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Cyber Resiliency Introduction

IBM Z Cyber Vault Overview

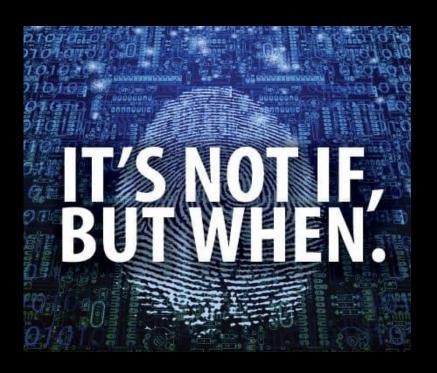
Protecting Your Data

Validating and Recovering Your Data

Next Steps



Absolute resiliency or security is impossible



Systems need to be built for Cyber Resiliency

- ✓ The ability to continuously deliver the intended outcome despite any adverse event or attacks
- Do everything you can to prevent downtime and attacks, plus minimize the impact and potential loss when an event does happen

Sixty percent of businesses victimized by a cyber attack go out of business within six months.¹

FOR BUSINESS

\$4.54M

Average cost of a ransomware attack, not including the cost of the ransom itself.²



\$1M

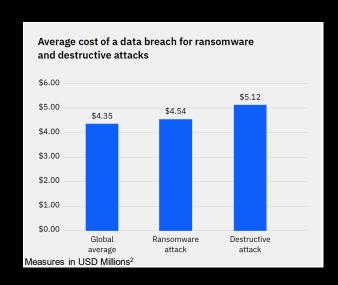
Average difference in cost where remote work was a factor in causing the breach versus when it wasn't.²

29 Days

Savings in response time for those with extended detection and response (XDR) technologies.²

83%

Of organizations studied have had more than one data breach ²



¹CNBC https://www.cnbc.com/2019/10/13/cyberattacks-cost-small-companies-200k-putting-many-out-of-business.html
²Cost of a Data Breach Report 2022 https://www.ibm.com/reports/data-breach

Cyber resiliency solutions should handle a wide range of possible scenarios to reduce the risk of financial losses.

Cyber threats to enterprise data are increasing from a range of different sources including:

Depending on the platform different risks are seen as more or less likely. For core systems running on IBM Z, many organizations believe the greatest risk is a threat from a:

Similar loss or corruption of data is still also possible from other causes such as:

External Malware Infection
External Hacking
Insider Threats

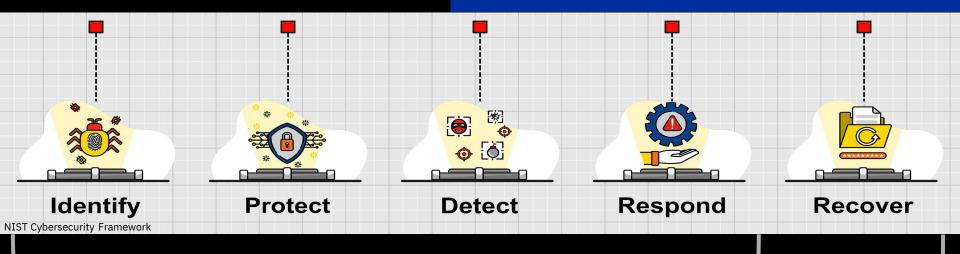
Privileged Insider

Application error Operational error

Furthermore, the pandemic and massive increase in remote working changes some of the risk vectors as access to mainframe systems is more likely from outside the organization controlled networks.

Cyber Resiliency

The ability to anticipate, withstand, adapt to, and recover from adverse conditions, events, stresses, attacks, or compromises on systems that use or are enabled by cyber resources



Cyber Security – *Minimize Risk through prevention*

Cyber Resiliency – Minimize Impact with IBM Cyber Vault

IBM Z Cyber Vault Overview

Robust Cyber Resiliency requires Cyber Security, traditional Business Continuity, and Corruption Protection.

