

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE  
STATE OF CALIFORNIA



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ADMINISTRATIVE LAW JUDGES RAFAEL L. LIRAG and  
ELAINE LAU, co-presiding

Application of Pacific Gas and  
Electric Company for Authority,  
Among Other Things, to Increase  
Rates and Charges for Electric and  
Gas Service Effective on January 1,  
2020. (U39M)

) PUBLIC  
) PARTICIPATION  
) HEARING  
)  
)  
)  
) Application  
) 18-12-009  
)  
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21  
22  
23  
24  
25  
26  
27  
28

I N D E X

STATEMENTS

MS. CASAZZA	506
MR. HALL	510
MR. SANFORD	511
MR. EASTMAN	515

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
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SAN JOSE, CALIFORNIA  
JULY 25, 2019 - 1:00 P.M.  
\* \* \* \* \*  
ADMINISTRATIVE LAW JUDGE LAU: Please  
come to order. On the record. This is the  
time and place set for the Public  
Participation Hearing for the General Rate  
Case Application, GRC application, of Pacific  
Gas & Electric Company, PG&E, Application  
A.18-12-009.  
Good afternoon. My name is Elaine  
Lau, and with me is Judge Rafael Lirag. We  
are the assigned Administrative Law Judges,  
ALJs, for this proceeding. The assigned  
Commissioner is Commissioner Liane Randolph  
and, unfortunately, she cannot be with us  
today, but we have her advisor Suzanne  
Casazza.  
Suzanne, would you like to say a few  
words.  
STATEMENT OF MS. CASAZZA  
Yes. Thank you, everyone, for  
being here today. Just really wanted to  
acknowledge folks who took the time out of  
your busy week to be here and share your  
feedback and concerns.  
Commissioner Randolph has said she  
cannot be here today, but looks forward to

1 reading the transcript.

2 Thank you again.

3 ALJ LAU: We also have an advisor from  
4 Commissioner Guzman Aceves' office, Maria  
5 Sotero. So if you have questions, you can  
6 approach these two lovely ladies afterward.

7 Before we start, I would like to  
8 give you a brief overview of what the CPUC,  
9 California Public Utilities Commission does  
10 and what we do. So the CPUC is a state  
11 agency that regulates privately-owned  
12 utilities like PG&E that provide essential  
13 services such as electricity and natural gas.

14 There are five Commissioners at the  
15 CPUC. These five Commissioners will vote on  
16 whether to approve PG&E's request or approve  
17 another dollar amount in this application.

18 Our role, as assigned judges in this  
19 case, is to write a proposed decision based  
20 on the evidence that is presented. The  
21 Commissioners will vote to either adopt our  
22 proposed decision or set forth an alternate  
23 decision to consider.

24 First, let me give a brief overview  
25 of what PG&E requested in this application.  
26 In this application, PG&E requests authority  
27 to increase its revenues by \$1.058 billion in  
28 2020; \$454 million in 2021, and \$486 million

1 in 2022. Every three years PG&E files a  
2 general rate case application, GRC  
3 application, like this one, to request  
4 funding for its gas and electric operations.

5 The impact of this GRC application,  
6 if fully granted, would increase an average  
7 residential customer's monthly bill by around  
8 7 percent or \$10.57 cents.

9 According to PG&E, the major reasons  
10 for the requested increase are to fund  
11 PG&E's wildfire mitigation and liability  
12 insurance. If you want more information  
13 about the application, we do have a fact  
14 sheet, and that's available at the Public  
15 Advisor's table.

16 So, currently, there are many active  
17 parties in this proceeding. These include  
18 consumer groups, community-based  
19 organizations, and city and county  
20 government, unions, and large user groups.

21 Many of these groups oppose what  
22 PG&E is requesting. Their participation in  
23 this proceeding may affect the amount of  
24 money that the Commission would authorize  
25 PG&E to collect.

26 So the purpose of today's meeting is  
27 for us to listen to you. We're here to  
28 listen to your comments on PG&E's

1 application. We want to hear about how  
2 PG&E's application will affect you, your  
3 family, and your community as a PG&E  
4 customer. Your comments will help the  
5 Commission gather information to determine  
6 what is the appropriate amount to approve for  
7 PG&E.

8 Judge Lirag and I have received a  
9 lot of comments already from the public  
10 through the Public Advisor's Office.

11 And so if you have family and  
12 friends who cannot make it to today's  
13 meeting, they can also send us comments  
14 through the Public Advisor's e-mail, which is  
15 public.advisors@cpuc.ca.gov.

16 So let me just introduce the folks  
17 in the back of the room. In the back of the  
18 room, we have the Public Advisor's table on  
19 the right, Claudia. So if you have questions  
20 regarding the Commission and our processes,  
21 please don't hesitate to find her after the  
22 meeting.

23 Also in the back on my left is  
24 Pacific Gas & Electric Company. They have a  
25 couple customer service representatives there  
26 to answer any questions you may have  
27 regarding your gas and electric bill.

28 So with us today are some court

1 reporters. They're here to document your  
2 comments, and this is very important. That's  
3 why, when you speak, speak very slowly so  
4 that our court reporters can capture your  
5 comments. Our court reporters will prepare a  
6 written transcript of today's hearing  
7 capturing all of your comments, and that  
8 transcript will be available to all our  
9 Commissioners as well as the public on our  
10 Commission website.

11 At this time moment, PG&E would like  
12 to say a few words.

13 STATEMENT OF MR. HALL

14 Welcome, and thank you, everyone,  
15 for attending today's Public Participation  
16 Hearing on PG&E's 2020 general rate case  
17 proposal.

18 My name is Don Hall and I've been  
19 an employee at PG&E for 37 years. As the  
20 local customer service leader for Santa Clara  
21 County, I'm responsible for understanding our  
22 customer's needs and delivering safe,  
23 reliable, and affordable energy to the  
24 customers and communities throughout the  
25 south bay.

26 This is 1 of 17 hearings being  
27 hosted by the CPUC throughout our  
28 70,000-square-mile service area. At each

1 location, representatives from PG&E will be  
2 available to assist customers with their  
3 questions. We have representatives here  
4 today who can help track down information you  
5 need related to this specific proceeding.

6 Our customer's feedback in this  
7 process is crucial for us to hear because the  
8 application outlines a series of critical  
9 safety investments to help address the  
10 state's growing wildfire threat and further  
11 protect the 16 million people we serve.

12 Thank you to the Commission, and  
13 ALJ Lirag, and ALJ Lau, for this opportunity  
14 to learn from our customers.

15 Now, I'd like to introduce Scott  
16 Sanford, Vice-President of Customer  
17 Operations, who will say a few words.

18 STATEMENT OF MR. SANFORD

19 Good afternoon, everybody. Thank  
20 you for being here today. I also would like  
21 to thank ALJ Lirag and Lau for giving us this  
22 opportunity to contribute and learn from  
23 these hearings about our General Rate Case  
24 for the 2020 proposal. These hearings  
25 provide a transparent and respectful way for  
26 us to interact and communicate with our  
27 customers.

28 My name is Scott Sanford. I'm the



1 Vice-President of Customer Operations, and  
2 I've been in that role for approximately  
3 three years. I'm responsible for the entire  
4 meter-to-payment handling process, which  
5 includes meter specifications, testing,  
6 maintenance, along with our credit policies,  
7 customer billing, payment processing and  
8 collections.

9 These efforts include, though, the  
10 most important responsibility of our company,  
11 which is the safety of our customers and the  
12 communities we serve.

