y');
```

CREATE TABLE SimType

```
(
    PSIM                VARCHAR(15),
    RegisterOnline       VARCHAR(1)  CHECK (RegisterOnline IN ('N'),

    CONSTRAINT Device_PK PRIMARY KEY (PSIM),
    CONSTRAINT Device_FK FOREIGN KEY(PSIM) REFERENCES Device (IMEI),
);
```

INSERT INTO SimType (PSIM, RegisterOnline)

```
VALUES
('129305786940322', 'N'),
('745960381122456', 'N'),
('129305783345196', 'N');
```

CREATE TABLE Line

```
(
    IMEI                VARCHAR(15) NOT NULL,
    PlanID              INT NOT NULL,
    LineActiveDate      DATE NOT NULL,

    CONSTRAINT Line_PK PRIMARY KEY (PlanID, IMEI),
    CONSTRAINT Line_FK FOREIGN KEY(PlanID) REFERENCES Plan (PlanID),
    CONSTRAINT Line_FK FOREIGN KEY(IMEI) REFERENCES Device (IMEI)
);
```

```
INSERT INTO Line (IMEI, PlanID, LineActiveDate)
VALUES
```

```
('479503849411123', 472, '2012-03-12'),
('129305783345196', 003, '2012-02-04'),
('129305786940322', 003, '2009-10-06'),
('745960381122456', 278, '2020-08-19'),
('745960385628591', 278, '2017-06-27'),
('479503845748294', 278, '2018-05-12');
```

```
CREATE TABLE Plan
```

```
(
  PlanID          INT  NOT NULL,
  AccountNo       INT  NOT NULL,
  PlanType        VARCHAR(15),
  PlanPrice       DECIMAL(2),
  PlanStartDate   DATE  NOT NULL
```

```
    CONSTRAINT Plan_PK PRIMARY KEY (PlanID),
    CONSTRAINT Plan_FK FOREIGN KEY(AccountNo) REFERENCES Account (AccountNo),
);
```

```
INSERT INTO Plan (PlanID, AccountNo, PlanType, PlanPrice, PlanStartDate)
```

```
VALUES
(472, 778294, 'Basic', 79.99, 2012-03-12),
(003, 219912, 'Extra', 99.99, 2010-01-01),
(278, 673354, 'Premium', 119.99, 2017-09-01);
```

```
CREATE TABLE Invoice
```

```
(
  InvoiceID        INT  NOT NULL,
  AccountNo       INT  NOT NULL,
  BillingAmount    DECIMAL(2),
  MinPaymentDue   DECIMAL(2),
  TotalAcctBalance DECIMAL(2),
```

```
    CONSTRAINT Invoice_PK PRIMARY KEY (InvoiceID),
    CONSTRAINT Invoice_FK FOREIGN KEY(AccountNo) REFERENCES Account (AccountNo),
);
```

```
INSERT INTO INVOICE(InvoiceID, AccountNo, BillingAmount, MinPaymentDue, TotalAcctBalance)
```

```
VALUES
(14780976 , 778294, 200.50 ,100,1000),
(47370448, 219912, 300.75, 300, 500),
(1859065,673354,500.75 ,250, 2000);
```



CREATE TABLE Payment

```
(
  PaymentID          INT  NOT NULL,
  InvoiceID           INT  NOT NULL,
  PaymentAmount      DECIMAL(2),
  PaymentType        VARCHAR(10),

  CONSTRAINT Payment_PK PRIMARY KEY (PaymentID),
  CONSTRAINT Payment_FK FOREIGN KEY(InvoiceID) REFERENCES Invoice (InvoiceID),
);
```

INSERT INTO Payment(PaymentID, InvoiceID, PaymentAmount, PaymentType)

VALUES

```
(22861, 14780976, 150, 'CreditCard'),
(75925, 47370448, 175, 'MailCheck'),
(11107, 1859065, 250, 'PayPal');
```

CREATE TABLE AutoType

