

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE
STATE OF CALIFORNIA



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10/17/19
08:00 AM

ADMINISTRATIVE LAW JUDGE STEPHEN C. ROSCOW, presiding

)	STATUS
)	CONFERENCE
)	
Application of Pacific Gas and)	
Electric Company for Authority,)	
Among Other Things, to Increase)	Application
Rates and Charges for Electric and)	15-09-001
Gas Service Effective on January 1,)	
2017. (U39M))	
)	

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Reported by: Carol A. Mendez, CSR No. 4330

1 SAN FRANCISCO, CALIFORNIA

2 OCTOBER 10, 2019 - 9:34 A.M.

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4 ADMINISTRATIVE LAW JUDGE ROSCOW: We'll
5 be on the record. Good morning, everybody.
6 The Commission will come to order.

7 This is the time and place set for
8 the Status Conference in Application
9 15-09-001, which is the Application of
10 Pacific Gas and Electric Company for
11 authority among other things to increase
12 rates and charges for electric and gas
13 service effective on January 1st, 2017. It's
14 PG&E's Phase 1 General Rate Case and today's
15 topic is a compliance item from that rate
16 case which is the audit that is near
17 completion of PG&E's Rule 20 undergrounding
18 program.

19 My name is Steve Roscow. I am the
20 ALJ assigned to the proceeding. At this
21 time, President Picker, who is retired, is
22 still shown as the assigned Commissioner and
23 the reason for that is once this audit is
24 delivered and we have a few -- we have a
25 petition for modification, once that's
26 finished, we'll be able to close the
27 proceeding. So at this time we are not going
28 to, or the Commission won't assign a new

1 Commissioner unless it's necessary. But
2 whenever a Commissioner leaves, all the
3 proceedings go back to the President's
4 Office. And so that is who is overseeing
5 everything that we do to finish out this
6 proceeding.

7 So, let's see our agenda today. I
8 have got three things on my agenda and I am
9 going to propose to do them in the following
10 order:

11 First, we'll do kind of a schedule
12 update just to make sure we're on track to
13 finish up the audit and talk about next
14 steps, if any. That shouldn't take very
15 long.

16 Secondly, I want to talk about the
17 matters that were raised in the Executive
18 Director's letter granting PG&E and AzP an
19 extension of time for completing the audit.
20 And then there's some resource questions that
21 go along with that that we'll finish up with.

22 Does that make sense, Ms. Kim, for
23 everything that should be on our agenda
24 today? Anything else?

25 MS. KIM: Yes, your Honor.

26 ALJ ROSCOW: Okay. Good. So why don't
27 we do introductions?

28 First let's start with Commission

1 staff who is here today. We have Ms. Kwasny
2 from the Legal Department, Legal Division,
3 who is our attorney.

4 And then we have Jonathan Frost.
5 Mr. Frost is the lead analyst on this, has
6 been from day one and knows all of this
7 better than any of us, I think; his
8 supervisor Mr. Petlin, Dave Petlin, and
9 Mr. Petlin's supervisor, Ms. Sterkel.

10 That reminds me that, so we are on
11 the record today and I am going to be calling
12 on different people and I want to make sure
13 that those people have a chance to answer
14 first before people start talking and trying
15 to answer on top of each other. That's for
16 the reporter. Speak slowly, that sort of
17 thing. If you have something to add, just,
18 you know, give me a -- raise your hand,
19 anything like that. Just give me an
20 indication and I will make sure everybody is
21 heard on everything that I am asking about.

22 So, Mr. Frost, why don't you
23 introduce our consultants?

24 MR. FROST: Yes, your Honor. So I
25 would like to introduce Ms. Ara Azad to my
26 right. And further to my right we have
27 Mr. Ryan Pfaff.

28 ALJ ROSCOW: Could you pronounce your

1 last name, Mister --

2 MR. PFAFF: It's Pfaff.

3 ALJ ROSCOW: Pfaff. And Ms. Azad.

4 MR. PFAFF: The first "f" is silent.

5 ALJ ROSCOW: Sorry?

6 MR. PFAFF: The first "f" is silent.

7 ALJ ROSCOW: I'm well-known here for
8 mangling. Even Mr. Smith, I can mangle it.
9 I can forget it. So, my apologies in
10 advance.

11 And then we've got Ms. Kim from
12 PG&E. And who have we got here with you?

13 MS. KIM: Yes. Thank you, your Honor.

14 My name is Ann Kim and I am the
15 Rule 20A attorney. I am not the attorney in
16 the 2017 GRC.

17 To my right is Tamon Norimoto. He
18 is the manager of PG&E's Rule 20A program.
19 And to his right is Bruce Smith, who is a
20 Chief Regulatory Analyst within our
21 Regulatory Affairs organization and he is
22 responsible for overseeing the audit.

23 ALJ ROSCOW: All right. Very good.
24 Then let's get right to it. So first the
25 schedule.

26 Let's see. I think the extension
27 request sets the date that -- gave PG&E the
28 date requested and it's next week, right, for

1 finishing the report. And that is
2 October 15th. Yes?

3 MS. AZAD: Yes.

4 ALJ ROSCOW: And we are on schedule for
5 that?

6 MS. AZAD: We are, yes.

7 ALJ ROSCOW: Okay. Good. Good.
8 That's easy.

9 Now, Ms. Kim, I think that I was
10 looking at the Ordering Paragraphs and so on,
11 and this is essentially a compliance item
12 from the main decision in the GRC and with
13 the delivery of the plan, that satisfied the
14 compliance item in the main GRC. And then
15 there was a March 2018 decision that talked
16 about the scope of the audit and so on and so
17 forth. And there was nothing in that
18 decision that indicated what the Commission
19 might do with the audit once the audit was
20 delivered.

21 So I think we're at a situation
22 where we'll see what it says and then
23 internally at the Commission, the Energy
24 Division and so on will determine whether
25 there's any next steps, but once the audit's
26 delivered, that's what is required officially
27 in this proceeding.

28 MS. KIM: That is PG&E's understanding

1 as well.

2 ALJ ROSCOW: Okay. Good. So that is
3 -- that's that on schedule.

4 I think in terms of timing, is there
5 anything else that we need to talk about in
6 terms of timing?

7 MS. KIM: No, your Honor.

8 ALJ ROSCOW: So that's it for topic
9 one; on to topic two. So that's the
10 extension letter.

11 So, typically when -- so the process
12 here at the Commission is when a utility
13 needs more time to comply with Ordering
14 Paragraph, they send -- under our Rules of
15 Practice and Procedure, the requirement is
16 that the utility send a letter to the
17 Commission Executive Director asking for more
18 time. And I don't know whether it's
19 well-known or not, but usually that goes to
20 the judge and the judge decides whether more
21 time is appropriate and drafts a first draft
22 of the letter for the Executive Director.
23 And then it goes from there and the Energy
24 Division reviews it and if everything is
25 fine, the letter goes out. And there's many
26 times when there's issues with the request
27 and the extension request is not granted.

28 I happen to pride myself on banging

1 out these letters really quickly. And I was
2 also about to go on vacation back in July
3 when Mr. Jacobson sent the letter. So I
4 banged it out. And my method is to rearrange
5 all the paragraphs in the utility's letter in
6 a way that grants the request. And so I
7 banged it out, sent it out and got ready for
8 from my vacation.

9 And then I heard from Energy
10 Division, "Well, no. There's actually some
11 issues. And if you're going to grant the
12 request, there's some things that we'd like
13 to say in the request." And so I banged out
14 another one that politely, you know, raised
15 those issues and then I went on vacation.

16 The letter that went out, I thought
17 had a tone that I as the judge made some
18 allegations that I as the judge wouldn't have
19 included in the letter. And so I wanted to
20 address that now because I didn't want any
21 bad feelings on behalf of PG&E.

22 So, but I think there's some
23 underlying information that we're going to
24 need. So the letter says -- it's got the
25 summary of what PG&E's requesting on behalf
26 of AzP. Then the letter says:

27 It is the Commission's
28 understanding this work has

1 not been completed in a
2 timely manner due to the
3 failure of PG&E to assign
4 adequate staff which would
5 have insured the work was
6 completed without delay and
7 the deadline for the
8 auditor's report was met.

