

Yonatan Paz

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Professional Summary

Final-year Information Systems student with strong foundations in programming, data analysis, and digital product innovation.

Known for multilingual fluency (Hebrew, Arabic, French, English) and clear communication with international teams.

Proven experience in ERP systems (SAP, Gilboa), CRM, customer success, and global travel logistics.

Strong collaborator with experience in team-based academic projects.

Developed a full-stack final project: peer-to-peer rental platform using HTML, CSS, chatbot integration, maps, categories, and testimonials.

Seeking a tech-driven role blending client interaction and technical acumen.

Education

B.Sc. in Information Systems, The Academic College of Tel Aviv - Yafo (2022-Present).

Specialization: Digital Innovation | Tools: Java, SQL, Python, C++, JS, HTML/CSS, Office, SAP ERP

Projects: Directional shelter signage (3D modeling), Israel-UK-France Hackathon

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Full Matriculation Certificate - Scientific Track, Alliance High School, Tel Aviv (2011-2017).

Majors: Computer Science, English, French, Arabic (5 units each)

Military Service

Unit 504 - SIGINT & WEBINT Intelligence Decoder (Arabic), IDF (2017-2020).

Conducted signal and web intelligence analysis in Arabic

Led onboarding and training of new unit members

Professional Experience

Liora Travel & Tours Ltd (2021-Present) - Business Travel Agent & ERP Coordinator.

Provided end-user ERP support (SAP, Gilboa CRM), resolving technical issues and ensuring smooth operations for bookings and invoicing.

Managed complex travel logistics for business clients, collaborating with international suppliers while adhering to SLA timelines.

Operated Amadeus GDS, Excel, and internal systems for product configuration, scheduling, and troubleshooting support cases.

Worked closely with internal teams to streamline processes and improve overall response time.

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Secret Flights (2023-Present) - Content Writer & Flight Data Analyst.

Collected and cleaned aviation data to identify trends and assist content strategy through data-driven decisions.

Worked daily with WordPress, Excel (Pivot Tables, VLOOKUP), and Google Sheets for structured reporting and publishing.

Supported SEO and competitor research by preparing and analyzing dynamic pricing data.

Languages

Hebrew - Native | English - Fluent | Arabic - Fluent | French - Advanced.