Yikai Zou (Shile Zou)

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EDUCATION

University of Michigan School of Information	Ann Arbor
Master of Science in Information	April, 2019

University of Shanghai for Science and Technology (USST)/	Shanghai
Central Michigan University	July, 2014

Bachelor in Information Systems
GPA: 88.45/100 **Ranking:** 4/58
Scholarship: Second Prize Scholarship (for four consecutive years), Scholarship of Shanghai in 2011

Ming Chuan University	Taipei
Academic Exchange Program specializing in innovation management	06/2013-07/2013

RELATED EXPERIENCE

SAP Labs China	Shanghai
User Assistance Developer and UA Lead for Manufacturing, QM, and PLM	07/2013-08/2017

- Contributed to UI designs for prototypes, newsletters, and SAP Jam Collaboration;
- Wrote end-user documentation using XML in Ixiasoft DITA DMS;
- Acted as a UA coordinator for different projects with different milestone;
- Redesigned information layout of SAP products and solutions on SAP Help Portal;
- Prepared test cases and tested products in aspects of accessibility, usability, and globalization.

SAP InnoVoyage: Make-to-Order WeChat Application	Shanghai
UX Advocate and Front-end Developer	08/2015-10/2015

- Developed an app (HTML5 and Java) that helps customers track their customized car on-the-go;
- Visualized data in analytical charts using JavaScript;
- Participated in the prototype design of the app.

Bank of China	08/2012-09/2012
Trainee	

- Assisted in opening accounts for companies;
- Notified customers of annual account inspections through the phone;
- Archived internal bank materials and notes.

LEADERSHIP & VOLUNTEER ACTIVITIES

Business School of USST	Shanghai, China
Student Leader	12/2010-05/2013

- Organized and coordinated various campus activities held by the school Student Union;
- Promoted activities for students in different ways, such as designing brochures and inviting guest speakers to info sessions.

The 14th FINA (International Swimming Federation)   Shanghai, China

Onsite Volunteer   07/2011–08/2011

- Coordinated volunteer work;
- Checked tickets, solved problems for guests, and interpreted for foreign guests.

CERTIFICATES

- SAP Manufacturing Execution (ME) SCM 750 Certificate
- Advanced E-Commerce Specialist Certificate
- Advanced English Interpretation Certificate

SKILLS & HOBBIES

- **Language Skills**: Chinese (native), English (excellent, TOEFL: 109 <R: 28, L: 27, S: 27, W: 27>), French (basic)
- **Programming Skills**

  Advanced: HTML5, CSS, JavaScript, JQuery, SQL

  Intermediate: Python, Java
- **Tools:**

  Advanced: Axure RP, Final Cut, Camtasia Studio, Ixiasoft DITA CMS, SDL Trados

  Intermediate: Adobe Photoshop, Adobe Illustrator, Sketch
- **Hobbies:** Ping pong**,** photography, reading, films, , swimming