

EXPERIMENT SCRIPT FOR EACH INDIVIDUAL PARTICIPANT

Time: ~30 minutes

Location: Zoom meeting

Total number of participants expected: 12

BEFORE PARTICIPANTS ARRIVE:

Leading member prepare the Consent Form to be assigned.

Make sure Zoom works well with the stable internet.

Prepare the experiment prototypes' link on hand.

Note taker and experiment leading member should all prepare well and ready.

AS PARTICIPANTS ARRIVE:

Ask participant to read and sign consent form as they come in.

Let participant speak out any concern may have.

Ask participant about the recording concern.

START RECORDING:

(Note taker should start working with following the pre-build note sheet)

Leading experiment member say the following instructions:

- *"In this experiment, you will interact with digital systems in two prototypes and complete the corresponding questionnaire with a short interview. You will be observed while doing a routine activity."*

Present first prototype version to the participant.

Give participant the accompanying scenario and first task (both verbally and as a message over Zoom).

Repeat above steps for the other remaining task if applicable.

Participant now completes the task.

START 1st SURVEY:

Tell participants:

"You now will fulfill a survey."

Provide questionnaire about the prototype version they just interacted with.

ONCE THE 1st SURVEY FINISHES:

Tell participants:

"You will now have to interact with the second prototype version."

Present second prototype version to the participant.

Give participant the accompanying scenario and first task (both verbally and as a message over Zoom).

Repeat above steps for the other remaining task if applicable.

Participant now completes the task.

START 2nd SURVEY:

Tell participants:

"You now will fulfill a survey."

Provide questionnaire about the prototype version they just interacted with.

AFTER 2nd SURVEY FINISHES:

Tell participants:

"Now we may start a few question for interview"

START A SHORT INTERVIEW

Ask participants:

"Experiment Interview Questions:

- 1. Can you describe what you liked about Prototype version 1?*
- 2. Can you describe what you liked about Prototype version 2?*
- 3. Can you explain anything you disliked about either prototype?*
- 4. If you were to borrow clothes with your close friends and family, which prototype would you prefer to use, and why?"*

AFTER INTERVIEW

Tell participants:

"The recording will be stopped, and our experiment is over."

AFTER PARTICIPANT LEAVE:

Note taker save the note.

Save the recording.