Gustavo Bispo

gustavo.enrollment@gmail.com| +55 (21) 9 8902-4326 | Linkedin

Experience

Technology Support Troubleshooting at Immigration Federal Police   Dec. 2021- Current

Appa Empregos Serviços   Rio de Janeiro, Rio de janeiro, Brazil

- Supported troubleshooting software errors in the International Traffic System.
- Fixed and debug software problems improving user experience.
- Reported software malfunction in Portuguese and English to the superintendence.

Supervisor   Jul. 2018- Jul. 2020

The Church Of Jesus Christ of Latter-day Saints   Salvador, Bahia, Brazil

- Supervised large teams of Brazilians and Americans on procedural issues, career, and behavior development, collecting and reporting data to improve performance.

Education

Software Development Bachelor's Degree   Jan. 2022- Current

Brigham Young University-Idaho   Rexburg, Idaho, U.S.A

- Use Python, C#, HTML/CSS, JavaScript, and SQL.
- Convert software requirement into code
- Teamwork complex program development
- Understand principles of Computer Science fundamentals and design
- Database Management
- Define syntax of programming languages

Web and Computer Programming Certificate   Jan. 2022- Jun 2023

Brigham Young University-Idaho   Rexburg, Idaho, U.S.A

- Web and Application design
- Data Management
- Web design principles proficiency
- Apply new technology and code techniques
- Teamwork applications development
- Updated with new technologies

Pathway Connect Certificate   Jan. 2022- Nov.2022

BYU-Pathway Worldwide   Rexburg, Idaho, U.S.A

- Leadership & Finance Management
- Online Teamwork & collaboration
- 365 Office Package
- English writing & speaking proficiency
- Effective Communication
- Mathematical Reasoning

Skills

- People Management
- Teamwork
- Fast reasoning
- Complex problem solving
- Agile methodology
- Assertive Communication