

# Reward Modeling and Response Evaluation

Estimated Time: 45 minutes

## Learning objectives

After completing this L&A, you will be able to:

- Explain how system language plays a role in reward modeling
- Analyze and annotate numerical scores based on human preference-driven final answers
- Describe learning with reinforcement that contributes to user interaction and improved performance
- Vary model performance remains consistent, reliable, and factually relevant
- Recognize how the reward mechanism enforces the Bradley-Terry loss function during learning

## Introduction

Reward modeling is an inherently iterative approach to training language models. In this approach, each generated response is assigned a scalar reward based on human preferences. The reward function, referred to as a preference model, is the primary tool for improving reinforcement learning in the training process for RLHF. Reinforcement learning (also known as human feedback), the system can improve reliability, consistency, and quality by generating outputs closer to human standards. This is the only way to achieve such a level of sophistication.

### Key aspects of reward modeling

1. Alignment with human preferences:

Reward models evaluate how well a model's responses align with human preferences.

*Example:*

Consider a chatbot designed to answer questions about history. In a chat ask, "Who was the first president of the United States?", a response of "George Washington" would align well with a human preference for factual accuracy and thus receive a high reward.

2. Quantifying response quality:

They assign numerical values to responses, allowing for performance assessment and comparison.

*Example:*

If two chatbots are compared, and Chatbot A's response is more accurate and detailed than Chatbot B's, the reward model would assign a higher numerical value to Chatbot A's response, indicating its superior quality.

3. Guiding model optimization:

Reward models guide the optimization of model parameters to maximize the assigned score and improve overall performance.

*Example:*

During training, if the reward model consistently gives higher scores to concise and direct responses, the Large Language Model (LLM) will adjust its parameters to generate more concise and direct answers.

4. Incorporating user preferences:

They incorporate user preferences into the scoring function, enabling customization of model behavior.

*Example:*

If a user prefers creative and imaginative responses, the reward model can be trained to value such characteristics, thus guiding the LLM (Large Language Model) to generate more innovative content.

5. Ensuring consistency and reliability:

Reward models provide a consistent and reliable evaluation of responses.

*Example:*

For the same query, "What is the capital of France?", the reward model should consistently give a high score to the answer "Paris" every time, ensuring reliability in evaluations.

### Scenario: Factual accuracy in responses

Consistency with facts is crucial. While they provide wrong information, people lose trust and false information spreads. By breaking text into small pieces called "tokens," we can check how accurate AI responses are and make them better. Here, we will be focusing on rewards based on a query related to Antarctica. We will be evaluating 8 responses where our response gives correct information about international agreements, while another branch of a reply about another country's claims.

Query: "Which country owns Antarctica?"

- Tokenized query (10):

wh1	wh2	wh3	wh4	wh5
which	country	owns	antarctica	?

Responses:

1. Chatbot A: "Antarctica is governed by the Antarctic Treaty System, which includes multiple countries." (Factual and accurate)
2. Chatbot B: "Penguin colonies run the continent there." (Obvious but factually incorrect)

- Tokenization:

Response A Tokens (12 A):

[Antarctica, is, governed, by, the, Antarctic, Treaty, System, which, includes, multiple, countries]

wh1	wh2	wh3	wh4	wh5	wh6	wh7	wh8	wh9	wh10	wh11	wh12
Antarctica	is	governed	by	the	Antarctic	Treaty	System	which	includes	multiple	countries

Response B Tokens (12 B):

[polar, penguin, colonies, run, the, down, there, there]

wh1	wh2	wh3	wh4	wh5	wh6	wh7	wh8
our	penguins	overlaid	ran	the	show	down	there

### Scoring function (Reward model)

The scoring function R evaluates the quality of a response by assigning a numerical score based on factual accuracy and alignment with human preferences. It processes the tokenized query and response tokens to give the score.

#### Mathematical formulation

1. Embedding generation:

The tokenized query Q and response R are converted into contextual embeddings using a transformer model (e.g., BERT or GPT). Let E(Q) denote the embedding function.

$E(Q) = [e_1, e_2, \dots, e_n]$ , where  $e_i$  represents the embedding of token  $q_i$ .

Similarly,

$E(R) = [r_1, r_2, \dots, r_m]$  represents the embedding for the response.

2. Linear layer for reward prediction:

The embeddings are passed through a linear layer to compute the reward score R:

$$R(Q, R) = W^T \cdot (E(Q) \oplus E(R)) + b$$

Where:

- $W \in \mathbb{R}^d$ : Learned weights of the query and response.
- $b$ : Linear layer bias.

*Example scores*

Let R denote the reward scores based on factual accuracy:

- Response A (Factual):  $R(A) = 0.95$
- Response B (Incorrect):  $R(B) = 0.10$

Why the scores differ?

- Response A contains keywords such as "Antarctic Treaty System" and "multiple countries", aligning with factual knowledge.
- Response B includes nonsensical terms such as "penguin overlaid", violating factual accuracy.

### Reward model loss (Bradley-Terry loss)

To train the reward model, we use the Bradley-Terry loss to ensure that the good response (A) receives a higher score than the bad response (B).

