

Yza Brucelas

SOFTWARE ENGINEER

PROFILE

I am a dedicated Software Engineer adept at creating new programs and solutions for clients.

Programming, Web Designing, and Arts/Crafts are 3 of my best traits. I really enjoy getting my hands dirty and playing around with code bases. I find it fascinating because the only limit is your imagination. I believe that being creative and resourceful will take you everywhere.

EDUCATION

Bachelor of Science in Information Technology | STI College

DASMARINAS, CAVITE

JUNE 2015 - MAY 2019

- Participated in school activities (e.g. Into Programming, Tagisan ng Talino, Essay Does IT!, Badminton Competition)
- Worked for 1.5 years as a student assistant in the school library
- Awarded as the Best Mobile App in our Mobile Development class

EXPERTISE

TECHNICAL

- | | |
|---------------------------------|--------------------------|
| 01. DevOps | 05. Cloud Services |
| 02. CI/CD | 06. Software Development |
| 03. Linux System Administration | 07. Web Development |
| 04. Database Administration | 08. Automation |

TOOLS USED

01. Docker
02. Kubernetes
03. PowerShell
04. Git
05. Service Now
06. Postman
07. UiPath
08. Adobe Photoshop & XD
09. Microsoft Office Tools
10. Google Internal Tools

PROGRAMMING LANGUAGES

01. Unix Shell Scripting
02. Java
03. Python
04. Angular
05. SQL

WHAT I DO



Web Development



UI Design



Application Support



Photography



Gaming



Arts and Crafts



+63 926 665 8429



yzabelabrucelas@gmail.com



yzabelabrucelas.github.io

WORK EXPERIENCE

Tech Process Senior Associate | Google Operations Center

BGC, TAGUIG CITY

NOVEMBER 2022 - PRESENT

- Perform necessary configuration and coding to enable and test new payment services
- Monitor and troubleshoot partner integrations issues
- Follow documented process flows and playbooks to resolve partner issues
- Utilize debugging tools to determine root cause, fix or triage partner issues autonomously
- Track and project manage multiple projects simultaneously for partners autonomously
- Communicate with multiple cross-functional teams in a clear and effective manner
- Act as a point of contact to discuss post-launch issues with partners
- Identify when cases require escalation, and engage with higher support tiers to hand off cases
- Document new processes and help validate, maintain and update documentation
- Identify opportunities for process improvements

L2 Application Development Analyst | The Goodyear Tire & Rubber Company

BGC, TAGUIG CITY

OCTOBER 2021 - NOVEMBER 2022

- Provided level II incident resolution in the area of support and document issue resolution for knowledge transfer as appropriate.
- Performed tasks necessary to ensure data integrity and system stability
- Provided support for unit and integration testing of new or changed business/technical processes.
- Configured and implemented 3rd party software packages where minimal customization, enhancement, and testing will be required for integration into existing infrastructure.
- Automated a report in Excel to maximize productivity and save time using Excel VBA.
- Automated notifications in Microsoft Teams using Power Automate.
- Expert on creating a web server SSL Certificate Authority on Windows.
- One of the event designers and planners for the organization

Associate Software Engineer | Accenture

MANDALUYONG CITY

JUNE 2019 - OCTOBER 2021

- Acted as a software detective that provided a dynamic service in identifying and solving issues within multiple components of critical business systems
- Designed and developed application test scripts and RPA robots using UiPath for clients
- Worked closely with other team members in such tasks as troubleshooting and debugging.
- Automated a report in Excel to maximize productivity and save time using Excel VBA.
- Trained for Robotic Process Automation
- Experienced developing on CCB framework
- Knowledgeable on CCB DB model



+63 926 665 8429



yzabelabruceles@gmail.com



yzabelabruceles.github.io

WORK EXPERIENCE

Part-time Multimedia Instructor | STI College

DASMARINAS, CAVITE

SEPTEMBER 2022 - OCTOBER 2022

- Demonstrated a basic understanding of the principles and elements of drawing.
- Prepared and administered grade tests and assignments to evaluate students' progress.
- Demonstrated and verbally articulated ideas and processes in traditional drawing.

Software Developer Intern | AppVenture Inc.

ALABANG, MUNTINLUPA CITY

NOVEMBER 2018 - MARCH 2019

- Developed several APIs on each project using NodeJS.
- Designed and developed reports using MongoDB.
- Collaborated with other developers to identify and alleviate number of bugs and errors in software.
- Redesigned and optimized database schema.
- Developed unit test cases.
- Wrote bug reports.
- Run manual tests

