

TEST CASE FOR USER STORY 5

Rating System

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The purpose of this document is to outline the steps to be taken to test the functionality of the User Story 5. The author of this document or Team 96 and its members cannot guarantee the validity of this test if any deviation from the steps described in this document are made.

Contact us page testing

1. Login as a standard user
 - a. Username: customer@drop.it
 - b. Password: test
2. Once you have login, you can click the deliveries menu: <http://52.63.149.254/TIB-Package-Delivery/pages/deliveries.php>
3. Click the More button then feedback button to go to rating page.
4. Once you have click the feedback button, you will be directed to the following link <http://52.63.149.254/TIB-Package-Delivery/pages/rating.php?delivery=42>
5. Enter your feedback in the text box.
6. Click the Choose file button so you can upload an image for complaint.
7. Select the rating stars in order to rate deliver and packaging quality.
8. Click the Submit button to complete the feedback.
9. after submitting, immediately presented with pop-up 'loading' screen, telling the customer "please wait while we submitting your feedback. Thank you!".
10. From here, the feedback and image goes to manager via email.
11. Successfully completed the test.

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