13 One of the most important ways we  
14 achieve this is through our GRC proposal. It  
15 outlines our plans to upgrade technology and  
16 infrastructure and to enhance our ability to  
17 provide safe and reliable gas and electric  
18 service.

19 Our proposal will help bolster  
20 wildfire prevention, risk monitoring,  
21 emergency response. It will also add new and  
22 enhanced safety measures, increase vegetation  
23 management and harden our electric system to  
24 increase our resiliency and to help further  
25 reduce wildfire risk.

26 Among other projects, it was really  
27 focused on the safety and reliability of our  
28 customers. Under our proposal, we are

1 requesting approximately \$1.1 billion over  
2 the currently adopted revenues in the first  
3 year. More than half of that proposed  
4 increase would be directly related to  
5 wildfire prevention, risk reduction, and  
6 safety enhancements.

7 If approved by the CPUC, it would  
8 increase the typical residential customer's  
9 bill by approximately 6.4 percent, or about  
10 \$10.57 per month, which includes \$8.73 for  
11 electricity, and \$1.84 for natural gas  
12 service.

13 So while it's important to share  
14 where the money is going, it's also important  
15 to share where the money would not be spent.

16 While the GRC proposal would help  
17 fund a series of important safety  
18 investments, it does not request funding for  
19 PG&E corporation or utility officer  
20 compensation. This means it does not go  
21 towards my pay or my colleagues.

22 This proposal does not request  
23 funding for potential wildfire claims  
24 involved in the Chapter 11 bankruptcy  
25 proceeding either.

26 The GRC proposal is a significant  
27 request, and we also understand it comes in a  
28 difficult time. As always, it's to keep our

1 customers' costs as low as possible while  
2 meeting our responsibilities to safely serve  
3 our customers, even as the changing climate  
4 is presenting new challenges for us.

5 This funding proposal is subject to  
6 the CPUC's thorough, open, and transparent  
7 process and review, and we encourage our  
8 customers to provide feedback and participate  
9 in this important public process. It helps  
10 shape our rates and the future energy of  
11 California.

12 I want to thank you for your time  
13 today.

14 ALJ LAU: Thank you.

15 I'd actually also like to introduce  
16 Marina MacClatchie from Commissioner  
17 Guzman Aceves' office. So we have  
18 representatives from these Commissioners'  
19 offices as I said. If you would like to talk  
20 with them afterwards, please feel free to.

21 I'd also like to make a safety  
22 announcement. In the event that we need to  
23 evacuate, we will follow the lead of our CHP  
24 officers who will lead the evacuation, and  
25 the standard protocol for an earthquake at  
26 this moment is to duck, cover, and hold on.  
27 Is there anyone in the room that is certified  
28 for CPR?

1 (Raised hands.)

2 ALJ LAU: So, great. If we need that,  
3 we can find them. That's it for the safety  
4 announcements.

5 So we do have a speaker list and  
6 we're waiting for them to be printed out.  
7 Off the record.

8 (Off the record.)

9 ALJ LAU: Back on the record.

10 So right now we only have one  
11 speaker that's signed up to speak so far, and  
12 that is Darren Eastman.

13 Please, Mr. Eastman, if you would  
14 like to step up to the podium and speak. ]

15 MR. EASTMAN: Hello? Better?

16 ALJ LAU: You have to turn it on.

17 STATEMENT OF MR. EASTMAN

18 Hello? There we go. I've got some  
19 paper copies if you'd like them. I think my  
20 remarks will be about six minutes. I'm here  
21 representing myself and the 40 percent of  
22 low-income customers that PG&E has, which is  
23 almost half. So I have, kind of, some  
24 prepared remarks. And there are six basic  
25 areas where I oppose the rate increase. And  
26 specifically in the written remarks I've  
27 given you -- both have that -- there's 15  
28 authorities and six different citations of

1 the Public Utilities Code.

2 And I think this will take about  
3 six minutes if that's okay.

4 ALJ LAU: That's fine.

5 MR. EASTMAN: So essentially PG&E  
6 failed to notify customers or issue an advice  
7 letter about the six citations as far as I  
8 can tell.

9 I think they exercised a lot of  
10 gross negligence, and now they're going to  
11 force customers to pay the highest power  
12 rates in America. Two states, Alaska and  
13 Hawaii, have slightly higher power.

14 For a lot of people in particular  
15 low-income folks close to that. So PG&E  
16 can't really manage their risk -- their  
17 enterprise, which is something that no other  
18 business that I can really find in America  
19 has a problem or other utilities in this  
20 state. We have converted them to the public  
21 trust, and they seem to work fine and don't  
22 have these problems. So PG&E's kind of a  
23 rare area here.

24 This increase constitutes taxation  
25 double jeopardy --

26 ALJ LAU: Mr. Eastman, do you mind  
27 speaking little louder?

28 MR. EASTMAN: Sorry. I have a deep

1 voice.

2 ALJ LAU: Just so for our court  
3 reporters.

4 MR. EASTMAN: So PG&E admits that they  
5 haven't maintained their infrastructure even  
6 before the 2001 bankruptcy filing. They want  
7 higher rates to counter their mismanagement.  
8 It seems like they have enough profit as it  
9 is to handle the objectives they they're  
10 seeking here. So that's my introduction.

11 The first thing I wanted to talk  
12 about -- one of the big ones is no service  
13 disclosures. And I can't find any advice  
14 letter or notice that's been received for  
15 this increase. You can find a whole lot of  
16 things on the website, the CPUC website, and  
17 there's a small little statement that PG&E  
18 has. But there's nothing to really let the  
19 public know what's going on.

20 I think at the last one of these,  
21 there were six people according to the ABC  
22 story. This is affecting 100 million people  
23 as far as I can see. So I think that's the  
24 problem. And PG&E is posting a small  
25 uncertain amount of information on their  
26 website. And they know that most customers  
27 simply won't know what they're doing.

28 Let's be honest, this is a very

1 popular idea -- or unpopular rather. It's a  
2 terrible idea. So if the public knows about  
3 it, they're going to be upset, and the PUC is  
4 actually going to have to do something about  
5 it. We don't want that to happen; right?

6 So Section 729.5 of the Public  
7 Utilities Code is the first of the six  
8 citations I wanted to talk about. And that  
9 requires that service disclosures, which PG&E  
10 failed to perform. And the reason for this  
11 in English is that if your rate is going to  
12 exceed 10 percent or more -- which certainly  
13 for low-income people it will -- this has to  
14 be done.

15 And code says that:  
16 A public utility other than  
17 one-way radio paging  
18 services shall not charge a  
19 group of customers from one  
20 rate schedule to another  
21 rate schedule if the change  
22 would result in an increase  
23 of more than 10 percent in  
24 rate charges to the  
25 affected customers without  
26 first notifying customers  
27 of the change. Upon the  
28 request of an affected

1 customer, the Commission  
2 shall hold a hearing on the  
3 change.

4 Which is something that I will talk  
5 about in a minute or two about other things  
6 to be done, which is different than what  
7 we're doing today. It's something confusing  
8 that the public doesn't know about, which is  
9 something else I think we need to talk about.

10 So as an affected customer myself, I  
11 think that we should have a hearing to  
12 understand that. We should go ahead and  
13 follow the Public Utilities Code, which most  
14 people don't know about I don't think.

15 Does anybody here know about that?  
16 Know what it is? The Public Utility Code.

17 (No response.)

18 MR. EASTMAN: That's where all of the  
19 rules are that govern what the PUC is allowed  
20 to do or not do as the case may be.

