Yun Wan

University of Houston – Victoria 22400 Grand Circle Blvd, Katy, TX 77449 Phone: (281) 650-5640 wany@uhv.edu

EDUCATION

Ph.D. Management Information Systems, University of Illinois at Chicago, Chicago, Illinois, 2005
 B.E. Computer Science, University of Science and Technology of China, Hefei, China, 1998
 B.S. Management Science, University of Science and Technology of China, Hefei, China, 1998

PROFESSIONAL MEMBERSHIPS

Association for Information Systems (AIS) 2003-Institute of Electrical and Electronics Engineers (IEEE) 2020-

PROFESIONAL EXPERIENCE

University of Houston – Victoria (2004 – present)

2020 -	Chair, Department of Computer and Information Sciences, College of Natural and Applied Science
2016 -	Professor, Department of Computer and Information Sciences, College of Natural and Applied Science
2018 - 2020	Chair, STEM Division, School of Arts & Sciences
2012 - 2019	Director of BAAS Program, School of Arts & Sciences
2010 - 2016	Associate Professor, STEM Division, School of Arts & Sciences
2005 - 2019	Director of MS-CIS Graduate Program, School of Arts & Sciences
2004 - 2010	Assistant Professor, STEM Division, School of Arts & Sciences

University of Illinois at Chicago (1999 – 2004)

2002 - 2004	Teaching Associate,	Department	of Information	& Decision Science	e
1999 - 2002	Teaching Assistant,	Department	of Information	& Decision Science	3

Chinese Academy of Sciences (1998 – 1999)

1998 – 1999 Software Engineer, Institute of Software

AWARDS, HONORS, AND FELLOWSHIP

Recognized as Faculty Making a Real Difference to Students, University of Houston-Victoria, 2020-22 Outstanding Administrative Leader Award, University of Houston-Victoria, 2021
Provost Award for Graduate Research, University of Illinois at Chicago, 2004
Fellow, Doctoral Consortium, International Conference on Information Systems, 2003

RESEARCH FUNDING

- 2022 National Science Foundation Research Grant (2219623), "ACOSUS: An AI-driven Counseling System for Underrepresented Transfer Students", \$594,390, co-PI
- 2022 National Science Foundation Research Grant (2221663), "Paving a Transfer Pathway for Low-Income STEM Students", \$100,000, PI
- 2022 American Society for Engineering Education CyBR-MSI Mini Grant (under NSF award CNS-2139136), "Exploratory data analysis for an AI-driven transfer student advising system: A pilot study", \$10,000, Co-PI
- 2021 National Science Foundation Research Grant (2123247), "Data Science for Energy Transition", \$1,493,016, Co-PI
- 2018 National Science Foundation Research Grant (1741820), "Improving STEM Education in a Rural Area," \$645,677, PI
- $2018 \ {\it National Center for Women} \ \& \ {\it Information Technology}, ``Improve \ Women \ Enrollment \ in \ Computing'', \$10,000, \ {\it Co-PI} \ Antional Center for Women \ Enrollment \ in \ Computing'', \$10,000, \ {\it Co-PI} \ Antional Center for \ Women \ Enrollment \ in \ Computing'', \$10,000, \ {\it Co-PI} \ Antional \ Center for \ Women \ Enrollment \ in \ Computing'', \$10,000, \ {\it Co-PI} \ Antional \ Center for \ Women \ Enrollment \ in \ Computing'', \$10,000, \ {\it Co-PI} \ Antional \ Center for \ Women \ Enrollment \ in \ Computing'', \$10,000, \ {\it Co-PI} \ Antional \ Center for \ Women \ Enrollment \ in \ Computing'', \$10,000, \ {\it Co-PI} \ Antional \ Center for \ Women \ Enrollment \ in \ Computing'', \ {\it Co-PI} \ Antional \ Center for \ {\it Co-PI} \ Antional \ Center for \ {\it Co-PI} \ Antional \ {\it Center for Women \ Enrollment \ in \ Computing''}, \ {\it Co-PI} \ Antional \ {\it Center for Women \ Enrollment \ in \ Computing''}, \ {\it Center for Women \ Enrollment \ in \ Center for \ C$
- 2018 UHV Internal Research Grant, "A Pilot Study of Recovery Resilience from Hurricane Harvey in Disaster-Prone Areas", \$6000, Co-PI
- 2012 UHV Internal Research Grant, "Integrating the Virtual World of Second Life into Pediatric Nursing Curriculum" \$6000, Co-PI
- 2011 DePaul University URC Grant, "Consumer Demographic Comparisons of Online User Review Impact on Online Purchase Decision-Making," \$2400, Co-PI
- 2009 DePaul University URC Grant, "Culture Aspects of IT," \$2400, Co-PI
- 2009 UHV Internal Research Grant, "Online Review Research", \$1200, PI
- 2008 UHV Internal Research Grant, "Web Goods Classification," \$1200, PI

