Yza Brucelas

SOFTWARE ENGINEER

PROFILE

I am a dedicated Software Engineer adept at creating new programs and solutions for clients.

Programming, Web Designing, and Arts/Crafts are 3 of my best traits. I really enjoy getting my hands dirty and playing around with code bases. I find it fascinating because the only limit is your imagination. I believe that being creative and resourceful will take you everywhere.

EDUCATION

Bachelor of Science in Information Technology | STI College

DASMARINAS, CAVITE   JUNE 2015 - MAY 2019

- Participated in school activities (e.g. Into Programming, Tagisan ng Talino, Essay Does IT!, Badminton Competition)
- Worked for 1.5 years as a student assistant in the school library
- Awarded as the Best Mobile App in our Mobile Development class
- Had a GPA of 1.86

EXPERTISE

TECHNICAL

01. Engineering Technical Support
02. Automation
03. Web Development
04. Interface Design
05. Userflows

PROGRAMMING LANGUAGES

01. Unix Shell Scripting
02. Visual Basic for Applications
03. PHP
04. Java
05. JavaScript
06. Angular
07. Python
08. TypeScript
09. SQL

TOOLS USED

01. Adobe Photoshop & XD
02. Visual Studio Code
03. Postman
04. Heroku
05. Robo 3T
06. Git
07. Service Now
08. UiPath
09. Power Automate
10. Automation Anywhere
11. Microsoft Office Tools
12. Google Internal Tools

WHAT I DO

Web Development   UI Design   Application Support   Photography   Gaming   Arts and Crafts

+63 926 665 8429   yzabelabrucelas@gmail.com   yzabelabrucelas.github.io

WORK EXPERIENCE

Tech Process Senior Associate | Google Operations Center

BGC, TAGUIG CITY   NOVEMBER 2022 - PRESENT

- Perform necessary configuration and coding to enable and test new payment services
- Monitor and troubleshoot partner integrations issues
- Follow documented process flows and playbooks to resolve partner issues
- Utilize debugging tools to determine root cause, fix or triage partner issues autonomously
- Track and project manage multiple projects simultaneously for partners autonomously
- Communicate with multiple cross-functional teams in a clear and effective manner
- Act as a point of contact to discuss post-launch issues with partners
- Identify when cases require escalation, and engage with higher support tiers to hand off cases
- Document new processes and help validate, maintain and update documentation
- Identify opportunities for process improvements

L2 Application Development Analyst | The Goodyear Tire & Rubber Company

BGC, TAGUIG CITY   OCTOBER 2021 - NOVEMBER 2022

- Provide level II incident resolution in the area of support and document issue resolution for knowledge transfer as appropriate.
- Performed tasks necessary to ensure data integrity and system stability
- Provide support for unit and integration testing of new or changed business/technical processes.
- Configured and implemented 3rd party software packages where minimal customization, enhancement, and testing will be required for integration into existing infrastructure.
- Automated a report in Excel to maximize productivity and save time using Excel VBA.
- Automated notifications in Microsoft Teams using Power Automate.
- Expert on creating a web server SSL Certificate Authority on Windows.
- One of the event designers and planners for the organization

Associate Software Engineer | Accenture

MANDALUYONG CITY   JUNE 2019 - OCTOBER 2021

- Acted as a software detective that provided a dynamic service in identifying and solving issues within multiple components of critical business systems
- Designed and developed application test scripts and RPA robots using UIPath for clients
- Worked closely with other team members in such tasks as troubleshooting and debugging.
- Automated a report in Excel to maximize productivity and save time using Excel VBA.
- Trained for Robotic Process Automation
- Experienced developing on CCB framework
- Knowledgeable on CCB DB model

WORK EXPERIENCE

Part-time Multimedia Instructor | STI College

DASMARINAS, CAVITE   SEPTEMBER 2022 - OCTOBER 2022

- Demonstrated a basic understanding of the principles and elements of drawing.
- Prepared and administered grade tests and assignments to evaluate students' progress.
- Demonstrated and verbally articulated ideas and processes in traditional drawing.

Software Developer Intern | AppVenture Inc.

ALABANG, MUNTINLUPA CITY   NOVEMBER 2018 - MARCH 2019

- Developed several APIs on each project using NodeJS.
- Designed and developed reports using MongoDB.
- Collaborated with other developers to identify and alleviate number of bugs and errors in software.
- Redesigned and optimized database schema.
- Developed unit test cases.
- Wrote bug reports.
- Run manual tests

CERTIFICATIONS

- SSL CERTIFICATES FOR WEB DEVELOPERS
February 2023

- QUARTERLY PRODUCTION CERTIFICATION FOR CLIENT
March 2021

- UNIX BOOTCAMP
June 2020

- ACCENTURE SOFTWARE DEVELOPER LEVEL 1 CERTIFICATION
March 2020

- ORACLE UTILITIES CC&B BOOTCAMP
September 2019