Cyber Resiliency

The ability to *anticipate, withstand, adapt to, and recover* from adverse conditions, events, stresses, attacks, or compromises on systems that use or are enabled by cyber resources

Cyber Security

Encryption zSecure Guardium Qradar

Minimize the risk by preventing access, ensuring immediate detection, and providing rapid response.

Continuous Operations

Parallel Sysplex System Recovery Boost Datasharing Hyperswap

Minimize the risk and recover from outages caused by unplanned system failures and planned maintenance.

Disaster Recovery

GDPS
Automation
System Recovery Boost
Disk Replication

Minimize the impact of disaster level events by providing fast failover.

Cyber Vault

IBM Z Cyber Vault DS8K Safeguarded copy GDPS LCP TS7700

Minimize the impact of corruption events by protecting data, detecting corruption, responding quickly, and providing fast recovery.

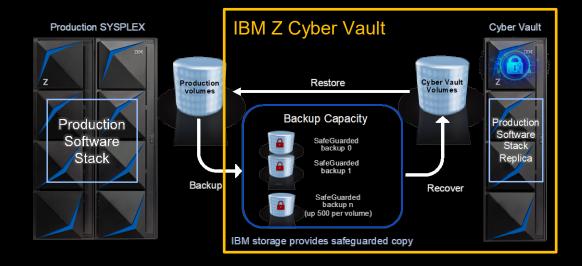
IBM Z Cyber Vault

Principle Idea:

Reduce the time to recovery from days to minutes, by implementing a Data Corruption Protection solution as part of your disaster recovery strategy

Cyber Vault Environment:

- IBM DS8K with Safeguarded Copy provides immutable, consistent pointin-time copies of data.
- GDPS LCP manages the creation, recovery, and restoration of the copies and provides automation to manage those processes.
- IBM zSystems hardware and software provides a secure, isolated environment to perform data validation, forensic analysis, and create offline backups.



Data Validation

Detect data corruption early or certify that the copy is clear



Forensic Analysis

Investigate the problem and determine the best recovery action



Surgical Recovery

Extract data from the copy and logically restore back to production environment



Catastrophic Recovery

Recover the entire environment back to a point in time copy



Offline Backup

Backup copy of the clean environment to offline tape media

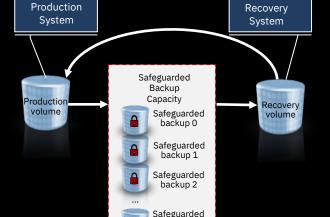


Traditional resiliency solutions don't protect you from logical data corruption.... more is needed.

Protect your data with immutable point in time copies



Detect, Respond, and Recover faster with these critical capabilities



backup n (up

to 500)



Data validation

Regular analytics on the data copy to provide early detection of a problem, or reassurance that everything is



Forensic analysis

Start a copy of the production systems from the copy and use it to investigate the problem and determine the recovery action



Surgical recovery

Extract data from the copy and logically restore back to the production environment



Catastrophic recovery

Recover the entire environment back to the point in time of the copy as this is the only recovery option



Offline backup

Copy the copy of the environment to offline media to provide a second layer of protection

IBM Z Cyber Vault solution



IBM storage

Data volumes and active copies generated and maintained

DS8000 Safeguarded Copy

Immutable backups

TS7700 Virtual Tape with Encryption and/or WORM

Secure air-gapped data vault

IBM Z and Software

The only System with a 99.99999% availability

EAL 5+ certified IBM Cyber Vault for Z LPAR for validation, testing and forensics

