

# YURI WONG

## Software Developer

+1 236-997-9671

ywong147@gmail.com

Vancouver, BC

### Skills

- C/C++, C#, Python, HTML/CSS, Dart, SQL, JavaScript, R, Pascal
- Unity
- Flutter
- MySQL, Firebase
- VS Code
- Visual Studio 2022
- Windows Desktop/Form Application
- Photoshop
- GitHub

### Education

#### Institute of Technology Development of Canada

Software Programming  
Apr 2023- Mar 2025  
(Finished academic, currently in co-op/Intern)

### Language

- English
- Mandarin
- Cantonese

## About Me

Highly motivated and adaptable Software Development Co-op student with a diverse international work background. Possess strong technical skills in development tools (Unity, Visual Studio, Flutter), programming languages (C/C++, C#, Python), and database management (MySQL, Firebase). Proven ability to manage complex projects, solve problems effectively, and collaborate efficiently in a team environment. Seeking a challenging role in game/software/app development, or as a programmer to leverage my technical expertise and passion for creating engaging digital experiences.

**Portfolio:** [https://ywong147.github.io/portfolio/YuriWong\\_Portfolio.pdf](https://ywong147.github.io/portfolio/YuriWong_Portfolio.pdf)

**Transcript:** [https://ywong147.github.io/portfolio/YuriWong\\_Transcript.pdf](https://ywong147.github.io/portfolio/YuriWong_Transcript.pdf)

### Experience

#### Customer Support Specialist

TDCX, Hong Kong SAR

December 2022 - March 2023

- Managed digital communication channels (email, live chat, phone calls) showcasing strong written, spoken and problem-solving skills.
- Resolved complaints effectively, demonstrating ability to navigate complex situations and deliver solutions.

#### E-Commerce Assistant Manager

Oriental Mart UK LTD, Nottingham, England, United Kingdom

November 2021 - August 2022

- Managed online order processing and monitored employee performance using company software, highlighting adaptability.
- Utilized Microsoft Excel for data analysis and reporting, showcasing proficiency in productivity software.
- Prepared and presented progress reports, demonstrating data analysis and communication skills. Role required keen attention to detail and strong organizational skills.

#### Office Admin (Webpage Designer)

Gogo Tours LTD, Toronto, Ontario, Canada

May 2019 - September 2019

- Utilized MS Publisher and website editing tools to modify itineraries and edit company website (technical skills & adaptability).
- Managed tour bookings and prepared documents using Microsoft Office Suite, demonstrating strong organizational skills.
- Applied user experience principles to modify web content, showcasing customer-centric approach.

#### Tour Guide

Aurora Wonderland Tours and Beck's Kennels, Yellowknife, Northwest Territories, Canada

January 2019 - April 2019

- Guided diverse tours, managed logistics (airport greetings, hotel check-ins), demonstrating time management and customer service.

**Reference Provide Upon Request**