

# Zach McGregor

420 W Slaughter Ln  
Austin, TX 78748  
zmcgregor344@gmail.com

## EXPERIENCE

### Delivery Driver

Doordash and Ubereats— *CA and TX*

September 2020 - August 2023

- Successfully self-managed delivery schedule, contributing to my relocation and sustainability in Austin.
- Ensured timely and accurate food deliveries, maintaining customer satisfaction in over 5000 successful deliveries. This resulted in a 4.97/5 customer rating on doordash and a 99% satisfaction rating on ubereats.

### Front End Clerk, Cashier, Barista

Pavilions — *27320 Alicia Pkwy, Laguna Niguel, CA 92677*

March 2018 - September 2020

- Demonstrated versatility by performing various roles within the company, including Starbucks kiosk operations.
- Cultivated robust customer service skills through direct interactions with a diverse clientele.

### Bartender, Server, Host

Pluckers — *2222 Rio Grande St Ste D116, Austin, TX 78705*

September 2023 - May 2024

- Thriving in a fast paced environment and managed to work my way up from a server.
- Working as a positive and supportive teammate to the pluckers crew.
- Experienced in handling guests needs.

### Server

Hyatt Regency — *208 Barton Springs Rd, Austin, TX 78704*

May 2024 - Present

- Thriving in a fast paced environment and managed to work my way up from a server.
- Working as a positive and supportive teammate to the pluckers crew.
- Experienced in handling guests needs.

## SKILLS and STRENGTHS

- Diplomacy
- Optimistic qualities
- Customer service
- Teamwork
- Strong work ethic
- Leadership qualities
- Effective communication
- Problem-solving qualities
- Eagerness to learn and adapt
- Time management

## EDUCATION

### High School Diploma

Aliso Niguel High School — Aliso Viejo, CA

September 2014 - June 2018

### Software Development Bootcamp (Ongoing)

UTSA, Online

December 2024 - Present

- Actively pursuing web development skills through online coursework and aspire to work as a web developer.