

## Operational details

- The depot has 80 lorries that can be used at once
- Each lorry can hold up to 40 pallets
- Each driver's shift lasts for 10 hours
- To process paperwork, each driver needs 45 minutes at the start of their shift and 15 minutes at the end
- Unloading at a store takes 2 minutes per pallet, plus 15 minutes for entry and exit
- It takes 40 minutes for a driver to re-enter the depot, get another trailer, and leave again
- All drivers start at around the same time, after the depot has finished loading the trailers
- Stores can take multiple deliveries at any time during the day, but they must receive all goods within 12 hours

## Other information

- The 'all-up labour rate' (the total cost of labour to the company) is £24.70 per hour of driver shift time
- All other depots in the network plan their deliveries with the same processes
- The depot for which we have data accounts for roughly 8% of driver spend across the network

*If there is any other information that you think you need, ask Adam!*