

# Yu Tanaka

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## Highlight of Qualifications

### Technical skills:

- Familiar with the concepts of the principles and concepts of programming and web applications
- Experience in developing web applications in teams with HTML, CSS, and Javascript
- Good communication skills from several work experiences in offices

## Educational Experience

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### Advanced Diploma in Programming and Analysis

Sept. 2022 – Present

George Brown College, Toronto

- Developed advanced techniques in programming languages such as Java, C#, and web-related languages such as HTML, CSS, and Javascript
- Obtained the ability to design and manipulate database
- Worked on many team projects for building applications in multiple programming languages

### Bachelor of Social Informatics

Apr. 2014 – Mar. 2020

Aoyamagakuin University, Tokyo

- Majored in Information Technology and Sociology fields
- Learned the basics of programming with Visual Basic and Java
- Obtained knowledge of Artificial Intelligence, statistics, and information industries

## Professional Experience

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### Order management/ customer service/ marketing intern, *Og Inc.*

2020 – 2022

- Performed all the tasks from entry to dispatch on sales orders using Zendesk
- Processed transactions to provide customers with cashback
- Supported customers through chat, email, and phone
- Created/ posted videos and blogs to social media to increase customers

### Order management intern, *Farallon Brands*

2018 - 2019

- Performed all the tasks from entry to dispatch on sales orders using Oracle Netsuite
- Assisted in a project to automate the tacking of shipping information
- Authorised returns