## **1.** Translating Requests = Facilitating Solutions

- **Key Point:** Translating stakeholder requests is like converting needs into usable data.
- **Description:** Your role is to understand what stakeholders want and turn that into visualizations (dashboards, reports) that support decision-making.

#### 2. Understand Your Stakeholders

- **Key Point:** Know who you're working with.
- **Description:** Learn about their background, communication style, comfort with data, and preferences—this helps tailor your approach and build trust.

#### ? 3. Ask SMART Questions

- **Key Point:** Use SMART methodology to uncover real needs.
- **Description:** Ask questions that are:
  - Specific Clarify details.
  - o **Measurable** Define goals.
  - o **Action-oriented** Prompt useful responses.
  - Relevant Align with business objectives.
  - Time-bound Set clear timeframes

### 4. Dig Deeper with Follow-Up Questions

- **Key Point:** Don't stop at surface-level answers.
- **Description:** Asking "why" and other probing questions can reveal hidden needs or overlooked requirements.

### **5. Define Scope and Expectations**

- **Key Point:** Clarify what's realistic.
- **Description:** If stakeholders ask for too much (e.g., every data point in one dashboard), help them prioritize and focus on what's achievable.

# 🖋 6. Final Takeaway

- **Key Point:** Translating stakeholder needs is a core skill for data analysts.
- **Description:** It helps you deliver precise, effective solutions and strengthens collaboration—just like translating languages builds understanding.