```
(
  AutoPayID          INT  NOT NULL,
  CreditCardOnFile   VARCHAR(50),

  CONSTRAINT Payment_PK PRIMARY KEY (AutoPayID),
  CONSTRAINT Payment_FK FOREIGN KEY(AutoPayID) REFERENCES Payment (PaymentID),
);
```

INSERT INTO AutoType (AutoPayID, CreditCardOnFile)

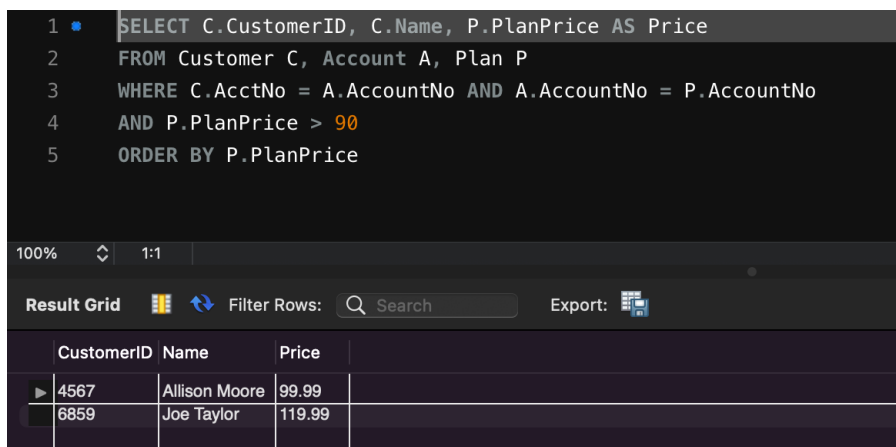
VALUES

```
(22861, '2345-1029-8593-1938'),
(75925, '4756-1029-8478-9982'),
(11107, '6628-9984-1829-3744');
```

## DATA RETRIEVAL (SELECT STATEMENT)

- 1) Show customerIDs and customer names of customers who have plan prices above \$90. Show the prices lowest to highest.

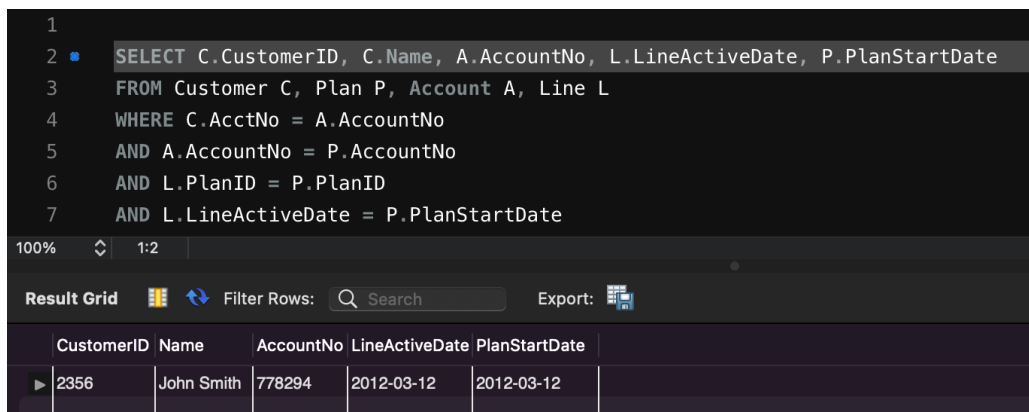
```
SELECT C.CustomerID, C.Name, P.PlanPrice AS Price
FROM Customer C, Account A, Plan P
WHERE C.AccountNo = A.AccountNo AND A.AccountNo = P.AccountNo
AND P.PlanPrice > 90
ORDER BY P.PlanPrice
```



	CustomerID	Name	Price
▶	4567	Allison Moore	99.99
▶	6859	Joe Taylor	119.99

- 2) Show customer ID, AccountNo, and customer name for customer(s) who have the same dates for both the line activation and Plan start date

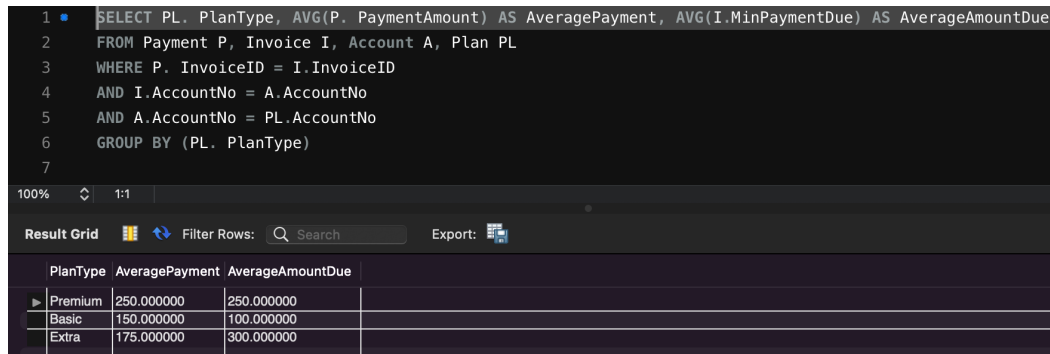
```
SELECT C.CustomerID, C.Name, A.AccountNo, L.LineActiveDate, P.PlanStartDate
FROM Customer C, Plan P, Account A, Line L
WHERE C.AccountNo = A.AccountNo
AND A.AccountNo = P.AccountNo
AND L.PlanID = P.PlanID
AND L.LineActiveDate = P.PlanStartDate
```



	CustomerID	Name	AccountNo	LineActiveDate	PlanStartDate
▶	2356	John Smith	778294	2012-03-12	2012-03-12

- 3) Display the Average Minimum Amount and Payment Amount for Each Account Type.  
USE U\_Mobile;

