Recommending Meals for Millions

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Three-sided marketplace

- Consumer
- Merchant
- Dasher

Challenges

Consumer's Side

- Consumer's habit
 - o Taste buds and preferences
 - o Ingredients, techniques, dishes
 - o Culture, geography, occasion, time
- Consumer's intent
 - I know what I want
 - I roughly know what I want
 - I have no idea what I want
- Consumer's trust
 - o Confidence
 - Food quality
 - Missing or incorrect order

Merchant's Side

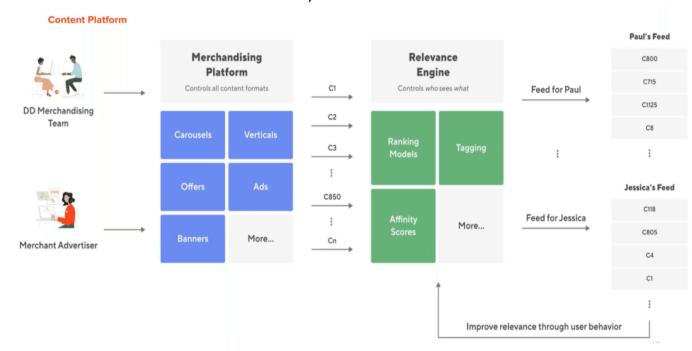
- Business Growth
 - Incremental volume
 - o Advertisement and promotion
- Cuisines & Dishes & Restaurants
 - Ontology
- o Knowledge graph
 - o Store, menu, and item

Dasher's Side

- Earnings
- o Opportunities, potentials
- Marketplace Efficiency
- Demand shaping

Solution

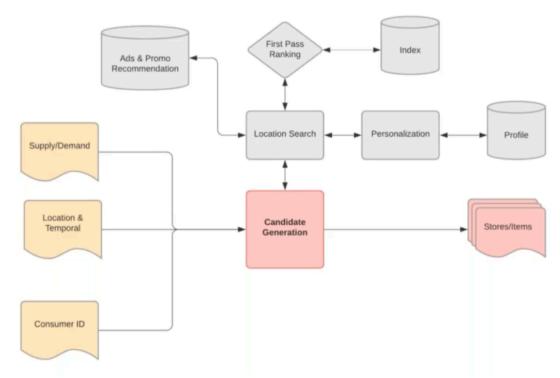
- Balance the need for customers, merchants and dashers



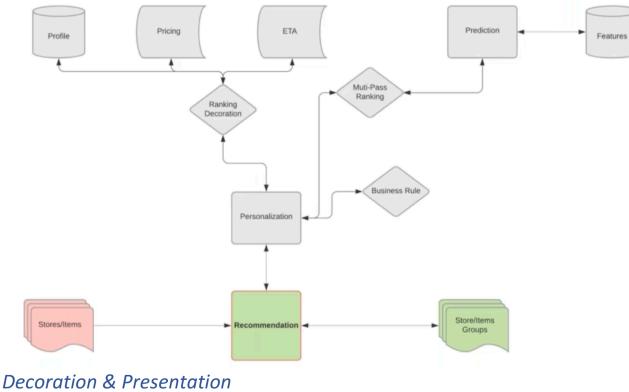
Context Extraction

- Extract critical information for consumer and marketplace, both real-time and offline

Realtime features, historical features, for consumer and market place



Ranking & Filtering



Front-end

- Layered cake, modularization, workflow

Architecture