9 An then the letters concludes,
10 "Please be informed this must not" -- it
11 grants the extension, but then it says:

12 Please be informed this
13 must not be considered to
14 be the first in a series of
15 requests and corresponding
16 extensions. We will not
17 accept without consequences
18 failure of AzP and PG&E to
19 meet the extended
20 October 15, 2019 deadline.

21 So this is not really my style to
22 say those things, allege those things in a
23 letter like that, because we don't have any
24 facts about whether PG&E did or didn't assign
25 adequate staff. And so I just wanted to note
26 it on the record because there's plenty of
27 times when the utilities do get in trouble
28 for things and this wasn't really one of

1 them.

2 And Mr. Jacobson owes me one day in
3 Paris of vacation because I wasted a day
4 redrafting this letter and then it was
5 ignored.

6 MS. KIM: I believe that violates the
7 gift rule.

8 (Laughter.)

9 ALJ ROSCOW: I tried to get ALJ
10 management to give me the free day and they
11 wouldn't either.

12 So but -- so I hope that clears the
13 air on that, I hope.

14 MS. KIM: Thank you.

15 ALJ ROSCOW: However -- you're welcome.

16 However, let's talk a little bit
17 about the reasons for the delay.

18 So, I have looked at the discovery
19 requests. They're voluminous. I basically
20 have only skimmed them but they seemed on
21 point.

22 And maybe Ms. Azad can talk a little
23 bit about the timing. It's typical you see
24 kind of, deep into the process you see the
25 requester asking for an update and let's
26 clear the air on when these things are due
27 and how long it might take and that sort of
28 thing. Can you just fill in the gaps a

1 little bit?

2 MS. AZAD: Sure. Like you mentioned,
3 there was an extensive amount of information
4 that we did request and received and
5 reviewed, given the scope and time frame of
6 the audit.

7 I will start off saying we
8 appreciated the responsiveness of the company
9 in terms of the contents of the responses.

10 At the same time, when we developed
11 the initial schedule for the audit, it was
12 based on our understanding of a 10-business
13 day customary turnaround time. And as you
14 mentioned, there was quite a bit of
15 information. We had seven rounds of
16 discovery that began in November of last
17 year. And the latest was served in June.

18 And while we did receive some of the
19 responses within 10 days, some of them took
20 upwards of 120 days. So, on average, it was
21 about 40-day turnaround time which was
22 significantly longer than, you know,
23 initially we would have anticipated.

24 So, it's to that end accordingly,
25 that pushed back how long we had with
26 information until we received, you know,
27 up-to-date information to then complete our
28 analysis and incorporate it into the report.

1 I think we received the last of the
2 responses at the end of July and we started
3 submitting sections over to the court
4 piecemeal to staff for review at the end of
5 June. So as you mentioned, we were in -- we
6 were coordinating with PG&E and also the
7 Commission to see what we could anticipate in
8 terms of response time.

9 And as we started in that process,
10 we were provided some estimated response
11 times. At the same time, they were often
12 revised throughout the process as the company
13 had an opportunity to get into the gathering
14 of that information. So that added another
15 element of complexity in terms of
16 expectations.

17 So I think that's the context I have
18 to provide.

19 ALJ ROSCOW: So I looked at both of
20 your résumés as part of all this. Mr. Frost
21 provided everything, except the responses to
22 the data requests which I didn't ask for. I
23 don't need to see, yet.

24 This is -- is this pretty typical of
25 the type of engagements that AzP gets
26 involved in?

27 MS. AZAD: It is, yes. We've worked
28 almost exclusively in regulatory proceedings,

1 whether it be audits, rate cases, merger
2 cases so, yes.

3 ALJ ROSCOW: Is this your first in
4 California or -- because you're from Kansas,
5 right?

6 MS. AZAD: Yes.

7 ALJ ROSCOW: Yeah. And so how many --
8 how much involvement have you had in
9 California's regulatory proceedings, if any?
10 I am just curious.

11 MS. AZAD: Personally, it's my first
12 engagement in California. Ryan has had prior
13 experience work with PG&E previously.

14 ALJ ROSCOW: I am sorry. A little
15 louder.

16 MS. AZAD: Sure. I said personally it
17 was my first experience on an engagement in
18 California. My partner Ryan Pfaff has worked
19 in California before.

20 ALJ ROSCOW: And, Mr. Pfaff, what's the
21 nature of your prior engagements in
22 California?

23 MR. PFAFF: I worked on the San Bruno
24 proceeding, specifically the financial
25 analysis that was conducted prior to the --
26 prior to the proceeding that ultimately ended
27 up in PG&E being penalized by the CPUC.

28 ALJ ROSCOW: Okay. Good. You were

1 both at Overland before this, right?

2 MR. PFAFF: We were, yes.

3 ALJ ROSCOW: So you were probably at
4 Overland when you did that work?

5 MR. PFAFF: Correct, yes.

6 ALJ ROSCOW: So the reason I am asking
7 this is how typical was the -- were these
8 delays based on your prior experience? And
9 you can both answer that in sequence.

10 MS. AZAD: Sure. I would say that
11 delays were much more lengthy than what I
12 have been accustomed to. I have worked
13 across the country, some large cases
14 including some of the larger merger cases in
15 the country. And based on my experience,
16 they have generally tended to have a preset
17 or defined response date that is either set
18 as of a certain date or set based on the
19 number of days after the requests have been
20 submitted.

21 So here it was much more open-ended
22 relative to what I have been accustomed to.
23 And the fact that it -- some of the responses
24 came back upwards of 120 days, that exceeds
25 what my prior experience has been in other
26 jurisdictions.

27 ALJ ROSCOW: And so I am just curious
28 because you mentioned the customary 10 days.

1 And it is kind of a -- it's a customary
2 thing. It's not a requirement anyplace. In
3 other jurisdictions, is it a requirement or
4 is a set number of days a requirement?

5 MS. AZAD: Yes. And they're oftentimes
6 set in the course of the procedural schedule
7 that tends to be set. And they're oftentimes
8 either set as of a certain date in those
9 instances or they're a part of the
10 Commission's standard turnaround time in
11 terms of 30 business days or 45 business
12 days. That is all implemented as such.

13 ALJ ROSCOW: Good. Mr. Pfaff, anything
14 on your -- compare this experience to other
15 experiences you've had?

16 MR. PFAFF: I would concur with what my
17 colleague said in terms of the length of the
18 delays I felt was atypical in how much longer
19 it took to get some of the information. And
20 aside from that, the -- when the dates were
21 adjusted, the estimated adjustments were also
22 as she mentioned previously not accurate,
23 after multiple iterations.

24 But I would just like to emphasize
25 with what Ms. Azad also said previously,
26 which is that we do appreciate all the
27 information we did receive and we do
28 appreciate the responsiveness of the small

1 teams that was assembled and directed to work
2 on this audit.

3 ALJ ROSCOW: So in terms of the final
4 product you're about to deliver, can you talk
5 a little bit about how the delays, whether
6 the delays affected the nature of that
7 project?

8 MS. AZAD: Sure. One of the things
9 that was particularly challenging as we were
10 developing our analysis is, as I mentioned
11 one was the unpredictability of the schedule,
12 in terms of when the new information would be
13 coming in. And the second would be as we --
14 the fact that we had several instances as we
15 performed our analysis and incorporated it
16 into drafts of the report, once we received
17 new information based on new responses to
18 discovery, there were instances where then
19 that required us to make updates to the
20 information as we had analyzed and presented.

21 So as that time frame expands, of
22 course, there's going to be by nature more
23 revision and revising of the work to insure
24 that it's updated according to the latest
25 pieces of information that have been
26 received.

27 And as mentioned to help expedite
28 the process what we did was began to submit

1 our report drafts in sections for review to
2 the CPUC staff.

3 And so as I mentioned, the latest
4 responses we got to the end of July, we
5 already begun submitting reports -- report
6 drafts to staff at the end of June. But
7 aside from that, I think the biggest impacts
8 were just as far as timing and having time
9 with the questions because once we received
10 the information, we could assess whether we
11 needed to have further follow up for
12 clarification or ensuring that we have
13 information that we needed for the analysis
14 to be completed.

15 ALJ ROSCOW: Okay. Good.

16 Mr. Pfaff, I am going to rely on you
17 to jump in if you need to. I won't keep
18 asking you if you have more to add.

19 MR. PFAFF: Sounds good. She
20 summarized it -- she usually summarizes
21 things better than I can anyways. So it's
22 good to start with her.