21 And so I don't know if a lot of us  
22 got an e-mail. I think all customers did. I  
23 did yesterday actually when I was preparing  
24 my remarks on wildfire safety on the houses.  
25 So these were sent to all customers. They  
26 also sent out what I seen on the news postal  
27 mail to all customers about bankruptcy debt,  
28 which I think is probably about 7 percent of



1 customers. I have a \$300 claim. I don't  
2 know if anyone else has a claim.

3 PG&E can spend a lot of money  
4 communicating that to everyone. But when it  
5 comes to this important rate increase,  
6 there's no communication at all, and you kind  
7 of have to ask yourself why that is. If it  
8 was something that was popular and a good  
9 idea, everybody would support it. Clearly  
10 that's not the case.

11 The second section of six I have is  
12 on gross negligence. I don't really want to  
13 waste the Commission's time going through  
14 oral argument on that here. I've left that  
15 in written remarks, which total about 10  
16 pages.

17 There's a couple of things I wanted  
18 to highlight which tie into the revenue and  
19 what they want to do with this money, which  
20 48 percent of it is supposed to be for  
21 wildfire prevention. Which as we know hasn't  
22 been done. If the Commission had actually  
23 enforced this mandate going back to the first  
24 bankruptcy, we wouldn't have had all the  
25 wildfires, we wouldn't have had the people  
26 die, and we wouldn't be sitting in this room  
27 today.

28 So that's the last part of my

1 presentation talking about how we got here  
2 and the PUC allowing that. So I actually  
3 found in the Code why that happens too, which  
4 is interesting.

5 Basically, the first two examples I  
6 have is I had an old telephone pole that I  
7 inherited in my house. It went back to the  
8 General Telephone days, which is older than  
9 me. I'm older than some of you I think. So  
10 I spent the last five years trying to get  
11 PG&E to remove it. They actually took over a  
12 number of utility poles just as part of doing  
13 business. And about three years ago, I got a  
14 supervisor telling me on a Friday telling me  
15 that he was going to come out Monday morning.  
16 And it's been about two years now. I'm still  
17 waiting.

18 So these old poles are all over the  
19 place, and I live up in the mountains above  
20 Los Gatos. We have a huge, huge fire danger.  
21 We had a fire two years ago up there that  
22 came near my house.

23 And so a lot of these problems  
24 clearly are negligence. And if we give PG&E  
25 this money that none of us can afford, which  
26 is the essential theme of my statement, none  
27 of this going to get done. We have a lot of  
28 evidence to prove that. So I think really

1 this is a poor idea.

2 And the other things. If PG&E -- I  
3 looked at their operating budget -- they have  
4 enough money to do all this now, they don't  
5 need this money.

6 I have one other example in this  
7 section here. And I'm sorry I'm facing you,  
8 your Honor. It's kind of difficult with the  
9 microphone. It's a really weird setup.

10 ALJ LAU: It's fine.

11 MR. EASTMAN: So the other thing I'd  
12 like to add -- and I know it's going to sound  
13 like overkill -- we have a lot of sagging  
14 lines. I have a couple power lines on  
15 Highway 17 that are within 10 feet or 15 feet  
16 of the highway and sagging out just like this  
17 at a 40-degree angle. And a number of these  
18 have been like this for years. And it  
19 doesn't matter if you call. It never gets  
20 fixed.

21 The only way the conveyance gets  
22 fixed is if a wildfire happens, or if you  
23 have what happened to me in January during  
24 all those rainstorms you might remember. I  
25 had a power line fail. The transformer  
26 exploded across my house, and the line was  
27 active and hanging down at the street.  
28 Fortunately, I don't have a lot of traffic on

1 my street at least not in this section of it  
2 or we probably would have had fatalities. So  
3 it took us a week to get PG&E to come out  
4 there.

5 The last little part of this I want  
6 to share is that the neighbor's house where  
7 the transformer was, was a retired PG&E  
8 engineer of 25 years. He couldn't get any of  
9 his people that he knew to come out that were  
10 still there and do the job; right? We went  
11 about four days without power.

12 Of course in the process of the  
13 claim, those were all rejected. Which is the  
14 only thing unless your house is destroyed  
15 that you can do any bankruptcy filings.  
16 Probably less than 1 percent of customers  
17 doing that. They send that to everybody;  
18 right? So there's no notice there.

19 And the one last point I wanted to  
20 talk about and be done with this is that  
21 there's numerous fines and penalties that I  
22 found totalling \$6 billion for failing to  
23 abide by safety rules and regulations. And  
24 so PG&E's been fined \$600 million more than  
25 what they're asking for and they haven't done  
26 anything.

27 These fines are by the PUC. And  
28 those are the only fines I've seen in their

1 history actually. The PUC doesn't really do  
2 -- they don't say no. I don't see any  
3 examples. I've looked. They always say yes.

4 The questions is why do we even have  
5 these? And the reason why is the Public  
6 Utilities Code says that you're supposed to  
7 have public disclosures. PG&E's gotten so  
8 used to not having to comply with those.  
9 They do what they want. Then they have a  
10 couple of these. And the last one, there  
11 were six people at. I think we beat that. I  
12 don't know how many of these people are just  
13 employees of PG&E.

14 You know, I think a lot more people  
15 -- would you all agree -- should know what's  
16 going on. Because I think this is going to  
17 be the biggest increase probably in American  
18 history. Looks like we're also in the  
19 highest housing market in the entire country.  
20 We beat out Boston.

21 So right now I'm going to jump into  
22 one of my last points. You know, I'm on  
23 disability, and I get the federal maximum  
24 that you can get. I get a little over \$2,000  
25 a month, which is a lot for disability. It's  
26 almost what the president of the United  
27 States would get if they went on disability,  
28 okay.

1           Now, I still have to deficit spend  
2 for my utilities. So my power bill is a  
3 complete deficit. I spend it on my credit  
4 card. So what I get is still \$100 short of  
5 my mortgage, and I'm representing 40 percent  
6 of our customers, which I think is a lot;  
7 right?

8           So a lot of other people have been  
9 struggling since 2001 just to deal with those  
10 increases. And those increases have never  
11 been paid back. So it's kind of the shell  
12 game here is that PG&E talks about these  
13 three things they want to do. Most of it is  
14 wildfire prevention. But the rate isn't  
15 percented. It stays in place. Anyone can  
16 correct me if I'm wrong. I can't find  
17 anything contrary to that. So they're going  
18 to keep this raise forever.

19           We're still paying the raise from  
20 2001; right? And I moved here in 2006, and I  
21 was wondering why the power was so damn high.  
22 I moved here from Los Angeles. Well, we had  
23 two utilities in San Diego that the public  
24 took back. You know, it must have been --  
25 your Honor. But they were able to do that  
26 and our legislature stepped up. That's  
27 ultimately what has to happen with PG&E.  
28 Especially if we have meetings and requests

1 like this for over a billion dollars.

2 So looking at my bill, it's going to  
3 go up more than \$11. So I think it's going  
4 to be really difficult. And the other thing  
5 that's kind of interesting when you look at  
6 the metrics is that we have more power than  
7 we need. To the tune of about 21 percent. A  
8 lot of that's because of solar. So PG&E is a  
9 little angry that they're losing money from  
10 there so they want to take that out on us.

11 The fourth thing I want to talk  
12 about --

13 ALJ LAU: Mr. Eastman, would you be  
14 able to wrap it up in a few minutes?

15 MR. EASTMAN: Yeah. I'm just about  
16 done actually. The other thing I wanted to  
17 mention too is that I found 18 different  
18 points since 2001 that PG&E's paid a  
19 dividend, which is a lot.

20 And I think if even a portion of  
21 that money was used for what they want to do  
22 in buying a couple hundred webcams or  
23 whatnot, then we wouldn't need this increase.

