Keisha Richardson

Cloud Data Analyst

Columbia, SC
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SKILLS

- Strong analytical and data interpretation skills
- Ability to manage multiple priorities
- Excellent communication skills
- SQL

- Database management
- Data warehousing with BigQuery
- Data visualization with Looker
- Data processing with Dataproc

EXPERIENCE

Jameson Publishing, Lexington, SC - *Cloud Data Analysis Intern*

SEPTEMBER 2022 - PRESENT

- Use SQL to clean and analyze large datasets
- Identify procedural areas of improvement through customer data
- Share insights from data with stakeholders
- Assisted data team in building model to predict customer satisfaction, decreasing customer complaints by 8% from previous year

St. Andrew Food Bank, Forest Acres, SC – *Volunteer Data Analyst*

APRIL 2022 - NOVEMBER 2022

- Created a database of donations
- Used data analysis to gather insights about donation methods and contribution history
- Implemented predictive data analytics to anticipate shortages

Tilly's Books, Columbia, SC - *Assistant Manager*

JUNE 2020 - APRIL 2022

- Co-managed a team of four employees
- Maintained inventory and selected products according to previous sales data
- Planned and implemented a monthly sale that increased revenue by 6% over previous year

EDUCATION

Google Cloud Data Analytics Certificate

MAY 2023

Trident Technical College, Charleston, SC - *Associate in Data Science*

MAY 2020

LANGUAGES

English, Spanish