Data monitoring, consistency and anomaly detection

Management Software

IBM Security solutions

IBM Services

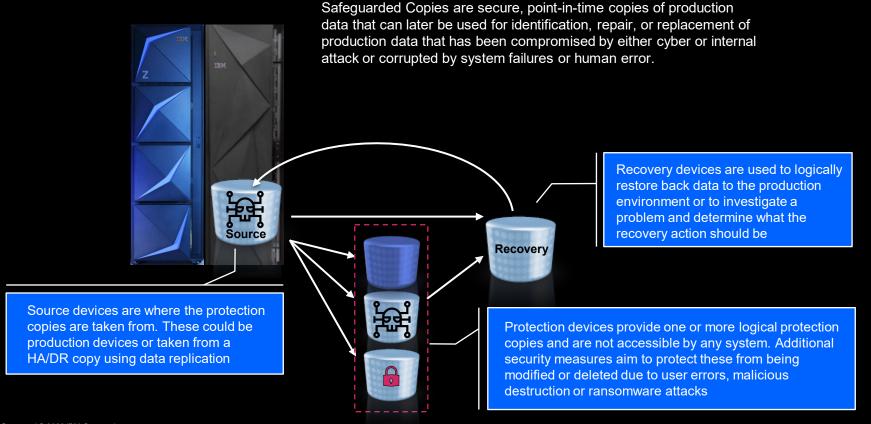
IBM GDPS provides services, clustering technologies, and server and storage replication and automation

Logical Data Corruption (LCP) and Copy Services Manager (CSM) enhancements manage the entire recovery environment

IBM Lab Services risk assessment and deployment services

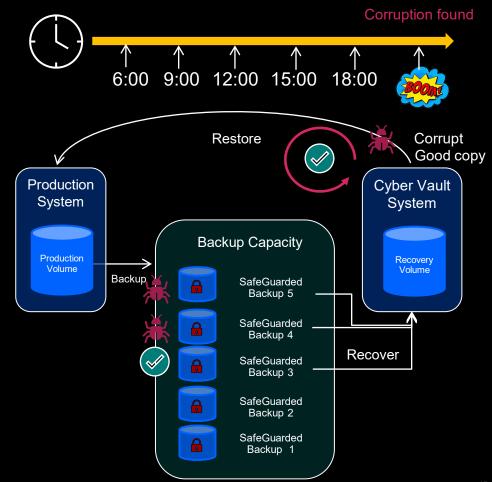
Protecting Your Data

Logical corruption protection copies (Safeguarded Copy)



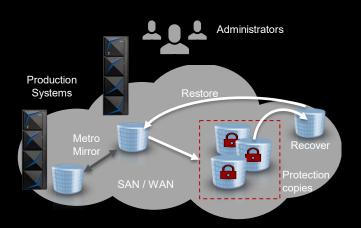
IBM Storage provides SafeGuarded Copy

- Prevent sensitive point in time copies of data from being modified or deleted due to errors, malicious destruction or ransomware attacks.
- Create up to 500 SafeGuarded Backups for a production volume stored in SafeGuarded Backup Capacity, which is not accessible to any server.
- The data is accessible only after a SafeGuarded Backup is recovered to a separate recovery volume.
- Recovery volumes are used with a data recovery system for:
 - Data validation
 - Forensic analysis
 - Restore production data



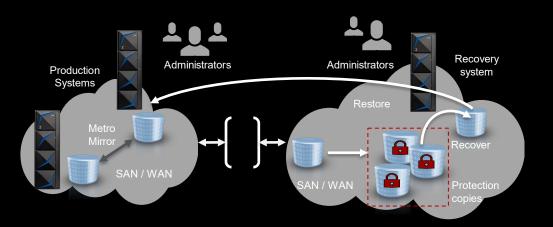
Air gap: Virtual and physical isolation of protection copies

Virtual isolation



- The protection copies are created in one or more storage systems in the existing high availability and disaster recovery topology
- The storage systems are typically in the same SAN or IP network as the production environment

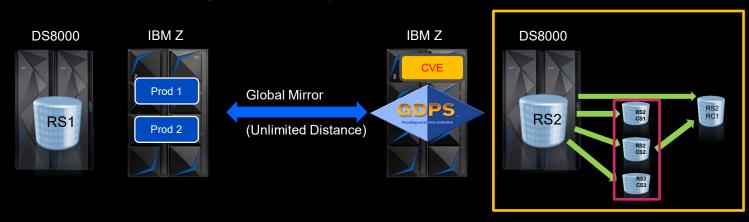
Physical isolation



- Additional storage systems are used for the protection copies
- The storage systems are typically not on the same SAN or IP network as the production environment
- The storage systems have restricted access and even different administrators to provide separation of duties