24 I used to work for Apple. A lot of  
25 people used to ask why we didn't pay a  
26 dividend. We only started doing that very  
27 recently about the time I left the company.  
28 So some of the biggest companies in America

1 aren't even paying a dividend. They don't  
2 have any of the debt problems that PG&E has.  
3 So I think if they stopped paying dividends,  
4 then we wouldn't be in this predicament. ]

5

6 (Whereupon, at the hour of 1:27 p.m.  
7 a recess was taken until 6:00 p.m.)

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SAN JOSE, CALIFORNIA



1 JULY 25, 2019 - 6:00 p.m.

2 \* \* \* \* \*

3 ADMINISTRATIVE LAW JUDGE LAU: On the  
4 record.

5 This is the time and place set for  
6 the public participation hearing for the  
7 general rate case application of Pacific Gas  
8 & Electric Company, PG&E, Application  
9 A.18-12-009.

10 Good evening. My name is Elaine  
11 Lau. And in this room we also have Susanne  
12 Casazza who is from Commissioner Randolph's  
13 office and also Marina MacClatchie from  
14 Commissioner Guzman Aceves office. We're  
15 still waiting if there are any speaker to  
16 come in so we'll go off the record.

17 (Off the record.)

18 ALJ LAU: Back on the record.

19 Is there anyone from the public who  
20 would like to speak?

21 (No response.)

22 ALJ LAU: If not we will wait for a  
23 couple minutes. Let's go off the record.

24 (Off the record.)

25 ALJ LAU: Back on the record.

26 Now we have Pacific Gas & Electric,  
27 PG&E, who would like to say a few words.

28 STATEMENT OF MR. HALL

1                   Thank you very much. My name is  
2 Don Hall. And as the local customer leader  
3 for Santa Clara County, I'm responsible for  
4 understanding our customers' needs and  
5 delivering safe, reliable, and affordable  
6 energy to the customers and communities  
7 throughout the South Bay.

8                   I am going to abbreviate my  
9 comments since I provided them earlier today  
10 and with the lack of customer participation.  
11 But I would like to say thank you to the  
12 Commission and to ALJ Lirag and ALJ Lau for  
13 making yourselves available to hear from our  
14 customers.

15                   At this time, I would like to  
16 introduce July Cane, our senior vice  
17 president and chief ethics and compliance  
18 officer, and deputy general counsel who will  
19 say a few words.

20                   STATEMENT OF MS. CANE

21                   Good evening. My name is July  
22 Cane, and I'm the senior vice president and  
23 chief ethics and compliance officer.

24                   ALJ LAU: Speak into the microphone.

25                   MS. CANE: I'll start again. Thank  
26 you.

27                   ALJ LAU: I think we're still not  
28 catching your voice.

1 MS. CANE: Better this time? Do over.  
2 Good evening. My name is July Cane, and I'm  
3 the senior vice president and chief ethics  
4 and compliance officer and deputy general  
5 counsel.

6 ALJ LAU: Ms. Cane, please slow down a  
7 little bit for our court reporter.

8 MS. CANE: Thank you. So thank you,  
9 ALJ Lirag and ALJ Lau, for having us here  
10 today. This is an important opportunity for  
11 us to contribute to the public participation  
12 hearing of the general rate case proposal,  
13 and we believe these are important  
14 proceedings that provide us with a  
15 transparent, respectful way to interact and  
16 communicate with our customers. Although we  
17 do not see any here this evening.

18 These efforts include supporting  
19 PG&E's most important responsibility, which  
20 is the safety of our customers and the  
21 communities we serve. One of the most  
22 important ways we achieve that is through our  
23 GRC proposal, which outlines our plans to  
24 upgrade technology and infrastructure to  
25 enhance our ability to provide safe and  
26 reliable gas and electric service.

27 Our proposal will help bolster  
28 wildfire prevention, risk monitoring, and

1 emergency response. It will also add new and  
2 enhanced safety measures, increase vegetation  
3 management, and harden our electric system to  
4 increase resiliency and help further reduce  
5 wildfire risk among other projects to safely  
6 and reliably serve our customers.

7 Under the proposal, we are  
8 requesting about a \$1.1 billion increase over  
9 currently adopted revenues in the first year.  
10 More than half of the proposed increase would  
11 be directly related to wildfire prevention,  
12 risk reduction, and additional safety  
13 enhancements.

14 If approved by the CPUC, it would  
15 increase a typical residential customer's  
16 bill by 6.4 percent or \$10.57 per month,  
17 which includes \$8.73 per month electricity,  
18 and \$1.84 a month for natural gas.

19 While it is important to share with  
20 you where the money is going, it is also  
21 important to share with you where this money  
22 will not be spent. While the GRC proposal  
23 will help fund a series of important safety  
24 investments, it does not request funding for  
25 PG&E corporation or utility officer  
26 compensation. That means it does not go  
27 toward my pay or any other of my colleagues'  
28 pay.

1           The proposal also does not request  
2 funding for potential wildfire claims  
3 involved in the Chapter 11 bankruptcy  
4 proceeding.

5           The GRC proposal is a significant  
6 request and comes at a difficult time. As  
7 always our commitment is to keep customer  
8 costs as low as possible while meeting our  
9 responsibilities to safely serve our  
10 customers even as our changing climate  
11 presents significant new challenges and  
12 risks.

13           This funding proposal is subject to  
14 the CPUC's thorough, open, and transparent  
15 review and approval process. We encourage  
16 our customers to provide feedback and  
17 participate in this important public process  
18 that will help shape customer rates and  
19 California's energy future.

20           Thank you for your time.

21           ALJ LAU: Thank you.

22           Is there anyone in the public who  
23 would like to speak today?

24           (No response.)

25           ALJ LAU: Hearing none, then we will  
26 conclude this meeting.

27           Thank you. Off the record.

28           (Off the record.)

1       (Whereupon, at the hour of 6:15 p.m.  
2       this matter having been continued to  
3       1:00 p.m. July 26, 2019 at San Luis  
      Obispo, California, the Commission then  
      adjourned.)

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BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE  
STATE OF CALIFORNIA

CERTIFICATION OF TRANSCRIPT OF PROCEEDING

I, JASON STACEY, CERTIFIED SHORTHAND REPORTER  
NO. 14092, IN AND FOR THE STATE OF CALIFORNIA DO  
HEREBY CERTIFY THAT THE PAGES OF THIS TRANSCRIPT  
PREPARED BY ME COMPRISE A FULL, TRUE, AND CORRECT  
TRANSCRIPT OF THE TESTIMONY AND PROCEEDINGS HELD IN  
THIS MATTER ON JULY 25, 2019.

I FURTHER CERTIFY THAT I HAVE NO INTEREST IN THE  
EVENTS OF THE MATTER OR THE OUTCOME OF THE PROCEEDING.

EXECUTED THIS JULY 31, 2019.

A handwritten signature in black ink, appearing to read 'JAS STACEY', written over a horizontal line.

JASON A. STACEY  
CSR NO. 14092

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE  
STATE OF CALIFORNIA

CERTIFICATION OF TRANSCRIPT OF PROCEEDING

I, SHANNON ROSS, CERTIFIED SHORTHAND REPORTER  
NO. 8916, IN AND FOR THE STATE OF CALIFORNIA, DO  
HEREBY CERTIFY THAT THE PAGES OF THIS TRANSCRIPT  
PREPARED BY ME COMPRISE A FULL, TRUE, AND CORRECT  
TRANSCRIPT OF THE TESTIMONY AND PROCEEDINGS HELD IN  
THIS MATTER ON JULY 25, 2019.

