

Group 11 Heuristic Review - CourseSearch

Zach Bachiri

1. **Aesthetic minimalist design:** Headers for each section(administrative, meeting times, etc) are not immediately clear, since they are the same font size as all the other text. Increasing the size or making it bold could create more of a hierarchy. *Minor.*
2. **Match between system and the real world:** I first tried to search for IS4300 in the course number field, as that's how I usually refer to it, and how it is referred to in the task, but that doesn't work as you can only search the number. Could allow users to search with the 'IS' prefix, or make it more clear it's only the number. *Minor.*
3. **Error prevention:** I did not at first realize that the 'Department' field defaulted to Bouve. When searching I wasn't getting research and realized it was because I was on Bouve. That field should probably have an empty state to begin. *Major.*
4. **Help users recognize, diagnose, and recover from errors:** When I click 'View Calendar' nothing happens. *Minor.*
5. **Visibility of system status:** When I click 'Register' I don't see anything happen. Did I get registered? It should indicated that in some way. *Major.*
6. **Flexibility and efficiency of use:** Having a dropdown for the professors may be difficult for users to easily find a professor, since the list will be so long. Perhaps adding some sort of autosuggest, or another type of field could help. *Major.*
7. **User control and freedom:** The 'Clear criteria' field does not seem to do anything. *Major.*
8. **Error prevention:** Both of the time fields default to 12am and there is no empty option. What if I just want to look for class after a certain time? *Minor.*
9. **Flexibility and efficiency of use:** It's good that you show results next to the search criteria. This allows users to see what they searched for and alter criteria and immediately see the effect. *Good.*
10. **Help users recognize, diagnose, and recover from errors:** Nothing ever shows up in the 'Your search criteria' box. I am not sure if I am not doing something correct, or if it isn't working, or if nothing is meant to show up. *Minor.*
11. **Match between system and the real world:** Seems like 'Attributes and Distinctions' are attributes for a course, so I'm confused why it's not in the course box. Speak the user's language. *Minor.*
12. **Help users recognize, diagnose, and recover from errors:** Error message when there are no results is not very descriptive. *Minor.*

Group 11 Heuristic Review - WhyNot?

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1. **Aesthetic minimalist design:** Clear homepage with good hierarchy. *Good.*
2. **Match between system and the real world:** After submitting my reflection, I wasn't sure what was meant by 'Receive a challenge.' Could be more descriptive as to what a challenge might look like and what it will entail. *Minor.*
3. **Recognition rather than recall:** On the list of reflections, I was unclear about who submitted those reflections. Are they all mine, or are they thing that other users have submitted? Could make that clear with labeling of some sort. *Major.*
4. **Consistency and standards:** What is the difference between receiving a challenge and completing a challenge? Under the complete challenge tab it says receive a challenge. Those should be consistent. *Major.*
5. **User control and freedom:** I clicked the "WhyNot?" button in the top left and nothing happened. I assumed I would be brought to some home page. *Minor.*
6. **User control and freedom:** Once you expand a challenge on the view reflections page, you cannot un-expand it. This could definitely become an issue when there is more than one reflection. *Major.*
7. **Flexibility and efficiency of use:** I want to be able to pick a new challenge from the Complete a challenge page. Not sure if this is just because there is only one option in this prototype. *Minor.*
8. **Match between system and the real world:** There is no explanation of what
9. **User control and freedom:** Clear tabbing makes allows the user to always know where they are. *Good.*
10. **Consistency and standards:** Says you can add a challenge to the "pool of possible challenges" but I don't know where that is or how to get there. I imagine it would be under the complete a challenge tab. *Major.*