Safeguarded Copy deployment (examples) Logical Airgap (virtual isolation) with Global Mirror

Safeguarded Copy on DR site



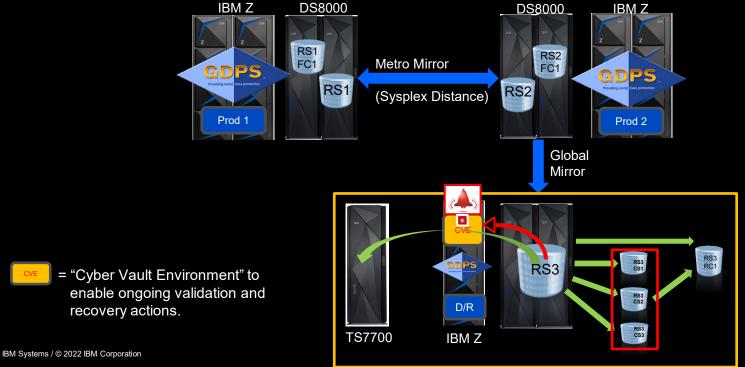
Description:

- Unlimited Distance.
- No performance impact on primary DASD due to asynchronous copy mechanism.
- Cyber Vault environment in the same box as GM secondaries.

Additional Remark:

- In this example the Cyber Vault environment is shown in the DR site. This is advantageous from a performance point of view (no stop of IO's to create consistent copies).
- It also makes use of the MIPS in the DR site.
- BUT: The DR site becomes a "HOT" site (not Cold or Warm any more).

Cyber Vault deployment example Physical Airgap (and Isolation) with Global Mirror



Alert sent in case of anomaly detection. Otherwise copy (optionally) on tape)

Management Solutions for Cyber Vault and Safeguarded Copy



GDPS LCP Manager

GDPS LCP is a feature of GDPS that provides continuous data protection by managing Safeguarded Copies and automating validation and recovery.

- · Manage and monitor Safeguarded Copies
 - Supports Safeguarded Copy in DS8K
 - Captures multiple, secure point-in-time copies of critical production data (referred to as protection copies)
 - Expire Safeguarded Copy Backup
 - Recover Safeguarded Copy Backup
 - Display Volumes of a Safeguarded Copy Backup
- Provides enhanced security features to protect Safeguarded Copies
- Automates data validation and recovery processes

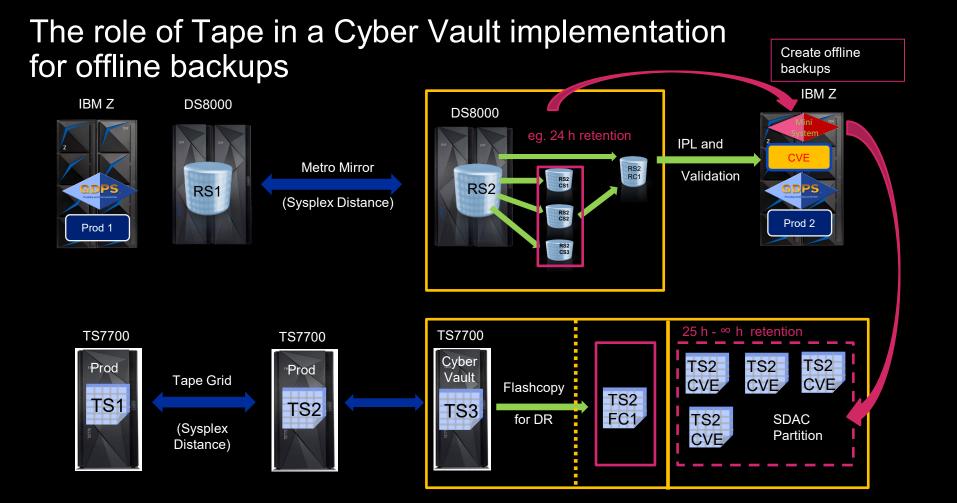


Copy Services Manager (CSM)

