# Yuwen Lu

# Human-Centered Social Media Researcher

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yuwen-lu.me

# **RESEARCH**

## **Carnegie Mellon University**

Master, Human-Computer Interaction

Pittsburgh, PA

Courses: User-Centered Research and Evaluation, Interaction Design Studio, Programming Usable Interfaces

08/2020 - 08/2021

#### **Dalian University of Technology**

Bachelor, Software Engineering Dalian, China

09/2016 - 06/2020

Studied abroad at Technical University of Munich and University of California, Irvine

#### **HCI/UX Research**

Lexicon-based Sentiment Analysis
Grounded Theory | Affinity Diagram
Contextual Interview
Speed Dating
Think Aloud | Usability Testing
Pop-up/Guerilla Research

#### **Programming**

HTML | CSS | JavaScript
Python | Pandas | Jupyter Notebook
React | React-Native
iOS | Swift

#### Design

Figma | Adobe Indesign & XD
Interaction Design | Document Design
Rapid Prototyping | Iterative Refinement
Critique and Pitching

Qualitative Twitter Analysis on COVID-19 Mask-Wearing Discussions 03/2020 – ongoing Research Assitant, Target Venue: PLOS ONE University of California, Irvine advisors: Gloria Mark, Suellen Hopfer, Chen Li

• Conducted qualitative analysis on a 7K Twitter dataset around people's discussion of face

mask during COVID through a lens of risk perception

- Preprocessed datasets streamed from Twitter based on qualitative analysis requirements, communicated between data collection team and qualitative analysis team
- Contributed to codebook development and manual dataset labeling in a team of 4
- Carried out preliminary quantitative analysis on hashtag trends and sentiment analysis on the dataset using Pandas and Linguistic Inquiry and Word Count (LIWC)

**Quantitative Analysis on Pre/Post COVID Twitter Work Discussions** 10/2020 – ongoing **Research Assistant, Target Venue: PLOS ONE** University of California, Irvine advisors: Alex Williams, Gloria Mark, Chen Li, Suellen Hopfer

- Conducting longitudinal study using Twitter data on people's work-related posts before and after COVID started, investigating work from home's impact on people's work life
- Carried out sentiment analysis using VADER on small data samples as preliminary analysis

HIT Ranger: Mobilizing Crowdwork Management 03/2020 – ongoing Research Assistant & Developer, Target Venue: CSCW 2021 University of California, Irvine advisors: Alex Williams, Gloria Mark

- Developed a mobile native APP HIT Ranger, to assist crowdworkers in managing tasks using React Native and Meteor, in a team of 3
- Focused on implementation of frontend interfaces and functionalities of the APP
- Exploring oppotunities to integrate social networks into the APP to further support task sharing between crowdworkers

### **HUMAN-CENTERED DEVELOPMENT**

**Goalplay iOS Video Soccer Trainer APP** 

04/2019 - 07/2019

**Developer & Usability Manager** 

• Developed in cooperation an iOS APP that analyzed goalkeepers' training videos using

Goalplay x Technical University of Munich

- Apple Augmented Reality library and a Machine Learning classfier, in a team of 6
- Utilized Apple ARKit to detect the goalkeepers' joint movements and fed the joint data to our LSTM model that teammates developed to classify different training exercises
- Built personas, conducted user interviews, prototyping with the Marvel APP, conducted continuous user testing with framework CuuSE and usability heuristics analysis