



**FILED**

08/21/19  
04:59 PM

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric  
Company for Authority, Among Other  
Things, to Increase Rates and Charges for  
Electric and Gas Service Effective on  
January 1, 2020.

Application 18-12-009  
(Filed December 13, 2018)

(U 39 M)

**PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 M)  
PROOF OF COMPLIANCE**

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Attorneys for  
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Dated: August 21, 2019

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PROOF OF COMPLIANCE**

Pacific Gas and Electric Company (PG&E) files this proof of compliance with Rule 13.1(c) of the California Public Utilities Commission’s Rules of Practice and Procedure and the *Administrative Law Judge’s Ruling Setting Public Participation Hearings*, dated May 7, 2019 (ALJ Ruling). PG&E discusses each compliance requirement below.

1. Bill Impact Analysis

PG&E mailed to the service list on June 24, 2019, the estimated bill impact for each service area where a PPH will be held in compliance with paragraph 2 of the ALJ Ruling. (See Attachment A).

2. Posting

PG&E met the requirement specified in Rule 13.1(b) and the ALJ Ruling by timely posting the required notice in its Customer Service Offices throughout its service area. The notice was posted on or before June 14, 2019. (See Attachment B.)

3. Newspaper Publications

With the exception of one daily newspaper, the Fresno Bee, PG&E met the requirement specified in Rule 13.1(b) and the ALJ Ruling by publishing the required notice in newspapers of general circulation within its service area on or before July 4, 2019, five days before the first Public Participation Hearing (PPH) in San Francisco on July 9, 2019. The Fresno Bee did not run the Notice until July 7, 2019, well in advance of the Fresno PPH on August 14, 2019. (See Attachment C.)

With the exception of a single day for one daily newspaper, the Santa Rosa Press Democrat, PG&E met the requirements specified in the ALJ Ruling, paragraph 3, by publishing notice “in one or more local newspapers of general circulation for seven consecutive days prior to and including the date of the PPH.” The Santa Rosa Press Democrat inadvertently did not run the notice as scheduled on July 29, 2019. The notice was published in the Santa Rosa Press Democrat on June 28, and July 25, 26, 27,

28, 30 and 31.

4. Website Posting

The ALJ Ruling, paragraph 4, requires PG&E to prominently post a notice of the PPHs on its website. PG&E met this requirement by posting in a prominent place on its website a notice of the hearings from May 30, 2019 to August 14, 2019.

5. Bill Insert

With the exception of 175,349 customers throughout PG&E's service territory, PG&E met the notice requirement specified in the ALJ Ruling, paragraph 5, by mailing a bill insert of the notice to affected customers at least 15 days prior to the date of the first scheduled hearing. Beginning June 22, 2019, PG&E discovered a data outage which prevented PG&E from validating whether the bill inserts were included in 175,349 customer bills. Mailing of the insert to the affected customers was completed on June 28, 2019, or at least 12 days prior to the first PPH. (See Attachment D.)

In addition, customers who receive electronic bills from PG&E received the insert in Attachment D as part of their bill packages. Circulation of this bill insert in electronic bills began on May 30, 2019. (See Attachment E.)

6. Customer Service Representatives

PG&E met the requirement of paragraph 6 of the Ruling by having at least one customer service representative attend each PPH.

Respectfully Submitted,

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