#### Dashboard Design Is Like Choosing Transportation

- **Key Point:** Just as people choose transportation based on their needs, data analysts choose dashboard types based on user goals.
- **Description:** The dashboard must match the user's role, questions, and business objectives.

#### 1. Strategic Dashboards

• Audience: Executives

• Purpose: Long-term strategy and high-level KPIs

• **Example:** Revenue trends, financial performance

• **Design Tip:** Keep it simple and focused on big-picture metrics.

### 2. Operational Dashboards

• Audience: Junior decision-makers and teams

• **Purpose:** Monitor short-term performance and processes

• **Example:** Sales activity, marketing performance, customer support status

• **Design Tip:** Use real-time data and clear metrics for daily operations.

## ■ 3. Analytical Dashboards

• Audience: Data analysts, middle managers

• **Purpose:** Historical analysis, trend identification, forecasting

• **Example:** Ecommerce trends, website analytics

• **Design Tip:** Include detailed charts and comparisons for deep insights.

#### 4. Tactical Dashboards

• Audience: Sales managers, marketing analysts

• **Purpose:** Track KPIs and campaign performance

• **Example:** Social media ad performance, team-level metrics

• **Design Tip:** Provide granular data and actionable insights.

# **3.** Dashboard Flexibility

- **Key Point:** Dashboards can share data sources and be adapted to different user needs.
- **Description:** Users may need multiple dashboard types depending on their roles and evolving questions.

### Final Takeaway

- **Key Point:** Understanding dashboard types is essential for effective design.
- **Description:** Choose the right dashboard style based on user roles, business goals, and the insights they need—just like choosing the right vehicle for the journey.