23 ALJ ROSCOW: Good. I am good with
24 that. Lastly then, in terms of the
25 communication with PG&E about timing and
26 things, how would you characterize that?

27 MS AZAD: Could you be a little bit
28 more specific, please? Do you mean --

1 ALJ ROSCOW: What I would say if there
2 was going to be a delay, did PG&E proactively
3 let you know and provide a new estimate or
4 did you have to on your initiative say, "It's
5 been 10 days. We haven't received these
6 responses." That sort of thing?

7 MS. AZAD: Sure. I understand. It was
8 more so the latter. So we began the process
9 I think initially after we had submitted the
10 first set. And we all mutually agreed with
11 Commission staff and PG&E and had initial
12 conversations to talk about the timeline of
13 responses. After the first several sets that
14 were sent out and then subsequent sets, we
15 asked that the company provide us their
16 estimated response time for the discovery
17 that was submitted.

18 We did find ourselves -- there were
19 times when we would follow up to check to see
20 what the status was after we hadn't received
21 some of the responses as of the dates that
22 were initially anticipated. So that was
23 something that we did find necessary in the
24 correspondence to follow back up with the
25 company as to the reasons and revise
26 timelines that we received in some instances,
27 not necessarily other instances.

28 ALJ ROSCOW: Okay. And so you had

1 seven rounds or seven sets of questions and
2 they were basically front-loaded. The first
3 was November 2018, the second was -- well,
4 not entirely front-loaded, February 2019. Is
5 that -- am I interpreting this accurately
6 that the first set or two were the initial
7 questions and the later sets were follow-up
8 questions?

9 MS. AZAD: Yes. That would be
10 accurate.

11 ALJ ROSCOW: All right. Good. Okay.
12 PG&E.

13 MR. FROST: Your Honor, can I mention
14 one more point?

15 ALJ ROSCOW: Yes.

16 MR. FROST: So over the course of the
17 seven data request sets that were sent to
18 PG&E, typically from the second set and
19 beyond, we had a process in which we would
20 send the questions of PG&E and we would allow
21 for at least 48 hours for PG&E to review the
22 questions and then we would have a conference
23 call to discuss systematically whether or not
24 PG&E would be able to meet the timeline that
25 we had requested or if they would need
26 additional time and if there was any
27 clarification needed from us to rewrite the
28 questions, to get more to the point if

1 questions were overly-broad. So it was a
2 two-way conversation and we wanted to make
3 sure that, you know, the expectations were
4 reasonable and that, you know, the questions
5 weren't overly-burdensome for PG&E.

6 ALJ ROSCOW: Okay. Good. Good.

7 So then I will turn to PG&E,
8 Mr. Smith or Mr. Norimoto, either one of you,
9 do you want to kind of address your half of
10 this and if either of you would start with
11 the size of the team at PG&E. I know the
12 size of the AzP's team because I looked at
13 the bid material and so on in the proposal
14 and so on.

15 So, PG&E size of team and data
16 request response experiences.

17 MR. SMITH: Sure. Thank you, your
18 Honor.

19 Mr. Norimoto is the program manager.
20 He's assisted by two business analysts.
21 That's it. It's a team of three. Below
22 them, as Mr. Norimoto can explain more if
23 you're interested, are four liaisons who deal
24 with the cities but don't necessarily manage
25 the program itself. And then once the
26 project is developed and moves forward, it's
27 kind of handed over more to a construction
28 kind of group that does not report to

1 Mr. Norimoto.

2 In general, the time frames that
3 Ms. Azad mentioned are correct. I would
4 point out her calculations and mine are about
5 the same. I would point out, at least when I
6 did it, I was talking calendar days, not
7 business days. So the 10 is business days,
8 not calendar days.

9 And, yes, we were not as timely as I
10 would have liked, but we were also swamped at
11 the very beginning, to be honest.

12 In our initial call when AzP
13 mentioned the nominal 10-day rule, we had no
14 idea how many data requests were coming. I
15 did ask how they expected to rule out the
16 very stages of their audit because they had
17 identified five major tasks. And the answer
18 was "we're going to do them all at the same
19 time."

20 So two weeks later we got 150 data
21 requests. And as I mentioned in some of my
22 e-mails and phone conversations, it was like
23 a snake swallowing a pig.

24 The second data request was
25 90-some-odd questions and then kind of
26 tapered off after that. And that in a sense
27 does not count subparts.

28 We did have conference calls from

1 time-to-time. I don't believe that I would
2 recollect as many as Mr. Frost has indicated
3 there were. But we did try to move forward
4 with the responses.

5 When the responses came in, I would
6 look at them. I would kind of parse them out
7 to the departments that I thought could
8 respond. Certainly those that related to the
9 management and operation of the program were
10 addressed to Mr. Norimoto. I also signed
11 various requests to our business finance
12 department that deals with budgeting process,
13 to the capital accounting department relative
14 to recorded costs, to other people in the
15 regulatory area, they have kind of switched
16 departments, as related to the history of
17 things we had done in rate cases and various
18 reports that we had filed with the
19 Commission. There were a few data requests
20 that were responded to directly by some of
21 the project managers and other people in
22 Electric Operations.

23 I was a little bit surprised by the
24 comment in the letter; on one hand, the
25 notion of three people at the top of this
26 program was well-known to the staff and to
27 AzP, but we did scour the e-mails that I had
28 sent out seeking assistance on some of the

1 questions and we found approximately a
2 hundred people. When I say approximately,
3 the count was 97 that we were able to
4 specifically identify.

5 Some of the programs -- some of the
6 questions that took the longest, and Tamon
7 can interrupt me if I get this wrong, but in
8 the course of the various Rule 20A projects,
9 things happen in the fields.

10 You might dig and find a pool of oil
11 next to what used to be a gas station. You
12 might find cultural remains in the Fremont
13 area where the Ohlone Indians used to reside
14 and that stops a project. Those things are
15 known but the data is not tracked.

16 We got questions saying, "Tell us
17 all the times or examples of times when these
18 events happened. Tell us what the schedule
19 impact was. Tell us what the cost impact
20 was."

21 On the one hand, those are very
22 legitimate questions, but if nobody was
23 keeping the data at the time, you don't have
24 an answer. But in order to look for the
25 answer, to review suspected projects, to try
26 and find out what might be in those records,
27 that took a lot of time. And even at the
28 end, we would say, "You know, we just don't

1 have the records to be able to answer your
2 question."

3 ALJ ROSCOW: Mr. Norimoto, why don't
4 you start by telling me what a business
5 analyst does and then if you want to fill in
6 any details, feel free.

7 MR. NORIMOTO: Sure. Before I begin,
8 your Honor, may I first just say how proud I
9 am of the team that work with me through this
10 audit?

11 It was a very comprehensive audit,
12 asked many questions, many subparts. And not
13 only was it the business analysts, but it was
14 many people within the entire program, as
15 well as the electric distribution
16 organizations that supported providing
17 responses to the audit.

18 We wanted to make sure that we were
19 answering all the questions accurately and as
20 thoroughly and comprehensively as possible.

21 One of the biggest challenges that
22 we had in doing that is, as Bruce mentioned,
23 is that we do not have a centralized location
24 to keep many of the questions or responses
25 that the auditors had been asking. And as
26 Bruce -- Mr. Smith here has mentioned,
27 they're fantastic questions, quite frankly.
28 As the most recent incoming program manager,

1 these are questions that I would also want
2 answered as well, but looking back
3 historically to 2007 to 2016, this
4 information was not stored in such a manner
5 where we could conclusively say that it was a
6 record, and therefore we would be able to
7 quantify delay by time or by cost.

8 There's many more questions that
9 were raised than answers for our program,
10 quite frankly. And we are doing what we can
11 to add some of those metrics and some of the
12 those units into our program so that going
13 foward we can make better progress if there
14 is to be a future audit.

15 To your question directly about what
16 does a business analyst do, I apologize for
17 the long-winded way to get there.

18 ALJ ROSCOW: No, no. That's good. I
19 think more managers should thank their staffs
20 more often and it doesn't happen enough here
21 at the Commission.