- 2005 UHV Internal Research Grant "Study of Classification of Comparison-Shopping Agent," \$1000, PI
- 2003 UIC Provost Research Funding, "The impact of web-based product comparison agent on choice overload in online individual decision-making," \$2500, PI
- 2002 UIC Center for Research in Information Management, "The impact of web-based product comparison agent on choice overload in online individual decision-making," \$7450, PI

PUBLICATIONS

Books

Wan, Y. 2015. The Evolution of eBusiness (电商进化史), Beijing, China: China Machine Press. (In Chinese)

Wan, Y. 2009. Comparison-Shopping Services and Agent Designs, Hershey, PA: IGI Global.

Peer-reviewed Journal Papers

- 1. Wan, Y., Nakayama, M., Blodgett, J., & Qin, J. (2023). "Online Service Sentiments in Transformative Society: A Cross-Cultural Analysis." *Journal of Electronic Commerce Research*, forthcoming
- Wan, Y., Nakayama, M., Poon, S., Sian, L. C., & Stamolampros, P. (2022). "The Cultural Impact in Platform Competition." Electronic Markets, (30:3), 1–3. https://doi.org/10.1007/s12525-022-00587-3
- 3. Wan, Y., Akpan, E. & Guo, H. (2022). "The Cultural Influence of Control Sharing in Autonomous Driving." International Journal of Technoethics (13:1), pp. 1-13
- 4. Krishnan, K., & Wan, Y. (2021). "The Detection of Fake Reviews in Bestselling Books: Exploration and Findings." Journal of Electronic Commerce in Organizations (19:4), pp. 64-79
- Raval, M., Sivashanmugam, P., Pham, V., Gohel, H., Kaushik, A., & Wan, Y. (2021). Automated predictive analytics tool for rainfall forecasting. Scientific Reports (11:1), 17704. https://doi.org/10.1038/s41598-021-95735-8
- 6. Nakayama, M., and Wan, Y. (2021). "Text Analysis of Online Review as a Lens for Cross-Cultural Assessment." International Journal of Culture, Tourism, and Hospitality Research (15:2), pp. 125–130
- 7. Nakayama, M. and Wan, Y. (2021). "A Quick Bite and Instant Gratification: A Simulated Yelp.com Experiment on Consumer Review Information Foraging Behavior," *Information Processing & Management* (58:1), pp.1–15
- 8. Wan, Y., and Zhu, Q. (2020). "The IT Challenges in Disaster Relief: What We Learned from Hurricane Harvey." IT Professional (22:6), pp.52-58
- 9. Wan Y., and Yang, X. (2019). "An Empirical Study of the Self-fulfilling Prophecy Effect in Chinese Stock Market," *Journal of Finance and Data Science* (5:2), pp.116-125.
- 10. Nakayama, M., and Wan, Y. (2019). "The Cultural Impact on Social Commerce: A Sentiment Analysis on Yelp Ethnic Restaurant Reviews," *Information & Management* (56:2), pp.271-279.
- 11. Nakayama, M., and Wan, Y. (2019). "Same Sushi, Different Impressions: A Cross-Cultural Analysis of Yelp Reviews," *Information Technology & Tourism* (21:2), pp.181-207.
- 12. Nakayama, M., and Wan, Y. (2018). "Is Culture of Origin Associated with More Expressions? An Analysis of Yelp Reviews on Japanese Restaurants," *Tourism Management* (66), pp.329-338.