```
SELECT PL.PlanType, AVG(P.PaymentAmount) AS AveragePayment, AVG(I.MinPaymentDue) AS  
AverageAmountDue  
FROM Payment P, Invoice I, Account A, Plan PL  
AND A.AccountNo = PL.AccountNo  
GROUP BY(PL.PlanType);
```

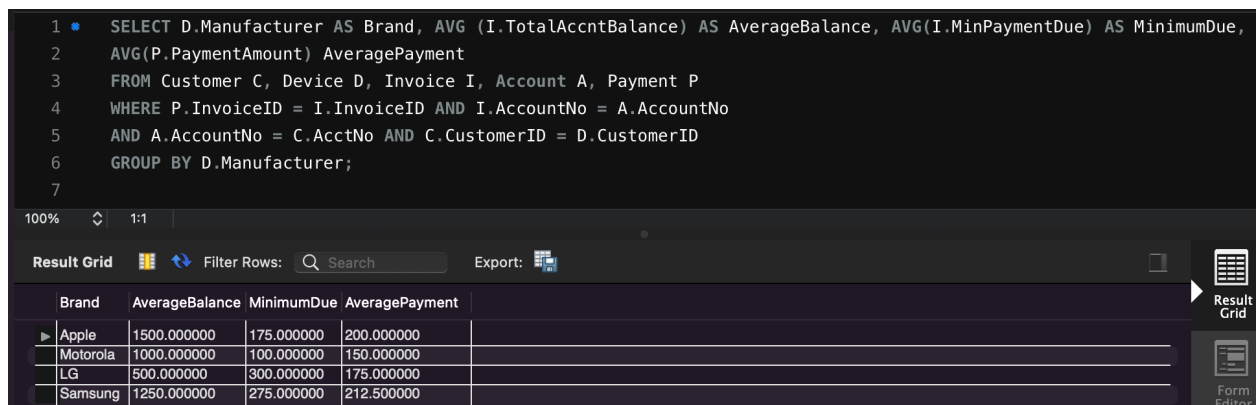


```
1 SELECT PL. PlanType, AVG(P. PaymentAmount) AS AveragePayment, AVG(I.MinPaymentDue) AS AverageAmountDue
2 FROM Payment P, Invoice I, Account A, Plan PL
3 WHERE P. InvoiceID = I.InvoiceID
4 AND I.AccountNo = A. AccountNo
5 AND A.AccountNo = PL.AccountNo
6 GROUP BY (PL. PlanType)
7
```

PlanType	AveragePayment	AverageAmountDue
Premium	250.000000	250.000000
Basic	150.000000	100.000000
Extra	175.000000	300.000000

- 4) Display Customers with either Apple or Samsung, their Average: Account Balance, Minimum Payment, and PaymentDue

