Yuvraj Verma

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A motivated operations support professional with an experience of almost 2 years in supply chain, and the logistics with acquaintance to Yard management system. Also, worked closely with Operation Analyst Tasks for smooth transitions of new WMS.

SUMMARY OF QUALIFICATIONS AND ACHIEVEMENTS

- Have approximately 1.5 years of hands-on experience as an operation support coordinator including generating and maintaining reports, ensuring smooth workflow, managing teams of up to 30 associates
- An **analytical thinker** and a **problem solver** with a **deep understanding of business needs and strong knowledge of different operational procedures**
- Skilled at **auditing problems, training associates, preparing hourly records,** and developing strong internal controls to make the processes more robust
- **Excellent verbal and written communication skills**; strong **presentation**, interpersonal and team management skills; proficient at communicating with people across hierarchies
- Possess **high standards of professionalism and quality in detailed work,** organizational and time management skills, able to collaborate and work well in teams as well as independently while providing excellent client service
- Highly **service oriented**; possess strong business acumen, active listening, team player, **analytical thinking and problem-solving skills,** adept at working on **multiple deliverables at once in a tight deadline driven environment**
- **High proficiency** and **advanced skills** in **MS office tools** like Excel, PowerPoint, Word, and Outlook
- Fluent in **English, Hindi and Punjabi.**

PROFESSIONAL EXPERIENCE

Projects Completed:

Inbound Report Dashboard   **Walmart Logistics**   **February 2022**

- A shared excel file dashboard which helps to analyze the statistics of the department at start of the shift and at the end of the shift
- It gives clear view of how many and in which operation, the company hours are invested, along with the count of associates assigned
- Circulated between all shifts of the department to give the acknowledgement of the progress and completion last shift made and how current shift plans accordingly
- Used advanced excel features to create a toggle between for 4 different shifts records

Inbound Production Dashboard   **Walmart Logistics**   **May 2022**

- Using company's reporting tools for productions, this dashboard gives an analysis of current standing in terms of targets
- Leaderboards in the dashboard gets populated from different excel sheets to give analytical view of top and bottom receivers
- Visual representation of the targets and progress, using bar graphs, symbols and conditional formatting make it easy to read
- Also, gives hourly production KPI's for the user assigned and counts active users in the last hour out of total users assigned
- Used MS Excel's features like macros, scripts, and numerous formulas to get this analytical project done

Work Experience:

Operations Support   **Walmart Logistics**   **2020-Present**

> ➤ *Walmart is one of the global companies for superstores and distribution centers which is capable of moving its own goods from distribution centers to store shelves and to the customer as it maintains its **in-house logistics.***

Selected Responsibilities and Accomplishments:

- Started as order picker and got promoted as main operations support coordinator within 5 months
- Ensuring quality results for the customer's satisfaction to fulfil the business commitments
- Resolving issues with any operation within the facility; Inbound-Receiving, put away, making deliveries; Outbound - picking, packing
- Critical thinking to find the root cause of the problems to eliminate and fasten the process
- Works for closing of aging put away items by finding the pending items or by solving the issues
- Analytical and tech-savvy attitude helped to tackle and troubleshoot number of scenarios to provide efficient solutions to keep up the business
- Working on different scenarios and problems with warehouse management system like GLS and Yard Management system
- Giving cross training to new associates so that they can help in any department as per the business needs

Warehouse Associate   **Weston Bakery**   **January 2019- July 2020**

> ➤ ***A food production company manufacturing number of products, which needs its workers to be accurate and responsible enough to support the business and quality***

Selected Responsibilities and Accomplishments:

- Worked as part time associate in a fast-paced food production environment
- Understanding of various aspects of business needs and helped out in all areas of production, packing, baking, filling, and storing food products
- Having the ability to give quality results along with quantitative production numbers
- Performed reporting works and changing supplies at the time of changeover
- worked as team player and independent player as per the needs of the operations

EDUCATION AND TRAINING

- **Computer System Technician- Software Engineering,** *HONORS*

Sheridan College, Brampton, ON   **2019-2020**

- o Completed numerous projects using different programming languages, HTML, CSS, and Java Script
- o Strong experience in Database Design and Implementations, Relational database management –MS SQL Server and MySQL, No SQL Databases – MongoDB, Data Shards and servers
- o Created applications using CRUD and search operations on different criteria from database using MySQL Server
- o Completed self-learning Python Bootcamp and pursuing ethical hacking, and Android Development

Projects Completed:

- EasyGo Web-Based Project- Enterprise Java and Spring Boot
- a ROCK PAPER SCISSOR game - Java and JavaFx
- UNO game – Java Design and Principles
- Dynamic Web Application managing user records in database