- 13. Nakayama, M., & Wan, Y. (2017). "Exploratory Study on Anchoring: Fake Vote Counts in Consumer Reviews Affect Judgments of Information Quality". Journal of Theoretical and Applied Electronic Commerce Research (12:1), pp. 1–20.
- 14. Wan, Y. (2015). "The Matthew Effect in Social Commerce: The Case of Online Review Helpfulness," *Electronic Markets* (25:4), pp. 313–324.
- 15. Wan, Y., and Nakayama, M. (2014). "The Reliability of Online Review Helpfulness," *Journal of Electronic Commerce Research* (15:3), pp. 179–189.
- 16. Peng, G., Wan, Y., and Woodlock, P. (2013). "Network Ties and the Success of Open Source Software Development," *Journal of Strategic Information Systems* (22:4), pp. 269–281.
- 17. Hu, N., Wan, Y., Ye, C., and Liu, L. (2012). "Business Blogging and Enterprise Strategy," *International Journal of E-Entrepreneurship and Innovation* (3:2), pp. 1–13.
- 18. Wan, Y., Nakayama, M., and Sutcliffe, N. (2012). "The Impact of Age and Shopping Experiences on the Classification of Search, Experience, and Credence Goods in Online Shopping," *Information Systems and eBusiness Management* (10:1), pp. 135–148.
- 19. Nakayama, M., Wan, Y., and Sutcliffe, N. (2011). "How Dependent Are Consumers on Others When Making Their Shopping Decisions?" *Journal of Electronic Commerce in Organizations*, (9:4), pp. 1–21.
- 20. Nakayama, M., Sutcliffe, N., and Wan, Y. (2010). "Has the Web Transformed Experience Goods into Search Goods?" *Electronic Markets* (20:3–4), pp. 251–262.
- 21. Wan, Y., and Fasli, M. (2010). "Comparison-Shopping and Recommendation Agents: a Research Agenda," *Journal of Electronic Commerce Research* (11:3), p. 175.
- 22. Wan, Y., and Peng, G. (2010). "What's Next for Shopbots?" IEEE Computer (43:5), pp. 20-26.

- 23. Wan, Y. (2009). "Social Aspects of Agent Design," First Monday (14:7).
- 24. Wan, Y., Menon, S., and Ramaprasad, A. (2009). "The Paradoxical Nature of Electronic Decision Aids on Comparison-Shopping: The Experiments and Analysis," *Journal of Theoretical and Applied Electronic Commerce Research* (4:3), pp. 80–96.
- 25. Wan, Y., Kumar, V., and Bukhari, A. (2008). "Will the Overseas Expansion of Facebook Succeed?" *IEEE Internet Computing* (12:3), pp. 69–73.
- 26. Wan, Y., and Liu, Y. (2008). "The Impact of Legal Challenges on the Evolution of Web-Based Intelligent Agents," *Journal of International Commercial Law and Technology* (3:2), pp.112–119.
- 27. Wan, Y., Menon, S., and Ramaprasad, A. (2007). "A Classification of Product Comparison Agents," Communications of the ACM (50:8), pp. 65–71.
- 28. Desouza, K. C., Awazu, Y., and Wan, Y. (2006). "Factors Governing the Consumption of Explicit Knowledge," *Journal of the American Society for Information Science and Technology* (57:1), pp.36-43.

