

An Qi (Angel) Shen

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PROFILE

Dynamic community pharmacist with exceptional interpersonal communication and continuous self-growth skills. Thrives in high-pressure, fast-paced settings, including renal, compounding, specialty, and clinical pharmacies. Demonstrated ability to foster a positive and supportive care environment for patients and pharmacy staff while serving as a pharmacy manager. Dedicated to providing compassionate care to marginalized patients during employment at an OAT multidisciplinary clinic. Proficient in providing evidence-based recommendations to physicians and skilled in reporting, documenting, and adhering to compliance guidelines. Eager to maintain up-to-date knowledge of relevant therapeutic options through self-study. Seeking a challenging role in biomedical regulatory affairs to utilize my expertise and contribute to meaningful healthcare outcomes.

EDUCATION

University of British Columbia

Doctor of Pharmacy, Pharmaceutical Sciences

Vancouver, B.C.

Sept. 2015 – May 2019

University of British Columbia

Bachelor of Medical Laboratory Science, Medicine

Vancouver, B.C.

Sept. 2014 – May 2015

SCHOLARSHIPS, CERTIFICATIONS, AWARDS

- Certification of US Foreign Pharmacy Graduate Examination Committee™ (FPGEC).
- Certification of Pharmacist Intern with the Washington State Board of Pharmacy.
- Registrant of the College of Pharmacists of British Columbia.
- Summer Research Internship Award – Chronic Pain & Drug Treatments at Shanghai Jiao Tong University
Accomplishment 2017 – This scholarship was awarded to the 3 students selected from the research lab. It was given based on faculty recommendation.
- Go Global International Learning Programs Award 2017 – This scholarship was awarded to the top 10% of exchange students at UBC each year based on academic achievements.
- TREK EXCELLENCE Scholarship, UBC, 2016 – This scholarship was awarded to the top 5% of students at UBC each year based on academic achievements.

EXPERIENCE

Walgreens

Pharmacist Intern, Seattle, WA

May. 2023 – Present

- Committed to continuous self-study as an intern, working towards attaining full pharmacist licensure by the year's end.
- Supported pharmacists and healthcare providers in delivering patient care and services within the state scope of practice for pharmacy interns, including counseling and other health services.
- Executed assigned duties under pharmacist supervision, including prescription entry, processing, filling, and dispensing.
- Reported prescription errors and adhered to Company policies and procedures for pharmacy errors and Quality Improvement Program.
- Assisted Pharmacy Department with inventory management activities, including ordering, unpacking, checking, and storing pharmaceutical shipments.

Rexall Pharmacy

Staff Pharmacist, Burnaby, Victoria, B.C.

Mar. 2021 – May. 2023

- Ensured accurate medication verification and dispensing, while fostering strong relationships with healthcare providers for effective therapy management and reconciliation.

- Conducted medication reviews for elderly and patients with multiple diseases, implementing compliance packaging to enhance adherence.
- Provided counseling on OTC/RX drugs, supplements, and medical supplies for new and chronic medication users while translating medication regimens for Chinese-speaking patients.
- Contributed to immunization initiatives while ensuring efficient inventory management.
- Supervised technicians, co-precepted UBC pharmacy students, and actively participated in educational sessions by healthcare professionals and pharmaceutical companies.

Rexall Pharmacy

Pharmacy Manager (Interim), Chilliwack, B.C.

Nov. 2020 – Feb. 2021

- Supervised a team of 4 pharmacy technicians, provided training for newly hired pharmacists, and encouraged collaborative teamwork.
- Improved staffing productivity through effective scheduling and call-out monitoring during busy periods.
- Expanded store core professional services, increasing vaccination, medication reviews, and clinical follow-ups by 10%.
- Implemented action plans for operational and dispensing deficiencies, recognizing team and individual accomplishments.
- Maintained profitable inventory control and ensured compliance with applicable laws and regulations, interpreting and communicating policies to staff.

Rexall Pharmacy

Rexall District Supporting Pharmacist, Burnaby & Victoria, B.C.

July 2019 – Oct. 2020

- Collaborated with team members to achieve organization-wide and pharmacy practice goals, including pick-up reminders and auto-refill enrollment.
- Demonstrated unwavering professionalism in pharmacy services, encompassing medication reviews, adaptations, emergency refills, and vaccinations.
- Efficiently managed and organized specialty products billing, ordering, and dispensing for biologics, hyaluronic knee injections, and home health care supplies.
- Expanded clinical services to include A1C and Strep A testing, as well as OAT daily witness support.
- Established a cooperative partnership with the Victoria Royal Jubilee hospital renal clinic to deliver comprehensive renal drug management services.

Loblaws Pharmacy

Pharmacy technician, Student Pharmacist, Vancouver, B.C.

Oct. 2012 – July. 2019

- Dispensed medications accurately and efficiently, managed inventory, and prepared packaging.
- Assisted patients with inquiries, provided counseling on medication usage and side effects.
- Handled prescription refills, coordinated with healthcare providers and insurance representatives.
- Maintained a clean and organized pharmacy work area, followed safety protocols.
- Supported immunization efforts and complied with relevant laws and regulations

COMPLETED EXPERIENTIAL EDUCATION PRACTICUMS

PHRM 473 – Non-Direct Patient Care

Fraser Health Medication Safety and Quality, lower mainland hospitals, B.C.