IBM Copy Services Manager provides highly secure and efficient capabilities to manage Safeguarded Copy

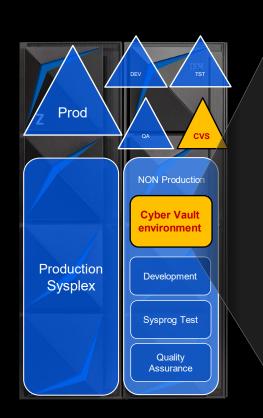
- Manage and monitor Safeguarded Copy sessions
 - Create Safeguarded Copy Backups
 - Expire Safeguarded Copy Backups
 - Recover a Safeguarded Copy Backup
 - Display Volumes of a Safeguarded Copy Backup
 - Terminate a Safeguarded Copy session
- · Provides dual authentication control capability

GDPS and GDPS LCP is the more comprehensive resiliency and cyber resiliency solution



Validating and Recovering Your Data

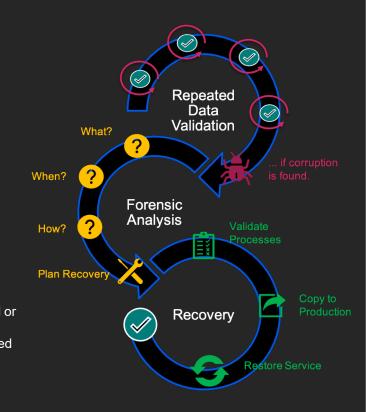
The sooner you identify a problem, the smaller the impact will be



- · Repeatable and Automated
- Time Consistent Copy is clean
- · System is operational

- What, when and how data was corrupted?
- Can't be automated
- Tools may help, application knowledge is required

- Execute Recovery Actions Surgical or Catastrophic.
- Use existing templates and predefined procedures



Stay one step ahead with continuous data validation

Data validation is the process of executing regular analytics to identify a data corruption situation and determine the most convenient recovery action.

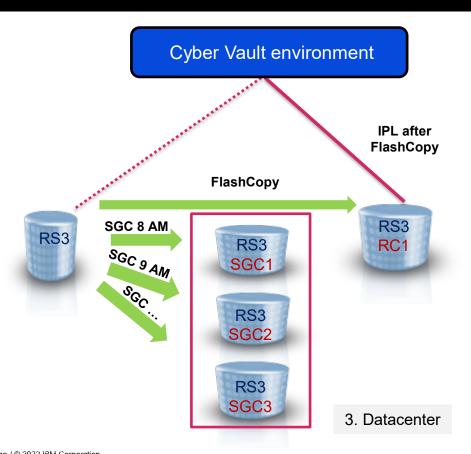
Performing corruption detection and validation processes against a copy of data is more practical than doing this in the live production environment.

Valid data can be sent to offline media to have a reliable and isolated point-in-time copy.

Continuous data validation allows the early detection of a problem or reassurance that a given protection copy is uncorrupted.



IBM Z Cyber Vault – Data validation concept



As often as possible

Type 1: IPL with production image

At least one LPAR per Sysplex is necessary

- System Recovery Boost Upgrade record used for one IPL per day
- Check Sysplex infrastructure

Type 2: Data Structure Validation

- Db2 restart (all data sharing group members), Utilities, Log analysis
- IMS restart (all data sharing group members), Utilities
- Catalog tools (Tivoli, IDCAMS, ISV products)
- VSAM Indexcheck, Datacheck
- DFSMShsm, DFSMSrmm tools
- RACF (IRRUT200), zSecure-Audit
- ISV software (CA1, CA7, ...)