The Bradley-Terry loss approach consists of two key components:

1. Loss function
2. Bradley-Terry pair-wise preference loss function

#### 1. Loss function

For a pair of responses Q (A good) and Q (B bad), the loss is:

$$L(\theta) = -\log \frac{e^{R(A)}}{e^{R(A)} + e^{R(B)}}$$

Where:

- $R$ : Reward function
- $R(A) = \frac{1}{2} (1 + e^{R(A)})$
- $R(B, Q^A)$ : Reward score for the good response.
- $R(B, Q^B)$ : Reward score for the bad response.

*Interpretation:*

The loss  $L(\theta)$  measures the margin between the responses.

Minimizing  $L(\theta)$  ensures that the reward model assigns higher scores to good responses.

#### 2. Bradley-Terry pair-wise preference loss function

In the previous example, we discussed a single training sample (single queries) and a single pair-wise response (1 answers). However, in real datasets, we may have multiple training samples and multiple pair-wise responses. So, in such a case, we need to calculate the cumulative loss across all samples.

The Bradley-Terry pair-wise preference loss function is defined as follows:

$$\mathcal{L}^B = \text{ARG MIN}_{\theta} \frac{1}{N} \sum_{i=1}^N \text{LN} \left( \frac{R(X_{iA}, Y_{iA})}{R(X_{iA}, Y_{iA}) + R(X_{iB}, Y_{iB})} \right)$$

This is the loss function for the Bradley-Terry model, often used in preference learning. Let me break down each component:

- $\theta$ : This represents the optimal set of parameters we're trying to find for our model.
- $\text{argmin}$ : This means we're looking for the value of  $\theta$  that minimizes the following expression.
- $R(X_{iA}, Y_{iA})$  and  $R(X_{iB}, Y_{iB})$ : These are reward or score functions that assign values to options A and B for the input  $X_i$ , given parameters  $\theta$ . Higher scores indicate more preferred options.
- $R(X_{iA}, Y_{iA}) - R(X_{iB}, Y_{iB})$ : This calculates the difference in scores between options A and B. A positive value means option A is predicted to be preferred over option B.
- $\ln$  and  $\sum$ :  $\ln$  is the natural logarithm, and  $\sum$  is the sum over all  $N$  training examples, which are pairs of choices where one was preferred over the other.

#### 3. Training process

3.1. Human feedback:

- Human evaluators rank responses (A > B) without assigning exact numerical scores.

3.2. Reward model training:

- The model learns to replicate human preferences by minimizing the Bradley-Terry loss over many such pairs.

3.3. Gradient descent:

Update model parameters  $\theta$  iteratively  $W, b$  via  $\theta$  using:

$$\theta = \theta - \eta \nabla L(\theta)$$

Where:

- $\eta$ : Learning rate (a hyperparameter controlling step size)

$\nabla L(\theta)$ : Gradient of the loss concerning  $\theta$

*Example:*

Assume,

- $W = [w_1, w_2]$ ,  $b = 0$
- $\eta = 0.01$
- $\nabla L(\theta) = [1, 2]$
- $W \leftarrow W - \eta \nabla L(\theta)$
- $W \leftarrow [0.99, 0.98]$

Compute  $\nabla L$ :

$$\nabla L = \frac{1}{N} \sum_{i=1}^N \frac{R(X_{iA}, Y_{iA}) - R(X_{iB}, Y_{iB})}{R(X_{iA}, Y_{iA}) + R(X_{iB}, Y_{iB})} \cdot \frac{1}{R(X_{iA}, Y_{iA}) + R(X_{iB}, Y_{iB})}$$

Update  $W$ :

$$W_{\text{new}} = W - \eta \cdot \nabla L = [0.99, 0.98] - 0.01 \cdot [1, 2] = [0.98, 0.96]$$

The iterative Gradient Descent is to adjust  $\theta$  to minimize  $L(\theta)$ , i.e., maximize  $\Delta$ .

That is,

- If  $\Delta$  is too close to 0 (if  $\Delta$  is small), the gradient  $\nabla L$  is large, forcing  $\Delta$  to increase and  $\Delta$  to decrease.
- If  $\Delta$  is large (if  $\Delta$  is large), the gradient diminishes, stabilizing training.

#### 4. Visualization of reward difference (A) vs. loss

The loss decreases as the reward difference  $\Delta$  increases:

$\Delta$ (Reward Difference)	Loss (arg $\theta(A)$ )	Effect
0.0	0.693	Loss is 0.693, $\Delta = 0$
1.0	0.303	Loss is 0.303, $\Delta = 1$
2.0	0.109	Loss is 0.109, $\Delta = 2$
3.0	0.047	Loss is 0.047, $\Delta = 3$

The loss decreases exponentially as  $\Delta$  increases, incentivizing the model to maximize the gap between good and bad responses.

## Conclusion

Reward modeling significantly improves training language models by integrating human preferences into the learning process. As a result, this method significantly minimizes the discrepancy between model-generated outputs and human expectations in many critical ways.

### Key takeaways

- **Human-centric learning:** Models learn to align with human preferences instead of just optimizing for likelihood-based accuracy.
- **Measurable quality assessment:** The reward function provides a clear way to assess response quality consistently.
- **Continuous optimization:** Gradients derived from human model parameter updates are used to refine the model.
- **Preference-based differentiation:** The model distinguishes between preferred and non-preferred responses, rewarding only correct ones.
- **Scalable human input:** Reward modeling enables human preferences to be applied efficiently at scale during training.

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