

Zachariah Bunkum-Shields

I am a motivated Restaurant Manager currently working at KFC looking to start the next step in my career.

Work Experience;

KFC 2015-Present;

Held multiple roles within the company, started as team member and moved into a junior management role in 2016, progressing up to Assistant Manager in 2019 and then Restaurant Manager in 2021, which is the current role I am in.

Skills:

- Building Rosters, managing a teams that varied in size from 40-90 members.
- Hiring, onboarding & training new team members
- Managing the P&L, balancing costs and Managing cash handling and cash handling procedures
- Computer skills, proficient in all Microsoft Office programs, particularly Word & Excel.
- Managing a ticketing system of customer feedback and complaints to ensure all customers were contacted and had any issues resolved within 24 hours.

Education:

Finished Year 12 at North Lakes State College in 2015

First aid & cpr certified

Zachariah Lee Bunkum-Shields

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