Type 3: Data Content Validation

Customer Application Program

If no issue found (optional): Create tape copy

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Back trace a cyber attack by forensic analysis

The forensic analysis determines what data is corrupted, when the corruption occurred, and which of the available protection copies is the last good one.

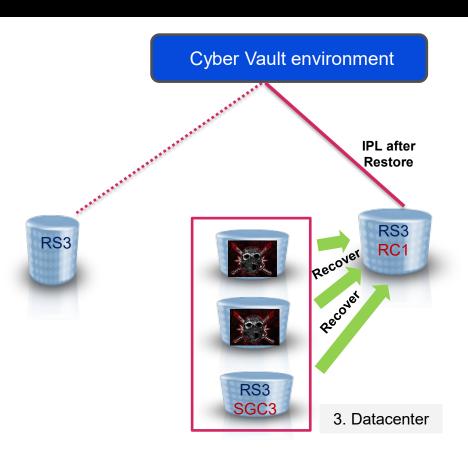
Based on this analysis, it can be determined how to proceed:

- Fix the corruption from within the production environment
- Extract and recover certain parts of the data from a valid backup copy (surgical recovery)
- Restore the entire environment to a point in time that is known to be unaffected by the corruption (catastrophic recovery)

A forensic analysis identifies the cause and scope of a problem before deciding on a recovery action.



Forensic analysis



Determine start of data corruption ...

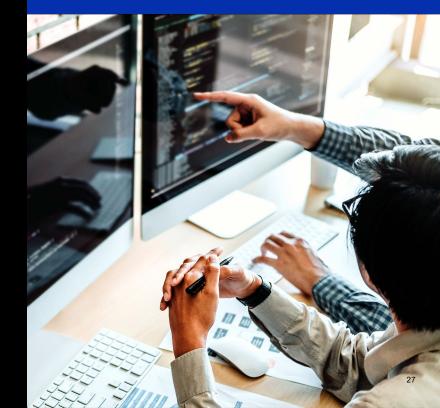
- IPL one Safeguarded Copy after the other to find the last clean copy.
- Understand the problem
 - Run specific data structure and data content analysis on all stored Safeguarded Copies until a "clean" copy is found.
 - Use database tools to analyze databases and logs to fully embrace the scope of the problem
- Identify steps forward
 - Create strategy for recovery dependent on availability of database image copy files.

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Surgical data recovery

Surgical Recovery may be a faster method if only a small portion of the production data is corrupted and if consistency between current production data and the restored parts can be re-established.

Another case for this kind of recovery may occur if the last known good backup copy is too old to restore the complete environment. It may then be desirable to leave most of the production volumes in its present state, and just copy replacement data to correct actually corrupted data. Surgical recovery consists of the extraction of specific data from a valid copy and logically restore it back to the production environment.



Surgical Recovery - Scenarios

Surgical Recovery is rather complex and the execution is dependent mainly on which data is available where for restore and recovery. In case Surgical Recovery needs to be done, the first step is to identify the actual scenario.

- 1. Backups are available in Production
- Image Copy of database exist in the production environment

- 2. Backups are available in the Cyber Vault only
- Image Copy of database does not exist in the production environment
- Image Copies exist on DASD in the Cyber Vault environment

Recover and test in Cyber Vault, send to production

- 3. No Backups are available neither in Production nor in the Cyber Vault environment
- Image Copy of database does not exist in the production environment
- Image Copies do not exist on DASD in the Cyber Vault environment

Recover and test in Cyber Vault, send to production, ensure database integrity

Test in Cyber Vault, recover in production (business as usual)

Catastrophic recovery

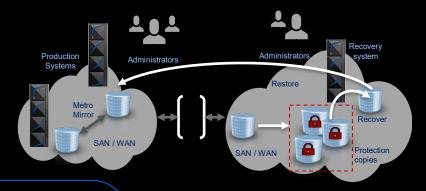
In the case of massive corruption to all or most of the data in the environment, a castastrophic recovery needs to take place.