22 MR. NORIMOTO: I know I don't stand
23 here by myself. I represent the entire team.

24 ALJ ROSCOW: Good. Like I said, make
25 sure they see this transcript because you
26 have their backs and that's good.

27 So business analyst, very briefly,
28 is that like a regulatory analyst here at the

1 Commission?

2 MR. NORIMOTO: A little bit different.

3 So I've got two business analysts on
4 the team. The first business analyst is
5 primarily focused on what we call the ledger.
6 The Rule 20A program has work credits that
7 need to be tracked and monitored and
8 adjusted. And it's essentially a full-time
9 job. It almost works as an independent bank
10 where we have --

11 ALJ ROSCOW: You don't need to explain
12 it.

13 MR. NORIMOTO: The second analyst helps
14 us in our day-to-day operations, special
15 projects and also assists in leading some of
16 the more larger projects that we have as part
17 of the program.

18 So, one of the analysts was a key
19 driver in the audit function making sure that
20 we were getting responses, tracking it,
21 logging it, answering as many as they could,
22 et cetera.

23 ALJ ROSCOW: Okay. Good. And what
24 kind of educational background do they have,
25 typically?

26 MR. NORIMOTO: Business analysts, I
27 apologize. I don't know off the back of my
28 mind what my business analysts' backgrounds

1 are, but typically finance or accounting.

2 ALJ ROSCOW: Good. Okay.

3 Now, I will point out that -- so I
4 was the judge on this, the rate case, and so
5 I was the author of the decision and
6 including the Rule 20 part, but I will point
7 out that the assigned Commissioner, President
8 Picker, had a lot of input into that specific
9 section. And that section came down pretty
10 hard on PG&E and its management of the
11 program and concluded that an audit was
12 needed. So I will note that PG&E was on
13 notice that this was an important task that
14 was being assigned to PG&E, but I am
15 generally okay with what I am hearing.

16 I have one follow-up question for
17 Ms. Azad, but I think that is enough for now
18 on that.

19 Does everyone feel they've been
20 heard?

21 MS. AZAD: I have a couple points of
22 context in my earlier responses when you
23 asked if it would be accurate that the first
24 two sets of discovery were essentially the
25 initial. I would recharacterize my response
26 to say the first set was primarily the
27 initial set and the subsequent sets were
28 follow-up discovery, including follow up to

1 conversations that we had with PG&E personnel
2 during our onsite interviews.

3 And then the second thing I would
4 like to clarify is I gave you a pretty
5 concise answer when you asked if we were on
6 schedule with the report and I thought I
7 would expand on that to say where we are with
8 that.

9 We have now submitted the
10 comprehensive draft for final review to
11 staff. We have received comments back and we
12 are in the process of applying final
13 revisions and plan on having that completed
14 on or before the 15th.

15 ALJ ROSCOW: Okay. Good. Thank you.

16 MS. KIM: Your Honor.

17 ALJ ROSCOW: Yes, Ms. Kim.

18 MS. KIM: I did want to thank you for
19 giving us the opportunity to address the
20 sentences in the Executive Director letter.
21 When we saw the Executive Director letter, we
22 were frankly a little surprised and
23 disappointed. And as Mr. Norimoto points
24 out, his team did work very hard to be as
25 comprehensive as possible and we do
26 appreciate AzP's acknowledgement that the
27 responses provided were comprehensive and
28 helpful. So we do appreciate the opportunity

1 to explain our position to you.

2 ALJ ROSCOW: Good. Yeah. And one
3 reason I ask, as a judge we love to order
4 utilities to do things. And this was not one
5 of those things, because as I said it was the
6 Commission really was behind this. But it's
7 important to know when we do order utilities
8 to do things what kind of resources its
9 impacting and requiring and so on and so
10 forth. And also when we hire a consultant to
11 do these things, just how much goes into the
12 gathering the data for the analysis to do a
13 thorough job.

14 And that was actually -- my
15 follow-up question, there was five tasks that
16 are listed in the decision and I will say the
17 thing that I am the most interested in is the
18 first task, which is to ensure that PG&E has
19 fully accounted for the annual Rule 20A
20 budgeted amounts by documenting that PG&E has
21 properly allocated the entire budgeted amount
22 approved in its general rate case decision.
23 And the Commission kind of framed the problem
24 vividly by saying, "Our record in this
25 proceeding provides no indication of where
26 these funds have gone." I don't know that I
27 can take credit for that or if it was
28 President Picker that put that in, but that

1 was my concern. And especially that the
2 documentation of how the funds were
3 reprioritized.

4 So my question to both Ms. Azad and
5 Mr. Pfaff is: Did you in the end get the
6 data and the information you needed to fully
7 answer that; address that question to your
8 satisfaction?

9 MS. AZAD: I believe that we were able
10 to fully address but not necessarily answer
11 the question. What I mean by that is as
12 Mr. Smith and Mr. Norimoto pointed out, there
13 were instances for which there was not
14 necessarily a written documentation to
15 support a specific piece of information; one
16 of the which categorically was decisions to
17 what the Commission referred to as
18 reprioritization of funds or resources.

19 So we gathered quite a bit of
20 information in terms of the impact of the
21 decisions that were made in terms of
22 resources and how and when they were devoted
23 or instances where they impacted the spending
24 in Rule 20A program or completion of projects
25 in this program, but at the same time, there
26 was not a clear say, "Here's an approval from
27 this manager on this date where the decision
28 was made that rather than completing this

1 Rule 20A project, we're on schedule to use
2 these, for example, estimating resources on
3 another division or set of projects."

4 So that kind of information did not
5 exist is what we found. But at the same
6 time, we did find and quantify the impact in
7 terms of both spending versus the amounts
8 that were adopted by the Commission with the
9 assumption that they would be based on
10 forecast be spent on the program, as well as
11 what the impacts were on project scheduling
12 and project costs in terms of causing delays.

13 ALJ ROSCOW: Okay. Good. Thank you.
14 I look forward to reading report.

15 Last topic. I think we have
16 addressed this. I thank you. So last topic,
17 something that came up late in the proceeding
18 was -- and actually the way that I got back
19 involved in this -- a question came up
20 whether AzP had employed a consultant that
21 had a conflict of interest. So I wanted to
22 follow up on that a little bit. I am going
23 to ask some questions about that.

24 Now my understanding is that there
25 were five tasks in the audit. Tasks two
26 through five were completed by a
27 subcontractor Harris & Associates, correct?

28 MS. AZAD: I would say there were --

1 the conduct of the review was primarily
2 assigned to Harris originally.

3 ALJ ROSCOW: The which review?

4 MS. AZAD: The tasks two through five
5 was primarily assigned to the personnel that
6 we subcontracted from Harris & Associates
7 with AzP having primary oversight on all of
8 the sections.

9 ALJ ROSCOW: Right. And there's
10 documentation of all that and who the
11 individuals are and so on and so forth.

12 MS. AZAD: Correct.

13 ALJ ROSCOW: Now my understanding is
14 that Mr. Smith from PG&E in the -- about a
15 month after the contract was signed contacted
16 Energy Division and raised concern about the
17 potential involvement of a different employee
18 at Harris & Associates. And how did that
19 come about, Mr. Smith?

20 MR. SMITH: Well, the individual
21 appeared before you, your Honor, representing
22 the City of Hayward and participated in the
23 development jointly with Energy Division,
24 PG&E and the City of Hayward on our proposals
25 relative to the audit schedule. We found out
26 that during the pendency of the audit, I
27 guess, I guess after Harris Associates was
28 selected, that she had joined Harris

1 Associates. And we just basically pointed
2 out that that would appear to have been a
3 conflict of interest since she was previously
4 representing one of the parties that was
5 adverse to PG&E in the preparation of the
6 rate case and the audit. That's as much as
7 we had known.

8 ALJ ROSCOW: I am not seeing the
9 conflict of the interest.

10 And, Ms. Kim, do you want to address
11 that or how would you like to address that?

12 MS. KIM: So I wasn't involved at the
13 time and I will defer, in a moment, to
14 Mr. Norimoto to my right; however, I think
15 the general concept is that when a party is
16 adverse to you in a case, then that party
17 should not then be basically reviewing or
18 auditing your actions; that that is not an
19 impartial party if they were previously
20 adverse to you.

21 ALJ ROSCOW: And what basis do you have
22 for suggesting that the City of Hayward was
23 adversarial to PG&E?

24 MR. SMITH: My understanding is that
25 that was the way that the hearings played
26 out; that the City -- I'm sorry, your Honor.
27 I don't now if you presided over the public
28 participation hearings in the case.

