



Customer Churn Analysis

Churn

Yes

Contract Type

All

Tenure

0

72

Total Customers

1869

Churn Rate

100.00...

Monthly Charges

139.13K

Total Charges

2.86M

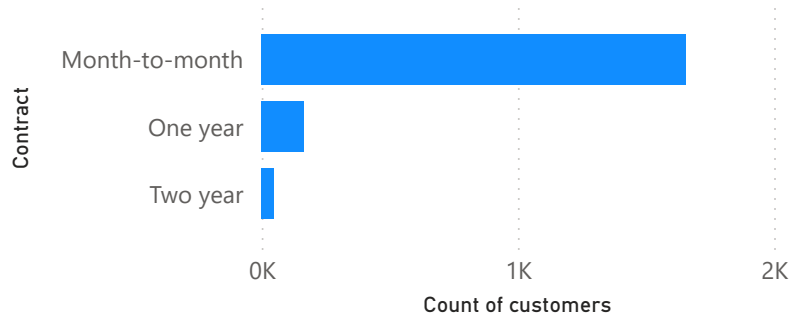
Total Admin Tickets

885

Total Tech Tickets

2173

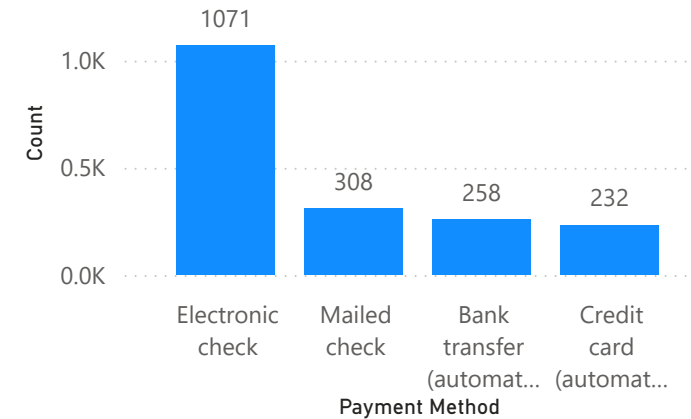
Count of Contract



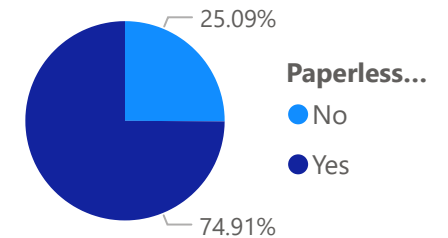
Service Used

Attribute	Count
DeviceProtection	1526
DeviceProtection	2422
DeviceProtection	3095
OnlineBackup	1526
OnlineBackup	2429
OnlineBackup	3088
OnlineSecurity	1526
OnlineSecurity	2019

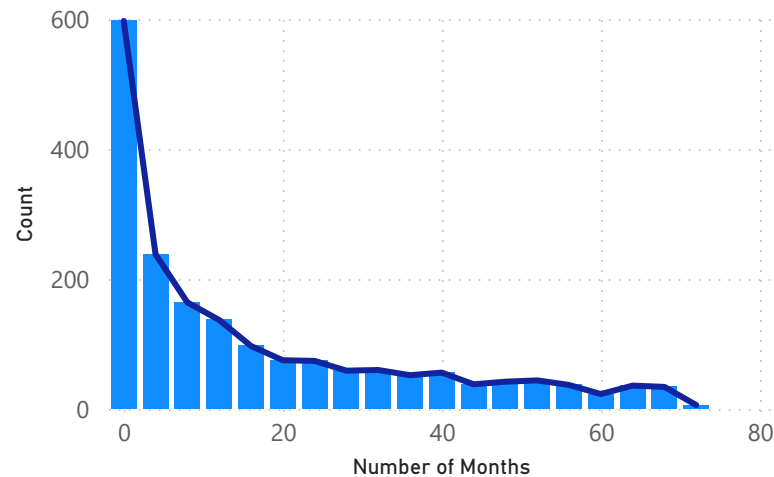
Payment Method



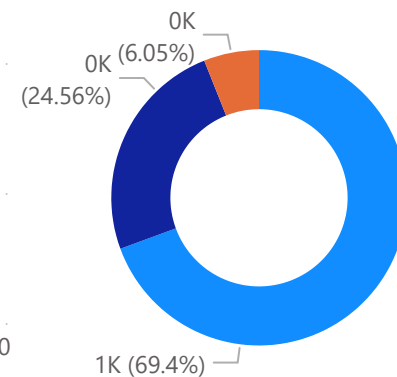
Paperless Billing



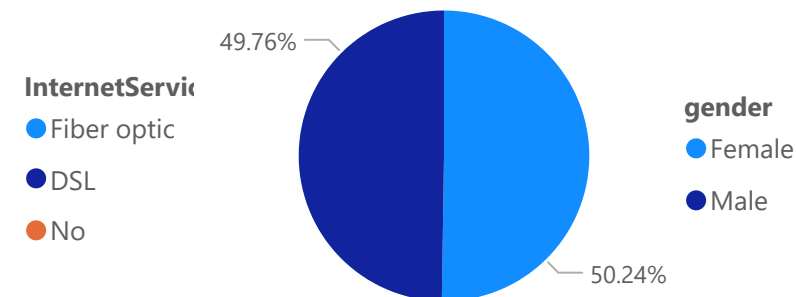
Count by tenure



Internet Service



Gender Demographics



Number of Senior Citizens

476

Number of Dependents

326

Are they a partner?

669