Giordano Mariano Tubeo

Angono, Calabarzon, Philippines

+639153719253

giordanotubeo4152@gmail.com

linkedin.com/in/giordano-tubeo-182551228

yohzen.github.io

Experience:

Fraud Specialist
TaskUs
June 2023 - Present

Content Moderator
TaskUs
Jan 2023 - June 2023 (5 months)

Technical Support Representative
Harte Hanks
Apr 2022 - Sep 2022 (6 months)

Customer Service Representative
Concentrix
Oct 2021 - Jan 2022 (4 months)

Customer Service Representative
Alorica
May 2021 - Oct 2021 (6 months)

Contact Center Associate
GICF, Inc.
Nov 2020 - Feb 2021 (4 months)

Education:

AMA Computer Learning Center Antipolo

Senior High School Diploma, ICT (JAVA Programming Specialization)

Jun 2018 - Mar 2020

Projects:

· **Billing and Monitoring System** for a shipping line company which was used for system defense for our programming subject during senior high school.

Languages Used: Java & MySQL

Status: Not Deployed

· **Spreadsheet Chat Tracker** which was used by a support team of a financial technology campaign that was later adapted into a centralized tracker to cater the whole line of business.

Languages Used: Spreadsheet variety of code & MySQL

Status: Deployed

Skills:

· GSuite
· JAVA
· MySQL
· ORACLE
· Customer Service
· Technical Support
· Payments Fraud & Risk Prevention