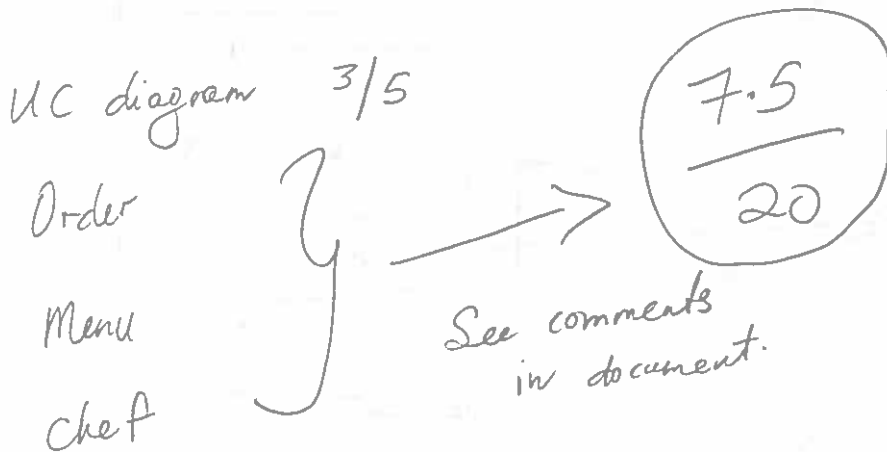


# Pizza Ordering System Use Cases and Diagram

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28:50 → same time



- In many cases your main success scenario list <sup>only</sup> one step, and that one step represents a postcondition. Steps should tell us what happens in the system to achieve success in the use case.
  - Your Extensions, in most cases, listed a requirement without giving the steps.
- Your attempt needs a lot of work.

Customer

Cashier

Manager

Chef

# Pizza Ordering System

## Kiosks

Choose Menu Items

Remove Item

Place Order

## Phone

Choose Menu Items

Remove Item

Place Order

## Menu

Define

Modify

Set Special

Name Item

Set Item Price

Validate Order

View Orders

Mark Order Complete

Part of ordering (-1)

Phone or Kiosk? (-0.5)

3/5

not a UC (-0.5)

Cashier inputs order from customer in store

Scope: Pizza ordering system

Level: user goal

Primary Actor: cashier

Stakeholders and Interests: cashier, customer

Main Success Scenario:

- 1; Cashier inputs order from customer in the store. *such as? (-1)*
- 2; Order is recorded.

Extensions:

- Cashier must be able to change what was ordered *what are the steps? (-2)*

Special Requirements:

- Cashier must be able to input anything on the menu

Cashier inputs order from customer from phone

Scope: Pizza ordering system

Level: user goal

Primary Actor: cashier

Stakeholders and Interests: cashier, customer

Main Success Scenario:

- 1; Cashier inputs order from customer from the phone
- 2; Order is recorded

Extensions:

- Cashier must be able to change what was ordered

Special Requirements:

- Cashier must be able to input anything on the menu

Customer inputs order from kiosk

*Not in UC diagram.*

Scope: Pizza ordering system

Level: user goal

Primary Actor: Customer

Stakeholders and Interests: Customer

Main Success Scenario:

- 1; Customer inputs order from kiosk
- 2; Order is recorded

Extensions:

- Customer must be able to change what was ordered

Special Requirements:

- Customer must be able to input anything on the menu

Cashier receives payment from customers

*→ Not in UC diagram*

Scope: Pizza ordering system

Level: user goal

Primary Actor: cashier

Stakeholders and Interests: cashier, customer

Main Success Scenario:

- 1; after inputting an order, the application determines what the customer must pay
- 2; the payment is paid

Extensions:

- application must handle tax

Customer views menu from kiosk

Scope: pizza ordering system

Level: user goal

Primary Actor: customer

Stakeholders and Interests: customer

Main Success Scenario:

1; Customer requests to view menu from the kiosk

2; Customer views the menu from the kiosk

Special Requirements:

- Customer must be able to view entire menu

Customer removes a selection while ordering

Scope: pizza ordering system

Level: user goal

Primary Actor: customer

Stakeholders and Interests: customer

Main Success Scenario:

1; customer removes an item from their order

Extensions:

- Customer must be capable of removing a selection at any time prior to confirming the order.

Special Requirements:

- Customer must be capable of continuing ordering after removing a selection

Cashier removes a selection from an order *already made and paid for?*

Scope: pizza ordering system

Level: user goal

Primary Actor: cashier

Stakeholders and Interests: cashier, customer

Main Success Scenario:

1; Cashier removes an item from an order

Extensions:

- Cashier must be capable of removing a selection at any time prior to confirming the order.

Special Requirements:

- Cashier must be capable of continuing ordering after removing a selection

Cashier validates order

Scope: pizza ordering system

Level: user goal

Primary Actor: cashier

Stakeholders and Interests: cashier, customer

Main Success Scenario:

1; After completing an order, cashier validates that this is the entire, correct order

2; Cashier confirms order

*What does correct mean?  
(-0.5)*

Customer validates order

Scope: pizza ordering system

Level: user goal

Primary Actor: customer

Stakeholders and Interests: customer

Main Success Scenario:

- 1; After completing an order, customer validates that this is the entire, correct order
- 2; Customer confirms order

Chef views an order

Scope: pizza ordering system

Level: user goal

Primary Actor: chef

Stakeholders and Interests: chef, customer

Main Success Scenario:

- 1; Chef views an uncompleted order

*insufficient steps / details (-5)*

Chef marks order as completed

Scope: pizza ordering system

Level: user goal

Primary Actor: chef

Stakeholders and Interests: chef

Main Success Scenario:

- 1; After an order is finished being made, a chef marks the order as completed

*steps?!*

Manager defines a new menu

Scope: Pizza ordering system

Level: user goal

Primary Actor: Manager

Stakeholders and Interests: Manager

Main Success Scenario:

- 1; A new menu is created by the manager

*steps!?*

Manager modifies an existing menu

Scope: Pizza ordering system

Level: user goal

Primary Actor: manager

Stakeholders and Interests: manager

Main Success Scenario:

- 1; manager is able to change the contense of an already existing menu

Manager sets the special item on an existing menu

Scope: Pizza ordering system

Level: user goal

Primary Actor: manager

Stakeholders and Interests: manager

Main Success Scenario:

- 1; manager is able to change an item to be the special in an already existing menu

*Steps*

Manager names an item for a menu and adds it to the menu

Scope: Pizza ordering system

Level: user goal

Primary Actor: manager

Stakeholders and Interests: manager

Main Success Scenario:

- 1; a new item is created with the specified name in the menu *this is a postcondition*

Manager sets the price for an item on a menu

Scope: Pizza ordering system

Level: user goal

Primary Actor: manager

Stakeholders and Interests: manager

Main Success Scenario:

- 1; the price is set/changed for an item on a menu by the manager

Manager defines a menu

Scope: pizza ordering system

Level: user goal

Primary Actor: manager

Stakeholders and Interests: manager, customer

Main Success Scenario:

- 1; Manager requests a new menu initialization
- 2; System displays a new menu with no items

*creates*

Manager sets an existing item as the special for the day

Scope: pizza ordering system

Level: user goal

Primary Actor: manager

Stakeholders and Interests: manager, customer

Main Success Scenario:

- 1; Manager sets an item to be the special for the day

*what about groups of items.*

Special Requirements:

- Manager may change the price of the item