

Zachariah Legesse

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references available upon request

SKILLS

- Skilled in both independent and collaborative work environments
- Capable of leading and managing teams to achieve project goals
- Competent at finding the most efficient ways to complete a task
- Companionate and empathetic to people in need of assistance
- Patient and understanding with people of different backgrounds and needs

EDUCATION AND CERTIFICATIONS

Bachelor of Computer Science

The University Of Guelph • Guelph

Ongoing

High School Diploma

Center Wellington District High School • Fergus

Completed

Smart Serve

Alcohol and Gaming Commission of Ontario • Ontario

Completed

WORK EXPERIENCE

Front End Supervisor

FreshCo • Fergus, Ontario

Mar 2022 - Present

- Oversee teams of up to 7 and organize their tasks and their scheduled breaks
- Prioritize and schedule personal duties around the needs of customers and coworkers
- Trusted to handle and count thousands of dollars each shift
- Resolve all customer complaints with respect and understanding
- Ensure the highest level of customer service

Cashier

FreshCo • Fergus, Ontario

Jan 2020 - Mar 2022

- Patiently interacted with each customer and handled their groceries with care
- Prioritized efficiently whenever possible
- Treated each customer personally and professionally with kindness

File Maintenance Team
FreshCo • Fergus, Ontario

Aug 2022 - Jan 2023

- Worked as a team to ensure a consistent experience for customers
- Updated and maintained current pricing and product files
- Completed work independently and collaboratively, and managed my own workload

Health and Safety Team
FreshCo • Fergus, Ontario

Aug 2022 – Present

- Establish a safe store experience for customers and coworkers
- Directly report any health and safety threats to management
- Ensure that employees are following safety guidelines and are meeting expectations

AWARDS AND HONOURS

Honours Roll

I have been an honours student every year for the past 5 years

Most Deserved Player

Recognized with the “Most Deserved Player” award on my curling team for demonstrating leadership and advocating for fair treatment among team members

IMPORTANT NON-WORK EXPERIENCE

Game Development Team

I helped lead a student team in the creation of a video game over the course of a semester

Responsibilities:

- Coordinated tasks and shaped the overall vision of the project
- Ensured team members met deadlines and exceeded expectations
- Distributed work amongst and facilitated communication between 3 different teams of peers