# Yza Brucelas

### SOFTWARE ENGINEER

## **PROFILE**

I am a dedicated Software Engineer adept at creating new programs and solutions for clients.

Programming, Web Designing, and Arts/Crafts are 3 of my best traits. I really enjoy getting my hands dirty and playing around with code bases. I find it fascinating because the only limit is your imagination. I believe that being creative and resourceful will take you everywhere.

## **EDUCATION**

## Bachelor of Science in Information Technology | STI College

DASMARINAS, CAVITE JUNE 2015 - MAY 2019

- · Participated in school activities (e.g. Into Programming, Tagisan ng Talino, Essay Does IT!, Badminton Competition)
- · Worked for 1.5 years as a student assistant in the school library
- Awarded as the Best Mobile App in our Mobile Development class

## **EXPERTISE**

#### **TECHNICAL**

- 01. DevOps
- 02. CI/CD
- 03. Linux System Administration
- 04. Database Administration

#### 05. Cloud Services

- 06. Software Development
- 07. Web Development
- 08. Automation

#### PROGRAMMING LANGUAGES

- 01. Unix Shell Scripting
- 02. Java
- 03. Python
- 04. Angular
- 05. SQL

#### **TOOLS USED**

- 01. Docker
- 02. Kubernetes
- 03. PowerShell
- 04. Git
- 05. Service Now
- 06. Postman
- 07. UiPath
- 08. Adobe Photoshop & XD
- 09. Microsoft Office Tools
- 10. Google Internal Tools

# WHATIDO





UI Design



Application Support



Photography



Gaming



Arts and Crafts





## WORK EXPERIENCE

# Tech Process Senior Associate | Google Operations Center

BGC, TAGUIG CITY

- · Perform necessary configuration and coding to enable and test new payment services
- · Monitor and troubleshoot partner integrations issues
- Follow documented process flows and playbooks to resolve partner issues
- · Utilize debugging tools to determine root cause, fix or triage partner issues autonomously
- Track and project manage multiple projects simultaneously for partners autonomously
- · Communicate with multiple cross-functional teams in a clear and effective manner
- · Act as a point of contact to discuss post-launch issues with partners
- Identify when cases require escalation, and engage with higher support tiers to hand off cases
- · Document new processes and help validate, maintain and update documentation
- Identify opportunities for process improvements

### L2 Application Development Analyst | The Goodyear Tire & Rubber Company

BGC, TAGUIG CITY OCTOBER 2021 - NOVEMBER 2022

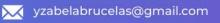
- Provided level II incident resolution in the area of support and document issue resolution for knowledge transfer as appropriate.
- Performed tasks necessary to ensure data integrity and system stability
- Provided support for unit and integration testing of new or changed business/technical processes.
- · Configured and implemented 3rd party software packages where minimal customization, enhancement, and testing will be required for integration into existing infrastructure.
- · Automated a report in Excel to maximize productivity and save time using Excel VBA.
- · Automated notifications in Microsoft Teams using Power Automate.
- · Expert on creating a web server SSL Certificate Authority on Windows.
- · One of the event designers and planners for the organization

### Associate Software Engineer | Accenture

MANDALUYONG CITY JUNE 2019 - OCTOBER 2021

- · Acted as a software detective that provided a dynamic service in identifying and solving issues within multiple components of critical business systems
- Designed and developed application test scripts and RPA robots using UIPath for clients
- Worked closely with other team members in such tasks as troubleshooting and debugging.
- · Automated a report in Excel to maximize productivity and save time using Excel VBA.
- Trained for Robotic Process Automation
- · Experienced developing on CCB framework
- · Knowledgeable on CCB DB model







NOVEMBER 2022 - PRESENT

# **WORK EXPERIENCE**

# Part-time Multimedia Instructor | STI College

• Demonstrated a basic understanding of the principles and elements of drawing.

Prepared and administered grade tests and assignments to evaluate students' progress.

· Demonstrated and verbally articulated ideas and processes in traditional drawing.

## Software Developer Intern | AppVenture Inc.

ALABANG, MUNTINLUPA CITY

DASMARINAS, CAVITE

NOVEMBER 2018 - MARCH 2019

SEPTEMBER 2022 - OCTOBER 2022

- Developed several APIs on each project using NodeJS.
- · Designed and developed reports using MongoDB.
- · Collaborated with other developers to identify and alleviate number of bugs and errors in software.
- Redesigned and optimized database schema.
- · Developed unit test cases.
- · Wrote bug reports.
- · Run manual tests