Conference Proceedings and Presentations

- 29. Olson, J. & Wan, Y. "I don't think I'm ready': Encouraging STEM Students Toward Internships." presentation at the 29th National Conference on Students in Transition, October 2-4, 2022, Atlanta, Georgia.
- 30. Wan, Y. "A Review of Mobile Knowledge Management." In Proceedings of AMCIS 2022, Aug 10-14, 2022, Minneapolis, Minnesota.
- 31. Bachani, V., Wan, Y., & Bhattacharjya, A. "Preferential DPoS: A Scalable Blockchain Schema for High-Frequency Transaction." In *Proceedings of AMCIS 2022*, Aug 10-14, 2022, Minneapolis, Minnesota.
- 32. Wan, Y., & Nakayama, M. (2022). "A Sentiment Analysis of Star-rating: a Cross-Cultural Perspective." In *Proceedings of HICSS* 55, January 4-7, 2022, Virtual Conference.
- 33. Wan, Y., Akpan, E., & Guo, H. "Robot or me: who gets the control?" In *Proceedings of AMCIS 2021*. August 10-14, 2021, Virtual Conference
- 34. Akpan, E., Wan, Y., and Guo, H. "AI Moral Decision Making: Human Control and Cultural Impact," in *Proceedings of AMCIS* 2020, August 10-14, 2020, Virtual Conference.
- 35. Wan, Y., and Zhu, Q. "A Case Study of Disaster Relief Supply Chain," in *Proceedings of AMCIS 2019*, August 12-15, 2019, Cancún, Mexico.
- 36. Nakayama, M., & Wan, Y. "A-Click-Away Hypothesis on Ethnic Restaurant Review Viewing." In *Proceedings of IRSET 2019*, July 1-3, 2019, Okinawa, Japan.
- 37. Nakayama, M., and Wan, Y. "Cross-Cultural Examination on Content Bias and Helpfulness of Online Reviews: Sentiment Balance at the Aspect Level for a Subjective Good," in *Proceedings of HICSS 52*, January 8-11, 2019, Maui, Hawaii
- 38. Wu, T., Chen, F., & Wan, Y. "Graph Attention LSTM Network: A New Model for Traffic Flow Forecasting". in *Proceedings 5th International Conference on Information Science and Control Engineering*, July 20-22, 2018, Zhengzhou, Henan, China.
- 39. Wan, Y. and Yang, X. "Investor's Anticipation and Future Market Movement: Evidence of Self-Fulfilling Prophecy Effect from Chinese Stock Market," in *Proceedings of HICSS 51*, January 3-6, 2018, Waikoloa Village, Hawaii
- 40. Wan, Y., Nakayama, M., and Qin, J. "A Test of Search-Experience-Credence Framework Through Online Review," in *Proceedings* of AMCIS 2018, August 16-18, 2018, New Orleans, Louisiana
- 41. Krishnan, K., & Wan, Y. "Detection of Review Manipulation". in *Proceedings of AMCIS 2018*, August 16-18, 2018, New Orleans, Louisiana
- 42. Nakayama, M., and Wan, Y. "Cross-Cultural Analysis of Yelp Reviews on Japanese Restaurants: East vs. West on Vocabulary," in *Proceedings of the 19th ICEC*, August 17-18, 2018, Pangyo, South Korea.
- 43. Wan, Y., and Kalidindi, V. "ECO-FOOTPRINT: An Innovation in Enterprise System Customization Processing," in Aveiro D., Tribolet J., Gouveia D. (eds) Advances in Enterprise Engineering VIII. EEWC 2014. Lecture Notes in Business Information Processing, vol 174. Springer, Cham
- 44. Nakayama, M., and Wan, Y. "Towards Integrated Theoretical Perspectives: Broadening the Horizons of Knowledge Management Systems". in *Proceedings of International Conference on Business and Management*. July 17-19, 2014, Taipei, Taiwan.
- 45. Wan, Y. "The Matthew Effect in Online Review Helpfulness," In: Järveläinen J., Li H., Tuikka AM., Kuusela T. (eds) Co-created Effective, Agile, and Trusted eServices. ICEC 2013. Lecture Notes in Business Information Processing, vol 155. Springer, Berlin, Heidelberg
- 46. Nakayama, M., and Wan, Y. "An Exploratory Study: 'Blind-Testing' Consumers How They Rate Helpfulness of Online Reviews.," in *Proceedings of CONF-IRM 2012*, May 21-23, 2012, Vienna, Austria
- 47. Qin, J., Chen, Q., and Wan, Y. "The Effects of Service Recovery Justice and Perceived Switching Costs on Customer Loyalty in E-tailing". In *POMS 23rd Annual Conference*, April 20-23, 2012, Chicago, Illinois
- 48. Wan, Y., and Nakayama, M. "Are Amazon.Com Online Review Helpfulness Ratings Biased or Not?" In: Shaw M.J., Zhang D., Yue W.T. (eds) *E-Life: Web-Enabled Convergence of Commerce, Work, and Social Life. WEB 2011. Lecture Notes in Business Information Processing, vol 108.* Springer, Berlin, Heidelberg

