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**Beta Testing Form**

**Name:** Loisa M. Dahilig\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**User type:** Doctor (Clinic employees and clinic administrators)

**Good day**! 😊 If you can't remember, we are the researchers that provided you with the survey in developing a system called Mentalit-E, which is an Online Mental Health Services Platform in the Philippines. We are happy to share that we are close in finishing the development. However, before finalizing the system, we are asking for your help in testing its functions. Therefore, the results from your testing efforts will evaluate and contribute towards its efficiency and effectiveness.

**PART I. Instructions:** Please open your internet browser and access through www.mentalit-e.com. After navigating through the website’s functions, please fill up the necessary form below.

|  |  |  |
| --- | --- | --- |
| **Module** | **Feedback (please select only one)** | **Suggestions/Comments (if any)** |
| Register | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Login | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Forgot password | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Clinic Application  (i.e., PRC License Verification) | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Profile editing | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Awards | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Payment and Subscription  (i.e., uploading proof of payments, being subscribed to a specific package) | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Assigning consultations | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| View dashboard | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| View patient’s medical records | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Booking comments  (i.e., giving remarks, diagnosis, etc.) | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Viewing and editing appointments & calendar | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Filing a ticket  (i.e., viewing and adding feedback) | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Chatbot | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |
| Forum  (i.e., adding posts, commenting on posts, reporting a post & comment) | Very satisfactory  Somewhat satisfactory  Somewhat unsatisfactory  Very unsatisfactory |  |

**PART II. Instructions:** Please answer the following questions based on your evaluation/perception upon using the website. Select only your best answer.

1. How useful do you think the Mentalit-E is to mental health patients and doctors?

Very useful

Somewhat useful

Not useful

Not very useful

1. Was Mentalit-E easy to use in terms of its features and functionalities?

Very easy

Somewhat easy

Somewhat uneasy

Very uneasy

1. Are there any changes you would like to make towards Mentalit-E’s developed website?

Yes

No

If yes, please specify:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Do you think Mentalit-E is effective in terms of its features and functionalities?

Very effective

Somewhat effective

Not effective

Not very effective

1. How appealing do you think Mentalit-E is effective in terms of web design?

Very appealing

Somewhat appealing

Not appealing

Not very appealing

1. Please provide any additional thoughts/comments below (if applicable).

N/A\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_