Yvonne Geikie Software Engineer

Email: y.geikie@gmail.com
LinkedIn: https://www.linkedin.com/in/yvonnegeikie/
Address: Leyton, London, E10

Professional Profile

For the past 15 years, I have enjoyed a rewarding nursing career that has taken me from Australia to the UK, where I have been exposed to diverse people, settings, cultures, traditions, values, and norms.

In my last role, I was involved in integrating a cloud-based electronic health records platform, moving the organization away from historic paper-based records for the opening of a new private hospital. During this period, I became interested in technology development beyond the scope of my role and what I could explore in my free time.

To actively pursue my aspirations for a career change, I left my secure and comfortable full-time job in December 2023 and have just finished a web and software dev bootcamp, honing my skills in full-stack development.

Experience

Self-Directed Learning - (January 2023 - Present)
- Codeacademy - HTML, CSS, JavaScript, MySQL, Python
- Free Code Camp - HTML, CSS
- Code First Girls - Python MOOC

Web & Software Development Bootcamp - JustIT - (December 2023 - March 2024)
- A 15-week full-time online classroom-based course covering a broad range of technologies, including HTML, CSS, Javascript, Python, MySQL & MongoDB
- Independent project work and group collaboration

<—-------- Career Change to Software Engineering (December 2023) ---------->

Deputy Lead Case Manager - Cleveland Clinic London (October 2021 - December 2023)
- Lead the development of a bespoke case management service, leading a monthly working group to collaborate with key stakeholders
- Implement the cloud-based electronic health record system EPIC by working with product managers, developers, and technical support
- Manage key improvement initiatives around process automation, data collection and representation, and the development of department-specific processes
- Work in partnership with finance, contracts, and institute managers around high-cost, high-risk accounts
- Define the roles and responsibilities of the case management team by creating the induction program, competency framework, and KPIs in line with business objectives
- Act as a subject matter expert on utilisation review relevant to the UK
- Line manage a team of seven senior case managers
- Use a ticket-based system for projects, incidents, and other events

- **Clinical Case Manager - HCA Healthcare UK (March 2019 - September 2021)**
- Link person between clinical and finance teams for high-cost accounts, direct report to the chief financial officer and case management director
- Coordination of the nonclinical admissions staff in identifying outstanding accounts, unplanned procedures and utilization of private patient transport
- Lead on-time critical hospital-to-hospital transfer, remaining within budget and agreed timeframe
- Case management representative in site risk meeting
- Scope for all NHS contracts developing high-level plans for delivery
- Lead on shortfalls review and action planning

Regional Clinical Lead - ICS Community Services (January 2018 - February 2020)
- Oversight of recruitment, training and annual competency review for small teams of nurses and care staff who deliver bespoke packages of care to patients in their own home
- Package scope for the business manager to cost and present when pitching for a new package of care, followed by full development and implementation if won
- Delivery of agreed aspects of package to cost and time
- Risk management and mitigation, including multi-part contingency planning for each package
- Complaints and disputes investigations, mediation, disciplinary and termination
- Quality, audits and service improvement, safeguarding

Medical Case Manager - Healix International (May 2017 - November 2017)
- Deployment health management life cycle management for the UK Home Office staff and their family while deployed overseas
- Coordination of medical evacuations and repatriations from overseas locations back into the UK using civilian and military resources
- Communication around time and cost agreements according to the member's policy and acuity

Registered Nurse - Pulse Nursing Agency (January 2016 - February 2020)
- Short to medium-term contracts for various NHS trusts in London
- Paediatric home care nursing providing 1:1 complex care for children at home and in school

Registered Nurse - Continental Travel Nurse Agency (February 2016 - February 2020)
- Short and medium-term contracts with NHS trusts around London
- Adult and Paediatric nursing in wards, A&E, PACU, urgent care, GP, community

Extended Period of International Travel (January 2015 - January 2016)
- Character reference/guarantor available on request

Registered Nurse - Princess Margaret Hospital - Paediatric Emergency Department (January 2014 - June 2015) - Australia

Graduate Nurse Program - Hedland Health Campus - WA Country Health Service (February 2013 - January 2014) - Australia

Serco Australia - Health and Programs Manager (November 2011 - January 2013) - Australia

Interests	Hockey, Softball, Snowboarding, Hiking, Cycling, Music and Arts, cooking and home improvement
Qualifications and Certificates	Bachelor of Science & Nursing - University of Tasmania - 2011 Igniting Leaders Program - CCL - 2022 High-reliability training - CCL - 2021 Communicate with H.E.A.R.T training - CCL- 2021
Professional Licensure	Nursing and Midwifery Council UK Australian Health Practitioner Regulatory Agency Enhanced Disclosure and Barring Service (DBS)
Charity and voluntary service	Australian Army Reserves 2008 - 2013 Volunteer surgical mission Vietnam - 2017, 2018, 2019 NSPCC - childline counsellor since 2022
Skills	HTML5, CSS, JavaScript, Python, MySQL, MongoDB
Strengths	Extremely driven self-starter Values, culture, and identity Curious and innovative
Personal Attributes	Familiar with Prince2 and Agile project management techniques. Meticulous attention to detail with the ability to envision and implement complex strategies and processes. Strong interpersonal and communication skills, delivering and facilitating difficult conversations at senior levels. Experience in shaping corporate and clinical governance at senior levels. Full secretarial skills including agenda setting, minute taking and information management.
Systems operation	SystmOne Docman EMIS EPIC Meditech ICIP