

ZOHRATUL ZANNAT

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Home: 647-803-4679

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Cell: 647-803-4679

zohra.5624@gmail.com

*Adaptable **Software Developer** with strong critical thinking and communication skills*

SUMMARY OF SKILLS

- Experienced in: C#, Java, Python, JavaScript, UNIX/LINUX Shell Script, Microsoft Office, C#
- Able to create console applications, Windows forms, Oracle SQL Database
- Provides high attention to detail
- Able to work effectively within a team
- Possesses strong time management skills

EDUCATION

Software Engineering Technology, Advanced Diploma

2021 - Present

Centennial College, Toronto, ON

GPA: 4.1/4.5

Courses Completed:

C# Advanced Programming, Software Engineering Fundamentals, Requirements Engineering, Software System Design, Java Programming, Web Interface Design, Client-Side Web Development, Introduction to Database, Unix/Linux Operating Systems, Discrete Mathematics

Academic Projects:

Commuter Buddy Mobile Application

Project Scope: Creating SRS Documentation, Analysing functional and non – functional requirements.

WORK EXPERIENCE

Game Tester (Freelance)

2021 – Present

PlaytestCloud, Berlin, Germany

- Tests every aspects of a game: graphics, text, sound, image, video, animations, etc.
- Provides feedback on the playability (the way users interact with the game) and suggest improvements
- Writes and submits bug reports in a time sensitive manner
- Collaborates with game developers

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Sales Associate (Part-time)

2021 – Present

Winners, Markham, ON

- Provides quality customer service to individuals
- Resolves customer complaints
- Familiar with digital technology and its applications in sales
- Knowledge of management, finance, and business
- Works under pressure
- Knowledge of current trends in the consumer goods sector

Call Center Representative (Part-time)

2021 - 2021

Elemental Data Collection, Ottawa, ON

- Professionally handled over 100 inbound calls per day
- Assisted customers with various queries
- Efficiently solved various problematic scenarios
- Developed strong interpersonal and communication skills