

Yvonne Chia

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Professional Experience

Special Education Officer

Ministry of Education Special Education Branch

2020–current

Communications and Engagement

- Developed regular social media posts for Ministry and ministers' Facebook accounts
- Started and administered Facebook group for Special Education (SPED) educators, currently with 700 members, to expand the knowledge base for the SPED fraternity
- Developed series of six publicity videos geared towards social media to increase SPED's online presence and relevance
- Developed publicity material centred on Electronic Direct Mail marketing for SPED Learning Festival 2021, achieving more than 3800 event participants
- Published quarterly articles on Schoolbag.sg to build visibility and unique identity of local SPED sector; published series of nine newsletters reaching 1600 SPED teachers, to support SPED schools' transition to Home-Based Learning and enhance home-school partnerships
- Prepared media materials for press announcements and Ministry's responses to media and public queries
- Spearheaded engagement with schools, parents, Social Service Agencies and other ministries to strengthen partnerships with public and stakeholders

Curriculum and Pedagogy

- Conducted Syllabus Reviews for Physical Education and Communication and Language; developed and launched the inaugural SPED Teaching and Learning Syllabus for Visual Arts
- Developed SPED e-Pedagogy framework by conducting external literature review and internal research over four Communities of Practice sessions with over 40 members
- Built professional capacity of SPED teachers in Visual Arts, Digital Literacy and Assistive Technology, including filming and producing three e-Learning units for future induction of new teachers
- Provided guidance to all 20 SPED schools on implementation of nationwide Personalised Digital Learning Programme, to support the development of digital literacies

Event Planning

- Organised both in-person and livestreamed virtual events with more than 2000 participants
- Staffed Ministry events including Political Office Holders' visits and Committee of Supply Debate 2021

Education

Postgraduate Diploma in Education: Secondary and Junior College

National Institute of Education
2014

Master of Arts: Contemporary Literature and Culture

University of Manchester
2012–2013

Bachelor of Arts: English/Philosophy

University of York
2009–2012

Skills

- Writing
- Communications
- Curriculum and Pedagogy
- Project Management
- Event Planning

Professional Experience (continued)

English Language and English Literature Teacher

Nan Chiau High School, Changkat Changi Secondary School

2015–2019

- Nominated for the national Inspiring Teacher of English Award 2019
- Received Ministry of Education Outstanding Contribution Award 2018 for English Literature
- Level coordinator for Secondary 3 and 4 English Literature
- Teacher Officer of the National Cadet Corps (Air) and Teacher-in-charge of the English Debate Society

Personal Interests/Achievements

Computer Science and Programming

CS50x: Harvard University's introduction to computer science and programming

- Course included ten problem sets, ten labs and final project
- Languages included C, Python, SQL, HTML, CSS and JavaScript

Product Management and UI/UX Design

Shopee Product & Design Challenge 2021

- Project submission included problem definition, user research, product specification, business case, design mock-ups, and interactive Figma prototype

Sport Climbing

Singapore National Climbing Standards (SNCS) Sport Climbing Level 2

Music

ABRSM Practical Piano Grade 8

ABRSM Music Theory Grade 8