1 ALJ ROSCOW: I did.

2 MR. SMITH: The City of Hayward
3 participated in those; that this individual
4 was participating in many of the public
5 participation hearings, not just one of them
6 and also testified during the hearing on
7 Rule 20A that you held.

8 Not being a lawyer, per se, my
9 notion was that she had taken a position, as
10 I said, adverse to the company and just
11 seemed kind of ridiculous to have her
12 simultaneously or subsequently auditing the
13 program that she had been complaining about.

14 It gets a little bit more
15 complicated in that, your Honor, in that
16 she's also a former PG&E employee.

17 MR. NORIMOTO: Your Honor, if I may
18 add.

19 ALJ ROSCOW: Please.

20 MR. NORIMOTO: Your Honor, the
21 individual in question was the previous
22 Rule 20A program manager by a different title
23 but essentially the same responsibilities and
24 was the acting program manager during the
25 audit period as well. And --

26 ALJ ROSCOW: I'm sorry. Oh, the period
27 that the audit reviewed?

28 MR. NORIMOTO: That is correct.

1 ALJ ROSCOW: Okay. Good. Go ahead.

2 MR. NORIMOTO: So the individual in
3 question was a consultant to Hayward during
4 the 2017 general rate case period and not
5 just involved in the public participation
6 hearings, but my understanding and correct me
7 if I'm wrong, was that Hayward was an actual
8 intervenor in the process and so she had that
9 status in the proceedings.

10 So from our perspective, it's such
11 that she is -- she managed the program in the
12 scope of the audit. She also was -- took
13 participation in developing the scope of the
14 audit, and we had concerns initially that now
15 she was employed by Harris & Associates which
16 is part of the audit team.

17 So Mr. Smith brought up these
18 concerns and we were told directly in a
19 meeting in November on PG&E premises by
20 Dennis, and I do not remember his last name,
21 that rest-assured that she has been
22 completely firewalled from this audit and by
23 no means is she participating in any way,
24 shape or form.

25 MR. SMITH: Your Honor.

26 ALJ ROSCOW: Sorry. Oh, yes, please.

27 MR. SMITH: Simultaneously with the
28 conduct of the general rate case, there were

1 also various complaints and I don't know if
2 they were complaints filed at the Commission
3 or just more administrative between the City
4 of Hayward and PG&E relative to various
5 issues with prior Rule 20A projects and
6 credits that the City believed they should
7 have gotten that this individual was also
8 participating in on behalf of the City of
9 Hayward.

10 ALJ ROSCOW: And neither of you are
11 lawyers, Mr. Smith, Mr. Norimoto?

12 MR. SMITH: As much as I somehow try,
13 but no.

14 MR. NORIMOTO: We are not.

15 ALJ ROSCOW: So despite the fact that
16 you aren't attorneys, you advised the Energy
17 Division that you believe there was a
18 conflict of interest here.

19 MR. SMITH: I didn't say we advised
20 them. We pointed out that we believed there
21 potentially would be a conflict of interest.
22 And I believe we also discussed with our
23 attorney at the time who has since left the
24 company and that her view was it was also
25 potentially a conflict of interest.

26 At the time we discussed it with AzP
27 and Harris Associates, there were no
28 attorneys in the room, but that's when AzP --

1 I'm sorry, Harris recognized the issue and
2 told us that there would be a firewall.

3 ALJ ROSCOW: And so going back to
4 Decision 18-03-022 which determined the scope
5 of the audit, I am just going to read an
6 Ordering Paragraph, Ordering Paragraph 6:

7 Pacific Gas & Electric
8 Company shall serve as the
9 fiscal manager of the
10 contract of the auditor
11 without exercising control
12 over the design or scope of
13 the audit.

14 Did PG&E -- why didn't PG&E
15 interpret that Ordering Paragraph as a
16 directive to stay away from opining on the
17 participation of the consultants and how they
18 staff the work?

19 MR. SMITH: That's an interesting
20 question, your Honor.

21 I don't think I would have read the
22 design or scope of the audit to prohibit us
23 from pointing out potential conflicts. And I
24 would say that we pointed out the conflict.
25 We did not act on it.

26 ALJ ROSCOW: You pointed out the
27 conflict that you as a non-attorney believed
28 may be presented by the employment of this

1 individual at the subcontractors that AzP was
2 utilizing.

3 MR. SMITH: And I believe your Honor
4 used exactly the right words that I
5 "believed" it may have been. We didn't make
6 any demands. I didn't make any demands, did
7 not exert any control. We pointed out the
8 situation.

9 If Harris Associates or AzP had
10 chosen to address it differently, that would
11 have been their call. We didn't make a
12 control decision on this.

13 MS. KIM: Your Honor, I would point out
14 that based on the description that
15 Mr. Norimoto provided that the conflicts
16 could have been construed either way.

17 So, for example, to the extent that
18 she would -- that this individual would be
19 auditing a period for which she was the
20 program manager, one could be concerned that
21 there would be a bias for her to find that
22 period to be compliant on the reverse side to
23 the extent that she took positions that were
24 adverse to PG&E in the general rate case, one
25 could possibly interpret that those actions
26 could be interpreted as biased against PG&E.
27 So it would be either way and I think
28 Mr. Smith's intent in pointing this out was

1 not to again design -- affect the design or
2 scope of the audit but to just raise an issue
3 for awareness. And the fact that Harris then
4 of their own decision agreed to firewall this
5 individual suggests that perhaps they
6 recognize that the optics on that would also
7 not be appropriate.

8 ALJ ROSCOW: And your basis for
9 imputing what Harris & Associates, or
10 inferring what they might have -- how they
11 might have viewed this, what is your basis
12 for that, Ms. Kim?

13 MS. KIM: I have none, your Honor.

14 ALJ ROSCOW: Okay. Just as an aside,
15 so I did go to all the public participation
16 hearings and there were public officials from
17 every locality at eight of the nine that
18 spoke about this issue, the Rule 20
19 undergrounding issue and their concerns about
20 funding.

21 Does PG&E view remarks by public
22 officials at public participation hearings as
23 adversarial to PG&E's interests?

24 MR. SMITH: As they were arguing for
25 potentially reductions or disallowances of
26 the costs we were seeking to recover in the
27 general rate case, yes.

28 ALJ ROSCOW: I don't recall that that

1 was the argument. In fact, I don't recall
2 them making any argument. I thought it was
3 more of an informational presentation that
4 actually led to the issue being addressed in
5 the decision at all, but that's for another
6 day I think.

7 So, I don't know if you're aware of
8 this or not, but Energy Division did follow
9 up with AzP and asked AzP to verify that the
10 individual was firewalled, which AzP then
11 did.

12 Then that was all in November 2018
13 and then if we fast-forward to May 2019,
14 Mr. Norimoto contacted the Energy Division
15 again and reported that the individual had
16 contacted you, Mr. Norimoto.

17 MR. NORIMOTO: That is correct.

18 ALJ ROSCOW: Because a consultant who
19 was working for the subcontractor was
20 retiring and the individual contacted you in
21 that context. And do you recall this
22 conversation?

23 MR. NORIMOTO: I do, your Honor. So
24 the individual contacted me directly
25 requesting that the conversation be kept off
26 line, informed me of the situation of Rocco
27 -- I cannot say his last name.

28 MR. SMITH: Colicchia.

1 MR. NORIMOTO: Colicchia. Thank you.
2 Was retiring from Harris & Associates and
3 Harris & Associates had approached her about
4 potentially helping with the audit and what
5 should she do. And she had also in that
6 conversation also mentioned that Rocco had at
7 times approached her with questions that he
8 would have for her pertaining to the audit.
9 I provided no advice.

10 And following that conversation,
11 given that I thought it was an unusual
12 conversation that just transpired, I called
13 Jonathan with the Energy Division and
14 informed him of this conversation that I had
15 with the individual in question.

16 And if I may add, one of the things
17 that also concerned us back in November is
18 quite frankly the integrity of the audit
19 itself on a significant amount of ratepayer
20 dollars and our time would be utilized in the
21 audit itself. So we just wanted to make sure
22 that everything was above-board and seeing
23 how this individual was involved in the
24 creation of the audit and with Harris &
25 Associates, we just wanted to call attention
26 to that. We did not say that it was an
27 issue. We just wanted to say there may be
28 potential for some optic issue, if anything,

1 or may be potential true conflict of
2 interest, but we just raised it.

