Jonshea Nutson | Software Engineer

Dallas, TX | (404) 465-0800 | [Email](#) | [GitHub](#) | [LinkedIn](#)

PROFESSIONAL SUMMARY

As a Software Engineer with a solid foundation in JS, Python, Vue, React, CSS, HTML, Tailwind, Node, Express, Monogo, Postgres, zsh, firebase, amplify, heroku, dotnet, flask, adobe suite, and postman, I am driven to leverage my technical expertise and problem-solving skills to develop innovative solutions that exceed expectations. Whether working independently or as part of a collaborative team, I am committed to delivering quality results that drive business success. I am now seeking a challenging opportunity to apply my skills and knowledge towards learning more languages and frameworks.

WORK EXPERIENCE

Advocate, Conduent   JUN 2021 – NOV 2022
- Collaborated with customers to identify their specific needs and preferences, resulting in increased customer satisfaction and loyalty.
- Demonstrated expertise in Apple devices and related technologies, effectively addressing customer inquiries and providing tailored recommendations.
- Proactively resolve payment issues, minimizing delays and ensuring timely order fulfillment.
- Streamlined customer order support processes, resulting in a 20% reduction in response time and improved customer experience.
- Utilized various sales and customer service technologies, including CRM software and online payment platforms, to optimize efficiency and accuracy.

Photographer/Videographer, Auto Marketing Solutions   JAN 2021 – JUN 2021
- Captured high-quality photos and videos of various vehicles at multiple dealerships including Lexus, VW, Infinity, Chrysler, Dodge, Jeep, Ram, and more, utilizing a range of equipment and techniques.
- Coordinated with dealership managers to ensure that all vehicles, keys, and equipment were handled properly and returned to their designated locations promptly, minimizing disruptions and ensuring smooth operations.
- Produced and printed informative infographic stickers for each vehicle, highlighting key features and specifications, resulting in increased customer engagement and improved sales.
- Maintained a clean and organized work environment, ensuring that all equipment and materials were properly stored and readily available for future use.

SKILLS

Programming Languages: HTML, CSS, JS, Node, React, Express, SQL, Vue, Python, Flask
Databases: MongoDB, PostgreSQL
Technologies: GitHub, VSCode, CLI, Mongo Atlas, Postman, Microsoft Suite, Adobe Suite

EDUCATION

General Assembly | Software Engineering Immersive   APR 2023
Udacity | Nano Degree in Intro to Programming   JAN 2021
Prairie View A&M University | Bachelor of Arts in Communications   MAY 2020

PROJECTS

Habitat Hunter | Built w/ Python, Flask, MongoDB, React ([Habitat Hunter](#))   APR 2023
Stockwise | Built w/ PostgreSQL, Express, React Node ([Stockwise](#))   MAR 2023
Whiteboard | Built w/ PostgreSQL, Express, React Node ([Whiteboard](#))   MAR 2023
Top G Auto | Built w/ MongoDB, Express, React Node ([Top G Auto](#))   FEB 2023
Minesweeper | Built w/ HTML, CSS, JS ([Minesweeper](#))   JAN 2023