

Giordano Mariano Tubeo

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zyohsen.github.io

Employment History:



Fraud Specialist

TaskUs

June 2023 - Present

Content Moderator

TaskUs

Jan 2023 - June 2023 (5 months)



Technical Support Representative

Harte Hanks

Apr 2022 - Sep 2022 (6 months)



Customer Service Representative

Concentrix

Oct 2021 - Jan 2022 (4 months)



Customer Service Representative

Alorica

May 2021 - Oct 2021 (6 months)



Contact Center Associate

GICF, Inc.

Nov 2020 - Feb 2021 (4 months)

Projects:

• **Billing and Monitoring System** for a shipping line company which was used for system defense for our programming subject during senior high school.

Implements: Java & MySQL

Status: Not Deployed

• **Spreadsheet Chat Tracker** which was used by a support team of a financial technology campaign that was later adapted into a centralized tracker to cater the whole line of business.

Implements: Spreadsheet syntax & MySQL

Status: Deployed

• **Portfolio website** created to showcase my works and create my branding. Also, to attract future clients and projects based on my skill sets.

Implements: HTML, CSS & Github

Status: Deployed

Skills:

- GSuite
- JAVA
- MySQL
- HTML + CSS
- Customer Service
- Technical Support
- Payments Fraud & Risk Prevention

Education:

AMA Computer Learning Center Antipolo

Senior High School Diploma,
ICT (JAVA Programming
Specialization)

Jun 2018 - Mar 2020