

This feature introduces an automated triage and assignment engine for the **FNOL** intake process. Based on configurable **Business Rules**, the system will automatically assign a new claim to the most appropriate **Claim Owner** or team. The assignment logic will use key data points from the initial loss report, such as **Line of Business** (LOB) and **Cause of Loss**, to determine the correct **Performer**. This will replace the current manual **Assignment** process, improving efficiency and consistency.