

ZACHARY GOLD

FULL-STACK SOFTWARE ENGINEER

zacharygold@gmail.com \ \ [LinkedIn](#) \ \ [GitHub](#) \ \ [Portfolio](#) \ \ New York, NY

Technical Skills: JavaScript | Python | Flask | React | Java | express.js | postgresSQL | AWS & Cisco Certified

Relevant Skills: Google Suite | Data Analysis | Client Management | Customer Service

PROJECT EXPERIENCE

SUPERGOODENOUGH | Javascript | Python | Flask | React | Redux | Docker

[GitHub](#) \ \ [Live](#)

- Clone of [thecrag.com](#), providing a platform for crowdsourcing rock climbing information
- User can post new climbing routes, as well as ascent reports
- Social Features, search & filtering, and more granular location hierarchies are a WIP

HEAPLEAK | Javascript | Python | Flask | React | Redux | Docker

[GitHub](#) \ \ [Live](#)

- Group project clone of [stackoverflow.com](#)
- User can ask questions, post answers, add or remove tags to their questions, and save answers

WORK EXPERIENCE

ADELPHI UNIVERSITY | *Endpoint Integration Engineer* | Garden City, NY

February 2020 – December 2021

- Maintained a multi-campus environment comprised of approximately 10,000 endpoints alongside technology specialists and customer service specialists
- Deployed, maintained, troubleshooted, and repaired University-owned networked equipment, including mobile and IOT devices
- Administered critical production servers and performed their scheduled maintenance (both on-premise and in cloud environments)
- Provided specialist-level customer service and integrated support to the University community, including various members of the Executive Leadership Team and University Board of Trustees
- Seamlessly transitioned (during COVID-related shutdown) approximately 1,000 University employees from an on-premise work modality to a remote work modality in a narrow timeframe and with limited IT resources
- Supervised multiple capital projects from conceptualization to completion, delivering on-time and under budget (last project was delivered approximately 20% under budget)
- Trained and supervised student employees, both direct reports as well as student personnel working at the University Helpdesk, and prepared and coordinated various training programs provided to the University Faculty, Administration, and Staff
- Cross-trained in Systems Management Platforms, Telecom(Alcatel), and Information Security

ADELPHI UNIVERSITY | *Remote Site Technician* | New York, NY

July 2019 – January 2020

- Provided on-site support for Manhattan Campus
- Coordinated with Main Campus IT teams to deploy software and hardware updates
- Served as a knowledge management resource for students, faculty, and staff

ADELPHI UNIVERSITY | *Paid Intern* | Garden City, NY

June 2013 – June 2019

- Worked in an office environment with technology specialists and customer service specialists
- Gained working knowledge of troubleshooting operating system software, iOS, and Android devices

EDUCATION

App Academy \ \ Full Stack Web Development

Completed 08/2024

Adelphi University \ \ *B.S- Information Systems* | Garden City, NY