I FURTHER CERTIFY THAT I HAVE NO INTEREST IN THE  
EVENTS OF THE MATTER OR THE OUTCOME OF THE PROCEEDING.

EXECUTED THIS JULY 31, 2019.

  
SHANNON ROSS  
CSR NO. 8916



<b>\$</b>	<b>2022</b> 508:1	<b>adopted</b> 513:2	13 509:1,2 511:8
<b>\$1.058</b> 507:27	<b>21</b> 526:7	<b>advice</b> 516:6 517:13	<b>approach</b> 507:6
<b>\$1.1</b> 513:1	<b>25</b> 506:2 523:8	<b>advisor</b> 506:17 507:3	<b>approve</b> 507:16 509:6
<b>\$1.84</b> 513:11	<b>3</b>	<b>Advisor's</b> 508:15 509:10,14,18	<b>approved</b> 513:7
<b>\$10.57</b> 508:8 513:10	<b>37</b> 510:19	<b>affect</b> 508:23 509:2	<b>approximately</b> 512:2 513:1,9
<b>\$100</b> 525:4	<b>4</b>	<b>affected</b> 518:25,28 519:10	<b>area</b> 510:28 516:23
<b>\$11</b> 526:3	<b>40</b> 515:21 525:5	<b>affecting</b> 517:22	<b>areas</b> 515:25
<b>\$2,000</b> 524:24	<b>40-degree</b> 522:17	<b>afford</b> 521:25	<b>argument</b> 520:14
<b>\$300</b> 520:1	<b>48</b> 520:20	<b>affordable</b> 510:23	<b>assigned</b> 506:13,14 507:18
<b>\$454</b> 507:28	<b>6</b>	<b>afternoon</b> 506:11 511:19	<b>assist</b> 511:2
<b>\$486</b> 507:28	<b>6.4</b> 513:9	<b>afterward</b> 507:6	<b>attending</b> 510:15
<b>\$6</b> 523:22	<b>6:00</b> 527:6	<b>agency</b> 507:11	<b>authorities</b> 515:28
<b>\$600</b> 523:24	<b>7</b>	<b>agree</b> 524:15	<b>authority</b> 507:26
<b>\$8.73</b> 513:10	<b>70,000-square-mile</b> 510:28	<b>ahead</b> 519:12	<b>authorize</b> 508:24
<b>1</b>	<b>729.5</b> 518:6	<b>Alaska</b> 516:12	<b>average</b> 508:6
<b>1</b> 510:26 523:16	<b>A</b>	<b>ALJ</b> 507:3 511:13,21 514:14 515:2,9,16 516:4,26 517:2 522:10 526:13	<b>B</b>
<b>10</b> 518:12,23 520:15 522:15	<b>A.18-12-009.</b> 506:10	<b>ALJS</b> 506:14	<b>back</b> 509:17,23 515:9 520:23 521:7 525:11,24
<b>100</b> 517:22	<b>ABC</b> 517:21	<b>allowed</b> 519:19	<b>bankruptcy</b> 513:24 517:6 519:27 520:24 523:15
<b>11</b> 513:24	<b>abide</b> 523:23	<b>allowing</b> 521:2	<b>based</b> 507:19
<b>15</b> 515:27 522:15	<b>ability</b> 512:16	<b>alternate</b> 507:22	<b>basic</b> 515:24
<b>16</b> 511:11	<b>Aceves'</b> 507:4 514:17	<b>America</b> 516:12,18 526:28	<b>Basically</b> 521:5
<b>17</b> 510:26 522:15	<b>achieve</b> 512:14	<b>American</b> 524:17	<b>bay</b> 510:25
<b>18</b> 526:17	<b>acknowledge</b> 506:24	<b>amount</b> 507:17 508:23 509:6 517:25	<b>beat</b> 524:11,20
<b>1:00</b> 506:2	<b>active</b> 508:16 522:27	<b>Angeles</b> 525:22	<b>big</b> 517:12
<b>1:27</b> 527:6	<b>add</b> 512:21 522:12	<b>angle</b> 522:17	<b>biggest</b> 524:17 526:28
<b>2</b>	<b>address</b> 511:9	<b>angry</b> 526:9	<b>bill</b> 508:7 509:27 513:9 525:2 526:2
<b>2001</b> 517:6 525:9,20 526:18	<b>Administrative</b> 506:4, 13	<b>announcement</b> 514:22	<b>billing</b> 512:7
<b>2006</b> 525:20	<b>admits</b> 517:4	<b>announcements</b> 515:4	<b>billion</b> 507:27 513:1 523:22 526:1
<b>2019</b> 506:2	<b>adopt</b> 507:21	<b>Apple</b> 526:24	<b>bolster</b> 512:19
<b>2020</b> 507:28 510:16 511:24		<b>application</b> 506:8,9 507:17,25,26 508:2,3,5,	<b>Boston</b> 524:20
<b>2021</b> 507:28			<b>budget</b> 522:3

<b>business</b> 516:18 521:13	<b>collections</b> 512:8	<b>country</b> 524:19	<b>die</b> 520:26
<b>busy</b> 506:25	<b>comments</b> 508:28 509:4,9,13 510:2,5,7	<b>county</b> 508:19 510:21	<b>Diego</b> 525:23
<b>buying</b> 526:22	<b>Commission</b> 507:9 508:24 509:5,20 510:10 511:12 519:1 520:22	<b>couple</b> 509:25 520:17 522:14 524:10 526:22	<b>difficult</b> 513:28 522:8 526:4
<hr/> <b>C</b> <hr/>	<b>Commission's</b> 520:13	<b>court</b> 509:28 510:4,5 517:2	<b>directly</b> 513:4
<b>California</b> 506:1 507:9 514:11 527:28	<b>Commissioner</b> 506:15,27 507:4 514:16	<b>cover</b> 514:26	<b>disability</b> 524:23,25,27
<b>call</b> 522:19	<b>Commissioners</b> 507:14,15,21 510:9	<b>CPR</b> 514:28	<b>disclosures</b> 517:13 518:9 524:7
<b>capture</b> 510:4	<b>Commissioners'</b> 514:18	<b>CPUC</b> 507:8,10,15 510:27 513:7 517:16	<b>dividend</b> 526:19,26 527:1
<b>capturing</b> 510:7	<b>communicate</b> 511:26	<b>CPUC's</b> 514:6	<b>dividends</b> 527:3
<b>card</b> 525:4	<b>communicating</b> 520:4	<b>credit</b> 512:6 525:3	<b>document</b> 510:1
<b>Casazza</b> 506:18,21	<b>communication</b> 520:6	<b>critical</b> 511:8	<b>dollar</b> 507:17
<b>case</b> 506:8 507:19 508:2 510:16 511:23 519:20 520:10	<b>communities</b> 510:24 512:12	<b>crucial</b> 511:7	<b>dollars</b> 526:1
<b>cents</b> 508:8	<b>community</b> 509:3	<b>customer</b> 509:4,25 510:20 511:16 512:1,7 519:1,10	<b>Don</b> 510:18
<b>certified</b> 514:27	<b>community-based</b> 508:18	<b>customer's</b> 508:7 510:22 511:6 513:8	<b>double</b> 516:25
<b>challenges</b> 514:4	<b>companies</b> 526:28	<b>customers</b> 510:24 511:2,14,27 512:11,28 514:3,8 515:22 516:6, 11 517:26 518:19,25,26 519:22,25,27 520:1 523:16 525:6	<b>duck</b> 514:26
<b>change</b> 518:21,27 519:3	<b>company</b> 506:9 509:24 512:10 526:27	<b>customers'</b> 514:1	<hr/> <b>E</b> <hr/>
<b>changing</b> 514:3	<b>compensation</b> 513:20	<hr/> <b>D</b> <hr/>	<b>e-mail</b> 509:14 519:22
<b>Chapter</b> 513:24	<b>complete</b> 525:3	<b>damn</b> 525:21	<b>earthquake</b> 514:25
<b>charge</b> 518:18	<b>comply</b> 524:8	<b>danger</b> 521:20	<b>Eastman</b> 515:12,13,15, 17 516:5,26,28 517:4 519:18 522:11 526:13, 15
<b>charges</b> 518:24	<b>concerns</b> 506:26	<b>Darren</b> 515:12	<b>efforts</b> 512:9
<b>CHP</b> 514:23	<b>confusing</b> 519:7	<b>days</b> 521:8 523:11	<b>Elaine</b> 506:11
<b>citations</b> 515:28 516:7 518:8	<b>constitutes</b> 516:24	<b>deal</b> 525:9	<b>electric</b> 506:9 508:4 509:24,27 512:17,23
<b>city</b> 508:19	<b>consumer</b> 508:18	<b>debt</b> 519:27 527:2	<b>electricity</b> 507:13 513:11
<b>claim</b> 520:1,2 523:13	<b>contrary</b> 525:17	<b>decision</b> 507:19,22,23	<b>emergency</b> 512:21
<b>claims</b> 513:23	<b>contribute</b> 511:22	<b>deep</b> 516:28	<b>employee</b> 510:19
<b>Clara</b> 510:20	<b>converted</b> 516:20	<b>deficit</b> 525:1,3	<b>employees</b> 524:13
<b>Claudia</b> 509:19	<b>conveyance</b> 522:21	<b>delivering</b> 510:22	<b>encourage</b> 514:7
<b>climate</b> 514:3	<b>copies</b> 515:19	<b>destroyed</b> 523:14	<b>energy</b> 510:23 514:10
<b>close</b> 516:15	<b>corporation</b> 513:19	<b>determine</b> 509:5	<b>enforced</b> 520:23
<b>code</b> 516:1 518:7,15 519:13,16 521:3 524:6	<b>correct</b> 525:16		<b>engineer</b> 523:8
<b>colleagues</b> 513:21	<b>costs</b> 514:1		<b>English</b> 518:11
<b>collect</b> 508:25	<b>counter</b> 517:7		

