

## YU Marco

**From:** American Express <AmericanExpress@welcome.americanexpress.com>  
**Sent:** Tuesday, 25 November 2025 11:49 am  
**To:** YU Marco  
**Subject:** Confirmed: your booking to Shanghai

Here are the details



**YU LONG TIN**  
Account Ending: 51000



Your booking #28890252 is confirmed

AMERICAN EXPRESS **TRAVEL**

Thank you for booking with American Express Travel. We are happy to share that the following booking is now confirmed. Please review carefully all the details mentioned below.

You can view your itinerary anytime by logging in to **Manage My Bookings**.

[Manage My Bookings](#)

### Booking to Shanghai

6 Dec 2025 - 7 Dec 2025



**Saturday, 6 December 2025**  
Jing An Shangri-La, Shanghai

Jing An Shangri-La, Shanghai

1218 Middle Yan'an Road  
Shanghai 200040  
China



86-21-2203 8888

**Check-in:**  
Saturday, 6 December 2025  
14:00

**Check-out:**  
Sunday, 7 December 2025

**Number of Nights:** 1

Check-in restrictions may apply; please contact the property for details.

Room 1

**Guest Name (s):** Long Tin Yu  
Cheuk Kei Alex Tsai  
Wai Lan Wong

**Number of Guests:** 3

**Hotel Confirmation #:** 9077730503106

**Room Type:** Premier Room, 2 Twin Beds

**Cancellation Policy:**

Hotel cancellations made on or after 05 DEC 2025 18:00 (property local time) will be subject to a fee of 2,800.53 HKD.

Expedia Customer Support for emergency assistance at check-in during American Express Out of Office Hours Tel: 30774959. **Note:** If you fail to check in for this reservation, or if you cancel or change this reservation after check-in, you may incur penalty charges at the discretion of the property of up to 100% of the booking value.

#### FINE HOTELS + RESORTS\*

Fine Hotel + Resorts bookings receive a complimentary suite of benefits that offer an average total value of HKD 4600<sup>†</sup> at over 1,500 extraordinary properties worldwide.



##### Early Check-in

Noon check-in, when available



##### Room Upgrade

Upon arrival, when available<sup>1</sup>



##### Daily Breakfast for Two



##### US \$100 Property credit to be used during your stay.



##### Complimentary Wi-Fi



##### Guaranteed 4pm Check-out

<sup>†</sup> Average value based on Fine Hotels + Resorts bookings in 2022 for stays of two nights. Actual value will vary based on property, room rate, upgrade availability, and use of benefits.<sup>1</sup>Certain room categories are not available for upgrade.

#### Cost & Billing

#### Cost Information:

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<b>Price:</b>	HKD 2,401.83
<b>Taxes and Charges:</b>	HKD 398.70

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## Payment Information:

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<b>Total Billed by American Express:</b>	HKD 2,800.53
<b>Points Used:</b>	0
<b>Points Value:</b>	HKD 0.00

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If you've used Membership Rewards® points, a credit will be applied to your statement within three business days of your reservation.

## Credit Card Information:

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<b>Card Type:</b>	American Express
<b>Card Number:</b>	XXXX-XXXXXX-51000

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## Helpful Links



### Resources and tips for smarter travel

Get-in-the-know before you go. Our Travel Help Centre is your onestop shop for Travel FAQs and trip planning tips.

[Travel Help Centre](#)



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### Terms and Conditions

You received this email due to a recent booking completed at American Express Travel Online. This is a notification-only email address, so please do not reply to this message. Bookings are subject to the full American Express Travel Terms and Conditions.

To view these, please visit [American Express Travel Terms and Conditions](#).

### Travel Documents

Thank you for choosing to travel with American Express Online Travel. Please read the below details carefully.

### Taxes and Fees

Amounts labelled tax may represent a tax recovery charge and other fees.

### Flights

This is your e-ticket itinerary document. We recommend you take a printout of the booking confirmation and present with your identification at airport check-in.

### Car Hire

A valid card in the first name and surname of the lead driver must be presented at the rental desk in order to pre-authorize / charge a deposit. Debit cards will not be accepted.

Hong Kong Digital Drivers License holders renting interstate or overseas must present their physical photocard at car collection. Please check the Terms & Conditions of your Digital Drivers License.

Some rental companies charge additional fees for younger and older drivers. Age restrictions may apply in some regions. Please refer to the car rental company's website for more information. If you require additional drivers, you will need to apply at the pick-up location. There may be restrictions on the age and number of people who can apply, and additional fees may apply.

One way rentals: If you are returning the car to a different location a fee will normally apply. If it is not specified that the fee is included in the rate, the fee will be payable in local currency directly to the supplier at the rental desk upon collection. Please refer to the car policy/rate inclusions and your rental confirmation for further information.

Please note that if you collect or return your vehicle outside the pick-up/drop-off time and date booked, additional charges may be applicable or may not be possible. Please contact the rental desk in case of this. Please also note that the vehicle may not be available if you arrive late to the rental desk. If the vehicle is not released due to a late arrival, no funds will be reimbursed.

If you are planning to travel across national or state lines or to another island within the same country, please contact the rental car company directly to inform them of your travel plans before picking up your vehicle. Restrictions and fees may apply. Please check the car rental company's website for contact information.

All car hire has a non-refundable excess charge for which a credit card imprint will be taken. If the car is involved in an accident or is lost or stolen, this will be non-refundable.

## Travel Information

### Passport

Check to ensure your passport is valid. If you are travelling internationally, please ensure you are holding a passport that has at least 6 months validity beyond the last day of the ensuing trip.

[Hong Kong Passport Office](#)

### Visas and entry requirements

Please ensure you have any applicable visas for the countries you are visiting or transiting. It is your responsibility to obtain correct visa documentation.

### Checked Baggage & Quarantine Items

Baggage policies vary by airline, booking class, frequent flyer status, baggage size, and weight. Fees may apply, and payment is applicable at time of check-in. Please refer to respective airlines and countries' websites for further information on checked and restricted baggage policies/fees and quarantine items.

Please refer to [Baggage details](#) page.

### Changes and Cancellation

You may incur an airline no-show fee if you fail to notify the airline or American Express that you are unable to travel on the flights you have booked. Additionally, failure to cancel the flight reservation may deem your ticket unusable and non-refundable. Certain categories of fares have penalties applicable if

cancellation within stipulated time. If not cancelled within these time-frames, the ticket is deemed no show. No show/cancellation penalties also apply to hotels/car rentals. Please observe hotel/car policy and obtain cancellation number.

If you want to change or cancel the arrangements you have booked in any way, we will try to help you; however, we cannot guarantee that we will always be able to do this. Changes are subject to availability at the time of your request, as well as the relevant supplier terms and conditions. For any changes that can be made, we will charge the applicable price on the day the change is made. Changes and cancellations are subject to charges from the supplier. Please read our terms and conditions, and the information on the booking confirmation to find out more. Please ensure you are aware of your airline's own 'Conditions of Carriage' located on their proprietary website in the page footer.

Any applicable refunds will be credited to your American Express Card. No Membership Rewards® points will be refunded. No cash refunds will be given.

#### **Travel Intermediary disclosure**

American Express (Amex) helps manage your travel expenses and assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counsellors.

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