

# Yusuf Urur

Toronto, ON | 647-609-5630 | yusufurur@gmail.com | [www.linkedin.com/in/yusufurur](https://www.linkedin.com/in/yusufurur) | <https://urur.netlify.app> | <https://github.com/yusufurur>

## SKILLS

---

**LANGUAGES:** JavaScript, Ruby, HTML, CSS, SQL

**FRAMEWORK & LIBRARIES:** NodeJS, React, Ajax, Express, EJS, jQuery, Rails, Typescript

**SYSTEMS & DATABASES:** PostgreSQL, Git, SVN

**TESTING:** Jest, Storybook, Cypress, RSpec

**OPERATING SYSTEMS:** Windows, Android, iOS, Mac OS, Linux

**COMPUTER SOFTWARE:** ServiceNow, Microsoft Office 365, GanttProject, Zendesk, Jira, Telax

**TOOLS:** VMWare, G Suite by Google, Packet Tracer

**PROJECT MANAGEMENT:** Agile, Waterfall, Scrum and Gantt Charts

## ANALYST & WEB EXPERIENCE

---

**Drastic Technologies Inc, Full Stack Web Developer, Toronto, ON**

Jan 2024 – April 2024

- Redesigned and implemented web UI with HTML, JavaScript, React, and Bootstrap
- Collaborated on REST API integration. Conducted UI testing for optimal experience.
- Refactored UI components for performance
- Developed logic UI framework for accessibility, applying core design principles.
- Gained experience with Photoshop.
- Contributed to Video Management System Backend enhancement and RESTful service development.
- Assisted in Task Management and Reminder System creation.
- Contributed to Event Logging and Analysis System design.
- Optimized landing pages for engagement
- Acquired proficiency in React.js, REST API integration, UI/UX Design and object orientation programming.
- Utilized collaboration tools: TeamViewer, Google Chat/Drive/Meet, Microsoft Remote Desktop

**Ecobee, Technical Support Representative, Toronto, ON**

Jan 2022 – March 2023

- Delivered tier 1 HVAC troubleshooting support, ensuring customer satisfaction.
- Collaborated in daily scrum meetings, resolving issues.
- Served as primary liaison for over 500 Ecobee customers, resolving technical issues.
- Maintained relationships with stakeholders for smooth operations.

**DDB Canada, Junior QA Analyst, Toronto, ON**

Jan 2021 - Jan 2022

- Used Email on Acid for cross-platform testing of over ten emails daily, ensuring compatibility and data verification.
- Conducted comprehensive website testing on multiple browsers and mobile devices with Browserstack for optimal functionality.
- Managed defect resolution by logging on JIRA and ensuring closure. Prioritized and sequenced test procedures, configuring environments correctly.
- Collaborated with multiple teams, communicating progress and addressing issues.
- Demonstrated understanding of Agile Development and Delivery models, incorporating agile principles into testing

## PROJECTS

---

**Cozey Cradle**

May 2023 - June 2023

MERN-Based Car Seat Rental Service Project  
**Tech Stack:** MERN - MongoDB, Express, React, Node.js

**Grab-Your-Sushi-Now**

April 2023 - May 2023

Engineered a revolutionary full-stack restaurant ordering application for seamless menu browsing, real-time order updates, and efficient order management, enhancing the overall customer experience.

**Tech Stack:** EJS, Node.js, Express.js, PostgreSQL, jQuery, Twilio, SC

EDUCATION

---

Full Stack Web Development Diploma, <b>Lighthouse Labs</b>	April 2023 - June 2023
MTA Certificate and ISTQB Certificate, <b>NPower Canada</b>	Jan.2017 – May 2017
Majored in Computer Science, <b>Ryerson University</b>	Sept.2013 – April 2016