Jan. 2019 – Mar. 2019

- Participated in the following research project (pending publishing): Hyaluronidase for the management of extravasation and infiltration of commonly administered non-antineoplastic medications: A systematic review.
- Conducted survey evaluations of the regionalized Parenteral Drug Therapy Manual implementation at VCH-PHC.
- Performed data collection and categorical analysis of Hydromorphone medication error incidents at Fraser Health.

PHRM 472 – Direct Patient Care Inpatient

BC Children's Hospital, Vancouver, B.C.

Oct. 2018 – Nov. 2018

- Attended the Clinical Teaching Unit (CTU) rounds on a daily basis to follow-up with patients and facilitate patient drug therapy optimization by contributing clinical recommendations to the multidisciplinary team.
- Formulated and presented 2 patient care plans per week with a total of 16 patient care plans with multiple disease states.
- Presented drug information request about "Methylphenidate in relation to newly developed skin-picking behavior"

- Performed allergy assessment, drug/device counseling and BPMH-Rec. Composed discharge prescription drafts and SOAP notes.
- Commenced literature reviews and presented patient cases on “Aminoglycoside’s use in children with Viridans streptococcus prosthetic endocarditis”, and “ASA dose in preeclampsia management”.

PHRM 471 – Direct Patient Care Outpatient

Shoppers Drug Mart (#2252), Main street, Vancouver, B.C.

Aug. 2018 – Sep. 2018

- Prescription data entry and third party adjudication utilizing HealthWatch Software. Conducted medication reviews and provided RX/OTC drug counseling.
- Performed clinical consultation services beneficial to patients involved in the smoking cessation program and Point-of-care group A strep testing cases. Formulated and presented 4 patient care plans spanning 5 or more medical conditions each.
- Presented drug information requests regarding “Food that could contribute to Serotonin Syndrome”.
- Oversaw and managed psychiatric prescription orders received from the Raven Song mental health center and Peggy’s Place.

PHRM 371 – Direct Patient Care Outpatient

Loblaws Superstore Pharmacy (#1527), Victoria, B.C.

May 2018 – June 2018

- Prescription data entry and third party adjudication utilizing Kroll software covering over 200+ prescriptions on a daily average. Directed health promotion activities on sun protection and sun burn management through the setup of an informational table within the store premise. Conducted medication reviews and provided Rx/OTC drug counseling.
- Performed clinical consultation services beneficial to patients involved in the smoking cessation program as well as the blood pressure and blood sugar monitoring programs.
- Formulated and presented 3 patient care plans covering over 5 medical conditions for each individual by applying clinical skills on renal dosage calculation, medication tapering regimen assessment/recommendations, and travel vaccine recommendations.

PHRM 272 – Direct Patient Care Inpatient

Nanaimo General Hospital, Nanaimo, B.C.

June 2017

- Shadowed clinical pharmacists whose responsibilities included infectious disease, renal, oncology, and acute care wards.
- Presented drug information requests regarding “Aripiprazole in relation to Parkinsonism Syndrome”.
- Performed allergy assessments, BPMH-Rec interviews and drug counseling.

PHRM 271 – Direct Patient Care Outpatient

Loblaws Superstore Pharmacy (#1525), Nanaimo, B.C.

May 2017 – June 2017

- Prescription data entry and third party adjudication utilizing Kroll system for over 300+ prescriptions on a daily average. Organized health promotion activities on hypertension prevention and management through the setup of an informational table within the store premise offering a prize incentive of a \$10 gift basket through a lottery draw for all participants.
- Formulated and presented care plans of patients who have disease states on diabetes, hypertension, and dyslipidemia.

PHRM 171 – Direct Patient Care Outpatient

Burnaby Square Prescriptions, Burnaby, B.C.

May 2016

- Provided medication counseling, allergy assessment and patient interviews for case work ups. Formulated and presented patient cases with musculoskeletal disease and infectious disease.

VOLUNTEER/EXTRACURRICULAR/COMMUNITY OUTREACH

Music instructor/ 2nd chair violinist

Vancouver Pops Performing Arts Society, Vancouver, B.C.

2015 – 2020

- Guided violin students of all ages in practicing and gave one-on-one instruction and group lessons.
- Actively communicated with students and accommodated the needs of each student, including those who are alternatively gifted (e.g. ADHD, autism).
- Participated as a 2nd chair violinist in the orchestra and performed at various concerts (including UBC Chan Center, Vancouver Rogers Arena, NYC Carnegie Hall).

UBC Pharmacy Teaching Assistant

UBC Faculty of Pharmaceutical Sciences, B.C.

2019 – 2020

- Prepared 1st year pharmacy student for physical assessment and counselling examinations.

Summer Research Program Intern

Shanghai Jiao Tong University, School of Pharmacy, Shanghai, China

July 2019 – Aug. 2019

- Participated in the following research project: The pharmacological effect of Morroniside in Neuropathic Pain via downstream effect of both GLP-1 receptors and beta-endorphin expression.
- Performed molecular biology experiments including DNA/RNA extraction, PCR, western blotting, microscopy, and cell culture.
- Reviewed relevant publications on new findings and presented the papers to the lab during weekly journal clubs.
- Attended the guest lectures series on “Chinese pain medicine comparing to Western pain medicine”.
- Translated scientific paper from Mandarin to English.

Rhochi Community Outreach

Bonsor Senior Center, Burnaby, B.C.

2018 – 2019

- Delivered presentations to seniors about diabetes prevention and management.