

Yvonne Wantings

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Summary

Highly motivated professional with a strong work ethic, adaptability, and exceptional interpersonal skills. Experienced in pharmacy operations with a focus on precision, quality assurance, and customer satisfaction. Eager to leverage technical skills and attention to detail in a Quality Assurance Engineer role.

Work Experience**Pharmacy Customer Account and Fill Technician**

Heartland Pharmacy

April 2019 - Present

- Ensured accuracy and patient safety by managing customer inquiries and medication orders through phone and email communications.
- Utilized pharmaceutical software for prescription processing and maintained meticulous documentation.
- Operated and maintained automated packaging machinery, meeting strict quality standards and ensuring on-time deliveries.

Pharmacy Technician

Amerita

December 2021 - December 2022

- Coordinated with patients and healthcare providers to facilitate timely medication deliveries and resolve issues promptly.

Qualified Medication Administration Personnel

MorningStar - Jordan

August 2017 - April 2019

- Administered medications with precision and empathy, adhering to stringent medical protocols and enhancing resident care.

Caretaker

Private Long

January 2016 - July 2017

- Provided compassionate care and innovative problem-solving for children, including a child with autism.
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Education

Pickens Technical College

Certification in Pharmacy Technology

Denver University

Certification in Coding

Skills

- Quality Assurance Testing
 - Software Testing Methods
 - Test Plan Development
 - Issue Tracking and Resolution
 - Technical Support
 - Database Management
 - Customer Service Excellence
 - Problem Solving
 - Team Collaboration
 - Time Management
 - Adaptability to New Technologies
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