

Manufacturing Warranty

What is covered

This warranty covers any defects in materials or workmanship excluding private installation.

1. Scratches (which is visible 1 meter away, spotted within 20 seconds)
2. Leaking
3. Rattling
4. Not sliding properly

Panoramic will only except responsibility for defects/ damages clearly noted on delivery note on the time of delivery.

How Long Coverage Lasts

This warranty runs for 6 months from the date your product is delivered.

What is not covered

Panoramic will not be held liable for damage incurred during fitment or for sizes ordered incorrectly

Panoramic will not be held liable for glass breakages.

If you require Panoramic to come out and see the defects and it is not a Panoramic Fault, a call out fee will be charged.

What Panoramic will do

Panoramic will repair any window that proves to be defective in materials or workmanship. In the event repair is not possible, Panoramic will replace the window with a new product.

How to Get Service

Contact our Sales Team or the Panoramic Admin staff by calling 011 892 4048/ 082 567 7485 or emailing info@panoramic.co.za or reception@panoramic.co.za

How statutory Law applies

This Warranty gives you specific legal rights as per South African Law.