## YUTIKA KIRAN VORA

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#### **EDUCATION**

## Master of Science | Information Technology

May 2025 Arizona State University, USA GPA: 4.00/4.00

Courses Taken: Principles of Computer & Information Technology Architecture, Advance Information Systems Security, Information Systems Development, Advance Database Management System, Advanced Big Data Analytics/AI, Data Visualization & Reporting for IT, NLP, AWS Cloud Architecture

**Bachelor of Engineering | Information Technology** 

**July 2022** GPA: 4.00/4.00

University of Pune, India

TECHNICAL SKILLS

• Programming Languages: Java, Python, C++, JavaScript, SQL

• Frameworks & Tools: React.js, Spring Boot, Hibernate, AWS Lambda, Google Cloud Functions, JIRA, Git

• Databases & Frameworks: MySQL, SQL Server, Distributed Systems, Scalable Applications

Machine Learning: Supervised/Unsupervised Learning, NLP, Pipeline, Classification, Clustering, Regression.

• Cloud & DevOps: Google Cloud, CI/CD Pipelines, Docker

• Machine Learning & Data Processing: Pandas, NumPy, Scikit-learn, NLP, Data Mining, ETL Pipelines

## PROFESSIONAL EXPERIENCE

**Software Engineer II** 

American Express

January 2025 - Present Arizona, USA

• Developed a React. is-based chatbot using Rasa UI, automating customer support processes.

• Built and optimized microservices with Spring Boot and AWS, improving API performance by 30%.

- Implemented Docker for containerization and integrated CI/CD pipelines, streamlining deployment and testing.
- Enhanced database performance by optimizing queries, reducing execution time by 40%.
- Improved security measures, decreasing vulnerabilities by 35% to meet PCI-DSS compliance.

**Learning Assistant (Engineering Tutor)** 

July 2024 - Present

Ira A. Fulton School of Engineering-Arizona State University Arizona, USA • Instructed 150+ students in Data Structures, Algorithms, Software Engineering, Programming Languages, Foundations of Data Visualization.

• Developed and implemented structured problem-solving strategies, resulting in a 15% improvement in student performance.

• Led 12+ hands-on workshops focusing on software development principles, version control, debugging techniques to enhance practical skills.

• Designed and facilitated engaging learning experiences, fostering critical thinking and advanced technical proficiency in students.

**Software Engineer January 2023 - August 2023** Synechron Technologies Pune, India

• Designed and implemented cloud-based banking systems using Spring Boot and Hibernate to ensure high availability and performance

- Developed a high-performance customer portal hosted on AWS/GCP with React.js, leading to a 25% improvement in user experience (UX). • Built and deployed automated ticketing system using AWS Lambda, enhancing monitoring capabilities and reducing resolution time by 40%.
- Collaborated with cross-functional teams, leveraging CI/CD pipelines, JIRA, and Git for efficient development and project management.

Software Engineer

January 2022 - December 2022 Pune, India

Einfochips Private Limited

- Developed cloud-hosted applications using React is enhancing performance by 20% through optimized architecture, efficient coding practices.
- Designed and implemented distributed backend services on AWS, ensuring high scalability and fault tolerance for seamless performance.
- Collaborated in cross-functional Agile teams, accelerating project delivery by 15% while improving team productivity and communication.
  Implemented cloud-based DevOps practices, including CI/CD pipelines, and testing with JUnit, reducing bugs by 30% and ensuring reliable, scalable deployments.

#### ACADEMIC PROJECTS

# **Enhancing School Selection through Similarity Matching**

**January 2024 - April 2024** 

- Developed a structured multi-step process documented to achieve brief project goal efficient data processing, automated workflow execution.
- Implemented key methodologies and tools to enhance accuracy, efficiency, and scalability in data analysis and software deployment.
- Designed and documented systematic procedures, ensuring clear reproducibility and ease of integration into existing workflows.

• Contributed to optimization and troubleshooting, leading to improved performance and reliability of the overall system.

May 2023 - August 2023

# **Inventory Management System**

- Conducted network traffic analysis using Wireshark and Python to identify and mitigate security threats.
- Implemented real-time monitoring for early detection of malware, intrusions, and anomalous IP address activity.
- Enhanced network security by analyzing traffic patterns, identifying vulnerabilities, and ensuring regulatory compliance.
- Contributed to proactive threat management and improved incident response through continuous network evaluation.

## **Clothing Recommendation System for E-commerce**

July 2021 - December 2021

- Contributed to the development of a comprehensive project plan for Intech's IT Asset Management (ITAM) initiative, ensuring alignment with organizational goals.
- Conducted an in-depth analysis of Intech's existing IT systems to identify key problem areas, such as data duplication and inconsistencies.
- Proposed a centralized IT asset management system utilizing SQL Server and Power BI to enhance data visibility and reduce inconsistencies.
- Identified and documented key project stakeholders, including leadership, IT personnel, employees, and customers, to ensure their needs were addressed throughout the project lifecycle.

#### IT CERTIFICATIONS

Python For Data Science - Cleared With 64% Marks NPTEL IIT MADRAS)

Introduction To Programming Using Python - Microsoft Technology Associate, Pune.

AWS Academy Cloud Foundations Graduate