# Schedule an appointment

## Customer

```
                                    ●
                                    │
                                    ▼
                            ┌──────────────────┐
                            │  Customer Login  │
                            └──────────────────┘
                                    │
                                    ▼
                            ┌──────────────────┐
                            │ Make appointment │
                            └──────────────────┘
                                    │
                                    ▼
┌────────────────┐              ◇◇◇◇◇◇◇◇◇
│ Customer inputs│◄── Yes ───◇           ◇──── No ────┐
│ time, and      │◄──Enter New ◇◇◇◇◇◇◇◇◇               │
│ service        │   time    have a preferred time?   │
└────────────────┘                                    │
         │                                            ▼
         ▼                                   ┌──────────────────┐
    ◇◇◇◇◇◇◇◇◇                                │ Present available│
 ◇           ◇◄── No                         │ appointments to  │
    ◇◇◇◇◇◇◇◇◇                                │ the customer     │
  Is the time available?   Yes               └──────────────────┘
         │                  │                         │
    Show times              │                         ▼
         ▼                  │                    ◇◇◇◇◇◇◇◇◇
┌──────────────────┐        │                 ◇           ◇
│ Display available│        │                    ◇◇◇◇◇◇◇◇◇
│ times            │        │                         │
└──────────────────┘        │              Customer picks a time
         │                  │                         │
         ▼                  ▼                         │
    ◇◇◇◇◇◇◇◇◇          ┌──────────────────┐           │
 ◇           ◇── Yes ─►│ Customer confirms│◄──────────┘
    ◇◇◇◇◇◇◇◇◇          │ time             │
compatible time found  └──────────────────┘
         │                       │
        No                       ▼
         ▼              ┌──────────────────┐
┌──────────────────┐    │ Appointment      │
│ Customer is put  │    │ scheduled        │
│ in the waiting   │    └──────────────────┘
│ list             │             │
└──────────────────┘             │
         │                  ◇◇◇◇◇◇◇◇◇
         └─────────────► ◇           ◇ ◄──┘
                            ◇◇◇◇◇◇◇◇◇
                                 │
                                 ▼
                                ◉
              Customer doesn't pick a time
```

Phase