

UX Report

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What's being tested?

The application that is being tested is an student household management tool that at the moment of the testing allows users to register, login, logout, join households, create announcement, view all announcements and filter the said announcement. Admin, on the other hand, can view all the existing households and filter them by providing search string.

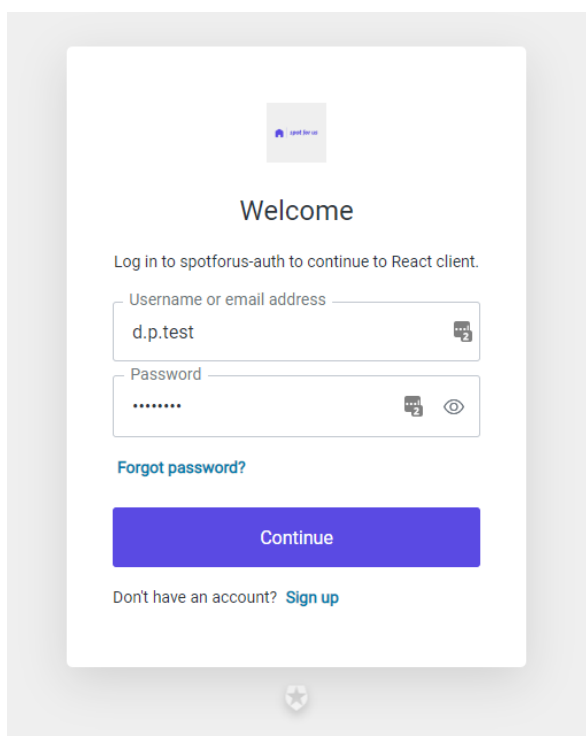
How's it being tested?

The testing methodology consist of 3 users using the application through software for remote control (Team Viewer) for period of 10 minutes each. This way, the developer can precisely see how the user's interact with their product by following the mouse courser and taking into account the time gap between each step of the user. All the test users are aged 18-23 which makes them perfectly suitable for the type of application they are testing.

Results

Test user 1

This user provided positive feedback about the singup/signin process and its design which is customized to match the rest of the application. They also found the joincode page underwelmgin and suggested providing guidance on what is expected (what is joincode, how to get it, how does it look, etc...).



Picture 1, sign in/up screen

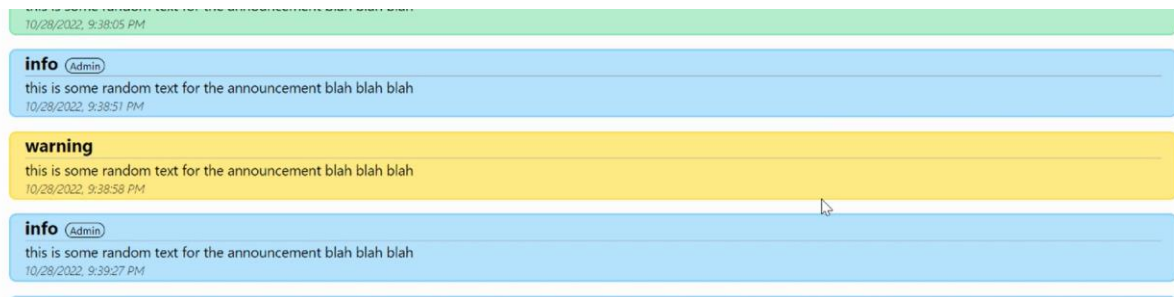
Your join code

Submit

Picture 2, submit joincode component

Test user 2

The second test user noted that it would be nice to have some additional information when using filters/search and there are no results. Right now, if there are no results there is just an empty space. The user believe it would be useful to have text mentioning that the search/filter worked but there are simply no results. The same user liked the distinctive colours for different announcements types. The user also suggested improving the form for adding new announcement and making sure the input is being checked while being typed (the form was still work in progress when the test was conducted).



Picture 3, different colors for different announcement types

Test user 3

The final user did not have any specific suggestions but mentioned the app being confusing since there is no enough labels/information. The user believes it would be useful to have info label on each page or/and component withing the page. In addition, the user would prefer to have confirm pop-up before singing out.

Improvements

The UI will be improved in Sprint 6.