3 ALJ ROSCOW: The Commission ordered the
4 City of Hayward to collaborate with PG&E on
5 determining the scope of the audit. So I
6 don't see that that is an optical concern
7 that PG&E should have.

8 MR. SMITH: No. It was later. Once
9 you set the audit going, right, why should
10 someone who was playing traffic cop at the
11 beginning participate at the end? That was
12 the whole point of hiring AzP as an
13 independent auditor.

14 ALJ ROSCOW: Yes. And I have seen
15 AzP's attestations to the Energy Division
16 about how they insured independence and I
17 have no concerns there. I am still concerned
18 that an individual with expertise in the
19 Rule 20 program by virtue of working for PG&E
20 on that program presented such a concern to
21 PG&E. And I am still puzzled by that.

22 For example, Rocco also managed the
23 Rule 20 program for PG&E.

24 MR. SMITH: Many years previously, yes.

25 ALJ ROSCOW: And I don't see that PG&E
26 contacted the Energy Division and objected to
27 Rocco's participation and direct work on it
28 or Harris & Associates; is that correct?

1 MR. SMITH: That's correct. I think
2 there's a time differentiation here. Rocco
3 also consulted with cities. Rocco also had
4 disputes with PG&E in his independent mode
5 but had not participated in the CPUC's
6 proceedings as an advocate for another party.

7 ALJ ROSCOW: Okay. Good.

8 So going back to May, Rocco retired,
9 AzP notified Energy Division that they didn't
10 anticipate needing anyone to replace Rocco,
11 given I think where AzP was in the process of
12 drafting the report. And then it's my
13 understanding from talking with Energy
14 Division staff that AzP ran across a comment
15 bubble in the draft of your report that --
16 where the author of the text in the comment
17 bubble noted that they had talked to this
18 individual; is that accurate? And that AzP
19 had discovered that.

20 MS. AZAD: We did discover that. The
21 context was the document that we received I
22 would imagine was sent to us inadvertently in
23 Track Changes in Word where it had been
24 redlined, as opposed to changes accepted.
25 And so what we came across was a comment from
26 one individual to another from Rocco to
27 Dennis Klingelhofer making a comment about a
28 discussion that had been had with the

1 individual in question that we have been
2 speaking of. And so it was a suggestion as
3 to a potential recommendation to consider
4 including in the report based on discussions
5 that had been had with this person with whom
6 we had received assurances would have zero
7 involvement in the audit.

8 ALJ ROSCOW: And then I believe
9 Harris & Associates provided documentation
10 that proved that the individual had not
11 billed any time to this audit; is that
12 correct?

13 MS. AZAD: It's true that that person
14 had not billed time to the audit.

15 ALJ ROSCOW: Okay. And yet AzP
16 suspended Harris' involvement in the audit.

17 MS. AZAD: We did, yes.

18 ALJ ROSCOW: Now, why would you do that
19 with no evidence that anything untoward had
20 occurred?

21 MS. AZAD: For a couple of reasons;
22 primarily that the integrity of the audit had
23 always been of particular importance to us.
24 And for that reason, it's very important that
25 we ensure that there are no objectivity or
26 conflict of interest issues both in fact and
27 also in appearance. And so to that end,
28 given that at the onset of the audit we had

1 had in-depth conversations with our
2 subcontractor and had requested to get
3 assurances in writing that this particular
4 person would have zero involvement in the
5 conduct of this audit, the fact that the
6 personnel who was assigned and approved to
7 work on the audit was having related
8 conversations with this person that could
9 have the potential to impact recommendations
10 or findings that they would include in the
11 draft was something that was not acceptable
12 to us because it was in conflict with the
13 assurances that we had received otherwise.

14 And so as I mentioned as part of
15 our, you know, the CPA Professional Conduct
16 Requirements, we are required to ensure that
17 there are no conflict of interest or
18 objectivity issues, whether they are in fact
19 or appearance that are impacting our work and
20 as I mentioned for those two reasons, one,
21 that wanting to ensure that that was a
22 safeguard that continued in the audit. And,
23 two, that the conversations that had been
24 were -- contradicted the assurance that we
25 had received. Those were the two reasons
26 that we wanted to make sure that ultimately
27 the findings and the recommendations of
28 analyses was conducted under direct

1 supervision and control of AzP in such a way
2 that there would be no questions as to the
3 objectivity of the report.

4 ALJ ROSCOW: How did AzP first hear
5 about concern about this individual?

6 MS. AZAD: Mr. Frost had contacted us
7 back in November and had a conversation about
8 the person who worked at -- who was employed
9 at Harris who had previously worked at PG&E
10 and worked as -- in the role of a project, of
11 a program manager for the program that we
12 were auditing and had requested that we
13 ensure that we had sufficient safeguards in
14 place. And so that's when we had the
15 conversations. That's when we first found
16 out.

17 ALJ ROSCOW: Now in the résumés you
18 provided in your bid on RFP, you included
19 Rocco's résumé and it -- I'm looking at it
20 right here and it does mention that he
21 managed the program as well. Can you explain
22 to me why one person's involvement was of no
23 concern and a second person's involvement
24 that didn't in fact happen created an
25 appearance that led you to suspend Harris &
26 Associates?

27 MS. AZAD: Sure. I would say AzP's
28 views on that were similar to what Mr. Smith

1 described in terms of one of the individuals
2 was involved in the program that we were
3 auditing for years in the duration of time
4 that we were auditing. So during the audit
5 period, this person was employed on functions
6 that were related to the Rule 20 program
7 directly overseeing the program. As where in
8 Rocco's situation, while he had experience in
9 that program, it was -- it did not fall
10 within the scope of the work that we were
11 auditing.

12 So essentially there is the
13 potential for appearance at a minimum or
14 possibility of conflict -- the actual
15 conflict of interest any time we have a
16 person essentially auditing their own work.
17 And we agree that there could be a potential
18 for this here. And in fact some of the
19 documents that we reviewed when we reviewed
20 correspondence of personnel as well as
21 employee evaluations related to the conduct
22 on the Rule 20A program; this particular
23 individual's yearly reviews, for example,
24 were some of the documents that we reviewed.
25 And so to ensure that we had an objective
26 view of it, it was important that we not have
27 the same person essentially auditing their
28 own work.

1 ALJ ROSCOW: Do the CPA Standards use
2 the word "actual" or "appearance of," that
3 term rather; "appearance of a conflict," is
4 that in the standard that you reference?

5 MS. AZAD: They specifically state
6 "objectivity and/or conflict of interest in
7 fact and in appearance."

8 ALJ ROSCOW: Okay. What sort of
9 conversations went back and forth between AzP
10 and PG&E about the involvement of this
11 individual?

12 MS. AZAD: I would say most of the
13 direct conversation initially when we found
14 out was through AzP and CPUC staff and --
15 CPUC staff and PG&E. However, after we came
16 across that document, we thought it was
17 important that based on our contractual
18 obligation that we notify PG&E that we have
19 come across that information. Because we do
20 have a requirement to disclose any
21 information that may have the potential to
22 cause any conflicts of interests with the
23 parties with whom we have the contract, which
24 in this case is PG&E.

25 So to that end, we scheduled a phone
26 conference with PG&E and Commission staff and
27 shared with them the information that I just
28 shared with you now that we had come across a

1 document that gave us reason to believe that
2 there were discussions that had taken place
3 with an individual who we had given
4 assurances would have no involvement with the
5 audit and so to that end, we are disclosing
6 that information for -- so that we have full
7 transparency. And then we followed that up
8 with taking action going forward.

9 ALJ ROSCOW: Okay. So my understanding
10 is that AzP suspended Harris toward the end
11 of June 2019?

12 A Yes.

13 ALJ ROSCOW: How has that affected --
14 is that the reason that PG&E requested the
15 extension on your behalf?

16 MS. AZAD: The primary reason, I would
17 say --

18 ALJ ROSCOW: I'm just asking if that's
19 the reason.

20 MS. AZAD: Oh. I see. No.

21 ALJ ROSCOW: Is it any part of the
22 reason?

23 MS. AZAD: I would say no, but I would
24 also expand on that to say we did also
25 utilize the additional time to ensure that we
26 had fully developed all of the analysis and
27 findings and recommendations so essentially
28 we first hand-performed all of the work that

1 underlies the report findings.

