Yikai Zou (Shile Zou)

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EDUCATION

University of Michigan School of Information   08/2017-Current
Master of Science in Information

University of Shanghai for Science and Technology (USST)/   09/2010-07/2014
Central Michigan University
Bachelor in Information Systems
GPA: 88.45/100 **Ranking:** 4/58
Scholarship: Second Prize Scholarship (for four consecutive years), Scholarship of Shanghai in 2011

Ming Chuan University
Academic Exchange Program specializing in innovation management   06/2013-07/2013

RELATED EXPERIENCE

SAP Labs China

User Assistance Developer for Manufacturing, QM, and PLM   07/2013-08/2017

- Wrote end-user documentation and ensured deliverables are provided for products;
- Applied DITA concept to deliverables responsible using XML in IXIASOFT DITA CMS;
- Redesigned information layout of SAP products and solutions on SAP Help Portal;
- Contributed to UI designs for prototypes, newsletters, and SAP Jam Collaboration;
- Prepared test cases and tested products in aspects of accessibility, usability, and globalization.
- Worked on several topics with different deadlines as a local UA leader;
- Communicated and coordinated with development teams worldwide;

SAP InnoVoyage: Make-to-Order WeChat Application   08/2015-10/2015

UX Advocate and Front-end Developer

- Developed an app (HTML5 and Java) that helps customers track their customized car on-the-go;
- Visualized data in analytical charts using JavaScript;
- Be responsible for the design prototype of the app.

Bank of China   08/2012-09/2012

Trainee

- Assisted in opening accounts for companies;
- Notified customers of annual account inspections through the phone;
- Archived internal bank materials and notes.

LEADERSHIP & VOLUNTEER ACTIVITIES

Business School of USST   Shanghai, China

Student Leader   12/2010-05/2013
- Organized and coordinated various campus activities held by the school Student Union;
- Promoted activities for students in different ways, such as designing brochures and inviting guest speakers to info sessions.

The 14th FINA (International Swimming Federation)   Shanghai, China
Onsite Volunteer   07/2011–08/2011
- Coordinated volunteer work;
- Checked tickets, solved problems for guests, and interpreted for foreign guests.

CERTIFICATES
- SAP Manufacturing Execution (ME) SCM 750 Certificate
- Advanced E-Commerce Specialist Certificate
- Advanced English Interpretation Certificate

SKILLS & HOBBIES
- **Language Skills**: Chinese (native), English (excellent, TOEFL: 109 <R: 28, L: 27, S: 27, W: 27>), French (basic)
- **Programming Skills**: Python, HTML5, CSS, Java, C, SQL, JavaScript
- **Tools:** Axure RP, Final Cut, Camtasia Studio, SAP HANA Studio, DITA CMS, SDL Trados, Microsoft Office, Adobe Photoshop, Adobe Illustrator, Sketch
- **Hobbies:** Ping pong**,** photography, reading, films, , swimming