<b>enhance</b> 512:16	<b>fined</b> 523:24	<b>granted</b> 508:6	<b>hour</b> 527:6
<b>enhanced</b> 512:22	<b>fines</b> 523:21,27,28	<b>GRC</b> 506:8 508:2,5 512:14 513:16,26	<b>house</b> 521:7,22 522:26 523:6,14
<b>enhancements</b> 513:6	<b>fire</b> 521:20,21	<b>great</b> 515:2	<b>houses</b> 519:24
<b>enterprise</b> 516:17	<b>fixed</b> 522:20,22	<b>gross</b> 516:10 520:12	<b>housing</b> 524:19
<b>entire</b> 512:3 524:19	<b>focused</b> 512:27	<b>group</b> 518:19	<b>huge</b> 521:20
<b>essential</b> 507:12 521:26	<b>folks</b> 506:24 509:16 516:15	<b>groups</b> 508:18,20,21	<b>hundred</b> 526:22
<b>essentially</b> 516:5	<b>follow</b> 514:23 519:13	<b>growing</b> 511:10	
<b>evacuate</b> 514:23	<b>force</b> 516:11	<b>Guzman</b> 507:4 514:17	<hr/> <b>I</b> <hr/>
<b>evacuation</b> 514:24	<b>forever</b> 525:18		
<b>event</b> 514:22	<b>Fortunately</b> 522:28	<hr/> <b>H</b> <hr/>	<b>idea</b> 518:1,2 520:9 522:1
<b>evidence</b> 507:20 521:28	<b>forward</b> 506:28	<b>half</b> 513:3 515:23	<b>impact</b> 508:5
<b>examples</b> 521:5 524:3	<b>found</b> 521:3 523:22 526:17	<b>Hall</b> 510:13,18	<b>important</b> 510:2 512:10,13 513:13,14,17 514:9 520:5
<b>exceed</b> 518:12	<b>fourth</b> 526:11	<b>handle</b> 517:9	<b>include</b> 508:17 512:9
<b>exercised</b> 516:9	<b>free</b> 514:20	<b>handling</b> 512:4	<b>includes</b> 512:5 513:10
<b>exploded</b> 522:26	<b>Friday</b> 521:14	<b>hands</b> 515:1	
	<b>friends</b> 509:12	<b>hanging</b> 522:27	<b>increase</b> 507:27 508:6, 10 512:22,24 513:4,8 515:25 516:24 517:15 518:22 520:5 524:17 526:23
<hr/> <b>F</b> <hr/>	<b>fully</b> 508:6	<b>happen</b> 518:5 525:27	<b>increases</b> 525:10
<b>facing</b> 522:7	<b>fund</b> 508:10 513:17	<b>happened</b> 522:23	<b>information</b> 508:12 509:5 511:4 517:25
<b>fact</b> 508:13	<b>funding</b> 508:4 513:18, 23 514:5	<b>harden</b> 512:23	<b>infrastructure</b> 512:16 517:5
<b>fail</b> 522:25	<b>future</b> 514:10	<b>Hawaii</b> 516:13	<b>inherited</b> 521:7
<b>failed</b> 516:6 518:10		<b>hear</b> 509:1 511:7	<b>insurance</b> 508:12
<b>failing</b> 523:22	<hr/> <b>G</b> <hr/>	<b>hearing</b> 506:7 510:6,16 519:2,11	<b>interact</b> 511:26
<b>family</b> 509:3,11	<b>game</b> 525:12	<b>hearings</b> 510:26 511:23,24	<b>interesting</b> 521:4 526:5
<b>fatalities</b> 523:2	<b>gas</b> 506:9 507:13 508:4 509:24,27 512:17 513:11	<b>helps</b> 514:9	<b>introduce</b> 509:16 511:15 514:15
<b>federal</b> 524:23	<b>gather</b> 509:5	<b>hesitate</b> 509:21	<b>introduction</b> 517:10
<b>feedback</b> 506:26 511:6 514:8	<b>Gatos</b> 521:20	<b>high</b> 525:21	<b>investments</b> 511:9 513:18
<b>feel</b> 514:20	<b>general</b> 506:7 508:2 510:16 511:23 521:8	<b>higher</b> 516:13 517:7	<b>involved</b> 513:24
<b>feet</b> 522:15	<b>give</b> 507:8,24 521:24	<b>highest</b> 516:11 524:19	<b>issue</b> 516:6
<b>files</b> 508:1	<b>giving</b> 511:21	<b>highlight</b> 520:18	
<b>filing</b> 517:6	<b>good</b> 506:11 511:19 520:8	<b>highway</b> 522:15,16	
<b>filings</b> 523:15	<b>govern</b> 519:19	<b>history</b> 524:1,18	
<b>find</b> 509:21 515:3 516:18 517:13,15 525:16	<b>government</b> 508:20	<b>hold</b> 514:26 519:2	
<b>fine</b> 516:4,21 522:10		<b>honest</b> 517:28	
		<b>Honor</b> 522:8 525:25	
		<b>hosted</b> 510:27	