2 ALJ ROSCOW: You mean you had to do
3 some of the work over?

4 MS. AZAD: We conducted the work
5 ourselves. In some instances, we did perform
6 rework, yes.

7 ALJ ROSCOW: You re-performed the work
8 that Harris did?

9 MS. AZAD: In some instances we did,
10 yes.

11 MR. PFAFF: And if I may, your Honor.

12 ALJ ROSCOW: Yes.

13 MR. PFAFF: I would say that we didn't
14 re-perform the work that Harris did. I would
15 say that we performed the analysis
16 independently when we felt that there was any
17 question regarding not only the independence
18 of the analysis, but whether or not that
19 analysis was at a quality level that our firm
20 would be comfortable incorporating into the
21 draft.

22 ALJ ROSCOW: What I'm getting at is has
23 the cost of the audit, the total cost
24 increased because Harris was suspended?

25 MS. AZAD: No. No. We are completing
26 the audit within the same original
27 not-to-exceed cost expectation that we had.

28 So essentially what we have done is

1 shifted resources as opposed to add
2 resources; as where had Harris continued to
3 perform the work, they had requested that
4 some of the work, for example, be assigned to
5 some of their lower level staff, we ensured
6 that instead when we had them pause work, we
7 shifted that work to our higher-level
8 managerial staff to ensure that it was
9 commensurate with what the quality of work we
10 would have expected with a highly-skilled and
11 experienced person like Rocco, who has a
12 senior-level person at the firm.

13 So ultimately we just shifted
14 resources to AzP's internal personal. So we
15 have not incurred additional costs as a
16 result.

17 ALJ ROSCOW: Then on a percentage term,
18 how close to finished was Harris & Associates
19 with their work?

20 MS. AZAD: From the perspective of --
21 to clarify, is your question with respect to
22 resources devoted cost-wise or finished
23 product?

24 ALJ ROSCOW: Let's say both.

25 MS. AZAD: So in June, we asked that
26 they submit all of the finished product to
27 us, along with underlying -- underlying
28 supporting files and workpapers. I would say

1 we received what they had conducted to date.
2 At the same time, based on what we feel is
3 consistent with quality of work that we would
4 put out, I would say we conducted a
5 significant review of the work and
6 enhancements to the drafts that we received.
7 As far as -- I am trying to recall because I
8 don't have a --

9 ALJ ROSCOW: Ballpark is fine.

10 MS. AZAD: I think probably about
11 one-third of the contract one-third or
12 one-half of contract amount.

13 ALJ ROSCOW: Could you speak up a
14 little bit for the reporter? Just project.
15 Mr. Pfaff is your model here. He's probably
16 heard in the next room.

17 MR. PFAFF: That's the first time I
18 think she's heard that.

19 MS. AZAD: I would say approximately a
20 third to one-half of the contract amount.

21 ALJ ROSCOW: To go or completed?

22 MS. AZAD: Completed.

23 ALJ ROSCOW: So only a third was
24 completed at the time they were suspended in
25 June of this year?

26 MS. AZAD: To about one-half. I would
27 have to check. I will say there were -- we
28 had communicated that things would be on

1 pause in terms of what and how much of
2 subsequent work and invoices would be
3 approved based on the quality of the work
4 that would be received. And so there are --
5 we have got two invoices that are currently
6 under review as we have been considering the
7 impact of -- impact of the transition to the
8 internal team.

9 MR. PFAFF: And if I may add, your
10 Honor, in regards to the work that Harris had
11 performed, much of that work was related to
12 the development of the discovery. And we had
13 -- we reviewed and CPUC staff as well
14 reviewed the discovery that went to PG&E and
15 that discovery that was developed, we were
16 able to utilize the information that came
17 back without any -- without any feeling that
18 there may be conflicts of interest clearly
19 because we were getting it from PG&E, whereas
20 the report she added which we also utilized
21 we did have to review with that additional
22 level of detail. But a large part of what
23 Harris & Associates had done and was
24 incorporated in the cost and effort that they
25 had performed in the audit was related to
26 discovery preparation.

27 ALJ ROSCOW: All right. Good. Thank
28 you. I am just thinking if I have any other

1 questions.

2 So just to reiterate because I want
3 to make sure I have it for the transcript,
4 AzP's earlier response was that in and of
5 itself, suspending Harris & Associates didn't
6 materially delay the completion date of the
7 audit. It may have had -- it may have been a
8 contributing factor but it wasn't the reason
9 that PG&E made the request on your behalf.

10 MS. AZAD: I would agree with that
11 statement, yes.

12 ALJ ROSCOW: So if it had never come
13 up, AzP still would have needed a bit more
14 time?

15 MS. AZAD: I'm sorry. Repeat that
16 question, would you please?

17 ALJ ROSCOW: Let's just say this whole
18 third topic we have been talking about had
19 not occurred. You have done your discovery,
20 Harris had been working on it. They had been
21 providing you with their deliverables, is it
22 correct that AzP still would have needed more
23 time to complete the report?

24 MS. AZAD: Yes. Yes, that is correct.

25 ALJ ROSCOW: Okay. Good.

26 Did AzP feel pressured by PG&E to
27 look into this, the consultant question?

28 MS. AZAD: I would say, I wouldn't

1 characterize it as feeling pressured. I
2 think our main concern was that all the
3 parties involved and in particular first and
4 foremost AzP could extensibly submit this
5 report as something that we were comfortable
6 with it 100 percent. So to that end, the
7 conversations that we did have with
8 Commission staff and with PG&E formed the
9 context within which we responded to the
10 information that we had received, but I would
11 say that I don't believe -- we didn't feel
12 pressured by PG&E in that regard.

13 MR. PFAFF: And if I may add, that
14 actually may be a question that is more
15 appropriately directed to CPUC staff because
16 our discussions related to this conflict of
17 interest were largely between AzP and CPUC
18 staff and not directly with PG&E.

19 MR. NORIMOTO: Your Honor.

20 ALJ ROSCOW: Yes.

21 MR. NORIMOTO: I would concur with
22 that.

23 ALJ ROSCOW: Yes.

24 MR. NORIMOTO: All the conversations --
25 if they were to have any conversations
26 whether by e-mail or phone always included
27 CPUC staff and specifically to the matter
28 that we're discussing right now I only had

1 communication directly with Jonathan Frost
2 and had no communication with AzP. And the
3 only time that we had any communication
4 collectively was that conference call that we
5 had I believe in late May.

6 MR. SMITH: And if I may your Honor,
7 personally I was on that call and my
8 recollection basically was I listened. This
9 to me was a conversation between the staff
10 and AzP relative to, as you pointed out, the
11 management of the audit itself.

12 ALJ ROSCOW: I have one more question
13 and it's escaping me so I am trying to recall
14 it. I don't want to end just yet, but we're
15 a minute or two away.

16 MR. PETLIN: Your Honor.

17 ALJ ROSCOW: Yes, Mr. Petlin.

18 MR. PETLIN: I don't want to interrupt
19 your train of thought, but while you're
20 recalling your question, I do have one
21 question, if I may.

22 ALJ ROSCOW: Of course.

23 MR. PETLIN: So I think one question we
24 would like to ask of AzP is you mentioned
25 that after suspending Harris you redirected
26 resources to perform analysis on findings to
27 ensure that they were of a quality level that
28 you would accept in your company's standards.

1 The one question I would like to ask about
2 that is: In doing that review and
3 redirection of resources, did you change any
4 of the findings that were, you know,
5 previously stated that came from Harris &
6 Associates? Did that change the outcome of
7 any of the findings, substantive outcomes of
8 the audit?

9 MS. AZAD: I would say we did make
10 revisions to a number of the recommendations
11 accordingly to ensure that they were -- they
12 most accurately reflected what we thought
13 would be the most constructive next step and
14 also consistent with other findings and
15 recommendations that we had developed from
16 other areas of the analysis.

17 MR. PETLIN: And were these like
18 changes that were refinements, or were they,
19 you know, changes of outcomes like a
20 different conclusion?

