

# ANA YZABELA MARIE BRUCELAS

Imus, Cavite, Philippines · (+63)926 665 8429 · yzabelabruceas@gmail.com  
www.yzabelabruceas.com

## EDUCATION

---

### STI College

Bachelor of Science in Information Technology

**Dasmariñas, Cavite**

Jun 2015 - May 2019

- Cumulative GPA : 1.77
- Was a candidate for Open Scholarship (2015, 2016)
- Participated in school activities (e.g. Into Programming, Tagisan ng Talino, Essay Does IT!, Badminton Competition)
- Awarded as the Best Mobile App in our Mobile Development class

## PROFESSIONAL EXPERIENCE

---

### Google Operations Center

Tech Process Senior Associate

**BGC, Taguig, Manila**

Nov 2022 - Present

- Perform necessary configuration and coding to enable and test new payment services
- Monitor and troubleshoot partner integrations issues
- Follow documented process flows and playbooks to resolve partner issues
- Utilize debugging tools to determine root cause, fix or triage partner issues autonomously
- Communicate with multiple cross-functional teams in a clear and effective manner
- Act as a point of contact to discuss post-launch issues with partners
- Document new processes and help validate, maintain and update documentation
- Identify opportunities for process improvements

### The Goodyear Tire & Rubber Company

L2 Application Development Analyst

**BGC, Taguig, Manila**

Oct 2021 - Nov 2022

- Provided level II incident resolution in the area of support and document issue resolution for knowledge transfer as appropriate.
- Performed tasks necessary to ensure data integrity and system stability
- Provided support for unit and integration testing of new or changed business/technical processes.
- Configured and implemented 3rd party software packages where minimal customization, enhancement, and testing will be required for integration into existing infrastructure.
- Automated a report in Excel to maximize productivity and save time using Excel VBA.
- Automated notifications in Microsoft Teams using Power Automate.
- Expert on creating a web server SSL Certificate Authority on Windows.
- One of the event designers and planners for the organization

### Accenture

Associate Software Engineer

**Mandaluyong, Manila**

Jun 2019 - Oct 2021

- Acted as a software detective that provided a dynamic service in identifying and solving issues within multiple components of critical business systems
- Designed and developed application test scripts and RPA robots using UiPath for clients
- Worked closely with other team members in such tasks as troubleshooting and debugging.
- Automated a report in Excel to maximize productivity and save time using Excel VBA.
- Trained for Robotic Process Automation

## ADDITIONAL

---

**Technical Skills:** DevOps, CI/CD, Linux System Administration, Database Administration, Cloud Services, Software Development, Automation

**Programming Languages:** Bash Scripting, Java, Python, SQL

**Tools Used:** Git, Kubernetes, PowerShell, ServiceNow, UiPath, Postman, Adobe Photoshop, M365 Apps & Tools, Google Internal Tools