

Class ④

Date 10 . Sep. 25

online classes are cheaper and more easier for IBT. less utility costs, no campus management.

BUT is it effective for students?

no experience ↙ ↘ disadvantage in quality of learning

no/less fees

- people pay the cost for the value of this education

- theoretical course = online is fine

- value delivered is changed.

↙ cost reduction

↘ efficiency may inc/dec

- process delivers a value by the steps it takes.

- step activity by whom

- the task is to reconstruct the university accounts system