21 MS. AZAD: A combination of the two,
22 though I would say I don't recall instances
23 where there would have been a particular
24 finding or recommendation to which we made a
25 revision that essentially made the reverse or
26 the opposite of the finding or recommendation
27 be the case, but there were some that we both
28 refined and also changed the nature such that

1 it no longer resembled the initial finding or
2 recommendation as much but what we thought
3 was an enhancement.

4 MR. PETLIN: Were there any findings
5 that were deleted?

6 MS. AZAD: I recall -- I'm trying to
7 recall. I think any that were deleted would
8 have been replaced with ones that would have
9 been more expanded as opposed to omitted in
10 the final report.

11 ALJ ROSCOW: Okay. Okay. We'll take
12 that offline.

13 No, Ms. Sterkel. I remember my
14 question or line of questions. At the end,
15 yes.

16 So, Ms. Kim, you're the Rule 20
17 attorney. What is or has been or is the rule
18 of PG&E's legal department in overseeing an
19 audit like this?

20 MS. KIM: So, as Mr. Smith alluded to,
21 there was a Rule 20 attorney prior to me.

22 ALJ ROSCOW: Oh, yes.

23 MS. KIM: She has since left the
24 company.

25 ALJ ROSCOW: What month, year was that?

26 MS. KIM: I believe it was
27 approximately May of 2019. So this year.

28 ALJ ROSCOW: Okay.

1 MS. KIM: So law department's
2 involvement is largely supporting Mr. Tamon
3 Norimoto's group in terms of advice and
4 counsel on compliance with the 20A rules, in
5 particular when we have issues with customers
6 who perhaps have some concerns about their
7 work allocations or other matters like that
8 we will advise on how best to either raise
9 those issues with the Commission for
10 resolution or whether the rules themselves
11 are clear in terms of what we can do.

12 So largely the role is advice and
13 counsel; to the extent there's ongoing
14 rulemaking, of course we would represent the
15 company in the rulemaking as well.

16 ALJ ROSCOW: In terms of overseeing the
17 audit itself.

18 MS. KIM: I'm sorry. I thought you
19 were asking about the 20A program generally.

20 ALJ ROSCOW: I was asking about both,
21 yeah.

22 MS. KIM: In terms of the audit itself
23 because the audit was largely I would say
24 resolved and the report was being worked on
25 around the time that I took on Rule 20A, I
26 have had very limited involvement with the
27 audit.

28 ALJ ROSCOW: Then, Mr. Smith, who do

1 you report to on things like this?

2 MR. SMITH: The audit?

3 ALJ ROSCOW: Yes.

4 MR. SMITH: I report to -- well, now
5 the Senior Director who is also the -- also
6 serves as the case manager for the general
7 rate case.

8 ALJ ROSCOW: And refresh my memory.

9 MR. SMITH: Now that is Shilpa Ramaiya.
10 It would have been Shelly Sharp previously.

11 ALJ ROSCOW: Because on this sort of
12 thing you report to the general rate case
13 manager?

14 MR. SMITH: Well, it's just an
15 organizational oddity within my department.
16 I work on many proceedings.

17 ALJ ROSCOW: Excuse me. I am going to
18 interrupt because I want to wrap this up.

19 Who at PG&E is responsible for
20 ensuring that the audit is done in such a way
21 that it complies with the Ordering Paragraphs
22 in the two -- the May 2017 decision and the
23 March 2018 decision? And I will start with
24 Ms. Kim.

25 MS. KIM: So PG&E has a program called
26 CNET which is where we put all of our
27 compliance items coming out of regulatory
28 decisions such as the 2017 general rate case

1 decision. And subject to check with
2 Mr. Smith, I believe that the audit was
3 assigned to the Regulatory Affairs
4 Department.

5 ALJ ROSCOW: And so their
6 responsibility is to ensure that it happens.

7 Did you report upwards on your
8 concerns about this conflict of interest,
9 Mr. Smith; upwards in the company to higher
10 management?

11 MR. SMITH: At the time we heard about
12 it, I believe I talked to the lawyer who was
13 Rule 20A lawyer at the time.

14 ALJ ROSCOW: Yes. You mentioned that
15 earlier. Okay.

16 MR. SMITH: Right. So that was -- I
17 think that was probably as far as it went. I
18 don't think any officers or whatever got
19 involved to opine.

20 ALJ ROSCOW: Okay. I think those are
21 all my questions.

22 Ms. Sterkel, spell your name, please
23 for the reporter and speak up.

24 MS. STERKEL: Thank you. My name is
25 Molly Sterkel, S-t-e-r-k-e-l. And I just --

26 ALJ ROSCOW: And who do you work for?

27 MS. STERKEL: I work for the Energy
28 Division.

1 ALJ ROSCOW: As what?

2 MS. STERKEL: As a proposal manager.
3 And I have oversight of the infrastructure
4 planning and permitting grant. And the
5 Rule 20A program is one of the policy work
6 streams in my branch.

7 The question I have is, if you would
8 allow us, your Honor, is that whether or not
9 the staff present today were involved in the
10 extensive data requests that were asked as
11 part of the Rule 20A proceeding. And this is
12 relevant. I will withdraw it in just a
13 second.

14 Were you a part of the responding to
15 the staff data request in the Rule 20A
16 proceeding which asked for an extremely large
17 and comprehensive amount of information about
18 the Rule 20A program?

19 MR. NORIMOTO: Yes. So, myself and the
20 two business analysts were involved in the
21 Rule 20 OIR data request, if that's what you
22 are referring to. That was a significant
23 undertaking which was taking place
24 simultaneously as this audit. And we are
25 also the same individuals that was involved
26 with developing the testimony and the
27 rebuttal testimony for the general rate case,
28 the current proceeding.

1 MS. STERKEL: Could you for the judge
2 provide an estimate? We can also confirm
3 this later if the judge would like. An
4 estimate of the time between when my staff
5 and Jonathan Frost first issued you a data
6 request for the proceeding and when you were
7 able to fully comply with the data request,
8 if you have fully complied with it.

9 MR. NORIMOTO: Oh, jeez. I couldn't
10 tell you off the top of my head a particular
11 number.

12 ALJ ROSCOW: We can take that offline.

13 MR. SMITH: Well, your Honor, before it
14 goes too far, I want to make sure you
15 understand what that data request was.

16 ALJ ROSCOW: I do. I understand you
17 had two competing demands on your time.

18 MR. SMITH: But it was a spreadsheet
19 with several hundred columns and several
20 hundred rows seeking information on just
21 about every program, every project rather
22 that had occurred.

23 MS. STERKEL: Okay. Is it hyperbolic
24 to say it's hundreds of columns?

25 ALJ ROSCOW: Well, Ms. Sterkel, I want
26 to wrap this up.

27 MS. STERKEL: I want --

28 (Crosstalk.)

1 (Interjection by court reporter.)

2 ALJ ROSCOW: Yes, Ms. Sterkel, you're
3 violating the Golden Rule. I laid out the
4 ground rules at the beginning. And let's go
5 off the record.

6 (Off the record.)

7 ALJ ROSCOW: Back on the record. While
8 we were off the record, we just clarified
9 some information about prior staff data
10 requests to PG&E about Rule 20 in proceedings
11 other than this proceeding and I'm not going
12 to summarize that information on the record
13 because it's not relevant to our status
14 conference today on this audit.

15 And with that, is there anything
16 further to come before the Commission today?

17 MS. KIM: None.

18 ALJ ROSCOW: Thank you, Ms. Kim. Then
19 this status conference is adjourned. And
20 we'll be off the record.

21 (Whereupon, at the hour of 11:11
22 a.m., this matter having concluded, the
Commission then adjourned.)

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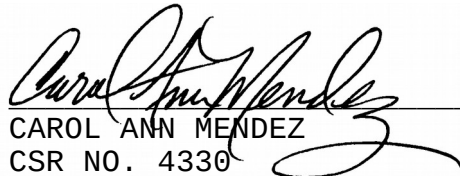
BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE
STATE OF CALIFORNIA

CERTIFICATION OF TRANSCRIPT OF PROCEEDING

I, CAROL ANN MENDEZ, CERTIFIED SHORTHAND REPORTER
NO. 4330, IN AND FOR THE STATE OF CALIFORNIA, DO
HEREBY CERTIFY THAT THE PAGES OF THIS TRANSCRIPT
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I FURTHER CERTIFY THAT I HAVE NO INTEREST IN THE
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EXECUTED THIS OCTOBER 16, 2019.


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