

OBJECTIVE

Results-driven Business Analyst and Software Quality Assurance professional with extensive experience in testing methodologies, automation, and process optimization. Adept at analyzing business requirements, improving operational efficiency, and ensuring software quality through rigorous testing strategies. Proficient in Agile methodologies, UI/UX design, and CRM solutions, with a strong background in functional, regression, and automation testing. Seeking a challenging role where I can leverage my expertise to enhance business processes, improve software quality, and drive impactful results.

TECHNICAL SKILLS

- SQA Testing & Methodologies
- Test Plans, Cases & Processes
- Functional Requirements
- Regression Testing
- UI & Compatibility Testing
- Integration Testing
- Selenium
- Mentor
- Static Testing
- Data Interface & Migration Testing
- Performance/Load/Stress Testing
- Testing Automation
- Defect/Bug Tracking
- Test Strategies & Coverages
- QA & QC Standards
- Farm Testing
- Agile Methodology
- Attention to Detailing
- Jira
- Critical Thinking
- Figma
- Invision

WORK EXPERIENCE

Business Analyst

Indus Real Estate (10/2024-Present)

- Gathered, analyzed, and documented business requirements to optimize processes and improve operational efficiency.
- Collaborated with stakeholders to define project scope, goals, and deliverables.
- Conducted market research and competitor analysis to provide insights for strategic decision-making.
- Developed workflow diagrams and business process models to enhance understanding and communication.
- Worked closely with development teams to ensure business needs were accurately translated into functional requirements.
- Created detailed reports and dashboards to track performance metrics and KPIs.
- Facilitated meetings and presentations to communicate findings and recommendations to stakeholders.
- Provided training and support to end-users for new system implementations and updates.

Additional Responsibilities:

- Designed web interfaces using Figma to enhance user experience and align with business goals.
- Tested applications before deployment to ensure functionality, security, and usability.
- Coded HTML landing pages as per the organization's requirements, ensuring responsiveness and performance optimization.

Senior Software Tester (Yes Bank Iris Mobile Application)

Clover Infotech (2/2023-5/2024)

- Create test plans for each module and execute them.
- Help team to deliver project before the deadline.
- Help manage, develop, and improve processes and procedures within the department.
- Work closely with developers and act as an integral part of the software development team using agile development process.
- Delivered thorough QA testing reports that determined product quality and release readiness.
- Designed and implemented automated testing tools and programs addressing areas including software scenarios, regression testing, negative testing, error/bug retests and usability.
- Demonstrated methodical, detail-oriented, and thorough approach to all assignments while adhering to compressed timelines. Complete all assignments on or ahead of schedule.
- Provide a positive role model, in terms of both work performance and attitude.
- Involved in Functional, Regression, Integrations, Data Base, End2End and UAT Testing Defect logging, tracking and Defect management using Quality Centre.

- Related activities, communicates to business on Testing Updates on weekly basis.
- Responsibilities included analysis business and functional requirements, overall design, test plan development, test case generation, requirement tractability matrix (RTM), and documentation.
- Train, mentor and supervise junior software engineers and other team members.

Test Engineer

Quality Kiosk (8/2022-1/2023)

- Create test plans for each module and execute them.
- Help team to deliver project before the deadline.
- Help manage, develop, and improve processes and procedures within the department.
- Work closely with developers and act as an integral part of the software development team using agile development process.
- Delivered thorough QA testing reports that determined product quality and release readiness.
- Designed and implemented automated testing tools and programs addressing areas including software scenarios, regression testing, negative testing, error/bug retests and usability.
- Demonstrated methodical, detail-oriented, and thorough approach to all assignments while adhering to compressed timelines. Complete all assignments on or ahead of schedule.
- Provide a positive role model, in terms of both work performance and attitude

QA Software Tester

Agaetis Technologies (2/2022-8/2022)

- Create test plans for each module and execute them.
- Help team to deliver project before the deadline.
- Help manage, develop, and improve processes and procedures within the department.
- Delivered thorough QA testing reports that determined product quality and release readiness.
- Designed and implemented automated testing tools and programs addressing areas including software scenarios, regression testing, negative testing, error/bug retests and usability.
- Demonstrated methodical, detail-oriented, and thorough approach to all assignments while adhering to compressed timelines. Complete all assignments on or ahead of schedule.
- Prepare scripts for automation.

Junior QA Software Tester

Agaetis Technologies (6/2020-2/2022)

- Work closely with developers and act as an integral part of the software development team using agile development process.
- Work with development teams to create test plans for enhancements and fixes on web applications.
- Help manage, develop, and improve processes and procedures within the department.
- Delivered thorough QA testing reports that determined product quality and release readiness.
- Designed and implemented automated testing tools and programs addressing areas including software scenarios, regression testing, negative testing, error/bug retests and usability.
- Provide a positive role model, in terms of both work performance and attitude.
- Demonstrated methodical, detail-oriented, and thorough approach to all assignments while adhering to compressed timelines. Complete all assignments on or ahead of schedule.

Sales Associate

Mahindra Business Solutions (12/2018-9/2019)

- Responsible for approaching new customers and initiating the sales process to completion.
- Worked closely with customer service staff to make sure that customers were satisfied with their new vehicles.
- Show and explain all vehicle features and functions.
- Determine the needs and desires of the customer to show them viable options.
- Go over the financial aspect of purchasing a car and financing options available.

SQA PROJECTS

Maanch

maanch.com

- Delivered Functional testing of the Web-Oriented Application.
- Responsible for delivering GUI design and Usability testing.
- Inspected performance and delivered stress test using JMeter.
- Analyzed and examined payment delivery system using stripe for possible errors.

House of Worktops

houseofworktops.co.uk

- Responsible for delivering GUI design and Usability testing.
- Designed and implemented functional testing addressing all aspects of the E-commerce Website.
- Tested carts, payment procedures and sign up and login processes for the E-Commerce Website.
- Tested PayPal payment delivery system for secure payment delivery.

Innoventory (Web Application)

- Tested API usage and Life Cycle using Postman for API testing
- Delivered GUI testing using Invision and Zeplin
- Completed automation for functional tests using Selenium for Automation testing
- Achieved SQL Database testing to deliver secure database system for the client
- Completed regression and negative testing on SQL database
- Documented software defects using bug tracking system and reported defects involving program functionality, output, online screen and content to software developers using Mantis Bug tracker.

Yes Bank (Mobile Application)

Iris mobile application

- Prepare test case and execute it on both Android and iOS
- Tested API usage and Life Cycle using Postman for API testing
- Delivered GUI testing using Invision
- Completed regression and negative testing
- Documented software defects using bug tracking system and reported defects involving program functionality, output, online screen and content to software developers using Jira Bug tracker.

EDUCATION

**Master of Business Administration
in Information Technology**
(2017)
Mumbai University,
Mumbai, India - GPA 3.4/4

Bachelor of Computer Application
(2014)
YCMOU
Mumbai, India - GPA 3.3/4

PROFESSIONAL CERTIFICATION

- Advanced, Manual & Automation Software Testing.
- ISTQB (CTFL) Certified
- ISTQB (Agile) Certified

AWARDS AND RECOGNITION

- Awarded as the best tester for Quarter 1 of financial year 23-24 by Yes Bank
- Awarded as Star Performer by Clover InfoTech Pvt Ltd for Quarter 1 of financial year 23-24.
- Awarded as Testing Ninja for Quarter 3 of financial year 23-24 by Yes Bank