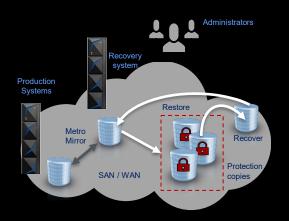
This means a full restore of a "clean" copy from Safeguarded Copy into the production environment needs to be done.

Catastrophic recovery is needed, when forward fixing or surgical recovery is not an option due to the extensive spread of the corruption.



Catastrophic recovery concept





Catastrophic Recovery solutions will vary from client to client. The unifying concept involves full volume restores to a defined point in time for the whole environment.

But it is up to the client if, in this case they start production from the DR site, Metro Mirror Site 1 or Metro Mirror Site 2, to name some options

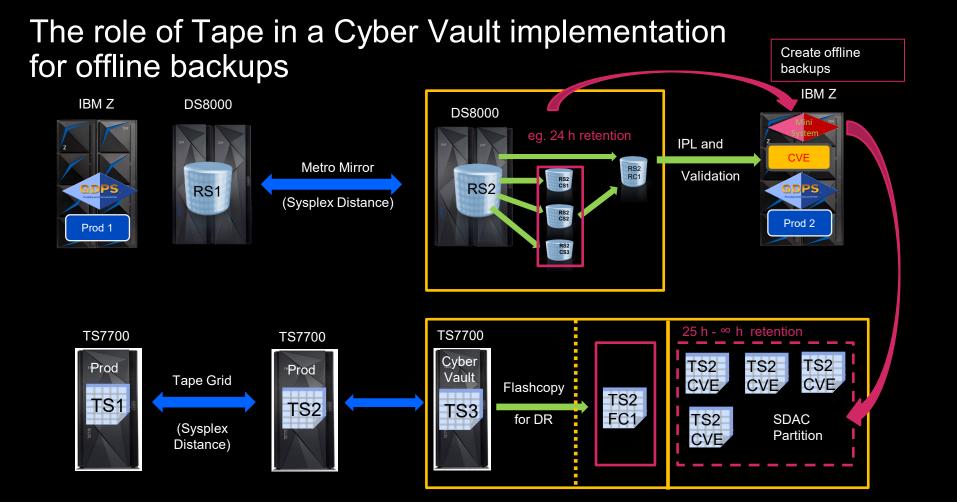
Offline Backups

In the context of Cyber Resiliency and Cyber Vault, additional offline copies provide additional protection. Safeguarded copy gives you the ability to capture and retain upto 500 copies for recovery and restoration from disk. However, you may need to retain some copies for longer.

Storing validated point in time copies on media like virtual tape or cloud object storage gives you a lower cost solution for longer term retention.

Creating offline backups from your IBM Z Cyber Vault extends your ability to restore services from older point in copies.





Next Steps

Deployment services for the IBM Z Cyber Vault

Discovery and Architecture Workshop

- Validate Cyber Vault use case & understanding
- Design technical solution
- Create inputs to produce customized implementation services scope and size

Cyber Vault Installation and Configuration

- Install Cyber Vault components
 - GDPS LCP
 - Safeguarded Copy
 - Cyber Vault environment
- Validate installation completeness
- Basic CV knowledge transfer

Cyber Vault Data Recovery System Validation

- Validate selected system component copy restore capability and use
- Understand operational processes required for CV operation
- Prepare for Cyber Event Usage

Co-requisite services

Z Forward Eligible Services

Cyber Vault forensics and recovery assistance can be provided in support of cyber incidents on a time & materials basis

Discovery and Architecture Workshop

Two or more virtual 2-hour sessions define the IBM Z Cyber Vault architecture that will satisfy your Cyber Resiliency needs and provide a roadmap for achieving your goals.

- → Define cyber resiliency objectives including data retention and recovery time.
- → Understand the current state and gain insights into cyber resiliency gaps and risks.
- → Define success criteria.
- → Design a future state Cyber Vault architecture.
- → Develop and document an approach and roadmap to achieve the future state.