<b>J</b>	<b>live</b> 521:19 <b>local</b> 510:20	<b>meter-to-payment</b> 512:4	<b>O</b>
<b>January</b> 522:23 <b>jeopardy</b> 516:25 <b>job</b> 523:10 <b>JOSE</b> 506:1 527:28 <b>Judge</b> 506:4,12 509:8 <b>judges</b> 506:13 507:18 <b>JULY</b> 506:2 <b>jump</b> 524:21	<b>location</b> 511:1 <b>looked</b> 522:3 524:3 <b>Los</b> 521:20 525:22 <b>losing</b> 526:9 <b>lot</b> 509:9 516:9,14 517:15 519:21 520:3 521:23,27 522:13,28 524:14,25 525:6,8 526:8,19,24 <b>louder</b> 516:27	<b>metrics</b> 526:6 <b>microphone</b> 522:9 <b>million</b> 507:28 511:11 517:22 523:24 <b>mind</b> 516:26 <b>minute</b> 519:5 <b>minutes</b> 515:20 516:3 526:14 <b>mismanagement</b> 517:7	<b>objectives</b> 517:9 <b>office</b> 507:4 509:10 514:17 <b>officer</b> 513:19 <b>officers</b> 514:24 <b>offices</b> 514:19 <b>older</b> 521:8,9 <b>one-way</b> 518:17 <b>open</b> 514:6
<b>K</b>	<b>lovely</b> 507:6 <b>low</b> 514:1 <b>low-income</b> 515:22 516:15 518:13	<b>mitigation</b> 508:11 <b>moment</b> 510:11 514:26 <b>Monday</b> 521:15	<b>operating</b> 522:3 <b>operations</b> 508:4 511:17 512:1
<b>kind</b> 515:23 516:22 520:6 522:8 525:11 526:5 <b>knew</b> 523:9	<b>M</b>	<b>money</b> 508:24 513:14, 15 520:3,19 521:25 522:4,5 526:9,21	<b>opportunity</b> 511:13,22 <b>oppose</b> 508:21 515:25
<b>L</b>	<b>Macclatchie</b> 514:16	<b>monitoring</b> 512:20	<b>oral</b> 520:14
<b>ladies</b> 507:6 <b>large</b> 508:20 <b>Lau</b> 506:4,12 507:3 511:13,21 514:14 515:2,9,16 516:4,26 517:2 522:10 526:13 <b>Law</b> 506:4,13 <b>lead</b> 514:23,24 <b>leader</b> 510:20 <b>learn</b> 511:14,22 <b>left</b> 509:23 520:14 526:27 <b>legislature</b> 525:26 <b>letter</b> 516:7 517:14 <b>liability</b> 508:11 <b>Liane</b> 506:15 <b>lines</b> 522:14 <b>Lirag</b> 506:12 509:8 511:13,21 <b>list</b> 515:5 <b>listen</b> 508:27,28	<b>mail</b> 519:27 <b>maintained</b> 517:5 <b>maintenance</b> 512:6 <b>major</b> 508:9 <b>make</b> 509:12 514:21 <b>manage</b> 516:16 <b>management</b> 512:23 <b>mandate</b> 520:23 <b>Maria</b> 507:4 <b>Marina</b> 514:16 <b>market</b> 524:19 <b>matter</b> 522:19 <b>maximum</b> 524:23 <b>means</b> 513:20 <b>measures</b> 512:22 <b>meeting</b> 508:26 509:13,22 514:2 <b>meetings</b> 525:28 <b>mention</b> 526:17 <b>meter</b> 512:5	<b>month</b> 513:10 524:25 <b>monthly</b> 508:7 <b>morning</b> 521:15 <b>mortgage</b> 525:5 <b>mountains</b> 521:19 <b>moved</b> 525:20,22	<b>order</b> 506:5 <b>organizations</b> 508:19 <b>outlines</b> 511:8 512:15 <b>overkill</b> 522:13 <b>overview</b> 507:8,24
		<b>N</b>	<b>P</b>
		<b>natural</b> 507:13 513:11 <b>negligence</b> 516:10 520:12 521:24 <b>neighbor's</b> 523:6 <b>news</b> 519:26 <b>notice</b> 517:14 523:18 <b>notify</b> 516:6 <b>notifying</b> 518:26 <b>number</b> 521:12 522:17 <b>numerous</b> 523:21	<b>p.m.</b> 506:2 527:6 <b>Pacific</b> 506:8 509:24 <b>pages</b> 520:16 <b>paging</b> 518:17 <b>paid</b> 525:11 526:18 <b>paper</b> 515:19 <b>part</b> 520:28 521:12 523:5 <b>participate</b> 514:8 <b>participation</b> 506:7 508:22 510:15 <b>parties</b> 508:17 <b>pay</b> 513:21 516:11 526:25

<b>paying</b> 525:19 527:1,3	<b>predicament</b> 527:4	<b>PUC</b> 518:3 519:19 521:2 523:27 524:1	<b>remove</b> 521:11
<b>payment</b> 512:7	<b>prepare</b> 510:5	<b>purpose</b> 508:26	<b>reporters</b> 510:1,4,5 517:3
<b>penalties</b> 523:21	<b>prepared</b> 515:24	<hr/> <b>Q</b> <hr/>	<b>representatives</b> 509:25 511:1,3 514:18
<b>people</b> 511:11 516:14 517:21,22 518:13 519:14 520:25 523:9 524:11,12,14 525:8 526:25	<b>preparing</b> 519:23	<b>questions</b> 507:5 509:19,26 511:3 524:4	<b>representing</b> 515:21 525:5
<b>percent</b> 508:8 513:9 515:21 518:12,23 519:28 520:20 523:16 525:5 526:7	<b>presentation</b> 521:1	<hr/> <b>R</b> <hr/>	<b>request</b> 507:16 508:3 513:18,22,27 518:28
<b>percented</b> 525:15	<b>presented</b> 507:20	<b>radio</b> 518:17	<b>requested</b> 507:25 508:10
<b>perform</b> 518:10	<b>presenting</b> 514:4	<b>Rafael</b> 506:12	<b>requesting</b> 508:22 513:1
<b>PG&amp;E</b> 506:9 507:12,25, 26 508:1,9,22,25 509:3, 7 510:11,19 511:1 513:19 515:22 516:5,15 517:4,17,24 518:9 520:3 521:11,24 522:2 523:3,7 524:13 525:12, 27 526:8 527:2	<b>president</b> 524:26	<b>rainstorms</b> 522:24	<b>requests</b> 507:26 525:28
<b>PG&amp;E's</b> 507:16 508:28 509:2 510:16 516:22 523:24 524:7 526:18	<b>prevention</b> 512:20 513:5 520:21 525:14	<b>raise</b> 525:18,19	<b>requires</b> 518:9
<b>PG&amp;Es's</b> 508:11	<b>printed</b> 515:6	<b>raised</b> 515:1	<b>residential</b> 508:7 513:8
<b>place</b> 506:6 521:19 525:15	<b>privately-owned</b> 507:11	<b>Randolph</b> 506:15,27	<b>resiliency</b> 512:24
<b>plans</b> 512:15	<b>problem</b> 516:19 517:24	<b>rare</b> 516:23	<b>respectful</b> 511:25
<b>podium</b> 515:14	<b>problems</b> 516:22 521:23 527:2	<b>rate</b> 506:7 508:2 510:16 511:23 515:25 518:11, 20,21,24 520:5 525:14	<b>response</b> 512:21 519:17
<b>point</b> 523:19	<b>proceeding</b> 506:14 508:17,23 511:5 513:25	<b>rates</b> 514:10 516:12 517:7	<b>responsibilities</b> 514:2
<b>points</b> 524:22 526:18	<b>process</b> 511:7 512:4 514:7,9 523:12	<b>reading</b> 507:1	<b>responsibility</b> 512:10
<b>pole</b> 521:6	<b>processes</b> 509:20	<b>reason</b> 518:10 524:5	<b>responsible</b> 510:21 512:3
<b>poles</b> 521:12,18	<b>processing</b> 512:7	<b>reasons</b> 508:9	<b>result</b> 518:22
<b>policies</b> 512:6	<b>profit</b> 517:8	<b>received</b> 509:8 517:14	<b>retired</b> 523:7
<b>poor</b> 522:1	<b>projects</b> 512:26	<b>recess</b> 527:6	<b>revenue</b> 520:18
<b>popular</b> 518:1 520:8	<b>proposal</b> 510:17 511:24 512:14,19,28 513:16,22,26 514:5	<b>record</b> 506:5 515:7,8,9	<b>revenues</b> 507:27 513:2
<b>portion</b> 526:20	<b>proposed</b> 507:19,22 513:3	<b>reduce</b> 512:25	<b>review</b> 514:7
<b>postal</b> 519:26	<b>protect</b> 511:11	<b>reduction</b> 513:5	<b>risk</b> 512:20,25 513:5 516:16
<b>posting</b> 517:24	<b>protocol</b> 514:25	<b>regulates</b> 507:11	<b>role</b> 507:18 512:2
<b>potential</b> 513:23	<b>prove</b> 521:28	<b>regulations</b> 523:23	<b>room</b> 509:17,18 514:27 520:26
<b>power</b> 516:11,13 522:14,25 523:11 525:2,21 526:6	<b>provide</b> 507:12 511:25 512:17 514:8	<b>rejected</b> 523:13	<b>rules</b> 519:19 523:23
	<b>public</b> 506:6 507:9 508:14 509:9,10,14,18 510:9,15 514:9 516:1, 20 517:19 518:2,6,16 519:8,13,16 524:5,7 525:23	<b>reliable</b> 510:23 512:17	<hr/> <b>S</b> <hr/>
	<b>public.advisors@ cpuc.ca.gov.</b> 509:15	<b>remarks</b> 515:20,24,26 519:24 520:15	<b>safe</b> 510:22 512:17
		<b>remember</b> 522:24	<b>safely</b> 514:2

