Zachary Artman

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EDUCATION

University of San Diego

May 2024 – Dec. 2025

San Diego, CA

Master of Science in Applied Artificial Intelligence

Aug. 2021 – May 2024

 $\mathbf{rug.} \ \ 2021 - \mathbf{ruay} \ \ 2024$

San Diego, CA

University of San Diego

Bachelor of Arts in Computer Science

• Departmental Honors in Computer Science, Magna Cum Laude

• 3.96/4.0 Major GPA, 3.75/4.0 Cumulative GPA

• Organizations: Association for Computing Machinery, Phi Kappa Theta

SKILLS & INTERESTS

Technologies: Python, Java, JavaScript, HTML, CSS, SQL, Git, Linux

Skills: Communication, Time Management, Complex Problem Solving, Agile Methodologies

Interests: Artificial Intelligence, Scuba Diving, Automation

Experience

IT Manager

Jan 2021 – Present

Las Olas Yoga Studio

Fort Lauderdale, FL (Remote)

- Led the implementation of WellnessLiving CRM, enhancing client management, engagement, and operational efficiency; later led a migration to Momence CRM with zero downtime.
- Conducted training sessions for staff on new systems and managed all aspects of IT support and troubleshooting, achieving high system availability and user satisfaction
- Collaborated with management to tailor CRM functionalities to business needs, improving client tracking, reporting, and interfacing capabilities.
- Automated marketing processes through CRM, creating multiple funnels that send targeted automated texts and emails at different stages, enhancing client engagement and retention.

Software/QA Engineer Intern

Jun. 2023 – Aug. 2023

Teledyne RD Instruments

Poway, CA

- Led the overhaul of a MySQL data visualization application, utilizing reverse engineering to save at least 22 full engineer working days per year.
- Collaborated with engineers to optimize an automation testing program, enhancing UI, boosting compatibility, and reducing manual intervention for improved reliability in manufacturing processes.
- Optimized automated testing software, achieving substantial reductions in task performance time and significantly boosting overall manufacturing productivity.

Engineering Intern

May 2022 – Aug. 2022

Fort Lauderdale, FL

PoEWit Technologies

- Demonstrated expertise in debugging and programming circuit boards using Python.
- Developed and tested energy-efficient lighting products using Power over Ethernet (PoE) technology.
- Created software documentation, including design specifications and technical reports.

PROJECTS

Flight Booking Simulator | Java, SQL, CSS

December 2023

- Led the development of an object-oriented Flight Booking System to manage flights, passengers, and airports for administrators, and offering a comprehensive suite of features for user bookings, modifications, and flight history access.
- Leveraged MySQL for robust data management and integrated object-oriented programming principles in Java for the system's development.

FairGlobalShare Expenses | Python, JavaScript, HTML, CSS

January 2023

- Developed a web application for expense sharing, enabling users to input a receipt and calculate fair distribution of costs among participants. Supports dynamic addition/removal of bill items and proportional tax/gratuity calculations.
- Integrated multi-currency support, catering to international usage. The application facilitates fair expense splitting by accurately converting costs and validating post-conversion calculations for global travelers.