

Giordano Mariano Tubeo

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zyohzen.github.io

Experience:



Fraud Specialist

TaskUs

June 2023 - Present

Content Moderator

TaskUs

Jan 2023 - June 2023 (5 months)



Technical Support

Representative

Harte Hanks

Apr 2022 - Sep 2022 (6 months)



Customer Service

Representative

Concentrix

Oct 2021 - Jan 2022 (4 months)



Customer Service

Representative

Alorica

May 2021 - Oct 2021 (6 months)



Contact Center Associate

GICF, Inc.

Nov 2020 - Feb 2021 (4 months)

Education:

AMA Computer Learning Center Antipolo

Senior High School Diploma,
ICT (JAVA Programming
Specialization)

Jun 2018 - Mar 2020

Projects:

- **Billing and Monitoring System** for a shipping line company which was used for system defense for our programming subject during senior high school.

Languages Used: Java & MySQL

Status: Not Deployed

- **Spreadsheet Chat Tracker** which was used by a support team of a financial technology campaign that was later adapted into a centralized tracker to cater the whole line of business.

Languages Used: Spreadsheet variety of code & MySQL

Status: Deployed

Skills:

- GSuite
- JAVA
- MySQL
- ORACLE
- Customer Service
- Technical Support
- Payments Fraud & Risk Prevention