<b>safety</b> 511:9 512:11,22, 27 513:6,17 514:21 515:3 519:24 523:23	<b>south</b> 510:25	<b>talking</b> 521:1	<b>uncertain</b> 517:25
<b>sagging</b> 522:13,16	<b>speak</b> 510:3 515:11,14	<b>talks</b> 525:12	<b>understand</b> 513:27 519:12
<b>San</b> 506:1 525:23 527:28	<b>speaker</b> 515:5,11	<b>taxation</b> 516:24	<b>understanding</b> 510:21
<b>Sanford</b> 511:16,18,28	<b>speaking</b> 516:27	<b>technology</b> 512:15	<b>unions</b> 508:20
<b>Santa</b> 510:20	<b>specific</b> 511:5	<b>telephone</b> 521:6,8	<b>United</b> 524:26
<b>schedule</b> 518:20,21	<b>specifically</b> 515:26	<b>telling</b> 521:14	<b>unpopular</b> 518:1
<b>Scott</b> 511:15,28	<b>specifications</b> 512:5	<b>terrible</b> 518:2	<b>upgrade</b> 512:15
<b>section</b> 518:6 520:11 522:7 523:1	<b>spend</b> 520:3 525:1,3	<b>testing</b> 512:5	<b>upset</b> 518:3
<b>seeking</b> 517:10	<b>spent</b> 513:15 521:10	<b>theme</b> 521:26	<b>user</b> 508:20
<b>send</b> 509:13 523:17	<b>standard</b> 514:25	<b>thing</b> 517:11 522:11 523:14 526:4,11,16	<b>utilities</b> 507:9,12 516:1,19 518:7 519:13 524:6 525:2,23
<b>series</b> 511:8 513:17	<b>start</b> 507:7	<b>things</b> 517:16 519:5 520:17 522:2 525:13	<b>utility</b> 513:19 518:16 519:16 521:12
<b>serve</b> 511:11 512:12 514:2	<b>started</b> 526:26	<b>threat</b> 511:10	
<b>service</b> 509:25 510:20, 28 512:18 513:12 517:12 518:9	<b>state</b> 507:10 516:20	<b>tie</b> 520:18	<hr/> <b>V</b> <hr/>
<b>services</b> 507:13 518:18	<b>state's</b> 511:10	<b>time</b> 506:6,24 510:11 513:28 514:12 520:13 526:27	<b>vegetation</b> 512:22
<b>set</b> 506:6 507:22	<b>statement</b> 506:21 510:13 511:18 515:17 517:17 521:26	<b>today</b> 506:17,23,28 509:28 511:4,20 514:13 519:7 520:27	<b>Vice-president</b> 511:16 512:1
<b>setup</b> 522:9	<b>states</b> 516:12 524:27	<b>today's</b> 508:26 509:12 510:6,15	<b>voice</b> 517:1
<b>shape</b> 514:10	<b>stays</b> 525:15	<b>total</b> 520:15	<b>vote</b> 507:15,21
<b>share</b> 506:25 513:13,15 523:6	<b>step</b> 515:14	<b>totalling</b> 523:22	<hr/> <b>W</b> <hr/>
<b>sheet</b> 508:14	<b>stepped</b> 525:26	<b>track</b> 511:4	<b>waiting</b> 515:6 521:17
<b>shell</b> 525:11	<b>stopped</b> 527:3	<b>traffic</b> 522:28	<b>wanted</b> 506:23 517:11 518:8 520:17 523:19 526:16
<b>short</b> 525:4	<b>story</b> 517:22	<b>transcript</b> 507:1 510:6, 8	<b>waste</b> 520:13
<b>signed</b> 515:11	<b>street</b> 522:27 523:1	<b>transformer</b> 522:25 523:7	<b>ways</b> 512:13
<b>significant</b> 513:26	<b>struggling</b> 525:9	<b>transparent</b> 511:25 514:6	<b>webcams</b> 526:22
<b>simply</b> 517:27	<b>subject</b> 514:5	<b>trust</b> 516:21	<b>website</b> 510:10 517:16, 26
<b>sitting</b> 520:26	<b>supervisor</b> 521:14	<b>tune</b> 526:7	<b>week</b> 506:25 523:3
<b>slightly</b> 516:13	<b>support</b> 520:9	<b>turn</b> 515:16	<b>weird</b> 522:9
<b>slowly</b> 510:3	<b>supposed</b> 520:20 524:6	<b>typical</b> 513:8	<b>whatnot</b> 526:23
<b>small</b> 517:17,24	<b>Suzanne</b> 506:17,19	<hr/> <b>U</b> <hr/>	<b>wildfire</b> 508:11 511:10 512:20,25 513:5,23 519:24 520:21 522:22 525:14
<b>solar</b> 526:8	<b>system</b> 512:23	<b>ultimately</b> 525:27	
<b>Sotero</b> 507:5	<hr/> <b>T</b> <hr/>		
<b>sound</b> 522:12	<b>table</b> 508:15 509:18		
	<b>talk</b> 514:19 517:11 518:8 519:4,9 523:20 526:11		

**wildfires** 520:25

**wondering** 525:21

**words** 506:20 510:12  
511:17

**work** 516:21 526:24

**wrap** 526:14

**write** 507:19

**written** 510:6 515:26  
520:15

**wrong** 525:16

---

**Y**

---

**year** 513:3

**years** 508:1 510:19  
512:3 521:10,13,16,21  
522:18 523:8

**yesterday** 519:23