- 49. Wan, Y., and Perry, W. "Lessons from Method: A Successful Electronic Medical Record (EMR) System Implementation," in *Proceedings of 2011 IEEE ICISI*, July 10-12, 2011, Beijing, China
- 50. Hu, N., Wan, Y., and Ye, C. "Strategic Positioning of Business Blogging for Enterprises," in *Proceedings of the 10th ICEB*, December 1-4, 2010, Shanghai, China
- 51. Wan, Y., Nakayama, M., and Sutcliffe, N. "A Better Price or Better Reputation: Evidences and Implications to B2C Ecommerce," in *Proceedings of the 10th ICEB*, December 1-4, 2010, Shanghai, China
- 52. Nakayama, M., Wan, Y., and Sutcliffe, N. "WOM or EWOM or Something Else: How Does the Web Affect Our Dependence on Shopping Information Sources?" *AMCIS 2010 Proceedings*, August 12-15, 2010, Lima, Peru
- 53. Wan, Y., "Culture Influence on B2C E-Commerce," SIG Cross Cultural Research on Information Systems, Pre-ICIS Workshop, Panel Presentation, December 2010, St. Louis, Missouri
- 54. Nakayama, M., Wan, Y., and Sutcliffe, N. "Faced with Tradeoffs: An Exploratory Analysis of Online Shopping Decisions". In *Proceedings of the 9th Workshop on e-Business*. December 11, 2010, St. Louis, Missouri
- 55. Wan, Y., Nakayama, M., and Sutcliffe, N. "Generation Gap and the Impact of the Web on Goods Quality Perceptions" in *AMCIS* 2009 Proceedings, August 6-9, 2009, San Francisco, California
- 56. Nakayama, M., Wan, Y., and Sutcliffe, N. "How the Web Influences the Way We Perceive and Evaluate Goods: An Exploratory Study," in *AMCIS 2008 Proceedings*, August 14-17, 2008, Toronto, Canada
- 57. Wan, Y., Evans, S. 2007. "Health Information Provision on the Web via Comparison-Shopping: a Preliminary Investigation." In Proceedings of Information Resource Management Association Annual Conference, May 19-23, 2007, Vancouver, Canada
- 58. Wan, Y., "Knowledge management: challenging conventional thinking," ISOneWorld Conference, 2006, Las Vegas, Panel Presentation
- 59. Wan, Y., Potter, R. and Watson-Manheim, M.B. "Assessing Email as a Communication Medium to Support Distributed Business Processes: a Revision to Information Richness Theory". in *Proceedings of Global Information Technology Management World Conference*, 2004, New Orleans, Louisiana
- 60. Hu, N., Poon, S., Zhong, J., and Wan, Y. "Job Satisfaction of Information Technology Professionals," in *Proceedings of AMCIS* 2004, August 6-8, 2004, New York City, New York.
- 61. Wan, Y., Poon, S., and Hu, N. "Tracking the Mindset of Open Source Participation: A Research in Progress," in *Proceedings of AMCIS 2004*, August 6-8, 2004, New York City, New York.
- 62. Wan, Y., Menon, S., and Ramaprasad, A. "A Classification of Product Comparison Agents," in *Proceedings of the 5th ICEC*, September 30-October 3, 2003, Pittsburgh, Pennsylvania
- 63. Wan, Y., Menon, S., and Ramaprasad, A. "How It Happens: A Conceptual Explanation of Choice Overload in Online Decision-Making by Individuals," in *Proceedings of AMCIS 2003*, August 4-6, 2003, Tampa, Florida

