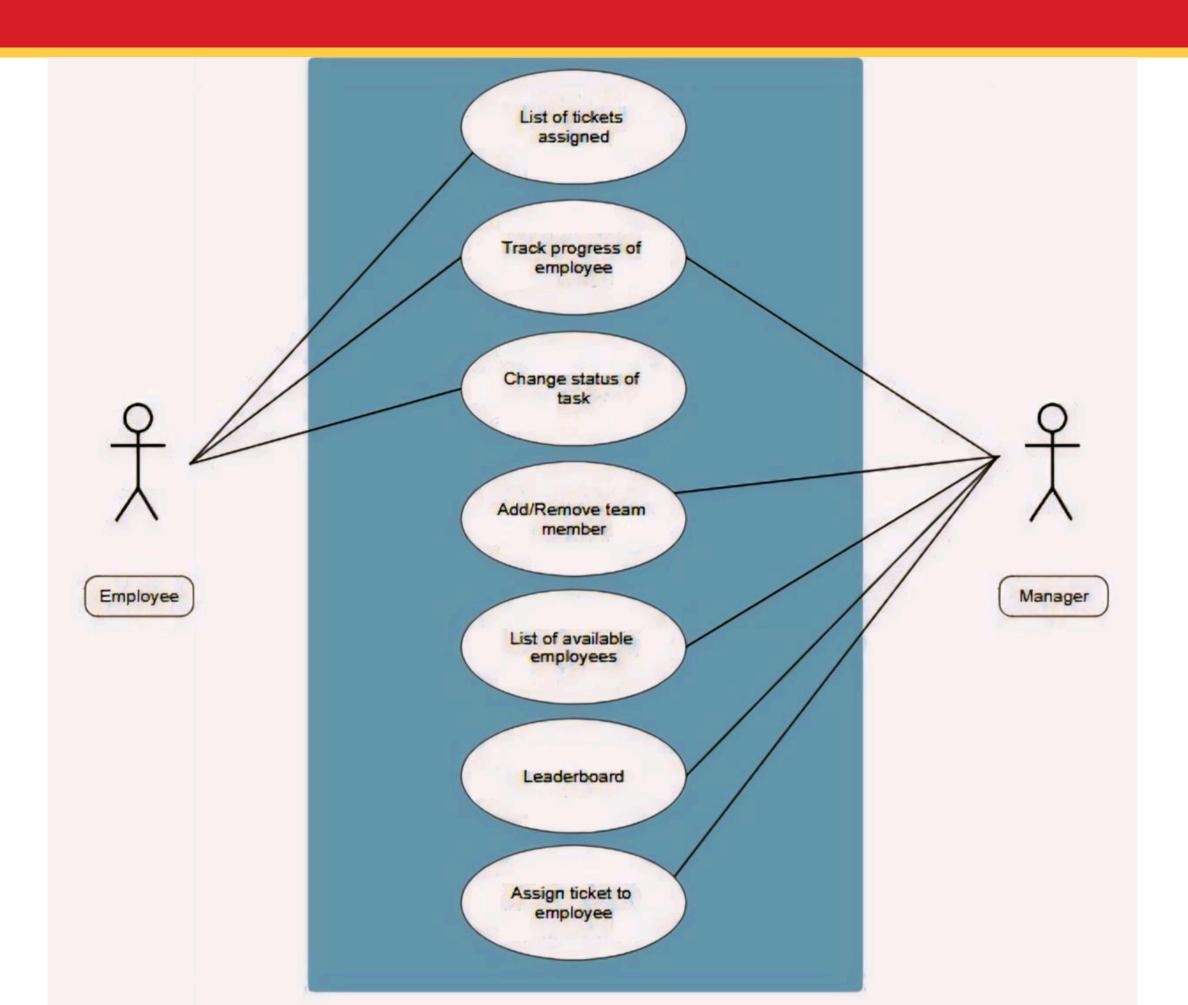
TICKET ASSIGNMENT APP

Team Name: NagShakti (Syndicate)

Business Need

By providing a centralized platform for managing ticket assignment activity.

Use Case Diagram



User Flow Completed Checks list of Change task status Pending assigned To do Employee Login Track Progress

Manager Flow Track employee progress Assign the Divide the Checks the list of tickets to Manager employees available tickets between employees Login based on their for that day employees skill level Generates leaderboard

ER Diagram

