1. Meet C.J. – Cloud Customer Engineer at Google

- **Key Point:** C.J. is part of the technical sales team at Google Cloud.
- **Description:** He helps customers understand and apply Google Cloud's data and analytics tools to solve real business problems.

2. Role Responsibilities

- **Key Point:** C.J.'s work is dynamic and hands-on.
- **Description:** His tasks include building demos, leading proof-of-concept projects, hosting technical sessions, and relaying customer feedback to product teams.

2 3. Importance of Customer Feedback

- **Key Point:** Feedback shapes product development.
- **Description:** C.J. collaborates with product teams to improve tools based on real-world customer needs and experiences.

4. A Typical Day

- **Key Point:** No two days are the same.
- **Description:** His day might involve testing new features, meeting clients, designing demos, and contributing to internal initiatives.

5. From Talk to Action

- **Key Point:** Real impact comes from applying tools to customer data.
- **Description:** C.J. shares a story where he used course techniques to build dashboards from a client's data, revealing powerful insights.

6. Advice for Aspiring Cloud Data Analysts

Here are C.J.'s practical tips:

Break Tasks Down

• **Description:** Divide large tasks into smaller, manageable pieces to stay confident and productive.

Set Realistic Expectations

• **Description:** Clear timelines help both you and stakeholders succeed.

Work Iteratively

• **Description:** Start with a draft, gather feedback, and improve continuously.

Always Be Learning

• **Description:** Stay updated with tools and best practices in this fast-evolving field.

© Know Your Audience

• **Description:** Communicating clearly is often more valuable than technical depth.