Book Chapters

- 64. Chen, W., Wan, Y., Peng, B., and Amos, C. I. 2015. "Genome Sequencing in the Cloud," in *Delivery and Adoption of Cloud Computing Services in Contemporary Organizations*, Hershey, PA: IGI Global, p. 22.
- 65. Wan, Y. and Evans-Mueller, S. 2010. "Health Service Quality Information Comparison: A Preliminary Investigation," in Healthcare and the Effect of Technology: Developments, Challenges and Advancements, IGI Global, pp. 112–122.
- 66. Wan, Y. and Hu, N. 2009. "Comparison-Shopping Channel Selection by Small Online Vendors: An Exploratory Study," Comparison-Shopping Services and Agent Designs.
- 67. Wan, Y. 2007. "The Evolution of Comparison-Shopping Agents," in Li, E.Y. and Yuan, S.T. ed. Advances in Electronic Business: Vol. 3 Agent Systems in Electronic Business, Idea Group Publishing, Hershey, PA
- 68. Wan, Y. 2006. "Comparison-Shopping Agents and Online Small Business," in *Encyclopedia of E-Commerce*, E-Government, and Mobile Commerce, IGI Global, pp. 129–134.
- 69. Wan, Y. 2006. "A New Paradigm for Developing Intelligent Decision-Making Support Systems (i-DMSS): A Case Study on the Development of Comparison-Shopping Agents," in *Intelligent Decision-Making Support Systems*, Springer, pp. 147–165.
- 70. Wan, Y. 2006. "Comparison-Shopping as an Emerging Channel to Increase Web Visibility for SMEs in the United States," in Global Electronic Business Research: Opportunities and Directions, IGI Global, pp. 214–237.

PH.D. THESIS COMMITTEE

Lim Kok Khiang, "Influence of Nudge Intervention on Academic Procrastination", Wee Kim Wee School of Communication and Information, Nanyang Technological University, 2022

MASTER THESIS ADVISOR

Emem Akpan, "Ethical Challenges of Intelligent Autonomous Vehicles", 2020 Krishnan Kavita, "The detection of book review manipulation: explorations and evidence", 2017

SELECTED COMMITTEES

Texas Higher Education Coordinating Board

Learning Technology Advisory Committee, 2019 - 2023

University of Houston - Victoria

SACSCOC Quality Enhancement Plan Design Committee, 2022–2023

UHV Katy Strategic Committee (ad-hoc), 2021-2022

Transfer, Adult and Special Populations Committee, 2020 -

Graduate Recruitment Committee, 2020 -

Scholarship Oversight Committee, 2018 - 2021

President Search Committee (ad-hoc), 2017~2018

International Advisory Committee, 2005~2015

Grievance Committee, 2008, 2014~2016

Book Review Committee, 2014~2016,

Promotion & Tenure Committee, 2013~14

Faculty Development Committee, 2012, Co-Chair

Provost Search Committee (ad-hoc), 2011

Faculty Senate, 2010

Undergraduate Committee, 2008

School of Arts & Sciences, University of Houston - Victoria

Course Load Committee (ad-hoc), 2020, Chair

Faculty Search (ad-hoc), 2009, 2018

Planning Committee, 2004~2007, co-Chair

Conference Program Committees

International Conference on Electronic Commerce, 2011- 2014 Workshop on Emerging Software as a Service and Analytics, 2015