```
SELECT D.Manufacturer AS Brand, AVG (I.TotalAcctBalance) AS AverageBalance, AVG(I.MinPaymentDue) AS  
MinimumDue,  
AVG(P.PaymentAmount) AveragePayment  
FROM Customer C, Device D, Invoice I, Account A, Payment P  
WHERE P.InvoiceID = I.InvoiceID AND I.AccountNo = A.AccountNo  
AND A.AccountNo = C.AccountNo AND C.CustomerID = D.CustomerID  
GROUP BY D.Manufacturer;
```

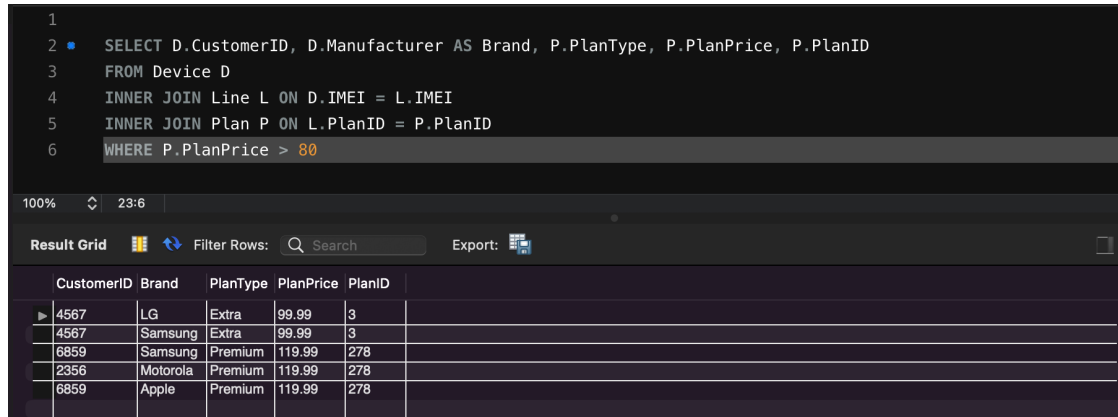


```
1 SELECT D.Manufacturer AS Brand, AVG (I.TotalAcctBalance) AS AverageBalance, AVG(I.MinPaymentDue) AS MinimumDue,
2 AVG(P.PaymentAmount) AveragePayment
3 FROM Customer C, Device D, Invoice I, Account A, Payment P
4 WHERE P.InvoiceID = I.InvoiceID AND I.AccountNo = A.AccountNo
5 AND A.AccountNo = C.AcctNo AND C.CustomerID = D.CustomerID
6 GROUP BY D.Manufacturer;
7
```

Brand	AverageBalance	MinimumDue	AveragePayment
Apple	1500.000000	175.000000	200.000000
Motorola	1000.000000	100.000000	150.000000
LG	500.000000	300.000000	175.000000
Samsung	1250.000000	275.000000	212.500000

- 5) Show Device manufacturer, plan ID, plan type, and plan prices for each plan that has a price above \$80.

```
SELECT D.CustomerID, D.Manufacturer AS Brand, P.PlanType, P.PlanPrice, P.PlanID
FROM Device D
INNER JOIN Line L ON D.IMEI = L.IMEI
INNER JOIN Plan P ON L.PlanID = P.PlanID
WHERE P.PlanPrice > 80
```



The screenshot shows a SQL query editor with a dark theme. The query is as follows:

```
1
2 SELECT D.CustomerID, D.Manufacturer AS Brand, P.PlanType, P.PlanPrice, P.PlanID
3 FROM Device D
4 INNER JOIN Line L ON D.IMEI = L.IMEI
5 INNER JOIN Plan P ON L.PlanID = P.PlanID
6 WHERE P.PlanPrice > 80
```

Below the query editor, there is a "Result Grid" section. It includes a search bar and an "Export" button. The results are displayed in a table with the following columns: CustomerID, Brand, PlanType, PlanPrice, and PlanID.

CustomerID	Brand	PlanType	PlanPrice	PlanID
4567	LG	Extra	99.99	3
4567	Samsung	Extra	99.99	3
6859	Samsung	Premium	119.99	278
2356	Motorola	Premium	119.99	278
6859	Apple	Premium	119.99	278