

ZACH OZER

Brooklyn, New York · zach@theozer.com · (210) 725-8636

SUMMARY

Hands-on engineering executive known for tackling the hardest problems and delivering concrete results. Track record of scaling B2B2C and developer tool companies from pre-seed through IPO and acquisition. Currently shipping high-precision AI products to millions of users at Column Tax.

EDUCATION

June 2007

Massachusetts Institute of Technology, Cambridge, MA
Bachelor of Science in Computer Science and Engineering · Minor in Political Science

RECENT EXPERIENCE

Jun 2022 –
Present

Column Tax (Acquired by **Aiwyn**), New York, NY

VP of Engineering. Scaled team, processes, and systems to become the 7th largest tax preparer in the US, processing over \$1B in refunds across IMM tax returns with 100% uptime during peak season. Owned AI strategy for high-precision use cases: tax calculation formula writing and document OCR. Co-author of **TaxCalcBench**, a benchmark for frontier model's ability to perform tax calculation. Transformed engineering practice with AI-assisted workflows: LangChain agents, Cursor, Claude Code, automated QA with 100% coverage, and agent-optimized development practices. Architected AWS multi-account infrastructure achieving SOC2 and NIST 800-53 compliance. Presented to board and prepared investor materials.

Mar 2018 –
Sep 2021

Clubhouse Software, New York, NY

VP of Engineering. Grew ARR from \$1M to \$10M. Established engineering standards to support 99.99% uptime for 10,000s concurrent users across 1,000s of companies. Led roadmapping and capacity planning for product and engineering organization. Implemented career development framework for a 75-person organization. Prepared investor decks and presented at board meetings.

Nov 2012 –
Sep 2017

Compass (IPO 2021), New York, NY

Director of Engineering. First employee of the nation's largest real estate brokerage; scaled product and engineering from pre-seed through Series E, growing team to 120 with 60 direct reports. Introduced engineering best practices: code review, continuous deployment, RFPs for tech specs, and sprint retrospectives. Built a listing ingestion pipeline with distributed image processing and address normalization that processed more than 10 million images per day. Developed geographic expansion strategy including localization and domain migration. Architected and maintained an application framework for APIs.

May 2009 –
Nov 2012

JW Player (Acquired by **Connatix**), New York, NY

Tech Lead. Authored JW Player for HTML5 and Flash. Designed JavaScript API and skinning system used by millions of sites. Developed a scalable video analytics system that reported data for 25% of all video watched on the internet. Promoted organizational mission as member of WHATWG committee for HTML5 video standard.

July 2008 –
April 2009

ON Networks, Austin, TX

Senior Application Developer. Engineered a system for load balancing video transcode workflows across a heterogeneous compute cluster. Designed a new content management system for television metadata.

June 2007 –
July 2008

JPMorgan Chase, New York, NY

Business Analyst. Conceived and developed a real-time market modeling application.

May 2006 –
August 2006

Campusfood.com (Acquired by **GrubHub**), New York, NY

Software Engineer. Launched a project to collect menus for every restaurant in the US.

SKILLS

Python, TypeScript, React, Ruby, Java, SQL, PostgreSQL, MongoDB, DynamoDB, AWS (EC2, RDS, S3, Athena, EMR), GCP, Terraform, Heroku, New Relic, SOC2, Vanta

PERSONAL INTERESTS

2008 – Present

IvyGate Blog, CEO.

2004 – 2007

The Tech, Chairman. Organizational head for MIT's oldest and largest student newspaper, supervising 150 active staff and managing board meetings.

News junkie. Lifehacker. Reluctant runner. BBQ enthusiast. Sci-Fi Aficionado.