JEROME SHAKILA R

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CORPORATE AGENCY MANAGER

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

STRENGTHS AND EXPERTISE

P&L Management Business Development Strategic Planning Financial Reporting
Negotiation Skills
Client Relationship Management

Team Leadership Communication Operations Management

PROFESSIONAL EXPERIENCE

HDFC Life Bancassurance Channel- HDFC BANK Corporate Agency Manager

October 2018 - Present

Demonstrated exceptional leadership by overseeing nationwide operations, resulting in a phenomenal growth rate of 120% within two years. Played a pivotal role in spearheading the conception and execution of subscription video-on-demand over-the-top streaming products.

Target Achievement:

• Drive sales and achieve targets through the assigned bank branches.

Sales Support:

• Support the Branch staff in his sales effort, in terms of generating benefits illustrations, accompanying on client calls if required etc.

Relationship Management:

- Engage an open and trusting relationship with the Branch staff
- Engage the employees of the bank branches in regular discussions to transfer knowledge about insurance, product offerings and understand their issues/concerns about selling insurance
- Ensure that all service requirements are met, medicals facilitated and customers are satisfied.

Lead Generation:

• Spearhead all lead generation initiative from the bank – whether through walk in, datamining, referrals and others.

SKILLS

- Achieving target by enhancing customers relationship.
- · Good at financial planning.
- · Addressing all complaints and suggestion from customer and taking necessary actions to solving it.
- · Good communication skills.

CONTESTS PARTICIPATED & AWARDS

- Participated in the Contest "UPSELL KE SAMRRAT" in September 2020 and received the Certificate of Appreciation.
- Received a Wooden Trophy "UPSELL TOPPER" for the exemplary Performance in Upsell Business ytd December 2020.
- Received Bronze Club Certificate for the Step Up Employee Certification for Sales (April 2021).
- Received a Wooden Trophy "MARKET SHARE" for maintaining 100% Market Share in Branch Banking in the FY 20 - 21.
- Received a Bronze Award "UPSELL TOP PERFORMER" for the exemplary Performance in Upsell Business in the FY 20 -21.
- Received Bronze Club Certificate for the Step Up Employee Certification for Sales (April 2022).
- Received Top Notcher Award for the exemplary Performance in Top Line Business in the FY
- Received Bronze Club Certificate for the Step Up Employee Certification for Sales (April 2023).

PERSONAL TRAITS

- Ability to learn new things and adapt to new technologies.
- Ability to plan and organize a team.
- Ability to understand problem domain and give solution to that problem.
- Easy to get adaptable to new surroundings.
- Ability to perform Multi Tasking

EDUCATION

Manipal Global Education Services, Bangalore

PG Diploma in Insurance - 8 CGPA

2018 - 2019

PSNA college of Engineering & Technology, Dindigul

B.E. Electronics and Communication Engineering - 7.58 CGPA 2014 - 2018