PROGRAM DEVELOPMENT & ACCREDITATION

2022 Bachelor of Science in Computer Engineering

 $Proposal\ review\ \mathcal{C}\ revision$

2019 - 2021 ABET accreditation application

Accreditation initiative, collect data, prepare readiness report, self-study report

2020 Master of Science in Computer Information Systems

New concentration development: Data Science, Cybersecurity, and Artificial Intelligence

2020 Bachelor of Science in Computer Information Systems

New concentration development: Data Science and Cybersecurity

2019 Master of Science in Data Science

New program initiative and proposal development

2014 – 2018 Bachelor of Applied Arts & Sciences

New concentration development: General Studies, Health Professional, Petroleum Technology

2004-2018 Master of Science in Computer Information Systems

 $multiple\ new\ course\ and\ distance\ learning\ course\ design\ and\ development;$

interviewed and developed surveys on students about program improvement

2006 – 2007 Bachelor of Science for Digital Gaming and Simulation

collected gaming program and game industry information and prepared a report for new program development initiative; one of the 3-member team on new program planning, meeting with community college for student transfer;

drafted the complete proposal for gaming program to the coordination board

EDITORSHIP

Senior Editor

2022 – Electronic Markets

 ${\bf Associate~Editor}$

2019 – 2022 Electronic Markets

Editorial Board

2018 – International Journal of R&D Innovation Strategy

2018 – 2019 Electronic Markets

2015 – Journal of Electronic Commerce in Organizations 2013 – International Journal of Technology Diffusion

2009 – International Journal of Information Systems in Service Sector

Guest Editor

2020 Special issue, *Electronic Markets*

2010 Special issue, Journal of Electronic Commerce Research

AD HOC REVIEWER FOR SELECTED JOURNALS

California Management Review (20-21)

Computers in Industry (19)

Decision Support Systems (09-10, 12, 14-16, 22)

European Journal of Information Systems (07)

Electronic Commerce Research and Applications (14-16,22)

Electronic Market (11, 14-22)

IEEE Internet Computing (10)

Information & Management (16-17, 19-21)

Information Processing & Management (17)

Information Resources Management Journal (06-10)

IT Professional (10-11,19)

International Journal of Technology Diffusion (15-18)

International Journal of Hospitality Management (18-21)

Journal of Creative Communications (20)

Journal of Electronic Commerce in Organizations (15-20)

Journal of Electronic Commerce Research (05-06, 10)

Journal of Information Science (11)

Journal of Organizational Computing and Electronic Commerce (11)

Journal of Retailing and Consumer Services (18-20)

Telematics and Informatics (20)

The Service Industries Journal (17-18)

Tourism Management (19-21)

AD HOC REVIEWER FOR SELECTED CONFERENCES

Academy of Management Annual Meeting (05,08)

Americas Conference on Information Systems (03-05, 08-10, 19-20)

Hawaii International Conference on System Sciences (06,07, 19-21)

International Conference on Information Systems (06, 10)

Pacific Association of Information Systems Conference (08)

COURSE CERTIFICATIONS

2021 CPR, AED, and First Aid for Adults

2021 Stop the Bleeding Course

2021 ABET Basics of Program Assessment Planning Workshop

2021 ABET Program Assessment Methods and Measures Workshop

2015 MIT Professional Education - Cybersecurity: Technology, Application, and Policy (20 hours)

2014 MIT Professional Education - Tackling the Challenges of Big Data (20 hours)