

CUSTOMER (First & Last Name):	
Lead CM Name:	
Multiple Craftsmen:	

## **SERVICE PATH**

- ✓ Call evening before, adding notes in app
- ✓ Click **ON MY WAY**
- ✓ Be early or at least On-Time
- ✓ Click START APPOINTMENT
- ✓ Use AHS Approach & Shoe Covers
- ✓ Confirm project & **Get Signatures** on Estimate & Win Estimate to create Invoice
- **✓** Before Picture
- ✓ Complete Job & Clean up
- ✓ After Picture
- ✓ Ask if 100% Complete
- ✓ **Get Signature** on Invoice & **Collect Payment**
- ✓ Click COMPLETE APPOINTMENT
- ✓ Say "Thank You for Choosing Ace Handyman Services," ask fro Review, & remind the customer to request you by name next time

DATE	TIME IN	LUNCH OUT	LUNCH IN	TIME OUT	BILLABLE HOURS	NB HOURS
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/						
/						
/						
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<ul><li>CONSULTATION</li><li>Free Estimate</li><li>Consultation Fee Collect</li></ul>	ted	☐ Craftsman Sent Estimate to Customer ☐ Office Needs to Send Estimate
<ul><li>JOB</li><li>☐ Job Complete</li><li>☐ My Assignment Complete</li><li>See Lead Craftsman's Paperw</li></ul>	ete ork for Detail	☐ Job <b>Not</b> Complete ☐ Follow up Needed From Office ☐ Office Needs to Send Additional Estimate
Invoice #	TION (Attach Check & Receipts)  (if commerical) PO/W( TOTAL coll Check No: Office Initials Cash Received: O Processed in Field O Office No O Yes O No \$ Serv	lected \$
NOTES		

O Invoice Review/Dispatch O Payment Posted/Both O Receipts Entered/QBO O Time, Mileage, OOP Entered/QBO O Thank You Not Sent **February 2020** © **Ace Handyman Franchising, Inc.**