YAMELI MARTÍNEZ TAVERAS
S T U D E N T

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ABOUT ME

Software Development student with diverse work experience. I have had the privilege of participating in various technology-related projects, where I have put my software development skills to use.

WORK EXPERIENCE

Customer Service Assistant
Ademax Papelería S.A. | June 2018 - January 2020

- Analyze customer needs and manage them as a team with other areas of the company.
- Provide customer service in person, by phone and electronically, providing information and support regarding products or services.

Accounts Receivable Agent
NS Outsourcing | May 2022 - February 2023

- Accounts receivable management: processing payments, managing documents, keeping customer information up to date, optimizing collections development and carrying out effective billing processes.

ACADEMIC RECORD

Instituto Tecnológico de Las Américas
Software Development Technologist | September 2023 - Present

Instituto Salesiano Don Bosco
Technician in Development and Administration of Computer Applications | August 2009 - May 2021

COURSES

- Microsoft Office Specialist (Word, Power Point, Excel) | CERTIPORT - 2016
- Excel Avanzado | Instituto Nacional de Formación Técnico Profesional - 2020
- HTML (HyperText Markup Language) | SoloLearn - 2020
- CSS (Cascading Style Sheets) | SoloLearn - 2020
- SQL Fundamentals | SoloLearn - 2020
- IT Essentials | Cisco Networking Academy - 2024
- Programming Essentials in C++ | Cisco Networking Academy - 2024
- Introduction to Artificial Intelligence | Great Learning - 2024
- Artificial Intelligence Fundamentals | Great Learning - 2024

SKILLS

- MySQL, SQL Server, Typescript.
- Python, C++, C#, Angular
- PHP, Java, React, Svelte, Git
- Flask, Tensorflow, Keras NLP, VueJS, Node JS
- HTML, CSS, Bootstrap, PostgreSQL, JavaScript.

LANGUAGES

Spanish:
Native

English:
Intermediate

REFERENCES

Yanet Taveras
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